



# MANILA TEACHERS' MUTUAL AID SYSTEM, INC.

918 United Nations Avenue, Ermita, Manila Tel. Nos.: 404-27-93 to 95

30 May 2024

ANTI-MONEY LAUNDERING AND
CORPORATE GOVERNANCE DIVISION
INSURANCE COMMISSION
1071 United Nations Avenue
Manila

## SUBJECT: ANNUAL CORPORATE GOVERNANCE REPORT

Attached herewith are two (2) original and notarized copies of Manila Teachers' Mutual Aid Benefit Association, Inc ("MTMAS") **ANNUAL CORPORATE GOVERNANCE REPORT**.

This is in compliance with IC Circular Letter No. 2020-72 entitled "Submission of the Annual Corporate Govenance Report (ACGR)" dated 13 June 2020 requiring all Insurance Commission Regulated Companies (ICRCs) to submit a fully accomplished ACGR certified under oath, on or before 30 May of each year.

Trusting that you will everything to be in order.

Thank you and warm regards!

Very truly yours,

**DIGNA'L. BURAC-COLLANTES** 

Compliance Officer

ADMINISTRATIVE DIVISION RECORDS SECTION

MAY 8 0 2024

By:

Enrico D. Cleofas
Insurance Commission - Admin.
Records - Receiving

## ANNUAL CORPORATE GOVERNANCE REPORT OF

# MANILA TEACHERS' MUTUAL AID SYSTEM, INC.

(Name of Company)

- 1. For the fiscal year ended December 31, 2023
- Certificate Authority Number Mutual Benefit Association's License No. 2022-34-R issued by Insurance Commission

1470

- 3. Gen. Luna, Malabon City, NCR Province, Country or other jurisdiction of incorporation or organization
- 4. 91 General Luna St., Malabon City Postal Code Address of principal office
- 5. **(+632) 8525-3822 / (+632) 8404-2790** Company's telephone number, including area code
- 6. www.manilateachers.com Company's official website
- 7. **N/A** Former name, former address, and former fiscal year, if changed since last report.

ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
	The Board's G	overnance Responsibilities		
Principle 1: The company should be headed by a comwith its corporate objectives and long-term best interes:			the corporation in a manner consist	
Recommendation 1.1				
Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	Compliant	Behind Manila Teachers' Mutual Aid System, Inc. ("MTMAS", "Association") is a committed team of remarkably accomplished and well-		
Board has an appropriate mix of competence and expertise.	Compliant	respected people who are committed to realize the Association's goal as guided by its		
Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	Compliant			
		Members of MTMAS' Board of Directors are highly competent individuals with demonstrated excellence in their respective fields. There have been no changes in the personal circumstances of each director that would otherwise disqualify them to remain as Directors.		
Recommendation 1.2				
Board is composed of a majority of non- executive directors.	Compliant	The Board has diverse and balanced composition consisting of highly qualified directors.		

ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
		The Board is composed of six (5) non-executive directors and five (6) executive directors.  See List of Members of the Board of Directors and Officers as of 18 February 2023. See: http://www.manilateachers.com/cg		
Recommendation 1.3				
Company provides in its Board Charter or Manual on Corporate Governance a policy on training of directors.	Compliant	All directors are encouraged to participate in continuing education programs at the Company's expense to maintain a current and		
Company provides in its Board Charter or Manual on Corporate Governance an orientation program for first time directors.	Compliant	effective Board.  Trainings attended by the Directors are		
Company has relevant annual continuing training for all directors.	Compliant	disclosed in their respective BOD Profiles.  See: http://www.manilateachers.com/cg		
Recommendation 1.4				
Board has a policy on board diversity.	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate the policy on Board Diversity.	
Recommendation 1.5				
Board is assisted in its duties by a Corporate Secretary.	Compliant	The MTMAS' Corporate Secretary is Mrs. Filomena S. Lacson.		

	ANNUAL CORPORATE GOVERNANCE REPORT				
		COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
2.	Corporate Secretary is a separate individual from the Compliance Officer	Compliant	The Association's Corporate Secretary is separate from the Association's Compliance Officer.		
			See List of Members of the Board of Directors and Officers as of 18 February 2023. See: http://www.manilateachers.com/cg	•	
3.	Corporate Secretary is not a member of the Board of Directors	Non-Compliant		The Association's Corporate Secretary is also one of the Board of Directors.	
4.	Corporate Secretary attends training/s on corporate governance.	Complaint	Trainings attended by the Corporate Secretary are indicated in her Profile. See BOD Profile		
Re	ecommendation 1.6				
1.	Board is assisted by a Compliance Officer	Compliant	Board is assisted by a Compliance Officer.		
			The Association's Compliance Officer is appointed by the Board of Directors. She reports functionally to the Board of Directors and administratively to the President and CEO.		
			See Compliance Officer's Job Description for the qualifications, duties, and functions.  See: <a href="http://www.manilateachers.com/cg">http://www.manilateachers.com/cg</a>		
2.	Compliance Officer has a rank of Vice President or an equivalent position with adequate stature and authority in the corporation	Non-Compliant		Currently, MTMAS' Compliance Officer has a rank of Manager.	
3.	Compliance Officer is not a member of the board.	Non-Compliant		However, the Association will consider hiring an additional Compliance Officer with a rank of Vice President consistent with the recommendation in the Revised	

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			Code of Corporate Governance for ICREs (CL No. 2020-71).	
Compliance Officer attends training/s on corporate governance annually	Compliant	The Compliance Officer attended Good Corporate Governance on July 28, 2022.		
Principle 2: The fiduciary roles, responsibilities and pronouncements and guidelines should be clearly made.  Recommendation 2.1	accountabilities of the de known to all directors	Board as provided under the law, the compar as well as to stockholders and other stakeholders	ny's articles and by-laws, and other legal s.	
Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company	Compliant	The Association's Board of Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.  Please see 2023 Annual Report. See: <a href="http://www.manilateachers.com/cg">http://www.manilateachers.com/cg</a> Also, please see Board of Directors' Meeting and Committee Meeting Attendance and Summary of the 2023 Board Meetings showing the items discussed and approved by the Board.		
Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	MTMAS' Board of Directors oversees the development, review and approval of the Association's business objective and		
Board oversees and monitors the implementation of the company's business	Compliant	strategies.		

ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
objectives and strategy in order to sustain the company's long-term viability and strength.		Please see 2023 Annual Report. (http://www.manilateachers.com/cg)  Also, please see Summary of the 2023 Board Meetings showing the items discussed and approved by the Board.		
Recommendation 2.3				
Board is headed by a competent and qualified Chairperson	Compliant	The Association's Chairperson is Ms. Jennifer S. Lacson. See <i>BOD Profile</i> for her profile and qualifications.		
Recommendation 2.4				
Board ensures and adopts an effective succession planning program for directors, key officers and management.	Compliant	MTMAS' Board ensures and adopts an effective succession planning program for directors, key officers and management.		
Board adopts a policy on the retirement for directors and key officers	Compliant	Please see MTMAS Amended By-Laws:		
		Article XI – Board of Directors		
		"Section 1: The corporate powers shall be exercised, and the property and business of the Association shall be managed and administered by a Board of Directors consisting of eleven (11) members who shall serve for one (1) year from the date of his qualification and until their successors shall have been elected and qualified.	-	
		Section 2: Any vacancy in the Board shall be filled up by the election of a replacement		

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		director in the same manner as herein provided for the regular election of directors, or by designation by majority vote of the remaining directors if still constituting a quorum. The director so elected shall serve only for the unexpired term of the director he replaces."  Article XII - Officers  "Section 1: The Board of Directors shall elect from among themselves the officers of the Association consisting of a President, a Vice-President, a Secretary, a Treasurer, and an Auditor whose powers and duties shall as herein provided and as the Board of Directors shall from time to time determine in conformity with the provisions of the By-Laws, officers shall be elected to their office by majority vote of the Board of Directors."		
Recommendation 2.5				
Board formulates and adopts a policy specifying the relationship between remuneration and performance of key officers and board members.	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate this policy.	
Board aligns the remuneration of key and board members with long-term interests of the company.	Compliant	The Association adopts remuneration policy that is geared towards attracting, retaining and motivating employees and members of the Board. See Handbook on Personnel Policies and Related Matters		

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	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
Directors do not participate in discussions or deliberations involving his/her own remuneration	Compliant	The concerned directors are required to recuse in the deliberation involving their own remunerations.		
Recommendation 2.6				
Board has a formal and transparent board nomination and election policy	Compliant	See MTMAS Amended By-Laws  Article XV – Elections  "Section 1. Members of the Board of Directors shall be elected by plurality of votes of members either in person or by proxy, the total majority of members shall constitute a quorum.  Section 2. Regular elections for the Board of Directors shall be held by secret ballot during the annual meeting of the members at the principal office of the Association."		
Board nomination and election policy is disclosed in the company's Manual on Corporate Governance	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate the nomination and election policy.	
<ol> <li>Board nomination and election policy includes how the company accepts nominations from minority shareholders.</li> </ol>	Compliant	See MTMAS Amended By-Laws  Article XV – Elections		
<ol> <li>Board nomination and election policy includes how the board reviews nominated candidates</li> </ol>	Compliant	"Section 4. The Committee on Elections shall		
<ol> <li>Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.</li> </ol>	Compliant	promulgate rules and regulations to govern the conduct of elections. It shall among other matters pertinent to the holding of elections, call for nominations, based on the		

ANNUAL CORPORATE GOVERNANCE REPORT				
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Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company	Compliant	qualifications of candidates, prepare and issue ballots, supervise the elections and canvassing of votes, and proclaim the results of the elections. Results of the elections duly certified by the Committee on Elections shall be final."		
Recommendation 2.7				
Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate this Related Party Transactions Policy.	
<ol> <li>RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions</li> </ol>	Non-Compliant			
RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	Non-Compliant			
Recommendation 2.8				
Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	See MTMAS' Amended By-Laws  Article XI – Board of Directors  "Section 1. The corporate powers shall be exercised, and the property and business of the Association shall be managed and administered by a Board of Directors consisting of eleven (11) who shall be elected in a manner herein provided xxx xxx."		

ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer, and Chief Audit Executive).	Complaint	"Section 1. The Board of Directors shall elect from among themselves the officers of the Association consisting of a President, a Vice-President, a Secretary, a Treasurer, and an Auditor whose powers and duties shall as herein provided and as the Board of Directors shall from time to time determine in conformity with the provisions of the By-Laws, officers shall be elected to their office by majority vote of the Board of Directors."  All employees are assessed using a Point Rating Method or Merit System, relative to the employees' functions.  See MTMAS Amended By-Laws.  Article XIII – Powers and Duties of the Board of Directors  "Section 1. The powers and duties of the Board of Directors shall be as follows:  a. To determine the organizational structure of the Association;  b. To formulate policy guidelines for the Management of the Association;  c. To set up a mechanism for hiring officers and employees of the Association, fixing salaries and fringe benefits relative to qualifications, experience and job responsibilities, and prescribing the mode of exit in		

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Recommendation 2.9		Xxx xxx.  Xxx xxx.  Xxx xxx.		
Board establishes an effective performance management framework that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.      Board establishes an effective performance	Compliant	MTMAS adopts policy on the assessment process for senior management using a Point Rating Method or Merit System.  See MTMAS Handbook on Personnel Policies and Related Matters  All employees are assessed using a Point		
management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.		Rating Method or Merit System, relative to the employees' functions.  See MTMAS Handbook on Personnel Policies and Related Matters		
Recommendation 2.10				
Board oversees that an appropriate internal control system is in place.     The internal control system includes a mechanism for monitoring and managing	Compliant	Please see Internal Audit Charter		
potential conflict of interest of the Management, members and shareholders  3. Board approves the Internal Audit Charter	Compliant	_		

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Recommendation 2.11				
Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	Compliant	Please see Risk Management Manual		
2. The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies	Compliant			
Recommendation 2.12				
Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties.	Compliant	MTMAS Board Charter:  • Supervisory Committee		
Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	Credit Committee     Scholarship Committee     IT Committee		
Board Charter is publicly available and posted on the company's website.	Compliant	Audit and Compliance Committee		
<b>Principle 3</b> : Board committees should be set up to the management, related party transactions, and other responsibilities of all committees established should be	kev corporate governa	nce concerns, such as nomination and remu	ctions, particularly with respect to audit, risk neration. The composition, functions and	
Recommendation 3.1				
Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities	Compliant	MTMAS Board Charter:  Supervisory Committee Credit Committee Scholarship Committee		

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		IT Committee     Audit and Compliance Committee     New Membership Committee		
Recommendation 3.2				
Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	Please see Internal Audit Charter		
<ol> <li>Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.</li> </ol>	Compliant			
All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.	Non-Compliant			
The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee	Compliant	Yes.  The Chairman of the Audit and Compliance Committee is Director Mary Ellen Grace S. Lacson. She is not the Chairman of the Board or any other Committees.		
Recommendation 3.3				

ANNUAL CORPORATE GOVERNANCE REPORT				
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Board establishes a Corporate Governance     Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	Compliant	The Board's existing Supervisory Committee was merged with the Corporate Governance Committee. Necessary amendment to the Committee Charter is currently underway.		
Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors	Non-Compliant		MTMAS has only two (2) independent directors (compliant with the 20% requirement) who chair different committees. This way, each independent trustee can give its full attention and sufficient/ample time for deliberations in their respective Board Committee.	
Chairman of the Corporate Governance     Committee is an independent director.	Non-Compliant		Same as above.	
Recommendation 3.4				
Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness	Compliant	The Board's Investment, Asset and Risk Management Committee has now been named as Board Risk Oversight Committee.  The Risk Oversight Committee Charter is currently underway.		
BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	Compliant	The Chairman of the Risk Oversight Committee is an independent director.		
3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Compliant			
At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management,	Compliant			
Recommendation 3.5				

ANNUAL CORPORATE GOVERNANCE REPORT				
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The Board establishes a Related Party     Transactions (RPT) Committee, which is tasked     with reviewing all material related party     transactions of the company.	Compliant	The Board's existing Credit Committee was be merged with the Related Party Transaction Committee. Necessary amendment to the Committee Charter is currently underway.		
RPT Committee is composed of at least three non-executive directors, majority of whom should be independent, including the Chairman.	Non-Compliant			
Recommendation 3.6				
<ol> <li>All established committees have a Committee Charters stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.</li> </ol>	Compliant	MTMAS Board Charters:  Supervisory Committee  Credit Committee  Scholarship Committee  IT Committee  Audit and Compliance Committee		
Committee Charters provide standards for evaluating the performance of the Committees.	Compliant	New Membership Committee  See: http://www.manilateachers.com/cg		
Committee Charters were fully disclosed on the company's website.	Compliant	Please see MTMAS website http://www.manilateachers.com/cg		
Principle 4: To show full commitment to the compan responsibilities, including sufficient time to be familiar	y, the directors should d with the corporation's bu	evote the time and attention necessary to proper siness	ly and effectively perform their duties and	
Recommendation 4.1				
The Directors attends and actively participates in all meetings of the Board, Committees and shareholders in person or through	Compliant	The Association monitors the attendance and participation of the Board in all meetings of the Board and Committee meetings. See Summary of Board Meetings for 2023.		

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tele/videoconferencing conducted in accordance with the rules and regulations of the Commission				
The directors review meeting materials for all Board and Committee meetings	Compliant	The directors are expected to prepare diligently for the meetings to evaluate and add value to the items presented, actively participate, and contribute meaningfully to the discussions of the Board.  Please see Summary of the 2023 Board		
		Meetings and Summary of Board Resolution 2023, showing the items discussed and approved by the Board and/or excerpts thereof.		
The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	The directors are expected to prepare diligently for the meetings to evaluate and add value to the items presented, actively participate, and contribute meaningfully to the discussion of the Board.		
		Please see Summary of the 2023 Board Resolutions showing the items discussed and approved by the Board. See: http://www.manilateachers.com/cg		
Recommendation 4.2				
Non-executive directors concurrently serve as directors to a maximum of five Insurance Commission Regulated Entities (ICREs) and publicly listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the company.	Compliant	Concurrent directorship in other corporations of the non-executive directors is disclosed in their respective BOD Profile. (See BOD Profiles)		

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	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION			
Recommendation 4.3						
The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company	Compliant	Concurrent directorship in other corporations of the non-executive directors is disclosed in their respective Profile. (See BOD Profiles)				
Principle 5: The board should endeavor to exercise a	n objective and independ	dent judgment on all corporate affairs				
Recommendation 5.1						
The Board is composed of at least twenty percent (20%) independent directors	Compliant	MTMAS' Board has two (2) independent directors in its eleven (11) member Board in compliance with the IC CL No. 2019-36 which mandates ICREs to have independent directors constituting at least 20% of its Board.  Please see List of Members of the Board and Officers 2023				
Recommendation 5.2						
The independent directors possess all the necessary qualifications and none of the disqualifications to hold the position.	Compliant	The Board's independent director has all the necessary qualifications and none of the disqualification, as shown in his/her BOD Profile.				
Recommendation 5.3						
The independent directors serve for a maximum cumulative term of nine years.  As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from	Compliant	MTMAS' Independent Directors Angelita L. Alfante and Buddy F. Arcangel were elected as such during MTMAS' 2023 Annual Membership Meeting held last 18 February				

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O2 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016.  For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.		2023. See Minutes of 2023 Annual Membership Meeting.		
The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant			
<ol> <li>In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.</li> </ol>	Compliant	The nine-year term service has not yet been reached by the independent directors.		
Recommendation 5.4				
The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals,	Compliance	Yes.  See List of Members of the Board of Directors and Officers as of 18 February 2023		
The Chairman of the Board and Chief Executive     Officer have clearly defined responsibilities.	Compliant	Yes. See MTMAS Amended By-Laws		

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Recommendation 5.5				
If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors	Compliant	The positions of Chairperson of the Board and Chief Executive Officer are held by separate individuals with clearly defined responsibilities.  See MTMAS Amended By-Laws and List of Members of the Board of Directors and Officers as of 18 February 2023.		
Recommendation 5.6				
Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberations for the same	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate this policy.	
Recommendation 5.7				
1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances are in place within the corporation.	Non-Compliant		The Board shall formulate the necessary policy on separate periodic meetings for non-executive directors.	
The meetings are chaired by the lead independent director.	Non-Compliant		The Board shall formulate the necessary policy on separate periodic meetings for non-executive directors.	

facilitator will always entail additional cost

#### ANNUAL CORPORATE GOVERNANCE REPORT COMPLIANT/NON-**EXPLANATION** ADDITIONAL INFORMATION COMPLIANT Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies Recommendation 6.1 The Board shall formulate a procedure on 1. The Board conducts an annual assessment of its Non-Compliant the Board's annual self-assessment performance as a whole. process to measure its effectiveness. The Board shall formulate a procedure on Non-Compliant 2. The performance of the Chairman is assessed the Board's assessment process to annually by the Board. measure the effectiveness of the Board's Chairperson. The Board shall formulate a procedure on Non-Compliant 3. The performance of the individual member of the the Board's assessment process to Board is assessed annually by the Board measure the effectiveness of the individual members of the Board. The Board shall formulate a procedure on Non-Compliant 4. The performance of each committee is assessed the assessment of the Board Committee annually by the Board. to measure the effectiveness of each Committee. Since the usual term of office of a director Non-Compliant Every three years, the assessments are is limited to one year or less, changes are supported by an external facilitator possible every year during Annual General Membership Meeting, thus assessment of every director's performance every three years by an external facilitator might not necessarily serve the best interest of the Association. The same trustee will no longer be around for the next assessment season. Moreover, assessment by an external

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			to the company considering now at this time of pandemic, resources are being utilized for the most basic necessities. We will just consider this recommendation in future planning of the Board.		
Recommendation 6.2					
Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	Non-Compliant		The Board shall formulate a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.		
The system allows for a feedback mechanism from the shareholders	Non-Compliant		The Board shall formulate such system that allows for a feedback mechanism from the Members.		
Principle 7: Members of the Board are duty-bound to  Recommendation 7.1	apply high ethical standa	ards, taking into account the interests of all stake	holders		
Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	Compliant	The Association has a Handbook on Personnel Policies and Related Matters as approved by the Board in <i>BR No. 04-2014.</i>			
The Code is properly disseminated to the Board, senior management and employees	Compliant	The Human Resources is responsible for overseeing the implementation of this Code across the MTMAS. For the senior management and employees, this was disseminated through to each Department and is included in the orientation for new employees.			

	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. The Code is disclosed and made available to the public through the company website.	Non-Compliant		The Association shall make the said Code of Business Conduct available to the public through the company website
Recommendation 7.2			
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.     Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies	Compliant	The Human Resources is responsible for overseeing the implementation of this Code across the MTMAS. For the employees, this was disseminated through to each Department as well as included in the orientation for its new employees.  All on-boarding employees are required undergo Orientation Training Program as a pre-requisite for job assignment.	
	Disclosu	re and Transparency	
<b>rinciple 8:</b> The company should establish corporate xpectations.	e disclosure policies a	nd procedures that are practical and in accord	dance with best practices and regulatory
ecommendation 8.1			
Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.	Compliant	The essence of good corporate governance is transparency. MTMAS Board of Directors always commits to meet all disclosure requirements particularly those involving material information as mandated by regulators within the prescribed period.  See 2023 Annual Report	

	ANNUAL CORPORATE GOVERNANCE REPORT				
		COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
1.	Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment	Compliant	Please see MTMAS website http://www.manilateachers.com/cg		
2.	Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment,	Compliant	See Profiles of the Members of the Board of Trustees and Key Officers of MTMAS.		
Re	ecommendation 8.4				
1.	Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.	Compliant	The members of the Board of Directors do not receive any compensation or remuneration for their services as such, except for reasonable allowance and per diem.		
2.	Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code	Non-Compliant		Remuneration of all employees, including executive remuneration, is based on the Board-approved Salary Structure and Compensation package, duly researched and deliberated. This will be incorporated in the drafting of Remuneration Committee Charter.	
3.	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Non-Compliant		Remuneration for executive directors is not disclosed due to data privacy considerations. Termination and/o retirement, however, are always aligned with by the provisions of By-Laws on term of office and MTMAS retirement plan/policy.	

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Recommendation 8.5					
Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions	Non-Compliant		MTMAS Board shall adopt the necessary Related Party Transactions (RPT) policies.		
2. Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.	Non-Compliant		Same as above.		
Recommendation 8.7					
Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Non-Compliant		The Board shall formulate the Association's Manual on Corporate Governance.		
Company's MCG is posted on its company website	Non-Compliant		Same as above.		
Principle 9: The company should establish standards external auditor's independence and enhance audit qu	for the appropriate sele	ction of an external auditor, and exercise effect	ive oversight of the same to strengthen the		
Recommendation 9.1		See Audit and Compliance Committee			
<ol> <li>Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors</li> </ol>	Compliant	Charter http://www.manilateachers.com/cg			
The appointment, reappointment, removal, and fees of the external auditor is recommended by	Compliant	See Audit and Compliance Committee Charter			

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the Audit Committee, approved by the Board and ratified by the shareholders.		See Minutes of the Annual General Membership Meeting dated 18 February 2023.  http://www.manilateachers.com/cg	
<ol> <li>For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.</li> </ol>	Compliant	No External Auditor removal or change has occurred in 2023.	
Recommendation 9.2			
Audit Committee Charter includes Audit Committee's responsibility:     i. assessing the integrity and independence of external auditors;     ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and     iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.	Compliant	See Audit and Compliance Committee Charter  http://www.manilateachers.com/cg	
Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	Compliant	See Audit and Compliance Committee Charter http://www.manilateachers.com/cg	

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1.	Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	Compliant	There was no non-audit service performed by the same external auditor handling the statutory audit in CY2023.		
2.	Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	Compliant	There was no non-audit service performed by the same external auditor handling the statutory audit in CY2023.		
Pı	rinciple 10: The company should ensure that the ma	iterial and reportable nor	n-financial and sustainability issues are disclosed		
R	ecommendation 10.1				
1.	Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	Compliant	"Anchored mainly on the purpose of fostering brotherhood and mutual help and benefit among the members of the Association, to encourage the habit of thrift and savings among the members, and provide financial assistance to beneficiary of deceased members, the Association conducts operations and activities aligned with the corporate thrust of providing socio-economic benefits to the members, and employees."		
2.	Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	Non-Compliant		The Association does not have a consolidated Sustainability Report that follows a certain format or template, the Board Committee collates all economic, environmental, and social reports from concerned units and reports the same to	

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			the appropriate Committee and to the Board.	
Principle 11: The company should maintain a compre informed decision-making by investors, stakeholders a	ehensive and cost-efficier and other interested user	nt communication channel for disseminating rele s.	evant information. This channel is crucial for	
Recommendation 11.1				
The company should have a website to ensure a comprehensive, cost efficient, transparent, and timely manner of disseminating relevant information to the public.	Compliant	Communications channel used by MTMAS:  Website: http://www.manilateachers.com /cg Facebook: Official mtmas.compliance@manilatea Email: chersonline.com Phone (02) 8525-3822 / (02) Number(s): 8404-2790		
	nternal Control Systen	n and Risk Management Framework		
Principle 12: To ensure the integrity, transparency as system and enterprise risk management framework.	nd proper governance in	the conduct of its affairs, the company should	have a strong and effective internal control	
Recommendation 12.1				
Company has an adequate and internal control system in the conduct of its business.	Compliant	See Audit and Compliance Committee Charter See also Internal Audit Charter		

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<ol><li>Company has an adequate and effective enterprise risk management framework in the conduct of its business.</li></ol>	Compliant	See Risk Management Manual	
Recommendation 12.2			
Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	See Internal Audit Manual	
Recommendation 12.3			
The company has a qualified Chief Audit Executive (CAE) appointed by the Board	Compliant	MTMAS has an Internal Audit Manager.	
<ol> <li>CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third-party service provider</li> </ol>	Compliant	Please see <i>Internal Audit Manual</i> for the role/functions of the Internal Audit Manager.	
<ol> <li>In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.</li> </ol>	Compliant	MTMAS' internal audit activity is housed fully within the Association. It is not being outsourced.	
Recommendation 12.4			
<ol> <li>The company has a separate risk management function to identify, assess and monitor key risk exposures</li> </ol>	Non-Compliant		The risk management function is carried out by the Board. The Association has no separate risk management team.
Recommendation 12.5			
In managing the company's Risk Management System, the company has a Chief Risk Officer	Non-Compliant		The functions of risk management are carried out by the Compliance Officer.

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(CRO), who is the ultimate champion of Enterprise Risk Management (ERM).			Designating a separate chief risk officer will entail additional cost to the Association considering now at this time of pandemic, resources are being utilized for the most basic necessities.
CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Non-Compliant		Same as above
	Cultivating a Synergic	Relationship with Shareholders	
Principle 13: The company should treat all shareholds	ers fairly and equitably, a	nd also recognize, protect and facilitate the exer	cise of their rights
Recommendation 13.1			
Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.	Non-Compliant		The Association is currently drafting its Corporate Governance Manual and shall incorporate the basic shareholder rights.
Board ensures that basic shareholder rights are disclosed on the company's website.	Non-Compliant		Same as above.
Recommendation 13.2			
Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and	Compliant	See Minutes of the 2023 Annual General Membership Meeting.	
relevant information at least 21 days before the meeting,		See: http://www.manilateachers.com/cg	
Recommendation 13.3			
Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day	Compliant	See Summary of Minutes of 2023 Annual General Membership Meeting	

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<ol> <li>Minutes of the Annual and Special Shareholders'         Meetings are available on the company website         within five business days from the end of the         meeting.</li> </ol>	Compliant	See Summary of Minutes of 2023 Annual General Membership Meeting			
Recommendation 13.4					
Board has an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner	Non-Compliant		The Board shall explore the necessary alternative dispute mechanisms and shall incorporate the same in the Corporate		
The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	Non-Compliant		Governance Manual.		
	Dutie	s to Stakeholders			
Principle 14: The rights of stakeholders established be and/or interests are at stake, stakeholders should have	y law, by contractual re the opportunity to obta	elations and through voluntary commitments mus in prompt effective redress for the violation of the	t be respected. Where stakeholders' rights ir rights.		
Recommendation 14.1					
Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability	Compliant	See 2023 Annual Report			
Recommendation 14.2					
Board establishes clear policies and programs to provide a mechanism on the fair treatment and	Compliant	See 2023 Annual Report			
protection of stakeholders					

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Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	The Association has a website, and social media account (Facebook) and email address where members can reach / contact in case of concerns/queries/complaints.  See MTMAS website http://www.manilateachers.com/cg		
Principle 15: A mechanism for employee participation governance processes.  Recommendation 15.1	should be developed to	create a symbolic environment, realize the comp	pany's goals and participate in its corporate	
Recommendation 15.1				
Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	Compliant	The Association currently implements programs and procedures that encourage employees to attend trainings and seminars such as but not limited to Special Training program, Management Training Program and Leadership Skills Training Program, through its Human Resources Department.		
		See MTMAS Handbook on Personnel Policies and Related Matters		
Recommendation 15.2				
Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Non-Compliant		The Board shall incorporate in its revision of the Code of Conduct the anti-corruption policy and program	
Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Non-Compliant		Same as above.	

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Recommendation 15.3			
Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation.	Non-Compliant		The Board shall formulate Whistleblowing policy to enable employees to freely communicate their concerns about illegal and/or unethical practices, without fear of retaliation. This will be incorporated in the Manual of Corporate Governance.
<ol> <li>Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.</li> </ol>	Non-Compliant		Same as above.
<ol><li>Board supervises and ensures the enforcement of the whistleblowing framework.</li></ol>	Non-Compliant		Same as above.
Principle 16: The company should be socially respondentionment and stakeholders in a positive and progressing Recommendation 16.1			
		I Diversity of the second of t	
<ol> <li>Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.</li> </ol>	Compliant	Please see 2023 Annual Report	

Republic of the	Philippines )	)
City of Manila		) s.s.

### **CERTIFICATION**

The undersigned certify that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete, and correct of our own personal knowledge and/or based on authentic records.

Signed in the City of \_\_\_\_\_ day of May 2024.

JENNIFER'S. LACSON

Chairperson of the Board TIN No.: 136-167-047 VIRGILIO S. LACSON

President and CEO TIN No.: 121-720-131

**FILOMENA S. LACSON** 

Corporate Secretary TIN No.: 121-719-765

ANGELITA LALFANTE

Independent Director TIN No.: 121-719-757

APRIL ANNE T. ALCANTARA

Independent Director TIN No.: 246-853-748

DIGNA L. BURAC-COLLANTES

Corporate Governance Compliance Officer TIN No.: 479-008-289

2 9 MAY 2024

**SUBSCRIBED AND SWORN** to before me this \_\_\_\_\_ day of May 2024, by the above-named persons, who are all personally known to me (or whom I have identified through competent evidence or identity) and who exhibited to me their respective identification document as written below their names.

**NOTARY PUBLIC** 

Page No. 33 Book No. 5 Series of 2024. MONICA ISABELLE I. VILLANUEVA

Commission No. 2023-033
Notary Public for Manila
Until 31 December 2024
Roll No. 57364
PTR No. 1546870; 01/10/2024
IBP No. 410119; 01/08/2024
No. 918 U.N. Avenue, Ermita, Manila