

27 May 2022

#### ANTI-MONEY LAUNDERING AND CORPORATE GOVERNANCE DIVISION INSURANCE COMMISSION 1071 United Nations Avenue Manila

#### SUBJECT: ANNUAL CORPORATE GOVERNANCE REPORT 2021

Attached herewith are two (2) original and notarized copies of Manila Teachers' Mutual Aid Benefit Association, Inc ("MTMAS") **ANNUAL CORPORATE GOVERNANCE REPORT 2021.** 

This is in compliance with IC Circular Letter No. 2020-72 entitled "Submission of the Annual Corporate Govenance Report (ACGR)" dated 13 June 2020 requiring all Insurance Commission Regulated Companies (ICRCs) to submit a fully accomplished ACGR certified under oath, on or before 30 May of each year.

Trusting that you will everything to be in order.

Thank you and warm regards!

Very truly yours,

**DIGNAL, BURAC-COLLANTES** 

Compliance Officer

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### ANNUAL CORPORATE GOVERNANCE REPORT OF

# MANILA TEACHERS' MUTUAL AID SYSTEM, INC. (Name of Company)

- 1. For the fiscal year ended December 31, 2021
- Certificate Authority Number Mutual Benefit Association's License No. 2019-24-R<sup>1</sup> issued by Insurance Commission
- 3. Gen. Luna, Malabon City, NCR Province, Country or other jurisdiction of incorporation or organization
- 4. 91 General Luna St., Malabon City Address of principal office

1470 Postal Code

- 5. (+632) 8525-3822 / (+632) 8404-2790 Company's telephone number, including area code
- 6. www.manilateachers.com Company's official website
- 7. N/A Former name, former address, and former fiscal year, if changed since last report.

<sup>&</sup>lt;sup>1</sup>Note that MTMAS' has already filed the necessary documents for its license renewal, but the same is still pending evaluation with MBA Division of Insurance Commission.

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |  |   |
|---|-----------------------------|--|---|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION                                 |
|   | The Board's                 | Governance Responsibilities  |   |
| <b>Principle 1</b> : The company should be headed by a competen and long-term best interests of its shareholders and other sta  |                             | e long-term success and sustainability of the corporation in a manne   | er consistent with its corporate objectives |
| Recommendation 1.1  |                             |  |   |
| <ol> <li>Board is composed of directors with collective<br/>working knowledge, experience or expertise that is<br/>relevant to the company's industry/sector.</li> </ol>  | Compliant                   | Behind Manila Teachers' Mutual Aid System, Inc. ("MTMAS",<br>"Association") is a committed team of remarkably<br>accomplished and well-respected people who are committed  |   |
| 2. Board has an appropriate mix of competence and expertise.  | Compliant                   | to realize the Association's goal as guided by its mission, vision, and values.  |   |
| <ol> <li>Directors remain qualified for their positions<br/>individually and collectively to enable them to fulfill<br/>their roles and responsibilities and respond to the<br/>needs of the organization.</li> </ol> | Compliant                   | Comprehensive profiles of the Board of Directors, which disclose the age, qualifications, date of appointment, relevant experience, and directorship, see <i>Board of Directors' Profile.</i><br>Members of MTMAS' Board of Directors are highly competent individuals with demonstrated excellence in their respective fields. There have been no changes in the personal circumstances of each director that would otherwise disqualify them to remain as Directors. |   |
| Recommendation 1.2  |                             |  |   |
| <ol> <li>Board is composed of a majority of non-executive directors.</li> </ol>   | Compliant                   | The Board has diverse and balanced composition consisting of highly qualified directors.   |   |
|   |                             | The Board is composed of six (6) non-executive directors and five (5) executive directors.   |   |
|   |                             | See List of Members of the Board of Directors and Officers as of 30 January 2021.  |   |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |  |   |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION   |
| Recommendation 1.3   |                             |  |   |
| <ol> <li>Company provides in its Board Charter or Manual on<br/>Corporate Governance a policy on training of<br/>directors.</li> </ol> | Compliant                   | All directors are encouraged to participate in continuing<br>education programs at the Company's expense to maintain a<br>current and effective Board. |   |
| 2. Company provides in its Board Charter or Manual on<br>Corporate Governance an orientation program for<br>first time directors.      | Compliant                   | Trainings attended by the Directors are disclosed in their respective <i>BOD Profiles</i> .  |   |
| 3. Company has relevant annual continuing training for all directors.  | Compliant                   |  |   |
| Recommendation 1.4   |                             |  |   |
| 1. Board has a policy on board diversity.  | Non-Compliant               |  | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate the policy on Board<br>Diversity. |
| Recommendation 1.5   |                             |  |   |
| <ol> <li>Board is assisted in its duties by a Corporate<br/>Secretary.</li> </ol>  | Compliant                   | The MTMAS' Corporate Secretary is Mrs. Filomena S. Lacson.   |   |
| 2. Corporate Secretary is a separate individual from the Compliance Officer  | Compliant                   | The Association's Corporate Secretary is separate from the Association's Compliance Officer.   |   |
|  |                             | See List of Members of the Board of Directors and Officers as of 30 January 2021.  |   |
| 3. Corporate Secretary is not a member of the Board of<br>Directors  | Non-Compliant               |  | The Association's Corporate Secretary is also one of the Board of Directors.  |
| 4. Corporate Secretary attends training/s on corporate governance.   | Complaint                   | Trainings attended by the Corporate Secretary are indicated in her Profile. See <i>BOD Profile</i>   |   |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |   |  |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION  |
| Recommendation 1.6   |                             |   |  |
| Board is assisted by a Compliance Officer  | Compliant                   | <ul> <li>Board is assisted by a Compliance Officer. However, Ms. Emilie D. Fernandez retired from her employment as Compliance Officer. It was only on 16 December 2021 that a new Compliance Officer was appointed, Ms. Digna L. Burac-Collantes. See Secretary's Certificate dated January 7, 2022.</li> <li>The Association's Compliance Officer is appointed by the Board of Directors. She reports functionally to the Board of Directors and administratively to the President and CEO.</li> <li>See Compliance Officer's Job Description for the qualifications, duties, and functions.</li> </ul> |  |
| <ol> <li>Compliance Officer has a rank of Vice President or an<br/>equivalent position with adequate stature and<br/>authority in the corporation</li> </ol> | Non-Compliant               |   | Currently, MTMAS' Compliance Officer has a rank of Manager.  |
| 3. Compliance Officer is not a member of the board.  | Non-Compliant               |   | However, the Association will consider<br>hiring an additional Compliance Officer<br>with a rank of Vice President consistent<br>with the recommendation in the Revised<br>Code of Corporate Governance for<br>ICREs (CL No. 2020-71). |
| 4. Compliance Officer attends training/s on corporate governance annually  | Non-Compliant               |   | The newly appointed Compliance Officer shall be required to attend corporate governance training.  |

Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |   |             |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION |
| Recommendation 2.1   |                             |   |             |
| <ol> <li>Directors act on a fully informed basis, in good faith,<br/>with due diligence and care, and in the best interest<br/>of the company</li> </ol>   | Compliant                   | <ul> <li>The Association's Board of Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.</li> <li>Please see 2021 Annual Report.</li> <li>Also, please see Board of Directors' Meeting and Committee Meeting Attendance and Summary of the 2021 Board Meetings showing the items discussed and approved by the Board.</li> </ul> |             |
| Recommendation 2.2   |                             |   |             |
| 1. Board oversees the development, review and approval of the company's business objectives and strategy.  | Compliant                   | MTMAS' Board of Directors oversees the development,<br>review and approval of the Association's business objective<br>and strategies.   |             |
| <ol> <li>Board oversees and monitors the implementation of<br/>the company's business objectives and strategy in<br/>order to sustain the company's long-term viability and<br/>strength.</li> </ol> | Compliant                   | Please see 2021 Annual Report.<br>Also, please see Summary of the 2021 Board Meetings<br>showing the items discussed and approved by the Board.   |             |
| Recommendation 2.3   |                             |   |             |
| 1. Board is headed by a competent and qualified Chairperson  | Compliant                   | The Association's Chairperson is Ms. Jennifer S. Lacson. See <i>BOD Profile</i> for her profile and qualifications.   |             |
| Recommendation 2.4   |                             |   |             |

|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION |
|---|-----------------------------|---|-------------|
| Board ensures and adopts an effective succession<br>planning program for directors, key officers and<br>management. | Compliant                   | MTMAS' Board ensures and adopts an effective succession planning program for directors, key officers and management.  |             |
| Board adopts a policy on the retirement for directors<br>and key officers   | Compliant                   | <ul> <li>Please see <i>MTMAS Amended By-Laws:</i></li> <li>Article XI – Board of Directors</li> <li>"Section 1: The corporate powers shall be exercised, and the property and business of the Association shall be managed and administered by a Board of Directors consisting of eleven (11) members who shall serve for one (1) year from the date of his qualification and until their successors shall have been elected and qualified.</li> <li>Section 2: Any vacancy in the Board shall be filled up by the election of a replacement director in the same manner as herein provided for the regular election of directors, or by designation by majority vote of the remaining directors if still constituting a quorum. The director so elected shall serve only for the unexpired term of the director he replaces."</li> <li>Article XII - Officers</li> <li>"Section 1: The Board of Directors shall elect from among themselves the officers of the Association consisting of a President, a Vice-President, a Secretary, a Treasurer, and an Auditor whose powers and duties shall as herein provided and as the Board of Directors shall from time to time determine in conformity with the provisions of the By-Laws, officers shall be elected to their office by majority vote of the Board of Directors."</li> </ul> |             |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |   |  |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION  |
| <ol> <li>Board formulates and adopts a policy specifying the<br/>relationship between remuneration and performance<br/>of key officers and board members.</li> </ol> | Non-Compliant               |   | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate this policy.                           |
| 2. Board aligns the remuneration of key and board members with long-term interests of the company.   | Compliant                   | The Association adopts remuneration policy that is geared<br>towards attracting, retaining and motivating employees and<br>members of the Board. See <i>Handbook on Personnel Policies</i><br><i>and Related Matters</i>  |  |
| 3. Directors do not participate in discussions or deliberations involving his/her own remuneration   | Compliant                   | The concerned directors are required to recuse in the deliberation involving their own remunerations.   |  |
| Recommendation 2.6   |                             |   |  |
| <ol> <li>Board has a formal and transparent board nomination<br/>and election policy</li> </ol>  | Compliant                   | See MTMAS Amended By-Laws<br>Article XV – Elections<br>"Section 1. Members of the Board of Directors shall be elected<br>by plurality of votes of members either in person or by proxy,<br>the total majority of members shall constitute a quorum.<br>Section 2. Regular elections for the Board of Directors shall<br>be held by secret ballot during the annual meeting of the<br>members at the principal office of the Association." |  |
| 2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance   | Non-Compliant               |   | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate the nomination and election<br>policy. |
| 3. Board nomination and election policy includes how the company accepts nominations from minority shareholders.   | Compliant                   | See MTMAS Amended By-Laws<br>Article XV – Elections   |  |
| 4. Board nomination and election policy includes how the board reviews nominated candidates  | Compliant                   |   |  |

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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION  |
| 5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.   | Compliant                   | "Section 4. The Committee on Elections shall promulgate<br>rules and regulations to govern the conduct of elections. It<br>shall among other matters pertinent to the holding of elections,<br>call for nominations, based on the qualifications of candidates,  |  |
| <ol> <li>Board has a process for identifying the quality of<br/>directors that is aligned with the strategic direction of<br/>the company</li> </ol>   | Compliant                   | prepare and issue ballots, supervise the elections and<br>canvassing of votes, and proclaim the results of the elections.<br>Results of the elections duly certified by the Committee on<br>Elections shall be final."   |  |
| Recommendation 2.7   |                             |  |  |
| <ol> <li>Board has overall responsibility in ensuring that there<br/>is a group-wide policy and system governing related<br/>party transactions (RPTs) and other unusual or<br/>infrequently occurring transactions.</li> </ol>  | Non-Compliant               |  | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate this Related Party<br>Transactions Policy. |
| <ol> <li>RPT policy includes appropriate review and approval<br/>of material RPTs, which guarantee fairness and<br/>transparency of the transactions</li> </ol>  | Non-Compliant               |  |  |
| 3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.   | Non-Compliant               |  |  |
| Recommendation 2.8   |                             |  |  |
| <ol> <li>Board is primarily responsible for approving the<br/>selection of Management led by the Chief Executive<br/>Officer (CEO) and the heads of the other control<br/>functions (Chief Risk Officer, Chief Compliance<br/>Officer and Chief Audit Executive).</li> </ol> | Compliant                   | See <i>MTMAS' Amended By-Laws</i><br>Article XI – Board of Directors<br>"Section 1. The corporate powers shall be exercised, and the<br>property and business of the Association shall be managed<br>and administered by a Board of Directors consisting of eleven<br>(11) who shall be elected in a manner herein provided xxx<br>xxx." |  |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |   |             |
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|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION |
|   |                             | <ul> <li>Article XII – Officers</li> <li>"Section 1. The Board of Directors shall elect from among themselves the officers of the Association consisting of a President, a Vice-President, a Secretary, a Treasurer, and an Auditor whose powers and duties shall as herein provided and as the Board of Directors shall from time to time determine in conformity with the provisions of the By-Laws, officers shall be elected to their office by majority vote of the Board of Directors."</li> <li>Also, the Board approved the designation of the Association's Compliance Officer. See copy of the Secretary's Certificate regarding the appointment of Compliance Officer as per Board Resolution No. 90-2021. See Secretary's Certificate dated January 7, 2021.</li> </ul> |             |
| <ol> <li>Board is primarily responsible for assessing the<br/>performance of Management led by the Chief<br/>Executive Officer (CEO) and the heads of the other<br/>control functions (Chief Risk Officer, Chief<br/>Compliance Officer, and Chief Audit Executive).</li> </ol> | Complaint                   | <ul> <li>All employees are assessed using a Point Rating Method or<br/>Merit System, relative to the employees' functions.<br/>See MTMAS Amended By-Laws.</li> <li>Article XIII – Powers and Duties of the Board of Directors</li> <li>"Section 1. The powers and duties of the Board of Directors<br/>shall be as follows:</li> <li>a. To determine the organizational structure of the<br/>Association;</li> <li>b. To formulate policy guidelines for the Management of<br/>the Association;</li> <li>c. To set up a mechanism for hiring officers and<br/>employees of the Association, fixing salaries and<br/>fringe benefits relative to qualifications, experience</li> </ul>   |             |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |  |             |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION |
|  |                             | and job responsibilities, and prescribing the mode of<br>exit in accordance with labor laws;<br>Xxx xxx.   |             |
|  |                             | Xxx xxx.   |             |
|  |                             | Xxx xxx.   |             |
|  |                             | Xxx xxx."  |             |
| Recommendation 2.9   |                             |  |             |
| <ol> <li>Board establishes an effective performance<br/>management framework that ensures that<br/>Management, including the Chief Executive Officer<br/>performance is at par with the standards set by the<br/>Board and Senior Management.</li> </ol> | Compliant                   | MTMAS adopts policy on the assessment process for senior<br>management using a Point Rating Method or Merit System.<br>See MTMAS Handbook on Personnel Policies and Related<br>Matters |             |
| 2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.  | Complaint                   | All employees are assessed using a Point Rating Method or<br>Merit System, relative to the employees' functions.<br>See MTMAS Handbook on Personnel Policies and Related<br>Matters    |             |
| Recommendation 2.10  |                             |  |             |
| <ol> <li>Board oversees that an appropriate internal control<br/>system is in place.</li> </ol>  | Compliant                   | Please see Internal Audit Charter  |             |
| <ol> <li>The internal control system includes a mechanism for<br/>monitoring and managing potential conflict of interest<br/>of the Management, members and shareholders</li> </ol>  | Compliant                   |  |             |
| 3. Board approves the Internal Audit Charter   | Compliant                   |  |             |

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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION |  |
| Recommendation 2.11  |                             |  |             |  |
| <ol> <li>Board oversees that the company has in place a<br/>sound enterprise risk management (ERM) framework<br/>to effectively identify, monitor, assess and manage<br/>key business risks.</li> </ol>  | Compliant                   | Please see Risk Management Manual  |             |  |
| 2. The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies  | Compliant                   |  |             |  |
| Recommendation 2.12  |                             |  |             |  |
| 1. Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties.   | Compliant                   | MTMAS Board Charter:<br>• Supervisory Committee  |             |  |
| 2. Board Charter serves as a guide to the directors in the performance of their functions.   | Compliant                   | <ul><li>Credit Committee</li><li>Scholarship Committee</li></ul>   |             |  |
| 3. Board Charter is publicly available and posted on the company's website.  | Compliant                   | <ul><li>IT Committee</li><li>Audit and Compliance Committee</li></ul>  |             |  |
| Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter. |                             |  |             |  |
| 1. Board establishes board committees that focus on  | Compliant                   | MTMAS Board Charter.   |             |  |
| specific board functions to aid in the optimal performance of its roles and responsibilities   |                             | <ul> <li>Supervisory Committee</li> <li>Credit Committee</li> <li>Scholarship Committee</li> <li>IT Committee</li> </ul> |             |  |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |  |  |
|--|-----------------------------|--|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION  |
|  |                             | Audit and Compliance Committee   |  |
| Recommendation 3.2   |                             |  |  |
| <ol> <li>Board establishes an Audit Committee to enhance its<br/>oversight capability over the company's financial<br/>reporting, internal control system, internal and<br/>external audit processes, and compliance with<br/>applicable laws and regulations.</li> </ol>              | Compliant                   | Please see Internal Audit Charter  |  |
| 2. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.   | Compliant                   |  |  |
| 3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.   | Non-Compliant               |  |  |
| 4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee  | Compliant                   | Yes.<br>The Chairman of the Audit and Compliance Committee is<br>Director Mary Ellen Grace S. Lacson. She is not the Chairman<br>of the Board or any other Committees. |  |
| Recommendation 3.3   |                             |  |  |
| <ol> <li>Board establishes a Corporate Governance<br/>Committee tasked to assist the Board in the<br/>performance of its corporate governance<br/>responsibilities, including the functions that were<br/>formerly assigned to a Nomination and Remuneration<br/>Committee.</li> </ol> | Non-Compliant               |  | The Board's existing Supervisory<br>Committee shall be merged with the<br>Corporate Governance Committee.<br>Necessary amendment to the<br>Committee Charter shall likewise be<br>adopted. |

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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION | EXPLANATION  |
| <ol> <li>Corporate Governance Committee is composed of<br/>at least three members, majority of whom should be<br/>independent directors</li> </ol>   | Non-Compliant               |                        | MTMAS has only two (2) independent<br>directors (compliant with the 20%<br>requirement) who chair different<br>committees. This way, each<br>independent trustee can give its full<br>attention and sufficient/ample time for<br>deliberations in their respective Board<br>Committee. |
| 3. Chairman of the Corporate Governance Committee is an independent director.  | Non-Compliant               |                        | Same as above.   |
| Recommendation 3.4   |                             |                        |  |
| <ol> <li>Board establishes a separate Board Risk Oversight<br/>Committee (BROC) that should be responsible for the<br/>oversight of a company's Enterprise Risk<br/>Management system to ensure its functionality and<br/>effectiveness</li> </ol> | Non-Compliant               |                        | The Board's Investment, Asset and Risk<br>Management Committee shall carry out<br>the functions of Board Risk Oversight<br>Committee.<br>The Association shall draft the<br>necessary board Risk Oversight Charter.  |
| <ol> <li>BROC is composed of at least three members, the<br/>majority of whom should be independent directors,<br/>including the Chairman.</li> </ol>  | Non-Compliant               |                        | Same as above  |
| 3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.  | Non-Compliant               |                        | Same as above  |
| <ol> <li>At least one member of the BROC has relevant<br/>thorough knowledge and experience on risk and risk<br/>management,</li> </ol>  | Non-Compliant               |                        | Same as above  |
| Recommendation 3.5   |                             |                        |  |
| <ol> <li>The Board establishes a Related Party Transactions<br/>(RPT) Committee, which is tasked with reviewing all<br/>material related party transactions of the company.</li> </ol>   | Non-Compliant               |                        | The Board's existing Credit Committee<br>shall be merged with the Related Party<br>Transaction Committee. Necessary  |

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|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION  |
| <ol> <li>RPT Committee is composed of at least three non-<br/>executive directors, majority of whom should be<br/>independent, including the Chairman.</li> </ol>   | Non-Compliant               |   | amendment to the Committee Charter<br>shall likewise be adopted<br>Same as above |
| Recommendation 3.6  |                             |   |  |
| <ol> <li>All established committees have a Committee<br/>Charters stating in plain terms their respective<br/>purposes, memberships, structures, operations,<br/>reporting process, resources and other relevant<br/>information.</li> <li>Committee Charters provide standards for evaluating</li> </ol> | Compliant                   | MTMAS Board <i>Charters</i> :<br>• Supervisory Committee<br>• Credit Committee<br>• Scholarship Committee<br>• IT Committee<br>• Audit and Compliance Committee                   |  |
| <ul><li>the performance of the Committees.</li><li>3. Committee Charters were fully disclosed on the commence website</li></ul>   | Compliant                   | Please see MTMAS website  |  |
| company's website.  |                             | Flease see INTINAS website  |  |
| <b>Principle 4:</b> To show full commitment to the company, the sufficient time to be familiar with the corporation's business  | directors should devote the | time and attention necessary to properly and effectively perform  | their duties and responsibilities, including                                     |
| Recommendation 4.1  |                             |   |  |
| <ol> <li>The Directors attends and actively participates in all<br/>meetings of the Board, Committees and shareholders<br/>in person or through tele/videoconferencing<br/>conducted in accordance with the rules and<br/>regulations of the Commission</li> </ol>  | Compliant                   | The Association monitors the attendance and participation of<br>the Board in all meetings of the Board and Committee<br>meetings. See <i>Summary of Board Meetings for 2021</i> . |  |
| 2. The directors review meeting materials for all Board and Committee meetings  | Compliant                   | The directors are expected to prepare diligently for the  |  |

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|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION |
|   |                             | meetings to evaluate and add value to the items presented,<br>actively participate, and contribute meaningfully to the<br>discussions of the Board.   |             |
|   |                             | Please see Summary of the 2021 Board Meetings and Summary of Board Resolution 2021, showing the items discussed and approved by the Board and/or excerpts thereof.                                    |             |
| <ol> <li>The directors ask the necessary questions or seek<br/>clarifications and explanations during the Board and<br/>Committee meetings.</li> </ol>  | Compliant                   | The directors are expected to prepare diligently for the meetings to evaluate and add value to the items presented, actively participate, and contribute meaningfully to the discussion of the Board. |             |
|   |                             | Please see <i>Summary of the 2021 Board Resolutions</i> showing the items discussed and approved by the Board.  |             |
| Recommendation 4.2  |                             |   |             |
| <ol> <li>Non-executive directors concurrently serve as<br/>directors to a maximum of five Insurance Commission<br/>Regulated Entities (ICREs) and publicly listed<br/>companies to ensure that they have sufficient time to<br/>fully prepare for meetings, challenge Management's<br/>proposals/views, and oversee the long-term strategy<br/>of the company.</li> </ol> | Compliant                   | Concurrent directorship in other corporations of the non-<br>executive directors is disclosed in their respective <i>BOD</i><br><i>Profile</i> . (See <i>BOD Profiles</i> )                           |             |
| Recommendation 4.3  |                             |   |             |
| <ol> <li>The directors notify the company's board where<br/>he/she is an incumbent director before accepting a<br/>directorship in another company</li> </ol>   | Compliant                   | Concurrent directorship in other corporations of the non-<br>executive directors is disclosed in their respective Profile.<br>(See BOD Profiles)  |             |
| Principle 5: The board should endeavor to exercise an object  | ctive and independent judgn | nent on all corporate affairs   |             |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |   |             |
|---|-----------------------------|---|-------------|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION |
| Recommendation 5.1  |                             |   |             |
| <ol> <li>The Board is composed of at least twenty percent<br/>(20%) independent directors</li> </ol>  | Compliant                   | MTMAS' Board has two (2) independent directors in its eleven<br>(11) member Board in compliance with the IC CL No. 2019-<br>36 which mandates ICREs to have independent directors<br>constituting at least 20% of its Board.        |             |
|   |                             | Please see List of Members of the Board and Officers 2021   |             |
| Recommendation 5.2  |                             |   |             |
| <ol> <li>The independent directors possess all the necessary<br/>qualifications and none of the disqualifications to hold<br/>the position.</li> </ol>  | Compliant                   | The Board's independent director has all the necessary qualifications and none of the disqualification, as shown in his/her <i>BOD Profile</i> .  |             |
| Recommendation 5.3  |                             |   |             |
| <ol> <li>The independent directors serve for a maximum cumulative term of nine years.</li> <li>As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016.</li> <li>For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.</li> </ol> | Compliant                   | MTMAS' Independent Directors, Buddy F. Arcangel and<br>Angelita L. Alfante were elected as such during MTMAS' 2021<br>Annual Membership Meeting held last 30 January 2021. See<br><i>Minutes of 2021 Annual Membership Meeting.</i> |             |
| 2. The company bars an independent director from serving in such capacity after the term limit of nine years.   | Compliant                   |   |             |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |   |  |  |
|--|-----------------------------|---|--|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION  |  |
| 3. In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting. | Compliant                   | The nine-year term service has not yet been reached by the independent directors.   |  |  |
| Recommendation 5.4   |                             |   |  |  |
| <ol> <li>The positions of Chairman of the Board and Chief<br/>Executive Officer are held by separate individuals,</li> </ol>   | Compliance                  | Yes.<br>See List of Members of the Board of Directors and Officers as<br>of 30 January 2021   |  |  |
| 2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.  | Compliant                   | Yes.<br>See MTMAS Amended By-Laws   |  |  |
| Recommendation 5.5   |                             |   |  |  |
| <ol> <li>If the Chairman of the Board is not an independent<br/>director or where the roles of Chairman and CEO are<br/>being held by one person, the Board should<br/>designate a lead director among the independent<br/>directors</li> </ol>                  | Compliant                   | The positions of Chairperson of the Board and Chief<br>Executive Officer are held by separate individuals with clearly<br>defined responsibilities.<br>See MTMAS Amended By-Laws and List of Members of the<br>Board of Directors and Officers as of 30 January 2021. |  |  |
| Recommendation 5.6   |                             |   |  |  |
| <ol> <li>Directors with material interest in a transaction<br/>affecting the corporation should abstain from taking<br/>part in the deliberations for the same</li> </ol>  | Non-Compliant               |   | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate this policy. |  |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |                        |   |
|---|-----------------------------|------------------------|---|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION | EXPLANATION   |
| Recommendation 5.7  |                             |                        |   |
| <ol> <li>The non-executive directors (NEDs) have separate<br/>periodic meetings with the external auditor and heads<br/>of the internal audit, compliance and risk functions,<br/>without any executive directors present to ensure that<br/>proper checks and balances are in place within the<br/>corporation.</li> </ol> | Non-Compliant               |                        | The Board shall formulate the necessary policy on separate periodic meetings for non-executive directors.   |
| <ol> <li>The meetings are chaired by the lead independent director.</li> </ol>  | Non-Compliant               |                        | The Board shall formulate the necessary policy on separate periodic meetings for non-executive directors.   |
| whether it possesses the right mix of backgrounds and comp<br>Recommendation 6.1  |                             |                        |   |
| 1. The Board conducts an annual assessment of its performance as a whole.   | Non-Compliant               |                        | The Board shall formulate a procedure<br>on the Board's annual self-assessment<br>process to measure its effectiveness.                               |
| 2. The performance of the Chairman is assessed annually by the Board.   | Non-Compliant               |                        | The Board shall formulate a procedure<br>on the Board's assessment process to<br>measure the effectiveness of the Board's<br>Chairperson.             |
| 3. The performance of the individual member of the Board is assessed annually by the Board  | Non-Compliant               |                        | The Board shall formulate a procedure<br>on the Board's assessment process to<br>measure the effectiveness of the<br>individual members of the Board. |
| 4. The performance of each committee is assessed annually by the Board.   | Non-Compliant               |                        | The Board shall formulate a procedure<br>on the assessment of the Board<br>Committee to measure the effectiveness<br>of each Committee.               |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |                        |   |
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|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION | EXPLANATION   |
| 5. Every three years, the assessments are supported by an external facilitator   | Non-Compliant               |                        | Since the usual term of office of a<br>director is limited to one year or less,<br>changes are possible every year during<br>Annual General Membership Meeting,<br>thus assessment of every director's<br>performance every three years by an<br>external facilitator might not necessarily<br>serve the best interest of the<br>Association.<br>The same trustee will no longer be<br>around for the next assessment season.<br>Moreover, assessment by an external<br>facilitator will always entail additional<br>cost to the company considering now at<br>this time of pandemic, resources are<br>being utilized for the most basic<br>necessities. We will just consider this<br>recommendation in future planning of<br>the Board. |
| Recommendation 6.2   |                             |                        |   |
| 1. Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees. | Non-Compliant               |                        | The Board shall formulate a system that<br>provides, at the minimum, criteria and<br>process to determine the performance of<br>the Board, individual directors and<br>committees.  |
| 2. The system allows for a feedback mechanism from the shareholders  | Non-Compliant               |                        | The Board shall formulate such system<br>that allows for a feedback mechanism<br>from the Members.  |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                              |   |  |  |
|--|------------------------------|---|--|--|
|  | COMPLIANT/NON-<br>COMPLIANT  | ADDITIONAL INFORMATION  | EXPLANATION  |  |
| Recommendation 7.1   |                              |   |  |  |
| <ol> <li>Board adopts a Code of Business Conduct and<br/>Ethics, which provide standards for professional and<br/>ethical behavior, as well as articulate acceptable and<br/>unacceptable conduct and practices in internal and<br/>external dealings of the company.</li> </ol> | Compliant                    | The Association has a Handbook on Personnel Policies and Related Matters as approved by the Board in <i>BR No. 04-2014.</i>   |  |  |
| <ol> <li>The Code is properly disseminated to the Board,<br/>senior management and employees</li> </ol>  | Compliant                    | The Human Resources is responsible for overseeing the implementation of this Code across the MTMAS. For the senior management and employees, this was disseminated through to each Department and is included in the orientation for new employees. |  |  |
| 3. The Code is disclosed and made available to the public through the company website.   | Non-Compliant                |   | The Association shall make the said<br>Code of Business Conduct available to<br>the public through the company website |  |
| Recommendation 7.2   |                              |   |  |  |
| 1. Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.  | Compliant                    | The Human Resources is responsible for overseeing the implementation of this Code across the MTMAS. For the employees, this was disseminated through to each  |  |  |
| 2. Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies   | Compliant                    | Department as well as included in the orientation for its new<br>employees.<br>All on-boarding employees are required undergo Orientation<br>Training Program as a pre-requisite for job assignment.  |  |  |
| Disclosure and Transparency  |                              |   |  |  |
| Principle 8: The company should establish corporate disclos  | sure policies and procedures | that are practical and in accordance with best practices and regu   | latory expectations.   |  |
| Recommendation 8.1   |                              |   |  |  |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |   |  |
|--|-----------------------------|---|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION  |
| <ol> <li>Board establishes corporate disclosure policies and<br/>procedures to ensure a comprehensive, accurate,<br/>reliable and timely report to shareholders and other<br/>stakeholders that gives a fair and complete picture of<br/>a company's financial condition, results and business<br/>operations.</li> </ol>    | Compliant                   | The essence of good corporate governance is transparency.<br>MTMAS Board of Directors always commits to meet all<br>disclosure requirements particularly those involving material<br>information as mandated by regulators within the prescribed<br>period. |  |
|  |                             | See 2021 Annual Report  |  |
| Recommendation 8.3   |                             |   |  |
| <ol> <li>Board fully discloses all relevant and material<br/>information on individual board members to evaluate<br/>their experience and qualifications, and assess any<br/>potential conflicts of interest that might affect their<br/>judgment</li> </ol>   | Compliant                   | Please see MTMAS website.   |  |
| 2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment,   | Compliant                   | See Profiles of the Members of the Board of Trustees and Key<br>Officers of MTMAS.  |  |
| Recommendation 8.4   |                             |   |  |
| <ol> <li>Company provides a clear disclosure of its policies<br/>and procedure for setting Board remuneration,<br/>including the level and mix of the same in the Annual<br/>Corporate Governance Report consistent with<br/>ASEAN Corporate Governance Scorecard (ACGS)<br/>and the Revised Corporation Code.</li> </ol>    | Compliant                   | The members of the Board of Directors do not receive any compensation or remuneration for their services as such, except for reasonable allowance and per diem.<br>See 2019 ACGS of MTMAS in the website  |  |
| <ol> <li>Company provides a clear disclosure of its policies<br/>and procedure for setting Executive remuneration,<br/>including the level and mix of the same in the Annual<br/>Corporate Governance Report consistent with<br/>ASEAN Corporate Governance Scorecard (ACGS)<br/>and the Revised Corporation Code</li> </ol> | Non-Compliant               |   | Remuneration of all employees,<br>including executive remuneration, is<br>based on the Board-approved Salary<br>Structure and Compensation package,<br>duly researched and deliberated. This |

| ANNUAL CORPORATE GOVERNANCE REPORT |                         |  |  |
|------------------------------------|-------------------------|--|--|
| COMPLIANT/NON-<br>COMPLIANT        | ADDITIONAL INFORMATION  | EXPLANATION  |  |
|                                    |                         | will be incorporated in the drafting of<br>Remuneration Committee Charter.   |  |
| Non-Compliant                      |                         | Remuneration for executive directors is<br>not disclosed due to data privacy<br>considerations. Termination and/or<br>retirement, however, are always aligned<br>with by the provisions of By-Laws on<br>term of office and MTMAS retirement<br>plan/policy. |  |
|                                    |                         |  |  |
| Non-Compliant                      |                         | MTMAS Board shall adopt the<br>necessary Related Party Transactions<br>(RPT) policies.   |  |
| Non-Compliant                      |                         | Same as above.   |  |
|                                    |                         |  |  |
| Non-Compliant                      |                         | The Board shall formulate the Association's Manual on Corporate Governance.  |  |
| Non-Compliant                      |                         | Same as above.   |  |
|                                    | COMPLIANT/NON-COMPLIANT | COMPLIANT/NON-<br>COMPLIANT     ADDITIONAL INFORMATION       Non-Compliant   |  |

**Recommendation 9.1** 

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |  |             |
|---|-----------------------------|--|-------------|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION |
| <ol> <li>Audit Committee has a robust process for approving<br/>and recommending the appointment, reappointment,<br/>removal, and fees of the external auditors</li> </ol>  | Compliant                   | See Audit and Compliance Committee Charter   |             |
| 2. The appointment, reappointment, removal, and fees<br>of the external auditor is recommended by the Audit<br>Committee, approved by the Board and ratified by the<br>shareholders.  | Compliant                   | See Audit and Compliance Committee Charter<br>See Minutes of the Annual General Membership Meeting<br>dated 30 January 2021. |             |
| 3. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.  | Compliant                   | No External Auditor removal or change has occurred in 2021.  |             |
| Recommendation 9.2  |                             |  |             |
| <ol> <li>Audit Committee Charter includes Audit Committee's responsibility:         <ol> <li>assessing the integrity and independence of external auditors;</li> <li>exercising effective oversight to review and monitor the external auditor's independence and objectivity; and</li> <li>exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.</li> </ol> </li> </ol> | Compliant                   | See Audit and Compliance Committee Charter   |             |
| 2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.   | Compliant                   | See Audit and Compliance Committee Charter   |             |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |  |   |  |
|--|-----------------------------|--|---|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION   |  |
| Recommendation 9.3   |                             |  |   |  |
| 1. Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.  | Compliant                   | There was no non-audit service performed by the same external auditor handling the statutory audit in CY2021.  |   |  |
| 2. Audit Committee stays alert for any potential conflict<br>of interest situations, given the guidelines or policies<br>on non-audit services, which could be viewed as<br>impairing the external auditor's objectivity.                                    | Compliant                   | There was no non-audit service performed by the same external auditor handling the statutory audit in CY2021.  |   |  |
| Recommendation 10.1  |                             |  |   |  |
| Recommendation 10.1  1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability. | Compliant                   | See <i>MTMAS Amended By-Laws</i><br>"Anchored mainly on the purpose of fostering brotherhood and<br>mutual help and benefit among the members of the<br>Association, to encourage the habit of thrift and savings<br>among the members, and provide financial assistance to<br>beneficiary of deceased members, the Association conducts<br>energy and extinition aligned with the corporate thrust of |   |  |
|  |                             | operations and activities aligned with the corporate thrust of<br>providing socio-economic benefits to the members, and<br>employees."   |   |  |
| <ol> <li>Company adopts a globally recognized<br/>standard/framework in reporting sustainability and<br/>non-financial issues.</li> </ol>  | Non-Compliant               |  | The Association does not have a consolidated Sustainability Report that follows a certain format or template, the Board Committee collates all economic, environmental, and social reports from concerned units and reports the same to |  |

|  | ANNUAL CORPO                | DRATE GOVERNANCE REPORT   |  |
|--|-----------------------------|---|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION  | EXPLANATION                                    |
|  |                             |   | the appropriate Committee and to the Board.    |
| <b>Principle 11</b> : The company should maintain a comprehensive by investors, stakeholders and other interested users.   | ve and cost-efficient commu | nication channel for disseminating relevant information. This cha   | annel is crucial for informed decision-making  |
| Recommendation 11.1  |                             |   |  |
| <ol> <li>The company should have a website to ensure a<br/>comprehensive, cost efficient, transparent, and timely<br/>manner of disseminating relevant information to the<br/>public.</li> </ol> | Compliant                   | Communications channel used by MTMAS:<br>Website: www.manilateachers.com<br>Facebook:<br>Official mtmas.compliance@manilateachersonline<br>Email: .com<br>Phone (02) 8525-3822 / (02) 8404-2790<br>Number(s): |  |
|  | Internal Control Sys        | tem and Risk Management Framework   |  |
| Principle 12: To ensure the integrity, transparency and proposed management framework.   | per governance in the condu | uct of its affairs, the company should have a strong and effectiv   | ve internal control system and enterprise risk |
| <ol> <li>Company has an adequate and internal control<br/>system in the conduct of its business.</li> </ol>  | Compliant                   | See Audit and Compliance Committee Charter<br>See also Internal Audit Charter   |  |
| 2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.  | Compliant                   | See Risk Management Manual  |  |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |  |   |
|---|-----------------------------|--|---|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION   |
| Recommendation 12.2   |                             |  |   |
| <ol> <li>Company has in place an independent internal audit<br/>function that provides an independent and objective<br/>assurance, and consulting services designed to add<br/>value and improve the company's operations.</li> </ol>                 | Compliant                   | See Internal Audit Manual  |   |
| Recommendation 12.3   |                             |  |   |
| 1. The company has a qualified Chief Audit Executive (CAE) appointed by the Board   | Compliant                   | MTMAS has an Internal Audit Manager.   |   |
| <ol> <li>CAE oversees and is responsible for the internal audit<br/>activity of the organization, including that portion that<br/>is outsourced to a third-party service provider</li> </ol>  | Compliant                   | Please see Internal Audit Manual for the role/functions of the Internal Audit Manager.             |   |
| <ol> <li>In case of a fully outsourced internal audit activity, a<br/>qualified independent executive or senior<br/>management personnel is assigned the responsibility<br/>for managing the fully outsourced internal audit<br/>activity.</li> </ol> | Compliant                   | MTMAS' internal audit activity is housed fully within the Association. It is not being outsourced. |   |
| Recommendation 12.4   |                             |  |   |
| <ol> <li>The company has a separate risk management<br/>function to identify, assess and monitor key risk<br/>exposures</li> </ol>  | Non-Compliant               |  | The risk management function is carried<br>out by the Board. The Association has no<br>separate risk management team.   |
| Recommendation 12.5   |                             |  |   |
| <ol> <li>In managing the company's Risk Management<br/>System, the company has a Chief Risk Officer (CRO),<br/>who is the ultimate champion of Enterprise Risk<br/>Management (ERM).</li> </ol>   | Non-Compliant               |  | The functions of risk management are<br>carried out by the Compliance Officer.<br>Designating a separate chief risk officer<br>will entail additional cost to the<br>Association considering now at this time<br>of pandemic, resources are being<br>utilized for the most basic necessities. |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                                 |   |   |
|---|---------------------------------|---|---|
|   | COMPLIANT/NON-<br>COMPLIANT     | ADDITIONAL INFORMATION  | EXPLANATION   |
| <ol> <li>CRO has adequate authority, stature, resources and<br/>support to fulfill his/her responsibilities.</li> </ol>   | Non-Compliant                   |   | Same as above   |
|   | Cultivating a Syne              | gic Relationship with Shareholders                                  |   |
| Principle 13: The company should treat all shareholders fai   | rly and equitably, and also rea | cognize, protect and facilitate the exercise of their rights        |   |
| Recommendation 13.1   |                                 |   |   |
| <ol> <li>Board ensures that basic shareholder rights are<br/>disclosed in the Manual on Corporate Governance.</li> </ol>  | Non-Compliant                   |   | The Association is currently drafting its<br>Corporate Governance Manual and shall<br>incorporate the basic shareholder rights. |
| 2. Board ensures that basic shareholder rights are disclosed on the company's website.  | Non-Compliant                   |   | Same as above.  |
| Recommendation 13.2   |                                 |   |   |
| <ol> <li>Board encourages active shareholder participation by<br/>sending the Notice of Annual and Special<br/>Shareholders' Meeting with sufficient and relevant<br/>information at least 21 days before the meeting,</li> </ol> | Compliant                       | See Minutes of the 2021 Annual General Membership Meeting.          |   |
| Recommendation 13.3   |                                 |   |   |
| <ol> <li>Board encourages active shareholder participation by<br/>making the result of the votes taken during the most<br/>recent Annual or Special Shareholders' Meeting<br/>publicly available the next working day</li> </ol>  | Compliant                       | See Summary of Minutes of 2021 Annual General<br>Membership Meeting |   |
| <ol> <li>Minutes of the Annual and Special Shareholders'<br/>Meetings are available on the company website<br/>within five business days from the end of the meeting.</li> </ol>  | Compliant                       | See Summary of Minutes of 2021 Annual General<br>Membership Meeting |   |
| Recommendation 13.4   |                                 |   |   |

|   | ANNUAL CORPO                 | DRATE GOVERNANCE REPORT  |  |  |
|---|------------------------------|--|--|--|
|   | COMPLIANT/NON-<br>COMPLIANT  | ADDITIONAL INFORMATION   | EXPLANATION  |  |
| 1. Board has an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner   | Non-Compliant                |  | The Board shall explore the necessary<br>alternative dispute mechanisms and<br>shall incorporate the same in the |  |
| 2. The alternative dispute mechanism is included in the company's Manual on Corporate Governance.   | Non-Compliant                |  | Corporate Governance Manual.   |  |
|   | Dı                           | uties to Stakeholders  |  |  |
| stakeholders should have the opportunity to obtain prompt ef  |                              | through voluntary commitments must be respected. Where staken tion of their rights.  | olders' rights and/or interests are at stake,  |  |
| Recommendation 14.1   |                              |  |  |  |
| 1. Board identifies the company's various stakeholders<br>and promotes cooperation between them and the<br>company in creating wealth, growth and sustainability                                  | Compliant                    | See 2021 Annual Report   |  |  |
| Recommendation 14.2   |                              |  |  |  |
| 1. Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders  | Compliant                    | See 2021 Annual Report   |  |  |
| Recommendation 14.3   |                              |  |  |  |
| <ol> <li>Board adopts a transparent framework and process<br/>that allow stakeholders to communicate with the<br/>company and to obtain redress for the violation of<br/>their rights.</li> </ol> | Compliant                    | The Association has a website, and social media account<br>(Facebook) and email address where members can reach /<br>contact in case of concerns/queries/complaints.<br>See MTMAS website. |  |  |
| Principle 15: A mechanism for employee participation should   | d be developed to create a s | symbolic environment, realize the company's goals and participate  | e in its corporate governance processes.   |  |

| ANNUAL CORPORATE GOVERNANCE REPORT  |                             |  |  |
|---|-----------------------------|--|--|
|   | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION   | EXPLANATION  |
| Recommendation 15.1   |                             |  |  |
| <ol> <li>Board establishes policies, programs and procedures<br/>that encourage employees to actively participate in<br/>the realization of the company's goals and in its<br/>governance.</li> </ol>                   | Compliant                   | The Association currently implements programs and<br>procedures that encourage employees to attend trainings and<br>seminars such as but not limited to Special Training program,<br>Management Training Program and Leadership Skills<br>Training Program, through its Human Resources Department.<br>See MTMAS Handbook on Personnel Policies and Related<br>Matters |  |
| Recommendation 15.2   |                             |  |  |
| 1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.  | Non-Compliant               |  | The Board shall incorporate in its revision of the Code of Conduct the anti-<br>corruption policy and program  |
| 2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.   | Non-Compliant               |  | Same as above.   |
| Recommendation 15.3   |                             |  |  |
| <ol> <li>Board establishes a suitable framework for<br/>whistleblowing that allows employees to freely<br/>communicate their concerns about illegal or unethical<br/>practices, without fear of retaliation.</li> </ol> | Non-Compliant               |  | The Board shall formulate<br>Whistleblowing policy to enable<br>employees to freely communicate their<br>concerns about illegal and/or unethical<br>practices, without fear of retaliation. This<br>will be incorporated in the Manual of<br>Corporate Governance. |
| 2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.                     | Non-Compliant               |  | Same as above.   |

| ANNUAL CORPORATE GOVERNANCE REPORT   |                             |                               |                |  |
|--|-----------------------------|-------------------------------|----------------|--|
|  | COMPLIANT/NON-<br>COMPLIANT | ADDITIONAL INFORMATION        | EXPLANATION    |  |
| 3. Board supervises and ensures the enforcement of the whistleblowing framework.   | Non-Compliant               |                               | Same as above. |  |
| Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.<br>Recommendation 16.1 |                             |                               |                |  |
| <ol> <li>Company recognizes and places importance on the<br/>interdependence between business and society, and<br/>promotes a mutually beneficial relationship that<br/>allows the company to grow its business, while<br/>contributing to the advancement of the society where</li> </ol>   | Compliant                   | Please see 2021 Annual Report |                |  |

Republic of the Philippines ) City of Manila ) s.s.

#### CERTIFICATION

The undersigned certify that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete, and correct of our own personal knowledge and/or based on authentic records.

2 6 MAY 2022 Signed in the City of day of May 2022. VIRGILIO S./I ACSON JENNIFER S. LACSON President and CEO Chairperson of the Board TIN No.: 121-720-131 TIN No.: 136-167-047 FILOMENA S. LACSON ANGELITA L ALFANTE Independent Director Corporate Secretary TIN No.: 121-719-757 TIN No.: 121-719-765 BURAC-COLLANTES DIGNA ANGEL Corporate Governance Compliance Officer Independent Director No.: 136-701-834 TIN No.: 479-008-289

## 2 6 MAY 2022

**SUBSCRIBED AND SWORN** to before me this \_\_\_\_\_ day of May 2022, by the above-named persons, who are all personally known to me (or whom I have identified through competent evidence or identity) and who exhibited to me their respective identification document as written below their names.

NOTARY PUBLIC

Doc No. <u>98</u> Page No.<u>2</u> Book No. <u>98</u> Series of 2022. MONICA ISABELLE I. VILLANUEVA Commission No 2020-015 Notary Public for Manila Until 31 December 2021 Roll No. 57364 PTR No. 0227727; 02/04/2022 IBP No. 165379, 10/05/2021 No. 918 U.N. Avenue, Ermita, Manila Validity up to 30 June 2022 Pursuant to SC Resolution dated 10/26/2021

# **Digi**Signer

## Audit Trail

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Email: fslacson15@gmail.com IP Address: 112.207.63.209

Email: mtmas.compliance@manilateachersonline.com IP Address: 112.206.244.44

Email: aalfante34@gmail.com IP Address: 2001:4451:4323:2000:795f:e24c:fba7:15a5

Email: bfarcangel@yahoo.com.ph IP Address: 136.158.33.218

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