



Alton Day of Renewal

Catholic Charismatic Renewal Ministry, (Blessed since 1975)

The Operation of the ADORE Telephone Prayer Ministry

Overview

This is a telephone-based Prayer Ministry in support of those people who cannot physically attend the ADORE monthly meetings. It relies on the voluntary commitment of members of our spiritually gifted Prayer Ministry Team. Ideally, we have a minimum of five ministers or couples to deliver the ministry from 1.30-5.00pm on the one afternoon a month following the ADORE meeting. As we grow the number of ministers, we can be more flexible about the rota.

Maria Garmendia is the Telephone Prayer Ministry Co-ordinator supported by her husband Jose. She uses an iPhone with a dedicated Sim card and dedicated ADORE Prayer Ministry phone number. Voicemail messages left on an iPhone can be accessed remotely from another phone via the use of the correct Password.

We carry out the necessary Risk Assessments and Safeguarding Guidelines for Team Members (see separate documents), based on the existing physical Prayer Ministry guidelines and practices as far as that is possible. DBS Certification and safeguarding training is arranged as necessary. Costs will be covered either by Team members or ADORE funding, as appropriate.

Telephone Prayer Team members participate in a monthly Zoom video conference, led by the Co-ordinator, to provide feedback, receive updates and guidance and to ensure they have access to mentoring when needed. This meeting also includes Safeguarding Officer and the ADORE Core Group leader.

Procedure

During our ADORE monthly live zoom meetings, participants are informed of the ADORE Telephone Prayer Ministry number and invited to ring and leave only their name and number (no details of the prayer request. The service is available 1.30 until 4.30pm.

ADORE zoom Participants are told to persevere with calling, because the ADORE telephone line can be very busy and they might need to try several times before they are able to leave a message.

The Co-ordinator listens to the messages and, knowing in advance which Team members are available to contact clients, sends a text to them with the client's details (name and number). The Prayer Minister notes the client's name and telephone number and attempts to return the call within an hour and a half of the client's original telephone call.

Team members continue with their clients until 4.30pm at the latest, always finishing by thanking the Lord and praying a prayer of protection.

Mail Contact: Maria Garmendia, 10 Calkin Close, Christchurch, Dorset BH23 2TS

Email: garmendia2319@gmail.com

Telephone: 01202 015790 **Mobile:** 07835 741878



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We log the use of our telephone service to track its growth and for safeguarding purposes, however, we deliberately avoid the use of an enrolment form for simplicity of use and to minimise data protection issues. The log simply records the date/time of the client's request; their initials and telephone number; which Team member responded, the time of the response, with a tick for columns headed: 'Consent' 'Successful' 'Failed' 'Deferred' and 'Signposted'. These headings are not definitive and will be subject to alteration in the light of experience.

Conducting the call

See separate document: **ADoRE Online monthly Telephone Prayer Ministry**

Joining the Team

If you have previous training and experience in Prayer Ministry, ideally in the context of Catholic Charismatic Renewal meetings, please email us at adore@altonrenewal.com and we will discuss your suitability. At the moment we have limited resources for training candidates, so you do need to have previous experience.

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