



**2024 NC/SC Revenue Protection Training
Seminar and Conference
April 23 – 25, 2024
Embassy Suites Charleston Harbor, Mt. Pleasant SC**



Monday, April 22, 2024

4 pm – 6 pm

Early Registration – Embassy Suite Lobby

Tuesday – April 23, 2024

7:00 am – 8:30 am

*Breakfast (complimentary for all hotel guests)
High Tide restaurant*

8:30 am – 9:30 am

Registration – Harbor Grand Ballroom

9:30 am – 9:45 am

*Welcome, Opening Remarks, Introductions
& Level One Safety Message – Jason Parker, NCSCRPC President*

9:45 am – 10:30 am

Vendor Presentations – Ben Plexico, NCSCRPC, Director of Vendors

10:30 am – 10:45 am

Break/Networking/Raffle

10:45 am – 12:00 pm

The More you Know about Natural Gas
Debbie Hauliska, Sr Revenue Analyst, Duke Energy/Piedmont Natural Gas

12:00 pm – 1:00 pm

Lunch Provided

1:00 pm – 2:00 pm

Water Theft
Deanna Castellow, Environmental Control Officer – Greenville Utilities

2:00 pm – 2:15 pm

Break/Networking/Raffle

2:15 pm - 3:15 pm

AMI & Data Analytics role in Revenue Protection
*Jerry Boozer, Advanced Metering Infrastructure and Database Admin.
Santee Electric Cooperative*

3:15 pm - 4:15 pm

Personal Security for Field and Inside Personnel
Captain Scotty Vestal, Jonesville Police Department

5:30 pm – 7:00 pm

Hotel reception (provided by Embassy Suite)



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Wednesday – April 24, 2024

- 7:00 am – 8:30 am* *Breakfast (complimentary for all hotel guests)
High Tide Restaurant*
- 8:30 am – 9:30 am* **Benefits of Adding ATI to Distribution Transformers**
John and Jeane Kretzchmar, SAMSCO
- 9:30 am– 10:00 am* *Break/Networking/Raffle*
- 10:00 am to 11 am* **Loss Revenue, Outdoor Light Program**
*David Glasser, Billing Manager – Union Power Cooperative
Brad Hayes, Outdoor Lights Coordinator, Union Power Cooperative*
- 11am – 12 pm* **Emerging Technologies**
Jason Parker, Director of Revenue Assurance Enterprise, Duke Energy
- 12:00 pm – 1:00 pm* *Lunch Provided*
- 1:00 pm – 3:00 pm* **Personal Safety, Sovereign citizens & De-Escalation**
Irwin Carmichael – Former Sheriff Mecklenburg County
- 3:00 pm –3:15 pm* *Break/Networking/Raffle*
- 3:15 pm – 4:15 pm* **Utilizing AMI Data for Productive Leads**
Jay Van Nostrand- Data Analyst– Randolph EMC
- 5:30 pm – 7:00 pm* *Hotel reception (provided by Embassy Suite)*



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Thursday, April 25, 2024

7:00 am – 8:30 am

*Breakfast (complimentary for all hotel guests)
High Tide Restaurant*

8:30 am – 9:15 am

Internal Meter Tampering & Networking
Jason Parker, Director of Revenue Assurance Enterprise, Duke Energy

9:15 am – 11:00 am

Panel Discussion
Jason Parker, Duke Energy
Troy Robinson, Fayetteville PWC
Tammy Forrest, Greenville Utilities
Jaye Hall, Surry-Yadkin EMC

11:00 am – 11:45 am

Closing Remarks - Grand Prize Raffle

*** Agenda & Topics are subject to change*