

Name: \_\_\_\_\_

Date: \_\_\_\_\_



Woman: I was wondering if you have any TZ inkjet cartridges in stock. I can't find any in the office supplies section of your website.

Man: I'm afraid we don't sell those anymore. We do sell the VX cartridges though, and they're just as good. Scroll over to the "printer and cartridges" part of the office supplies tab, and you'll see them.

Woman: Okay, I'm scrolling.....now, I do see them. Ummmm....I really wanted the TZ because I know them best, but I guess I could take your advice and buy the VX instead.

1. I was wondering \_\_\_\_\_

2. I can't find \_\_\_\_\_

3. I'm afraid of \_\_\_\_\_.

4. \_\_\_\_\_ doesn't sell \_\_\_\_\_

5. I really wanted \_\_\_\_\_