

Name: _____

Date: _____



Brenda: **Something is wrong** with this door. When I **enter** the code, nothing happens.

Robert: Haven't you heard the procedure changed on Monday morning? Now, you need to **swipe** a security card through a reader to open the door.

Brenda: **Do you mean** my ID card?

Robert: Not that one. You'll need to pick up a new one with a **magnetic strip** on the back. Talk to Susan in **personnel**. She'll explain everything and **issue** you your new card.

1. Something is wrong with _____

2. Do you mean _____

3. _____ works in personnel.

4. The _____ will issue you a _____