

Name: \_\_\_\_\_

Date: \_\_\_\_\_



Good afternoon ladies and gentlemen, this is **flight attendant** Leslie Anderson. **On behalf of** the airline, I'd like to **apologize** for our late departure. Planes **ahead of** us have **taken off**, but we are having our wings **inspected** by ground and **runway crews**. The **procedure** should take **approximately** 20 more minutes and is an **essential** mechanical safety process before we can be cleared for takeoff. We should not **touch down** in Toronto at 10:00 pm, 45 minutes later than scheduled. Passengers for **connecting Flight** OP - 469 to Mexico City should proceed directly upon **disembarkation** to Gate 4, not Gate 8 as **previously** stated. I'd like to thank you again for joining us on Scotts Airways.

1. On behalf of \_\_\_\_\_

2. I'd like to apologize for \_\_\_\_\_

3. There are approximately \_\_\_\_\_

4. I have a connecting flight in \_\_\_\_\_

5. You previously said \_\_\_\_\_