

WHAT IS NOT COVERED BY THE WARRANTY?

Screen and LCD accidental damage: & liquid damage We don't cover breakage of your phone's screen. Any physical damage to the LCD or front glass will void your warranty. No warranty if LCD has any lines without top glass damage.

Accidental damage from user handling: Where the device has been damaged by the user in a manner that has resulted in not functioning properly to the device, this is not covered by warranty. Items that are accidentally damaged by water or any other liquid are not covered.

Screen protectors and tempered glass: We don't cover screen protectors or tempered glasses if they break or fail to protect your screen from the damage. We don't guarantee they will save the screen of your phone. They only supposed to protect from scratches and add some extra strength.

SUMMARY OF THE WARRANTY CONDITIONS

1. The warranty covers those aspects of your devices which were a subject of the repair service. For example, if we replaced the broken LCD screen, we will only cover problems related to that part and labour but not software, motherboard, battery, charging port or other components of the phone which were not a subject of the repair service. This is why we test the device before and after the repair to make sure that the phone has been repaired properly.

Please test the phone when you receive it. If you find any problem after repair which you didn't have before (different than the subject of the repair service), let us know immediately. If you don't let us know within 3 days, we will only be responsible for the subject of the repair.

2. The warranty means that if there is a problem related to the repair which we have provided after the actual repair (within first 12 months), we will inspect your phone and repair it again free of charge to restore its functionality which was the subject of the repair service.

3. The warranty IS VOIDED if the malfunction has occurred by physical damage or if it looks like physical damage. For example, we cannot accept warranty if the front glass or LCD screen of your phone has any cracks, deep scratches or dents. No warranty if LCD has any lines without top glass damage.

4. Warranty means that we are obligated to guarantee the functionality of service we provided for agreed length of time. Refund will not be given until we fail to properly fix your device for 3 times unless replacement parts become unavailable.

5. Screen protectors including tempered glass protectors are not covered under warranty. Those are added to give some extra protection to the screen but they don't guarantee your screen will not to break if you drop it. We don't take any responsibility for damages to the screen even if the tempered glass protection was applied.

REFUND POLICY

6.1 Our policy lasts 14 days. If 14 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

6.2 To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

6.3 Several types of goods are exempt from being returned, such as replacement parts installed as part of the service. However, they can be replaced as part of warranty policy.

6.4 To complete your return, we require a receipt or proof of purchase.

NOT COLLECTED DEVICES

7.1 We only keep your device for 3 months from the moment you brought it for repair and got informed about repair time needed. If you don't contact us for further arrangements and not collect it within 3 months, your device is being disposed without chance of getting it back and any kind of compensation from our side.

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