# e-CLAS™ Banner Page

**Environment: PRODUCTION** 

Policy Number: EMO 072 13 36

Effective Date: 07-11-2024

Named Insured: THE LANDINGS AIRPORT OWNERS ASSOCIATION, INC.

42-068

MARSH & MCLENNAN AGENCY LLC 8144 WALNUT HILL LN FL 16 DALLAS TX 75231-4388

Thank you for placing this coverage with The Cincinnati Insurance Companies!

# **Commission Schedule**

Policy Number: EMO 072 13 36 Effective Date: 07-11-2024

Named Insured:

THE LANDINGS AIRPORT OWNERS ASSOCIATION, INC.

Premium Commission

\$1,276 SHORT-TERM 15% CYBER RISK \$351 SHORT-TERM 15% The Cincinnati Insurance Companies

**Management Liability** 

#### TOOLS TO HELP YOU MANAGE RISK



When you purchase Cincinnati's exceptional Pillar™ management liability insurance to protect your organization, you receive access to risk management tools at no additional cost to help you with the complex situations covered by your policy.

Depending on the coverage options you purchase, you may also gain access to services provided by risk management specialists who can answer questions related to managing your community association, employment practices issues, cyber liability exposures or workplace violence. Most of these services are also available at no additional cost.

- Nonprofit Risk Management Portal: Are you a nonprofit organization looking for expert risk management guidance? Cincinnati's policyholders can register with Nonprofit Risk Management Center, a leader in the risk management space, to help you identify and manage risks that threaten your missions, while empowering you to take bold, mission-advancing steps. Comprehensive risk resources provide practical knowledge on the topics that matter to you, while self assessments lead you − step by step − to building a custom risk management plan. Please visit *cinfin.com/nonprofit-risk-resources* to register for NRMC services; have your Cincinnati Insurance policy number ready.
- Examinity Association Helpline: As a Pillar policyholder, you can call a toll-free helpline, 844-458-9556, for assistance reducing or avoiding a potential wrongful acts loss related to managing your community association. Please have your Pillar Directors & Officers policy number ready before you call. When you place your call, leave a message including your name, complete contact information, policy number and your question or concern. A helpline lawyer will call you back, usually within one business day. Please be advised that each helpline call is limited to one hour. There is no additional charge for using this policyholder helpline.
- Employment Practices Helpline: Do you have questions about how to handle employment situations? Pillar policyholders whose coverage includes Cincinnati's employment practices liability insurance may call our toll-free Employment Connection helpline, 888-811-3427, for guidance from an attorney prior to making employment-related decisions. We offer eligible policyholders an unlimited number of calls seeking advice on employment policies and procedures.

For information, coverage availability in your state, quotes or policy service, please contact your local independent agent recommending coverage.



- Cyber Risk Management Portal: Cincinnati's cyber policyholders may access eRiskHub, an online portal that provides news, information and tools to help mitigate a breach or hacking event, virus infection or other cyberattack. On eRiskHub, you will find information about privacy laws, compliance and breach response guides including compliance resources, notification letter examples, and credit bureau and government agency notifications. Other data risk management expertise may be engaged to help diagnose and repair virus infections and other common computer problems. Some services offered may extend beyond what the policy covers and include an additional charge. Please visit <a href="https://eriskhub.com/cic">https://eriskhub.com/cic</a> to set up an account using the access code provided with your policy or available from your agent to begin exploring this valuable resource.
- Workplace Violence Hotline: After a covered workplace violence event, Pillar policyholders who have added Cincinnati's optional workplace violence expense coverage to their EPLI policy can receive help to create a response and begin the recovery process. Simply call the toll-free, 24-hour hotline, 877-841-1082. It's monitored by Black Swan Solutions, a business unit of Empathia, Inc., which is an industry-leading crisis support organization. Coverage also reimburses recovery expenses for security, public relations, counselors and lost salaries, wages and business income. While policyholders are not obligated to use Black Swan Solutions, this resource is available if you need them.
- ☐ **Kidnap, Ransom and Extortion:** Success attracts respect, recognition and rewards, yet may leave you vulnerable to kidnapping and extortion attempts. This policy option pays for the vital services of Control Risks Group, a kidnap extortion and crisis management consulting firm. Experts help manage all aspects of the situation, work toward the safe return of the victim and negotiate ransom requests. They also try to identify those responsible, assess the circumstances and search for a motive.

#### Selecting the right company

With Cincinnati's Pillar management liability coverage, know that you have an exceptional insurance program from a company offering:

- A management team specifically dedicated to keeping your program on the leading edge
- Superior claims service provided by Cincinnati professionals
- High financial strength rating from A.M. Best Co., reflecting our ability to pay claims and keep our promises.
- For qualifying accounts, multi-year policy terms are available in most states for many coverages, saving you the added time and expense of annual renewals

Your agent recommending Cincinnati can provide more details, answer questions and add the coverage you need.

Thank you for trusting your agent and Cincinnati to protect your business.



Everything Insurance Should Be®

Our loss control service is advisory only. We assume no responsibility for management or control of customer loss control activities or for implementation of recommended corrective measures. These materials were gathered from trade services and public information. We have not tried to identify all exposures. We do not warrant that this information is consistent with the underwriting guidelines of The Cincinnati Insurance Company and its subsidiaries or with any federal, state or local law, regulation or ordinance.

This is not a policy. For a complete statement of the coverages and exclusions, please see the policy contract. "The Cincinnati Insurance Companies", "Cincinnati Insurance" and "Cincinnati" refer to member companies of the insurer group providing property and casualty coverages through The Cincinnati Insurance Company or one of its wholly owned subsidiaries – The Cincinnati Indemnity Company or The Cincinnati Casualty Company. Each insurer has sole financial responsibility for its own products. Not all subsidiaries operate in all states. Do not reproduce or post online, in whole or in part, without written permission. Best's ratings are under continuous review and subject to change and/or affirmation. To confirm the current rating, please visit www.ambest.com. © 2020 The Cincinnati Insurance Company. 6200 S. Gilmore Road, Fairfield, OH 45014-5141.



# NOTICE TO POLICYHOLDERS DIRECT BILL ACCOUNT CREDIT PROCEDURE

This is a notice of how an account credit will be applied to your policy or to all of the policies being billed as single account.

#### **Account Credits**

- **A.** If your account is comprised of **a single policy** and an endorsement or premium audit results in a credit (return premium), the credit is applied to that policy. If your account does not have a future installment due at the time the endorsement or audit is processed, the credit is refunded to the payor listed for your account. If you do not wish for credits to be automatically applied to future unpaid installments, please contact us to request a refund. Please note that the amount of the refund may vary based upon the date you contact us and your billing schedule.
- **B.** If your account is comprised of **more than one policy** and an endorsement or premium audit results in a credit (return premium), the credit is applied in the following manner:
  - Payments previously applied to your account are deferred.
  - The credit that results from the endorsement or audit is applied to the policy generating the credit.
  - The payments that were deferred are then reapplied to the account in order to satisfy the amount due.
  - Any excess payment that results from the credit is applied proportionately to your policies with a future payment or installment due.
  - If you do not wish for credits to be automatically applied to future unpaid installments, please contact
    us to request a refund. Please note that the amount of the refund may vary based upon the date you
    contact us and your billing schedule.
  - If your account does not have a future installment or payment due at the time the endorsement or audit is processed, the credit is refunded to the payor listed for your account.

(Does not apply to audit return premium for payors located in New York; Does not apply to premiums due more than 30 days from the date of processing for payors located in New Hampshire. These credits are automatically refunded to the payor)

To request a refund, contact us at:

Mailing Address Toll free phone number Electronic mail

The Cincinnati Insurance Company PO Box 14529 Cincinnati, OH 45250-0529 877-942-2455 CinciBill@cinfin.com

### DISCLOSURE OF DIRECT BILL FEES AND CHARGES

NO COVERAGE IS PROVIDED BY THIS DISCLOSURE, nor can it be construed to replace any provision of your policy. YOU SHOULD READ YOUR POLICY AND REVIEW YOUR DECLARATIONS PAGE CAREFULLY for complete information on the coverages provided.

Your insurance premium is being paid directly to us rather than to your insurance agency. We appreciate your prompt payment of the premium. Please note that these fees apply only in the event your payment is late, is returned to us for insufficient funds, or if your policy was previously canceled for nonpayment of premium and has been reinstated at either your or your agents request. We are not required to reinstate a policy once cancellation for nonpayment of premium has become effective. The decision to reinstate coverage is solely at the discretion of the company.

Not all fees are applicable in all states. The types of fees are listed below. Following the description of each fee, we list the states where the fee applies and the amount of the fee. Fees are not levied in KY, MD, MT and NC.

**Non-Sufficient Funds (NSF) Charge:** The first time a premium payment is returned due to Non-Sufficient Funds (NSF), the premium due is the installment amount. For each succeeding return of payment while continuously insured with The Cincinnati Insurance Companies, a charge is added to your next account statement. The amount of the charge is determined by the fees filed with and approved by the state where the payor of your account is located.

\$10 AK, FL, NJ, RI, and SC;

\$15 MA:

\$20 NY; and

\$25 AL, AZ, AR, CA, CO, CT, DE, DC, GA, HI, ID, IL, IN, IA, KS, LA, ME, MI, MN, MS, MO, NE, NV, NH, NM, ND, OH, OK, OR, PA, SD, TN, TX, UT, VT, VA, WA, WI, WV and WY.

**Reinstatement Charge:** The first time your account is reinstated for nonpayment of premium, the premium due is the installment amount. For each succeeding reinstatement due to nonpayment of premium while continuously insured with The Cincinnati Insurance Companies, a charge is added to your next account statement. The amount of the charge is determined by the fees filed with and approved by the state where the payor of your account is located.

\$10 AK, RI, and SC;

\$15 MA;

\$20 NY; and

\$25 AL, AZ, AR, CA, CO, CT, DE, DC, GA, HI, ID, IL, IN, IA, KS, LA, ME, MI, MN, MS, MO, NE, NV, NH, NM, ND, OH, OK, OR, PA, SD, TN, TX, UT, VT, VA, WA and WY.

**Late Charge:** A charge is added to your next account statement each time your payment is received and processed after the due date as shown on the account statement. This fee will not apply to Electronic Funds Transfer (EFT). The amount of the charge is determined by the fees filed with and approved by the state where the payor of your account is located.

\$10 AK, FL, RI, and SC;

\$15 MA; and

\$25 AL, AZ, AR, CA, CO, CT, DE, DC, GA, HI, ID, IL, IN, IA, KS, LA, ME, MI, MN, MS, MO, NE, NV, NH, NM, ND, OH, OK, OR, PA, SD, TN, TX, UT, VT, VA, WA, WI and WY.



## The Cincinnati Insurance Company

A Stock Insurance Company

Headquarters: 6200 S. Gilmore Road, Fairfield, OH 45014-5141 Mailing address: P.O. Box 145496, Cincinnati, OH 45250-5496 www.cinfin.com ■ 513-870-2000

# **PILLAR COMMON POLICY DECLARATIONS**

Billing Method: DIRECT BILL

Policy Number: EMO 072 13 36

Named Insured: THE LANDINGS AIRPORT OWNERS ASSOCIATION, INC.

Mailing Address: 6831 HEADQUARTERS CIR

GRANBURY, TX 76049-4548

Principal Address: 6831 HEADQUARTERS CIR

GRANBURY, TX 76049-4548

Previous Policy Number: NEW

Policy Period: (At 12:01 AM standard time at your principal address shown above.)

> FROM: **07-11-2024** TO: 06-01-2025

Agency: MARSH & MCLENNAN AGENCY LLC 42-068

City, State: DALLAS, TX

Shared Annual Aggregate Limit of Liability: N/A

Applicable to all **claims** under the following liability coverage parts:

In return for the payment of the premium and subject to all the terms and conditions of this policy, we agree with you to provide the insurance as stated in this policy.

Forms applicable to all coverage parts:

01/16 SUMMARY OF PREMIUMS CHARGED ML400

01/20 GENERAL PROVISIONS ML101

01/15 POLICYHOLDER NOTICE TERRORISM INSURANCE COVERAGE IA4234

06/16 TEXAS CHANGES - CANCELLATION AND NONRENEWAL ML4114TX

ML4119TX 01/18 TEXAS CHANGES - PILLAR POLICY PROGRAM

ML 501 01 16 Page 1 of 2 EMO 072 13 36

ML4120TX	06/16 TEXAS CHANGES - CRIME COVERAGE
ML458	01/16 CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM
IA4427	02/13 NOTICE OF LOSS CONTROL SERVICES
IA4486	03/17 NOTICE OF LOSS CONTROL SERVICES- COMMUNITY ASSOCIATIONS
IA4521	03/20 NOTICE OF PRIVACY PRACTICES
IP446	08/01 NOTICE TO POLICYHOLDERS
ML4000	04/21 NOTICE OF LOSS CONTROL SERVICES
IA4332TX	07/23 TEXAS IMPORTANT NOTICE
IA4338	05/11 SIGNATURE ENDORSEMENT
ML384TX	04/23 WAR AND CYBER HOSTILITIES EXCLUSION

### Coverage part declarations:

ML506 01/16	COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE PART DECLARATIONS
ML512 01/16	EMPLOYMENT PRACTICES LIABILITY COVERAGE PART DECLARATIONS
ML502 01/18	CINCINNATI DATA DEFENDER™ COVERAGE PART DECLARATIONS
ML503 01/18	CINCINNATI NETWORK DEFENDER™ COVERAGE PART DECLARATIONS
ML517 05/23	CRIME XC® (EXPANDED COVERAGE) COVERAGE PART DECLARATIONS

ML 501 01 16 Page 2 of 2 08-28-2024 15:03

Policy Number:	EMO 072 13 36	Effective Date: 07-11-2024
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### **SUMMARY OF PREMIUMS CHARGED**

THIS POLICY CONSISTS OF THE FOLLOWING COVERAGE PARTS FOR WHICH A PREMIUM CHARGE IS INDICATED

COMMUNITY ASSOCIATIONS DIRECTOR	\$	808	
EMPLOYMENT PRACTICES LIABILITY		\$	267
CRIME EXPANDED COVERAGE		\$	178
DATA DEFENDER COVERAGE PART		\$	152
NETWORK DEFENDER COVERAGE PART		\$	199
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	
TERRORISM COVERAGE		\$	23
Installment Charge		\$	
	Tot	al \$	1,627
Payment Plan	First Installment	Re	emaining Installments
ANNUAL	<b>\$</b> _*	\$ <u>*</u>	
	SEE BILLING STATEMENT	MAII	LED SEPARATELY

ALL OTHER TERMS AND CONDITIONS REMAINS UNCHANGED

# GENERAL PROVISIONS APPLICABLE TO ALL LIABILITY COVERAGE PARTS

These General Provisions apply only to those Coverage Parts which include a liability coverage, which shall include all Coverage Parts other than Crime Coverage. Furthermore, any reference to the "policy" in these General Provisions refers to all Coverage Parts other than Crime Coverage.

Throughout this policy, the words "we", "us" and "our" refer to the Company providing this insurance.

In consideration of the payment of the premium, in reliance on all statements in the **application** and all other information provided to us and subject to all the provisions of this policy, including the Declarations, we and the **insureds** agree as set forth below.

#### **SECTION I - DEFINITIONS**

Where set forth in bold type in this policy, whether in singular or in plural, the following terms shall have the meanings indicated.

#### A. Application means:

- **1.** The Application Form for this policy;
- 2. Any materials submitted with the Application Form which shall be maintained on file with us and shall be deemed to be attached hereto as if physically attached; and
- **3.** Any warranty or representation provided to us within the last three years in connection with any policy of which this policy is a renewal or replacement.

#### B. Claim means:

- 1. With respect to the Cincinnati Data Defender<sup>™</sup> Coverage Part, the Cincinnati Network Defender<sup>™</sup> Coverage Part or the Cincinnati Cyber Defense<sup>™</sup> Coverage Part, that meaning which is set forth in the applicable Coverage Part; or
- With respect to any Coverage Part other than Cincinnati Data Defender™ Coverage Part, the Cincinnati Network Defender™ Coverage Part or the Cincinnati Cyber Defense™ Coverage Part, that meaning which is set forth in the applicable Coverage Part which shall precede the following:
  - In the event that a **claim**, as defined herein, was first made during the policy period of any other policy issued by another insurer of which the applicable coverage part of this policy is a direct replacement but no **executive** was aware of such **claim** prior to the expiration of the time to give notice of such claim under such prior policy, such **claim** is deemed to be made on the first service date of **claim** upon any **insured** but only if such claim was submitted to the prior carrier and denied due solely to such **claim** not meeting the prior policy's definition of claim until after the expiration of that policy. However, if such **claim** or any **interrelated claim** was the subject of any notice under any prior policy issued by another carrier of which the applicable coverage part of this policy is a direct replacement and such **claim** was not denied by such prior insurer due to the failure to meet the prior policy's definition of claim until after the expiration of that policy, then such **claim** shall not be deemed to be first made during the **policy period**.
- C. Cyber terrorism means the premeditated use of disruptive activities, or threat to use disruptive activities, against a computer system or network with the intention to cause harm, further social, ideological, religious, political or similar objectives, or to intimidate any person(s) in furtherance of such objectives. Provided, however, that such activities shall not be considered cyber terrorism when they are committed by or at the express direction of a government simultaneously engaged in an active conflict involving physical combat by one or more military forces of, or operating at the direction of, nation states or factions in the case of a civil war.
- **D. Debtor in possession** means a "debtor in possession" as that term is defined in Title 11 of the United States Code, as amended.
- **E. Defense costs** has the meaning set forth in the applicable coverage part.

ML 101 01 20 Page 1 of 10

- F. Domestic partner means a natural person who is not otherwise an insured, in a committed relationship with an **insured person**, which is legally recognizable as a marriage, civil union or domestic partnership in the state where the **claim** is made or suit is filed and the legal existence of the relationship is verifiable by legal, government documentation existing prior to the date of the **wrongful act** complained of in the **claim**.
- **G. Executive** has the meaning set forth in the applicable coverage part.
- **H. Extended reporting period** means the periods of time described in Section **XIX** of the General Provisions.
- **I. Insured persons** has the meaning set forth in the applicable coverage part.
- **J. Insured** has the meaning set forth in the applicable coverage part.
- K. Interrelated means all events or incidents which have as a common nexus any:
  - 1. Fact, circumstance, situation, event, transaction, or cause; or
  - 2. Series of causally connected facts, circumstances, situations, events, transactions or causes.
- L. Loss has the meaning set forth in the applicable coverage part.
- **M.** Named insured means the entity or entities shown in the applicable Declarations as a Named Insured and any such entity in its capacity as a **debtor in possession**.
- N. Organization has the meaning set forth in the applicable coverage part.
- O. Personal injury has the meaning set forth in the applicable coverage part.
- **P. Policy period** means the period from the inception date to the expiration date as set forth in the Declarations, or to the earlier date of cancellation of the applicable Coverage Part.
- Q. Policy year means the period within the policy period from the inception date as set forth in the Declarations to the succeeding anniversary date exactly 1 year later at 12:01 AM standard time, and policy year means any subsequent annual period between anniversary dates at 12:01 AM standard time thereafter. In the event of a policy period less than 1 year, the policy year will be the same as the policy period.

In the event of an odd term **policy period** longer than 1 year, the **policy year** is the period from the inception date to the next chronological date which precedes the expiration date by exactly 1 or more years at 12:01 AM standard time. If there are subsequent annual periods remaining in the **policy period** after that date at 12:01 AM standard time, such annual periods will each be a **policy year**.

However, if after the issuance of this Coverage Part, any **policy year** is extended for an additional period of less than 12 months, that additional period of time will be deemed to be part of the last preceding **policy year**.

- R. Pollutants mean any solid, liquid, gaseous or thermal irritant or contaminant including smoke, vapor, soot, fumes, acid, alkalis, chemicals, asbestos products, petroleum products and their by-products and waste. Waste includes material to be recycled, reconditioned or reclaimed. Pollutants does not mean noise. Pollutants include but are not limited to substances that are generally recognized in industry or government to be harmful or toxic to persons, property or the environment. regardless of whether the injury or damage is caused directly or indirectly by the pollutants and whether:
  - 1. The insured is regularly or otherwise engaged in activities which taint or degrade the environment; or
  - 2. The insured uses, generates or produces the **pollutant**.
- Subsidiary means any entity in which the named insured owns, directly or indirectly, more than 50% of the outstanding securities or voting rights representing the present right to vote for election of directors, trustees, managers (if a limited liability company) or equivalent positions and any such entity in its capacity as a debtor in possession.
- T. Wrongful Act has the meaning set forth in the applicable coverage part.

ML 101 01 20 Page 2 of 10

#### **SECTION II – EXCLUSIONS**

#### A. Nuclear

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, in consequence of, or in any way involving the hazardous properties, including radioactive, toxic or explosive properties, of any nuclear material. Nuclear material means any source material, special nuclear material, or by-product materials as those terms are defined under the Atomic Energy Act of 1954 or any amendments thereto.

#### B. Pollution

We are not liable to pay, indemnify or defend any claim for:

- The actual, alleged, or threatened exposure to discharge, generation, storage, transportation, dispersal, seepage, migration, emission, release, treatment, removal, disposal or escape of pollutants; or
- Any request, demand, order or statutory or regulatory requirement that the named insured or others
  test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or
  assess the effects of, pollutants; or
- **3.** Any demand by or on behalf of any governmental authority for damages because of testing for, monitoring, cleaning up, removing, containing, treating, detoxifying or neutralizing, or in any way responding to, or assessing the effects of, **pollutants**.

However, as it applies to any Directors and Officers Liability Coverage (including Educators Legal Liability), this exclusion shall not apply to any **claim** to which Insuring Agreement **A** solely applies.

#### C. Prior Knowledge

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, or in consequence of, or in any way involving any **wrongful act** committed, attempted or allegedly committed or attempted prior to the **policy period** of the applicable Coverage Part if:

- 1. Prior to the earlier of the following dates:
  - a. The inception of the applicable Coverage Part;
  - The inception of the original Coverage Part of which the applicable Coverage Part is a renewal or replacement; or
  - c. The Continuity Date, if any, stated in the Declarations for the applicable Coverage Part;

any **executive** knew that such **wrongful act** is or would reasonably be regarded as the basis of a **claim**; or

2. There is a previous policy under which the **insureds** are entitled to coverage for such **claim**.

#### **D.** Prior Notice

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, in consequence of, or in any way involving:

- 1. Any **wrongful act** or any fact, circumstance or situation which has been the subject of any accepted notice given prior to the **policy period** under any policy or coverage part of which this policy is a direct or indirect renewal or replacement; or
- 2. Any other **wrongful act** whenever occurring, which, together with a **wrongful act** which has been the subject of such accepted notice, would constitute **interrelated wrongful acts**.

#### E. Prior or Pending Proceeding

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, or in consequence of, or in any way involving any prior or pending demand or civil, criminal, administrative or regulatory proceeding against any **Insured** as of the Prior or Pending Date stated in the Declarations of the applicable coverage part or any fact, circumstance, situation, transaction or event underlying or alleged in such litigation, regardless of the legal theory asserted in such **claim**.

ML 101 01 20 Page 3 of 10

#### F. Telephone Consumer Protection Act

We are not liable to pay, indemnify or defend any claim for any actual or alleged violation of:

- 1. The Telephone Consumer Protection Act (TCPA), including any amendment of or addition to such law; or
- 2. The CAN-SPAM Act of 2003, including any amendment of or addition to such law; or
- **3.** Any statute, ordinance or regulation, other than the TCPA or CAN-SPAM Act of 2003, that prohibits or limits the sending, transmitting, communicating or distribution of material or information.

#### G. War and Military Action

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, in consequence of, or in any way involving:

- 1. War, including undeclared or civil war; or
- Warlike action by a military force, including action in hindering or defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or
- **3.** Insurrection, rebellion, revolution, usurped power, or action taken by governmental authority in hindering or defending against any of these;

regardless of any other cause or event that contributes concurrently or in any sequence to the injury or damage.

With respect to any action that comes within the terms of this exclusion and involves nuclear reaction or radiation, or radioactive contamination, this War and Military Action Exclusion supersedes Exclusion **A** above.

With respect to the Cincinnati Data Defender™ Coverage Form, the Cincinnati Network Defender™ Coverage Form or the Cincinnati Cyber Defense™ Coverage Form only this exclusion will not apply to **cyber terrorism**.

#### SECTION III - SEVERABILITY OF EXCLUSIONS

With respect to determining the applicability of the above Exclusions, no **wrongful act** or knowledge possessed by any one of the **insureds** shall be imputed to any other **insureds** to determine if coverage is available, unless indicated otherwise.

#### SECTION IV - LIMITS OF INSURANCE, DEDUCTIBLES, MULTIPLE CLAIMS AND EXHAUSTION

- **A.** If a single **claim** is covered under more than one Coverage Part, then our maximum liability for all **loss** resulting from such **claim** shall be the largest applicable Limit of Insurance available under any one of the applicable Coverage Parts.
- **B.** The Deductibles for each Coverage Part apply separately to the respective Coverage Parts. If a single **claim** is covered under more than one Coverage Part, the applicable Deductibles shall be applied separately to the part of the **claim** covered by each Coverage Part but the sum of such Deductibles shall not exceed the largest applicable Deductible. The Deductibles shall be borne by the **insureds** uninsured and at their own risk.
- C. If the aggregate Limit of Insurance for a particular Coverage Part is exhausted, then all of our obligations under that Coverage Part shall be deemed to be completely fulfilled and extinguished as of the date of such exhaustion. If the Shared Annual Aggregate Limit of Liability, if so set forth on the Common Policy Declarations, is exhausted, then all of our obligations under the policy for the remainder of the annual period as described in SECTION IV.D. below shall be deemed to be completely fulfilled and extinguished as of the date of such exhaustion.
- D. The Limits of Insurance of each Coverage Part and the Shared Annual Aggregate Limit of Liability, if so set forth on the Common Policy Declarations, apply separately to each policy year. If the policy period of the respective Coverage Part is extended after issuance for an additional period of less than 12 months, the additional period will be deemed part of the last preceding period of the respective Coverage part for purposes of determining the Limits of Insurance.

ML 101 01 20 Page 4 of 10

- E. Regardless of the number of policies or Coverage Parts involved, all **claims** based upon or arising out of the same **wrongful act** or any **interrelated wrongful acts** shall be considered a single **claim**. Each **claim** shall be deemed to be first made at the earliest of the following times:
  - When notice of the earliest claim arising out of such wrongful act or interrelated wrongful acts is received in writing by an insured or by us, whichever comes first; or
  - 2. When notice of a **wrongful act** giving rise to such **claim** is given pursuant to Section **VI** of the General Provisions.
- **F.** In the event that more than one of the **insureds** is included in the same **claim**, the total amount of **loss** resulting from such **claim** and the Deductible shall be apportioned pro-rata among the **insureds** in proportion to their respective **loss** unless otherwise mutually agreed upon by the **insureds** and us.

#### SECTION V - DUTIES OF THE INSUREDS IN THE EVENT OF A CLAIM

As conditions precedent to coverage under this policy:

- A. The **insureds** shall give us written notice of any **claim** made against any of the **insureds** for a **wrongful act** as soon as practicable after any **executive** of the **named insured** has knowledge of such **claim**, and shall cooperate and provide information as we may reasonably require, including but not limited to providing a description of the **claim**, the nature of the alleged **wrongful act**, the nature of the alleged injury, the names of the claimants, and the manner in which the **insureds** first became aware of the **claim**. As soon as practicable, the **insureds** shall furnish us with copies of reports, investigations, pleadings and other papers in connection with the **claim**.
- **B.** The **insureds** shall provide us with all information, assistance and cooperation which we reasonably request and agree that in the event of a **claim** the **insureds** will do nothing which may prejudice our position or our potential or actual rights of recovery. The failure of any **insured person** to do so shall not impair the rights of any other **insured person** under this policy.
- C. The insureds shall not settle any claim, incur any defense costs or otherwise assume any obligation or admit any liability with respect to any claim without our prior written consent. We shall be entitled to full information and all particulars we may request in order to reach a decision as to such consent. We shall not be liable for any settlement, defense costs, assumed obligation or admission to which we have not consented.

If the **insureds** fail to provide notice of any **claim** to us as required under this Section, we shall not be entitled to deny coverage for the **claim** based solely upon late notice unless we can demonstrate that our interests were materially prejudiced by reason of such late notice.

This Section does not apply to the Cincinnati Data Defender™ Coverage Form, the Cincinnati Network Defender™ Coverage Form or the Cincinnati Cyber Defense™ Coverage Form.

#### **SECTION VI - NOTICE OF A WRONGFUL ACT**

If prior to the end of the **policy period** of the applicable Coverage Part, any of the **insureds** first become aware of a specific **wrongful act** they believe is likely to give rise to a **claim**, and if any of the **insureds** give us written notice as soon as practicable, but prior to the end of the **policy period** of the applicable Coverage Part, of:

- **A.** The specific wrongful act;
- B. The injury or damage which has or may result therefrom; and
- C. The circumstances by which the insureds first became aware thereof;

then any **claim** subsequently made arising out of such **wrongful act** shall be deemed to have been made when notice of the **wrongful act** was first given.

ML 101 01 20 Page 5 of 10

#### SECTION VII - DIRECTION OF CORRESPONDENCE TO US

All notices and other materials provided to us pursuant to the terms of this policy shall be directed to the Management Liability Claims Manager at one of the following addresses:

- A. MgmtLiabilityClaims@cinfin.com
- B. The Cincinnati Insurance Company P.O. Box 145496 Cincinnati, OH 45250-5496

#### **SECTION VIII - APPLICATION**

The **application** is the basis of this policy and is incorporated into and constitutes a part of this policy. It is agreed by the **insureds** that the statements in the **application** are their representations, that they are material and that this policy is issued in reliance upon the truth of such representations provided.

In the event that the **application** contains any misrepresentation or omission with respect to a specific **wrongful act** or the knowledge of any of the **insureds** of any matter which such **insured** has reason to believe may give rise to a future **claim** made with the intent to deceive or which materially affects the acceptability of the risk or hazard assumed by us, then no coverage shall be afforded for any **claim** based upon, arising from or in consequence of any such misrepresentation or omission. Such misrepresentation or omission shall not be imputed to any other **insureds** for purposes of determining the validity of this policy to such other **insureds** except:

- **A.** Any **insured person** who knew that the statement or representation was not true as of the inception date of coverage;
- **B.** The **organization** with respect to any **executive** who knew that the statement or representation was not true as of the inception date of coverage; and
- **C.** The **organization** if the signer of the **application** knew that the statement or representation was untrue.

We shall not be entitled under any circumstances to void or rescind this policy with respect to any insured.

#### **SECTION IX - CHANGES IN EXPOSURE**

#### A. Change in Ownership of Named Insured

If during the **policy period** of the applicable Coverage Part:

- The named insured consolidates with or merges into another entity such that such named insured is not the surviving entity;
- 2. Another entity or person or group of entities and/or persons acting in concert acquires more than 50% ownership of the **named insured** or voting rights which result in ownership or voting control by the other organization(s) or person(s) of more than 50% of the outstanding securities or voting rights representing the present right to vote for the election of directors, trustees or managers (if a limited liability company) of the **named insured**;

then, subject to all the other provisions of this policy, coverage under the applicable Coverage Part shall continue to apply to such **named insured** and its **insureds** until the end of the applicable **policy period** or any applicable **extended reporting period**, but only with respect to **claims** for **wrongful acts** committed, attempted or allegedly committed or attempted prior to such transaction. The **named insured** shall give written notice to us as soon as practicable, but in no event later than 90 days after such transaction.

#### B. Cessation of Subsidiaries

If during the **policy period** of the applicable Coverage Part any entity ceases to be a **subsidiary** as defined in the applicable Coverage Part, then, subject to all the other provisions of this policy, coverage under the applicable Coverage Part shall continue to apply to such entity and its **insureds** until the end of the applicable **policy period** or any applicable **extended reporting period**, but only with respect to **claims** for **wrongful acts** committed, attempted or allegedly committed or attempted prior to the date such entity ceases to be a **subsidiary**. The **named insured** shall give written notice to us as soon as practicable, but in no event later than 90 days after the entity ceases to be a **subsidiary**.

ML 101 01 20 Page 6 of 10

#### C. Acquisition or Formation of Entity

If during the **policy period** of the applicable Coverage Part the **named insured** newly acquires or forms another entity over which such **named insured** maintains more than 50% ownership for the purpose of coverage under the Coverage Part applicable to such **named insured**, the newly acquired or formed entity shall be deemed to be a **subsidiary**; however, coverage shall be excess of any indemnification or insurance otherwise available to such newly acquired or formed entity from any other source. Furthermore, coverage does not apply to **claims** for **wrongful acts** committed, attempted or allegedly committed or attempted prior to the date the **named insured** acquired or formed the entity unless we agree, after presentation of a complete application and all appropriate information, to provide coverage by endorsement for such **claims** and the **named insured** pays any additional premium we require for the endorsement.

#### SECTION X - OTHER INSURANCE ISSUED BY ANOTHER INSURER

This insurance is primary except when all or any part of **loss** is also insured under any other valid and collectible prior or current policy. If any other insurance issued by another insurer (with the exception of insurance issued by us, any of our affiliated companies, or any of our predecessors or their affiliated companies) applies to any **claim**, then this insurance is excess over that other insurance, whether primary, excess, contingent or on any other basis, unless that other insurance was purchased specifically to apply excess over the limits provided in this policy. Furthermore, with respect to any coverage that may be provided for any **claim** for actual or alleged **personal injury**, such **claims** shall be specifically excess of any similar coverage provided by the **organization's** General Liability Policy.

When this policy is excess:

- **A.** We will have no duty to defend any **claim** when any other insurer has that duty. If another insurer fails to defend and we incur costs as a result of such failure, we will be entitled to the **insureds'** rights against such other insurer; and
- **B.** We will pay only our share of the amount of the **loss**, if any, that exceeds the sum of:
  - The total amount that all such other insurance would pay for the loss in the absence of this policy; and
  - 2. The total of all deductible and self-insured amounts under all such other insurance.

#### **SECTION XI - SPOUSE AND LEGAL REPRESENTATIVE EXTENSION**

The liability coverage parts in this policy will, subject to all other terms, conditions and exclusions of the applicable Coverage Part and the General Provisions, be extended to apply to **claims** for the **wrongful acts** of an **insured person** made against:

- A. The spouse or **domestic partner** of an **insured person** but only to the extent such person is a party to any **claim** solely in such person's capacity as a spouse or **domestic partner** of an **insured person** and only if the **claim** seeks damages recoverable from marital community property jointly held by the **insured person** and the spouse or **domestic partner**, or property transferred from the **insured person** to the spouse; or
- **B.** Their estates, heirs, legal representatives or assigns in the event of their death, incapacity or bankruptcy.

We have no obligation to make any payment for **loss** in connection with any **claim** against a spouse, **domestic partner**, estates, heirs, legal representatives or assigns of an **insured person** for any actual or alleged, error, misstatement, misleading statement, act, omission, neglect or breach of duty committed, attempted or allegedly committed or attempted by such spouse, **domestic partner**, estates, heirs, legal representatives or assigns.

#### **SECTION XII - MEDIATION AND ALLOCATION**

- **A.** Any dispute including but not limited to tort claims or contract claims between an **insured** and us arising out of or relating to this policy shall be submitted to non-binding mediation prior to commencement of an action between the parties. The mediator shall be chosen by agreement. If the parties cannot agree upon a mediator, the mediator shall be chosen by the American Arbitration Association.
- **B.** If both **loss** covered by this policy and loss not covered by this policy are incurred in a **claim** for which coverage is afforded, either because a **claim**:

ML 101 01 20 Page 7 of 10

- Against an insured includes both covered and uncovered matters, we will pay 100% of defense costs and all remaining loss will be allocated between covered loss and uncovered loss based upon the relative legal exposure to the parties to such matters; or
- 2. Is made against both an **insured** and others, we will pay **defense costs** for our **insured**, and all remaining loss will be allocated between covered **loss** and uncovered loss based upon the relative legal exposure to the parties to such matters.
- C. If we and the insureds cannot agree as to matters in B. above prior to a judgment or finding in the civil or administrative proceeding dealing with claims against the insureds, the parties agree that they will, to the extent it is within their control, require that the allocation between covered loss and uncovered loss is made in such civil or administrative proceeding. Such efforts shall include but are not limited to the submission of special interrogatories to the finder of fact in such proceeding. Such efforts shall not require us to become a party to such civil or administrative proceeding.
- D. Notwithstanding C. above, if we and the insureds cannot agree as to matters in Section B. above prior to a judgment or finding in any civil or administrative proceeding in which such issues are decided, we may at any time before or after mediation under A. above settle all claims against any or all insureds. Following such settlement, any dispute between us and the insureds as to the proper allocation of covered and uncovered matters under B. above shall be submitted to non-binding mediation prior to the commencement of an action between the parties. In any event, only one mediation as to the same issues shall be required.

#### **SECTION XIII - ACTION AGAINST US**

- A. No action shall be taken against us unless, as a condition precedent thereto, there has been full compliance with all of the terms of this policy and until the obligation of the insureds to pay shall have been finally determined, either by an adjudication against them or by written agreement of the insureds, the claimant and us. Any person or organization or the legal representative thereof who has secured such judgment or written agreement shall thereafter be entitled to recover under this policy to the extent of the insurance afforded by this policy. Bankruptcy or insolvency of an insured or of an insured's estate shall not relieve us of any of our obligations hereunder.
- **B.** No person or organization shall have any right under this policy to join us as a party to any **claim**. Neither the **insureds** nor their legal representative shall implead us in any **claim**.

This Section does not apply to the Cincinnati Data Defender™ Coverage Form, the Cincinnati Network Defender™ Coverage Form or the Cincinnati Cyber Defense™ Coverage Form.

#### **SECTION XIV - SUBROGATION**

In the event of any payment under this policy, we shall be subrogated to all of the rights to recovery of the **insureds** to the extent of such payment. The **insureds** shall execute all papers required and shall do everything that may be necessary to secure and preserve such rights, including the execution of such documents as may be necessary to enable us to effectively bring suit in the name of the **insureds**.

#### **SECTION XV - CHANGES IN THIS POLICY**

No change or modification of, or assignment of interest under this policy shall be effective except when made by us through a written endorsement to this policy.

#### **SECTION XVI - CONFORMITY TO STATUTE**

Any terms of this policy which are in conflict with the terms of any applicable laws construing this policy are hereby amended to conform to such laws.

#### **SECTION XVII - ENTIRE AGREEMENT**

By acceptance of this policy, we and the **insureds** agree that this policy (including the **application**) and any written endorsements attached hereto constitute the entire agreement between the parties.

ML 101 01 20 Page 8 of 10

#### SECTION XVIII - REPRESENTATION BY NAMED INSURED

The first **named insured** shall act on behalf of all of the **insureds** in purchasing this policy and for any purposes under the policy.

#### **SECTION XIX - EXTENDED REPORTING PERIODS**

A. Upon termination of any Coverage Parts for any reason, other than nonpayment of premium, the named insured shall be provided a 90 day Automatic Extended Reporting Period and have the option to replace the 90 day Automatic Extended Reporting Period with a 12 month Optional Extended Reporting Period. The named insured may also request an Optional Extended Reporting Period with a term longer than 12 months, which may be provided solely at our discretion.

#### 1. Automatic Extended Reporting Period

A 90 day Automatic Extended Reporting Period is automatically provided without additional charge. The Automatic Extended Reporting Period starts immediately after the end of the **policy period** of the applicable Coverage Part.

#### 2. Optional Extended Reporting Periods

- a. The named insured shall have the option to purchase a 12 month Extended Reporting Period to replace the 90 day Automatic Extended Reporting Period for an additional premium equal to 75% of the expiring annual premium for the applicable Coverage Part.
- b. Additional Optional Extended Reporting Periods may be available for an additional premium charge if an Extended Reporting Period longer than 12 months is desired. It is solely our decision whether to permit the first named insured to purchase an Extended Reporting Period with a term longer than 12 months.

The first **named insured** must give us a written request of their intent to purchase an Optional Extended Reporting Period within 60 days after the **policy period** of the applicable Coverage Part or that option shall terminate. The Optional Extended Reporting Period will not go into effect unless the first **named insured** pays the additional premium promptly when due.

- **B.** The Extended Reporting Periods do not extend the **policy period** or change the scope of coverage provided. They extend the **claims** reporting period.
- C. The Extended Reporting Periods extend coverage to claims first made during the length of time covered by the applicable Extended Reporting Period provided the wrongful act was committed, attempted or allegedly committed or attempted prior to the end of the policy period of the applicable Coverage Part, and all such claims shall be subject to all other terms, conditions and exclusions of the applicable Coverage Part and the General Provisions. Such claims must be reported in writing to us prior to the expiration of the applicable Extended Reporting Period.
- D. The Extended Reporting Period, regardless of length does not reinstate or increase the Limits of Insurance of the applicable Coverage Part or the Shared Annual Aggregate Limit of Liability, if so set forth on the Common Policy Declarations. Our total liability shall not exceed the Limit of Insurance shown in the applicable Declarations for the last policy year in which coverage is provided hereunder.
- **E.** Any Extended Reporting Period will immediately terminate on the effective date and time of any other insurance issued to the **insureds** which replaces this insurance. The entire premium for any Extended Reporting Period shall be fully earned at the commencement of any Extended Reporting Period.
- **F.** If the terms under this section are invoked under the Cincinnati Data Defender<sup>™</sup> Coverage Part or the Cincinnati Cyber Defense<sup>™</sup> Coverage Part, the term **claim** as used in this section may also mean **regulatory proceeding.**

#### **SECTION XX - COVERAGE TERRITORY**

This policy applies to any **claim** for a **wrongful act** committed, attempted or allegedly committed or attempted anywhere in the world unless indicated otherwise. However, if insurance provided by this policy would be in violation of any United States economic or trade sanctions, such insurance shall be null and void.

ML 101 01 20 Page 9 of 10

#### **SECTION XXI - LIBERALIZATION**

If we adopt any revision that would broaden the coverage under this insurance and would be effective during the **policy period** without additional premium, the broadened coverage will immediately apply to this insurance as of the latter of:

- **A.** The date we implemented the change in the headquarters state which is the basis upon which the policy was issued; or
- **B.** The date the applicable Coverage Part became effective.

#### SECTION XXII - PARENT COMPANY AND FRANCHISOR EXTENSION

Upon written request of the president, chairperson or equivalent position of the **named insured**, we shall extend coverage under this policy to **defense costs** resulting from any **claim** made against a parent company or franchisor of the **named insured** or any **subsidiary** but only if and so long as:

- A. The claim arises out of a wrongful act actually or allegedly committed solely by an insured;
- B. The insured is included as a co-defendant in addition to the parent company or franchisor; and
- **C.** The **insured** as well as the parent company or franchisor are represented by the same counsel in connection with such **claim**.

For the purposes of this extension, a parent company or franchisor shall include:

- A. Any entity other than a natural person which owns more than 50% of the outstanding securities or voting rights representing the present right to vote for election of directors, trustees, managers (if a limited liability company) or equivalent of a **named insured** or **subsidiary**; or
- **B.** Any franchisor who has granted to an **insured** under a franchise agreement any franchise or franchise rights to allow the **insured** to operate as a franchisee or a franchised dealer.

This Section does not apply to the Cincinnati Data Defender™ Coverage Form, the Cincinnati Network Defender™ Coverage Form or the Cincinnati Cyber Defense™ Coverage Form.

#### SECTION XXIII - STATE INCONSISTENCY

In the event there is an inconsistency between a state amendatory endorsement attached to this policy and any term or condition of this policy, then where permitted by law, we shall apply those terms and conditions which are most favorable to the **insured**.

ML 101 01 20 Page 10 of 10

# POLICYHOLDER NOTICE TERRORISM INSURANCE COVERAGE

Your policy (or the policy proposed to you) contains coverage for certain losses caused by terrorism.

#### Premium:

In accordance with the federal Terrorism Risk Insurance Act, we are required to notify you of the portion of the premium, if any, attributable to the coverage for terrorist acts certified under the Terrorism Risk Insurance Act.

The portion of your premium that is attributable to coverage for terrorist acts certified under the Act is
 \$25

#### **Federal Participation:**

The Act also requires us to provide disclosure of federal participation in payment of terrorism losses.

Under your policy, any losses caused by certified acts of terrorism would be partially reimbursed by the
United States Government, Department of Treasury, under a formula established by federal law. Under
this formula, the federal share equals a percentage, as specified in the Schedule below, of that portion of
the amount of such insured losses that exceeds the applicable insurer retention. However, if aggregate
insured losses attributable to terrorist acts certified under the Terrorism Risk Insurance Act exceed \$100
billion in a calendar year, the Treasury shall not make any payment for any portion of the amount of such
losses that exceeds \$100 billion.

#### · Schedule:

Federal Share of Terrorism Losses				
Percentage	Calendar Year			
85%	2015			
84%	2016			
83%	2017			
82%	2018			
81%	2019			
80%	2020			

#### **Cap on Insurer Participation:**

If aggregate insured losses attributable to terrorist acts certified under the Terrorism Risk Insurance Act exceed \$100 billion in a calendar year and we have met our insurer deductible under the Terrorism Risk Insurance Act, we shall not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

NOTE: THIS NOTICE IS PROVIDED TO SATISFY THE REQUIREMENTS UNDER THE TERRORISM RISK INSURANCE ACT FOR POLICYHOLDER DISCLOSURE: (1) AT THE TIME OF OUR OFFER OF COVERAGE AND (2) AT THE TIME COVERAGE IS ISSUED.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# TEXAS CHANGES - CANCELLATION AND NONRENEWAL

This endorsement modifies insurance provided under the following:

#### PILLAR POLICY PROGRAM

The following provision is added:

#### **CANCELLATION AND NONRENEWAL**

- **A.** The first **named insured** shown in the Declarations may cancel this policy by mailing or delivering to us advance written notice of cancellation.
- **B.** We may cancel this policy by mailing or delivering to the first **named insured** written notice of cancellation, stating the reason for cancellation, at least 10 days before the effective date of cancellation.

However, if this policy covers a condominium association, and the condominium property contains at least one residence or the condominium declarations conform with the Texas Uniform Condominium Act, then the notice of cancellation, as described above, will be provided to the first **named insured** 30 days before the effective date of cancellation. We will also provide 30 days' written notice to each unit owner to whom we issued a certificate or memorandum of insurance, by mailing or delivering the notice to each last mailing address known to us.

The permissible reasons for cancellation are as follows:

- 1. If this policy has been in effect for 60 days or less, we may cancel for any reason except, that under the provision of the Texas Insurance Code, we may not cancel this policy solely because the policyholder is an elected official.
- 2. If this policy has been in effect for more than 60 days, or if it is a renewal or continuation of a policy issued by us, we may cancel only for one or more of the following reasons:
  - a. Fraud in obtaining coverage;
  - **b.** Failure to pay premiums when due;
  - **c.** An increase in hazard within the control of the insured which would produce an increase in rate;
  - d. Loss of our reinsurance covering all or part of the risk covered by the policy; or
  - **e.** If we have been placed in supervision, conservatorship or receivership and the cancellation is approved or directed by the supervisor, conservator or receiver.

Such notice may only be sent for cancellation effective at a policy anniversary at the end of a policy year.

- C. We will mail or deliver our notice to the first named insured's last mailing address known to us.
- **D.** Notice of cancellation will state the effective date of cancellation. The **policy period** will end on that date.
- **E.** If this policy is cancelled, we will send the first **named insured** any premium refund due. If we cancel, the refund will be pro rata. If the first **named insured** cancels, the refund will be pro rata. The cancellation will be effective even if we have not made or offered a refund.
- **F.** If notice is mailed, proof of mailing will be sufficient proof of notice.

#### G. NONRENEWAL

- We may elect not to renew this policy except, that under the provisions of the Texas Insurance Code, we may not refuse to renew this policy solely because the policyholder is an elected official.
- 2. This Paragraph 2., applies unless the policy qualifies under Paragraph 3. below.

If we elect not to renew this policy, we may do so by mailing or delivering to the first **named insured**, at the last mailing address known to us, written notice of nonrenewal, stating the reason for nonrenewal, at least 60 days before:

- a. The expiration date; or
- b. The end of a policy year, if the policy is written for a term of more than one year.

If notice is mailed or delivered less than 60 days before the expiration date, this policy will remain in effect until the 61st day after the date on which the notice is mailed or delivered. Earned premium for any period of coverage that extends beyond the expiration date will be computed pro rata based on the previous year's premium.

- 3. If this policy covers a condominium association, and the condominium property contains at least one residence or the condominium declarations conform with the Texas Uniform Condominium Act, then we will mail or deliver written notice of nonrenewal, at least 30 days before the expiration date, or the end of a **policy year** if the policy is written for a term of more than one year, to:
  - a. The first named insured; and
  - b. Each unit owner to whom we issued a certificate or memorandum of insurance.

We will mail or deliver such notice to each last mailing address known to us.

- 4. If notice is mailed, proof of mailing will be sufficient proof of notice.
- The transfer of a policyholder between admitted companies within the same insurance group is not considered a refusal to renew.

All other provisions of the policy remain unchanged except as herein expressly modified.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# TEXAS CHANGES - PILLAR POLICY PROGRAM

This endorsement modifies insurance provided under the following:

#### GENERAL PROVISIONS APPLICABLE TO ALL LIABILITY COVERAGE PARTS

- A. Under SECTION II EXCLUSIONS, the following is added to Exclusion B. Pollution:
  - Provided, however, this exclusion shall not apply to any security holder demand or security holder derivative **claim** against any **insured person**; or
- **B.** Under **SECTION II EXCLUSIONS**, the wording "or would reasonably be regarded as" is deleted in its entirety from item **1.** of Exclusion **C.** <u>Prior Knowledge</u>.
- C. SECTION XII MEDIATION AND ALLOCATION is deleted in its entirety and replaced by the following:

#### **SECTION XII - MEDIATION AND ALLOCATION**

- **A.** Any dispute including but not limited to tort claims or contract claims between an **insured** and us arising out of or relating to this policy shall be submitted to non-binding mediation prior to commencement of an action between the **insured** and us. The mediator shall be chosen by agreement. If we and the **insured** cannot agree upon a mediator, the mediator shall be chosen by the American Arbitration Association. Unless we and the **insured** agree otherwise, mediation will take place in the county or parish in which the address shown in the Declarations is located.
- **B.** If both **loss** covered by this policy and loss not covered by this policy are incurred in a **claim** for which coverage is afforded, either because a **claim**:
  - 1. Against an **insured** includes both covered and uncovered matters, we will pay 100% of **defense costs** and all remaining loss will be allocated between covered **loss** and uncovered loss based upon the relative legal exposure to the parties to such matters; or
  - 2. Is made against both an insured and others, we will pay defense costs for our insured, and all remaining loss will be allocated between covered loss and uncovered loss based upon the relative legal exposure to the parties to such matters.
- C. If we and the insureds cannot agree as to matters in B. above prior to a judgment or finding in the civil or administrative proceeding dealing with claims against the insureds, we and the insureds agree, to the extent it is within our and the insureds' control, to require that the allocation between covered loss and uncovered loss is made in such civil or administrative proceeding. Such efforts shall include but are not limited to the submission of special interrogatories to the finder of fact in such proceeding. Such efforts shall not require us to become a party to such civil or administrative proceeding.
- D. Notwithstanding C. above, if we and the insureds cannot agree as to matters in Section B. above prior to a judgment or finding in any civil or administrative proceeding in which such issues are decided, we may at any time before or after mediation under A. above settle all claims against any or all insureds. Following such settlement, any dispute between us and the insureds as to the proper allocation of covered and uncovered matters under B. above shall be submitted to non-binding mediation prior to the commencement of an action between us and the insureds. In any event, only one mediation as to the same issues shall be required.
- D. SECTION XV CHANGES IN THIS POLICY is deleted in its entirety and replaced by the following:

#### **SECTION XV - CHANGES IN THIS POLICY**

No change or modification of, or assignment of interest under this policy shall be effective except when made by us through a written endorsement (filed with and approved by the Texas Commissioner of Insurance) to this policy.

- E. Paragraph E. of SECTION XIX EXTENDED REPORTING PERIODS is deleted in its entirety and replaced by the following:
  - **E.** Any Extended Reporting Period Coverage provided under this policy is excess over any other insurance issued to the **insureds** which replace this insurance. The entire premium for any Extended Reporting Period shall be fully earned at the commencement of any Extended Reporting Period.
- **F.** The following provisions is added:

#### **CLAIMS HANDLING PROCEDURES**

We will notify the **named insured** in writing of:

- 1. An initial offer to compromise or settle a **claim** made or suit brought against any **insured**. The notice will be given not later than the 10<sup>th</sup> day after the date on which the offer is made.
- 2. Any settlement of a **claim** made or suit brought against the **insured**. The notice will be given not later than the 30<sup>th</sup> day after the date of settlement.

All other provisions of the policy remain unchanged except as herein expressly modified.

#### THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY.

# TEXAS CHANGES - CRIME COVERAGE

This endorsement modifies insurance provided under the following:

#### CRIME COVERAGE CRIME EXPANDED COVERAGE (XC®)

- **A.** Item **c.** of the <u>Legal Action Against Us</u> Condition in **SECTION VI CONDITIONS** is deleted in its entirety and replaced by the following:
  - c. The action is brought within two years and one day from the date the cause of action first accrues. A cause of action accrues on the date of the initial breach of our contractual duties as alleged in the action.
- **B.** The following is added to the <u>Valuation-Settlement</u> Condition in **SECTION VI CONDITIONS**:

In the event arbitration is utilized, each party will select a competent and impartial arbitrator. The two arbitrators will select an umpire. If they cannot agree for 15 days upon such umpire, either may request that selection be made by a judge of a court having jurisdiction. The arbitrators will state separately the value of the property and amount of loss. If they fail to agree, they will submit their difference to the umpire. A decision agreed to by any two will be binding. Each party will:

- Pay its chosen arbitrator; and
- 2. Bear the other expenses of the arbitration and umpire equally.

If we submit to an arbitration, we will still retain our right to deny the claim.

C. The following Condition is added to **SECTION VI - CONDITIONS**:

#### Claims Handling

- 1. Within 15 days after we receive written notice of claim, we will:
  - **a.** Acknowledge receipt of the claim. If we do not acknowledge receipt of the claim in writing, we will keep a record of the date, method and content of the acknowledgment;
  - **b.** Begin any investigation of the claim; and
  - **c.** Request a signed, swom proof of loss, specify the information you must provide and supply you with the necessary forms. We may request more information at a later date, if during the investigation of the claim such additional information is necessary.
- 2. We will notify you in writing as to whether:
  - a. The claim or part of the claim will be paid;
  - b. The claim or part of the claim has been denied, and inform you of the reasons for denial;
  - c. More information is necessary; or
  - **d.** We need additional time to reach a decision. If we need additional time, we will inform you of the reasons for such need.

We will provide notification, as described in **2.a.** through **2.d.**, within 15 business days after we receive the signed, sworn proof of loss and all information we requested.

If we have notified you that we need additional time to reach a decision, we must then either approve or deny the claim within 45 days of such notice.

- 3. We will pay for covered loss or damage within five business days after:
  - **a.** We have notified you that payment of the claim or part of the claim will be made and have reached agreement with you on the amount of loss; or
  - **b.** An award has been made.

However, if payment of the claim or part of the claim is conditioned on your compliance with any of the terms of this policy, we will make payment within five business days after the date you have complied with such terms.

**4.** The term "business day", as used in this endorsement, means a day other than Saturday, Sunday or a holiday recognized by the state of Texas.

All other provisions of the policy remain unchanged except as herein expressly modified.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM

This endorsement modifies insurance provided under the following:

#### GENERAL PROVISIONS APPLICABLE TO ALL LIABILITY COVERAGE PARTS

#### A. SECTION I - DEFINITIONS is amended to add the following:

**Certified act of terrorism** means an act that is certified by the Secretary of the Treasury, in accordance with the provisions of the federal Terrorism Risk Insurance Act, to be an act of terrorism pursuant to the federal Terrorism Risk Insurance Act. The criteria contained in the Terrorism Risk Insurance Act for a **certified act of terrorism** include the following:

- 1. The act resulted in insured losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to the Terrorism Risk Insurance Act; and
- The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.

#### **B.** CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM

If aggregate insured losses attributable to terrorist acts certified under the Terrorism Risk Insurance Act exceed \$100 billion in a calendar year and we have met our insurer deductible under the Terrorism Risk Insurance Act, we shall not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

#### C. APPLICATION OF OTHER EXCLUSIONS

The terms and limitations of any terrorism exclusion, or the inapplicability, omission or absence of a terrorism exclusion does not serve to create coverage for any **loss** which would otherwise be excluded under this policy, such as **losses** excluded by:

- 1. Exclusions that address war, warlike action, insurrection, rebellion, revolution, military action, nuclear hazard, nuclear materials, nuclear reaction, radiation, or radioactive contamination;
- 2. Exclusions that address pollutants, contamination, deterioration, fungi or bacteria; or
- Any other exclusion,

regardless if the certified act of terrorism contributes concurrently or in any sequence to the loss.

#### D. SUNSET CLAUSE

If the federal Terrorism Risk Insurance Act expires or is repealed, then this endorsement is null and void for any act of terrorism that takes place after the expiration or repeal of the Act.

All other provisions of the policy remain unchanged except as herein expressly modified.

### NOTICE OF LOSS CONTROL SERVICES

The Cincinnati Insurance Companies provide certain loss prevention services to policyholders at no additional cost. These services are designed to prevent or reduce the impact of potential loss causing events or conditions related to the type(s) of insurance coverage you have purchased from us. One of these services that you can receive is described below:

Employment Practices Liability (EPL) Toll-Free Hot Line

Have a question on how to handle an employment situation? Simply call The Cincinnati Insurance Companies Employment Connection at 1-888-811-3427 for assistance. We offer policyholders an unlimited number of calls seeking advice on employment policies and procedures.

The services provided are advisory in nature. While this program is offered as a resource in developing or maintaining a loss prevention program, you should consult competent legal counsel to design and implement your own program. No liability is assumed by reason of the services, access or information provided. All services are subject to change without notice. Use of the EPL Toll-Free Hot Line will not be deemed to satisfy any notice of claim or notice of wrongful act provision contained in any policy.

#### NOTICE OF LOSS CONTROL SERVICES - COMMUNITY ASSOCIATIONS

The Cincinnati Insurance Companies provide certain loss control services to policyholders at no additional cost. These services are designed to help you prevent or reduce the impact of a potential loss related to the type(s) of insurance coverage you have purchased from us. One of these services that you can receive is described below:

#### **Community Association Toll-Free Help Line**

If you have a question or concern about reducing or avoiding a potential wrongful acts loss, please call 844-458-9556 for assistance. Please leave your contact information, policy number and your question or concern, and a lawyer will return your call, usually within one business day. Calls will be subject to a one hour per policyholder time limit.

The services provided are advisory in nature. While this program is offered as a resource in developing or maintaining a loss prevention program, policyholders should consult legal counsel in your state to design and implement your own program. No liability is assumed by reason of the services, access or information provided. All services are subject to change without notice. Use of the Community Association Toll-Free Help Line will not be deemed to satisfy any notice of claim or notice of wrongful act provision contained in any policy. Refer to your policy for a complete statement of coverages, exclusions and limits of insurance.

## **NOTICE OF PRIVACY PRACTICES**

For additional information on our privacy policies, including state specific information, please visit https://www.cinfin.com/privacy-policy.

IA 4521 03 20 Page 1 of 1

# THE CINCINNATI INSURANCE COMPANY THE CINCINNATI CASUALTY COMPANY THE CINCINNATI INDEMNITY COMPANY

### **NOTICE TO POLICYHOLDERS**

Please be advised that in your application for insurance you disclosed information to The Cincinnati Insurance Company, The Cincinnati Casualty Company and The Cincinnati Indemnity Company. The information disclosed in the application and all information subsequently collected by any of these companies may be shared among all three.

#### NOTICE OF LOSS CONTROL SERVICES

The Cincinnati Insurance Companies provide certain loss prevention services to policyholders at no additional cost for those insureds who have purchased our cyber risk coverages: Cincinnati Cyber Defense™, Cincinnati Data Defender™ or Cincinnati Network Defender™. These services are designed to prevent or reduce the impact of potential loss causing events or conditions related to the type(s) of insurance coverage you have purchased from us. These services include those described below:

#### **Cyber Risk Management Resources**

You gain access to https://eriskhub.com/cic, a portal that provides you with news, information and tools you can use to help mitigate a hacking event, virus infection or other cyberattack. The My Tech Support service available on this portal can also help you diagnose and fix common computer problems including some virus infections. It also provides you with the comprehensive, on-demand resources you need to:

- Create your breach response plan from the template
- Learn about breach laws that apply to your business
- · Use the compliance reference guide and notification letter examples
- Locate credit bureau and government agency notification information
- Learn how to contact data risk management experts for more help

In addition, you are entitled to two hours of risk management services at no additional charge – one hour of pre-incident cyber/privacy risk legal consulting with one of the participating law firms, and one hour of cybersecurity risk consulting services with one of the participating cybersecurity vendors. While some of the services are similar – such as risk assessment, incident response planning and review – the law firm services focus on legal requirements, while cybersecurity vendors focus on technical cybersecurity requirements. To take advantage of these risk management services anytime, visit https://eriskhub.com/cic for a list of participating companies. You may be asked to provide your policy number.

The first time you visit this portal, please complete new user registration using this information:

#### Access code = 12116-868

#### **Identity Recovery Help Line**

If you have purchased Cincinnati Cyber Defense™ or Cincinnati Data Defender™, your coverage also includes case management services and reimbursement for covered expenses if you are a covered key person and you become the victim of identity theft or account takeover. Please call our Identity Recovery Help Line, 866-219-9831, if you suspect that you may be an identity theft victim or you have questions.

#### Claims Service

If you suspect or know that a data breach may have exposed or compromised your organization's private, customer or personal data, a swift response is critical for your protection. Please note that the cyber risk management portal and help line provide advice and information, and using them does not satisfy any notice of claim requirement. The only way to report a claim is to contact your independent agent or call us directly, 877-242-2544, for claims service anytime. Your agent and Cincinnati Insurance will work with you to preserve your company's goodwill, prevent regulatory sanctions or fines, avoid civil litigation and safeguard your business reputation.

The services provided are advisory in nature. While this program is offered as a resource in developing or maintaining a loss prevention program, you should consult competent legal counsel to design and implement your own program. No liability is assumed by reason of the services, access or information provided. All services are subject to change without notice. Refer to your policy for a complete statement of coverages, exclusions and limits of insurance.

ML 4000 04 21 Page 1 of 1

#### TEXAS IMPORTANT NOTICE

To obtain information or make a complaint:

You may call our toll-free telephone number for information or to make a complaint at:

1-800-635-7521

You may also write to us at:

The Cincinnati Insurance Companies 6200 South Gilmore Road Fairfield, Ohio 45014 - 5141

or The Cincinnati Insurance Companies P.O. Box 145496 Cincinnati, Ohio 45250-5496

You may contact the Texas Department of Insurance to obtain information on companies, coverages, rights or complaints at:

1-800-252-3439

You may write the Texas Department of Insurance:

P.O. Box 12030 Austin, TX 78711-2030 FAX# (512) 490-1007

Web: http://www.tdi.texas.gov

E-mail: ConsumerProtection@tdi.texas.gov

**PREMIUM OR CLAIM DISPUTES:** Should you have a dispute concerning your premium or about a claim you should contact the agent first. If the dispute is not resolved, you may contact the Texas Department of Insurance.

**ATTACH THIS NOTICE TO YOUR POLICY:** This notice is for information only and does not become a part or condition of the attached document.

### SIGNATURE ENDORSEMENT

IN WITNESS WHEREOF, this policy has been signed by our President and Secretary in the City of Fairfield, Ohio, but this policy shall not be binding upon us unless countersigned by an authorized representative of ours. The failure to countersign does not void coverage in Arizona, Virginia and Wisconsin.

Secretary

Jusa A-Low

President

The signature on any form, endorsement, policy, declarations, jacket or application other than the signature of the President or Secretary named above is deleted and replaced by the above signatures.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

### WAR AND CYBER HOSTILITIES EXCLUSION

This endorsement modifies insurance provided under the following:

# GENERAL PROVISIONS APPLICABLE TO ALL LIABILITY COVERAGE PARTS CRIME COVERAGE (XC®)

- **A.** For the purposes of this endorsement only, the **DEFINITIONS** section of any Provisions or Coverage Part of this policy is amended to include the following:
  - 1. Agents means any person, entity, organization or collection of persons, entities or organizations that have at any time been associated with or designated as having worked with or acted on behalf of any state, government, or sovereign.

The attribution of the actors' status as **agents** will be determined by relying on reasonable evidence such as, but not limited to:

- a. Statements by an agency or department of the United States government;
- b. Statements by an international group of which the United States is a member, such as the United Nations or the North Atlantic Treaty Organization, or any member of such an international group; or
- Statements by a recognized commercial authority.
- 2. Computer system means any computer or network of computers or computer systems, hardware, software, communications system, electronic device (including but not limited to, smart phone, laptop, tablet, wearable device), server, cloud infrastructure or microcontroller including any configuration of the aforementioned and including any associated input, output, code, program, data, data storage device, networking equipment or back up facility.
- 3. Cyber hostilities means the use of a computer system that causes disruption or harm.
- **4.** Recognized commercial authority means a business that provides information technology security or forensics services, including, but not limited to:
  - a. Symantec;
  - b. Mandiant;
  - c. Microsoft;
  - d. Apple;
  - e. Cisco; or
  - f. IBM.
- War or warlike action:
  - a. Means physical combat, a state of armed conflict, or cyber hostilities engaged in by:
    - (1) Any state, government, or sovereign; or
    - (2) Agents of a state, government, or sovereign, against any other:
      - (a) State, government, or sovereign, including an agency or department thereof; or
      - (b) Person or entity targeted by such physical combat, armed conflict, or cyber hostilities; and
  - b. Includes any collateral loss, damage, cost, expense or liability for damages of any nature arising out of the physical combat, armed conflict, or cyber hostilities or any response to such physical combat, armed conflict, or cyber hostilities.

ML 384 TX 04 23 Page 1 of 2

**B.** Any exclusion of <u>War and Military Action</u> is deleted in its entirety from any **EXCLUSIONS** section of any Provisions or Coverage Part of this policy and is replaced with the following:

#### G. War

This insurance does not apply to any form of loss, damage, cost, expense or liability for damages arising directly or indirectly from:

- 1. War and warlike action, including undeclared or civil war and cyber hostilities;
- 2. Hostile action, including action in hindering or defending against an actual or expected attack, by any state, government, or sovereign using military personnel or other **agents**; or
- **3.** Insurrection, rebellion, revolution, usurped power, political violence or action taken by a state or government actor in hindering or defending against any of these, including **cyber hostilities** in connection with any of the foregoing.

The attribution of an action will be determined by relying on reasonable evidence such as, but not limited to:

- a. Statements by an agency or department of the United States government;
- **b.** Statements by an international group of which the United States is a member, such as the United Nations or the North Atlantic Treaty Organization, or any member of such an international group; or
- c. Statements by a recognized commercial authority.

This exclusion applies notwithstanding anything to the contrary in this policy or any appendix or endorsement added to this policy.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 384 TX 04 23 Page 2 of 2

### The Cincinnati Insurance Company

A Stock Insurance Company

# COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE PART DECLARATIONS

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. TO THE EXTENT IT IS NOT OTHERWISE INDICATED, THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Policy Num	per: EMO 072 13 36		
Named Ins	ured is the same as it appears in th	e Common Policy Dedarations unless an	other entry is made here.
Limit of Ins	irance.	\$ 1,000,000 in the aggregate	
	gative Costs Sublimit:	\$ 100,000 in the aggregate	
Excess Benefit Transaction Tax Sublimit:		\$ 20,000 sublimit per orga	anizational manager
Additional Defense Limit of Insurance:		\$ <b>UNLIMITED</b> in the aggregate	
Excess Side A Limit of Insurance:		\$ 1,000,000 in the aggregate	
	\$ <u>0</u>	each <b>claim</b> under Insuring Agreement A	(Insured Persons)
Deductibles	s: \$ <b>2,500</b>	each claim under Insuring Agreement E	(Indemnification)
	\$ <u>2,500</u>	each <b>claim</b> under Insuring Agreement <b>C</b>	(Organization)
Retroactive	Date:	N/A	
Prior or Pending Date:		07-11-2024	
Continuity Date:		07-11-2024	
Forms and	endorsements applicable to this co		
ML106	01/18 COMMUNITY ASSOCIA	ION DIRECTORS AND OFFICERS LIA	BILITY COVERAGE
ML207	01/21 CAPITAL ENDORSEME	T	
ML357	01/21 AMENDED CYBER EXC	USION	
ML360	09/23 BIOMETRIC INFORMA	ION PRIVACY EXCLUSION	

ML 506 01 16 Page 1 of 2

01/21 AMENDED SETTLEMENT PROVISION

ML4198

08-28-2024 15:03

ML 506 01 16 Page 2 of 2

# COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE

#### **TABLE OF CONTENTS**

Coverage Part Provision:	Begins on Page
SECTION I - INSURING AGREEMENTS	2
SECTION II - DEFINITIONS	2
SECTION III - EXCLUSIONS	5
SECTION IV - SEVERABILITY OF EXCLUSIONS	6
SECTION V - LIMIT OF INSURANCE AND DEDUCTIBLES	6
SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT	7

ML 106 01 18 Page 1 of 7

# COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. TO THE EXTENT IT IS NOT OTHERWISE INDICATED, THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

#### **SECTION I - INSURING AGREEMENTS**

- A. We will pay on behalf of the insured persons all loss which they shall be legally obligated to pay, except for such loss which the organization actually pays as indemnification, resulting from any claim first made during the policy period, or any extended reporting period included in or endorsed to the policy, for a wrongful act.
- **B.** We will pay on behalf of the **organization** all **loss** which the **organization** is required to pay as indemnification to the **insured persons** resulting from any **claim** first made during the **policy period**, or any **extended reporting period** included in or endorsed to the policy, for a **wrongful act**.
- C. We will pay on behalf of the organization all loss which the organization is required to pay resulting from any claim first made during the policy period, or any extended reporting period included in or endorsed to the policy, against the organization for a wrongful act.

We will have the right and duty to select counsel and defend the **insureds** against any such **claim**.

#### **SECTION II - DEFINITIONS**

Where set forth in bold type in this Coverage Part, whether in singular or in plural, the following terms shall have the meanings indicated.

#### A. Claim means:

- 1. A written demand for monetary damages or non-monetary relief;
- 2. A civil proceeding commenced by the filing of a complaint or similar pleading;
- **3.** A formal administrative or regulatory proceeding commenced by the filing of a complaint, charge, formal investigative order or similar document;
- **4.** An arbitration, mediation or similar alternative dispute resolution proceeding in which monetary damages are sought if the **insured**:
  - a. Is required to participate in such proceeding; or
  - **b.** Agrees to participate in such proceeding with our written consent, such consent not to be unreasonably withheld;
- 5. A criminal proceeding commenced by the return of an indictment;
- **6.** A written request to toll or waive a statute of limitations related to a potential **claim** described in Definitions **A.1** through **A.5.** above; or
- 7. A civil, administrative, regulatory or criminal investigation of an insured person once such insured person is identified in writing by such investigating authority as a person against whom a proceeding described in Definitions A.2., A.3 or A.5. may be commenced. The maximum Limit of Insurance for all such investigations against any insured persons shall be the Investigative Costs Sublimit set forth in the Community Association Directors and Officers Liability Coverage Part Declarations. This sublimit shall be part of and not in addition to the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations and does not increase our maximum aggregate liability under this Coverage Part;

against any insured, including any appeal therefrom.

ML 106 01 18 Page 2 of 7

**B. Defense costs** means reasonable and necessary fees, costs, and expenses incurred by us or with our consent on behalf of the **insureds** or reimbursed to any of the **insureds** by us, resulting solely from the investigation, adjustment, defense and appeal of any **claim**. **Defense costs** includes, but is not limited to, the cost of expert consultants and witnesses, and premiums for appeal, injunction, attachment or supersedeas bonds (but not the obligation to furnish such bonds).

#### Defense costs shall not include:

- Salaries, wages, fees, overhead or expenses of our employees or any insureds, directors, officers, trustees or employees, other than that portion of our employed attorneys' fees, salaries and expenses allocated to a specific claim;
- 2. Any amount covered by the duty to defend obligation of any other insurer; or
- 3. Any pre-tender fees, costs or expenses.
- **C. Directors and officers** means all natural persons who were, now are, or shall become an officer, a duly elected or appointed member of the board of directors, trustees, regents, managers, governors, a **LLC manager** or an equivalent position of the **organization**.
- **D. Disqualified person** means a disqualified person as that term is defined in Section 4958 of the Internal Revenue Code of 1986, as amended.
- E. Employee includes, but is not limited to, all natural persons who were, now are, or shall become full-time, part-time, seasonal, volunteer, contingent or leased workers of the organization as determined by federal, state or local law. Employee does not include independent contractors as determined by federal, state or local law.
- **F.** Employment related wrongful act means a wrongful act arising from employment related activities including, but not limited to, hiring, training, supervision, evaluation, promotion, demotion, granting of tenure, and termination.
- **G.** Excess benefit transaction means an excess benefit transaction as that term is defined in Section 4958 of the Internal Revenue Code of 1986, as amended.
- H. Excess benefit transaction tax means any excise tax imposed by the Internal Revenue Service on any insured who is an organizational manager as a result of such insured's participation in an excess benefit transaction.
- **I. Executive** means any natural person who was, now is or shall become the chairperson, president or person of equivalent position to any of the foregoing of the **organization**.
- **J.** Financial impairment means, with respect to the organization or any outside organization, the appointment of any receiver, conservator, liquidator, rehabilitator, trustee or similar official; or the organization or any outside organization becoming a debtor in possession.
- **K. Insured** means the **organization** and the **insured persons**.
- L. Insured persons means:
  - 1. Directors and officers:
  - 2. All natural persons who were, now are, or shall become an **employee** or committee member, whether or not they were, are or shall be compensated, of the **organization**;
  - 3. All natural persons who were, now are, or shall become members or volunteers of the **organization** while acting on behalf of the **organization** in a voluntary capacity at the direction of the **directors and officers**; and
  - 4. Any natural person who is a property manager or an employee of a property management company, but only for claims arising out of their wrongful acts while acting at the direction of the named insured or any subsidiary or arising out of the wrongful acts of the insureds for which the property management company's employees are vicariously liable; provided, however, that any coverage under this Coverage Part for any such property manager shall be excess of any indemnification or insurance otherwise available to such property manager from any other source.
- M. LLC manager means any natural person who was, now is or shall become a manager, member of the board of managers or member of the organization that is a limited liability company but only with respect to the conduct of the limited liability company's business. However, any member of a limited liability company who is a passive investor not involved in the operations of the limited liability company is not a LLC manager.

ML 106 01 18 Page 3 of 7

N. Loss means defense costs and the total amount of monetary damages which the insured becomes legally obligated to pay on account of any claim for a wrongful act with respect to which coverage hereunder applies, including damages, judgments, settlements, prejudgment and postjudgment interest, and punitive or exemplary damages or the multiplied portion of any multiplied damage award if insurable under the applicable law most favorable to the insurability of punitive, exemplary or multiplied damages.

#### Loss shall also include:

Any excess benefit transaction tax an insured is obligated to pay as a result of a claim. The maximum Limit of Insurance per each organizational manager for any excess benefit transaction tax shall be the Excess Benefit Transaction Tax Sublimit set forth in the Community Association Directors and Officers Liability Coverage Part Declarations. This sublimit shall be part of and not in addition to the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations and does not increase our maximum aggregate liability under this Coverage Part. The excess benefit transaction tax shall not include the 25% excise tax assessed against any disqualified person or the 200% tax assessed for failure to correct an excess benefit transaction.

#### Loss shall not include:

- 1. Taxes, criminal or civil fines or penalties imposed by law, except as noted above;
- 2. Any restitution, disgorgement or similar sums; or
- 3. Any matter deemed uninsurable under the law pursuant to which this Coverage Part shall be construed.

#### O. Organization means:

- 1. The named insured;
- 2. Any subsidiary; and
- 3. A property management company, but only for claims arising out of its **wrongful acts** while acting at the direction of the **named insured** or arising out of the **wrongful acts** of the **insureds** for which the property management company is vicariously liable.
- **P.** Organizational manager means an organizational manager as that term is defined in Section 4958 of the Internal Revenue Code of 1986, as amended.
- **Q.** Outside organization means any nonprofit corporation or organization other than the organization, which is described in Section 501(c)(2), (3), (4), (6), (7), (8), (10), (19), or 501(d) of the Internal Revenue Code of 1986, as amended, and is exempt from federal income taxation.
- **R.** Outside position means the service of any insured person of the organization as an officer or member of the board of directors, trustees, regents, managers, governors, or equivalent position in any outside organization but only during the time that such service is performed at the direction of the organization or with the consent and knowledge of the organization.
- **S. Personal injury** means invasion of privacy, wrongful entry, eviction, false arrest, false imprisonment, false detention, abuse of process, malicious prosecution, libel, slander, defamation, or disparaging of a person's or organization's goods, products or services.

#### T. Property damage means:

- 1. Injury or damage, of any nature, to tangible or intangible property, including all resulting loss of use of that property; or
- 2. Loss of or loss of use of tangible or intangible property that is not otherwise injured or damaged.
- **U.** Publishers liability means infringement of copyright, trademark, service mark or trade name, unauthorized use of title, plagiarism or misappropriation of ideas.
- V. Third party means any natural person who is not an employee of the organization.
- W. Wrongful act means any actual or alleged error, misstatement, misleading statement, act, omission, neglect or breach of duty including any personal injury or publishers liability committed, attempted or allegedly committed or attempted on or after the Retroactive Date, if any, set forth in the Community Association Directors and Officers Liability Coverage Part Declarations and prior to the end of the policy period by:
  - 1. Any of the **insured persons** in the discharge of their duties solely in their capacity as **insured persons** of the **organization**;

ML 106 01 18 Page 4 of 7

- 2. Any of the **insured persons** of the **organization** in the discharge of their duties solely in their capacity in an **outside position** in any **outside organization**;
- 3. Any of the **insured persons** solely by reason of their status as such; or
- **4.** The organization.

#### **SECTION III - EXCLUSIONS**

The descriptions in the headings of these exclusions are solely for convenience and form no part of the terms and conditions of coverage.

#### A. Bodily Injury/Property Damage

We are not liable to pay, indemnify or defend any claim for actual or alleged:

- 1. Bodily injury, sickness, disease, or death of any person, mental anguish, or emotional distress; or
- 2. **Property damage**, including, but not limited to, physical injury, loss of or loss of use of currency or any negotiable or non-negotiable instruments or contracts representing money.

#### B. Conduct

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, or in consequence of any of the **insureds** or any person for whose actions the **insureds** are legally responsible:

- 1. Committing any deliberately fraudulent act or omission;
- 2. Committing any willful violation of any statute or regulation; or
- 3. Gaining any profit, remuneration or advantage to which they were not legally entitled;

if established by a final and non-appealable judgment or adjudication in any underlying action or proceeding adverse to the **insureds** as to such conduct.

With respect to determining the applicability of this exclusion, no conduct pertaining to any **insured person** shall be imputed to any other **insured person**; however, any conduct pertaining to any **executive** shall be imputed to the **organization** to determine if coverage is available.

#### C. Contract

We are not liable to pay, indemnify or defend any **claim** for any actual or alleged liability of any **insureds** under the terms, conditions or warranties of any oral or written contract or agreement, except:

- 1. To the extent the liability would have attached to any such insureds in the absence thereof; or
- 2. With respect to **defense costs** only, any **claim** brought by or on behalf of any member of the **organization** which is based upon, arising from, or in consequence of any actual or alleged breach of the **organization's** covenants, conditions and restrictions or by-laws;

provided, however, that this exclusion shall not apply to **defense costs** with respect to any **claim** against any **insured persons**.

#### D. Cyber

We are not liable to pay, indemnify or defend any claim for any actual or alleged:

- 1. Improper dissemination of personally identifiable information or protected health information;
- Liability of any insured arising out of internet and electronic services which are performed for or on behalf of any client or customer of the organization through the transmission of electronic data to or from the organization's internet website or through a private computer network controlled by the organization; or
- 3. Liability of any insured for internet professional services the organization provides to others which may include, but are not limited to, application service provider, domain name registration services, electronic exchange and auction services, internet hosting services, internet media services, internet service provider service, managed and network security services, public key infrastructure services, search engine services, web portal services, website development, software development and internet access provider;

ML 106 01 18 Page 5 of 7

provided, however, that this exclusion shall not apply to any **claim** to which Insuring Agreement **A** solely applies.

#### E. Employment Practices

We are not liable to pay, indemnify or defend any claim for an employment related wrongful act.

#### F. ERISA

We are not liable to pay, indemnify or defend any **claim** for any actual or alleged violation of the Employee Retirement Income Security Act of 1974, as amended or any rules, regulations or orders promulgated thereunder or any similar provisions of any federal, state or local statutory or common law in connection with any pension or welfare plan established for the benefit of **employees** of the **organization**.

#### G. Intellectual Property

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of, or in consequence of any actual or alleged infringement of patent or misappropriation of trade secrets or other intellectual property rights; provided, however, that this exclusion shall not apply to any **publishers liability**. Furthermore, this exclusion shall not apply to any **claim** against any **insured persons**.

#### H. Organization vs. Insured

We are not liable to pay, indemnify or defend any **claim** brought or maintained by the **organization**; provided, however, that this exclusion does not apply to any **claim** brought or maintained as a derivative action on behalf of the **organization** by one or more persons who are not **insured persons** and who bring and maintain the **claim** without the solicitation, assistance or participation of any of the **insureds**.

#### I. Outside Service

We are not liable to pay, indemnify or defend any **claim** for any **wrongful act** in the discharge of the duties of any of the **insured persons** as a director, officer, trustee, employee, volunteer or member of any entity other than the **organization**, even if directed or requested to serve such other entity by the **organization**; provided, however, that this exclusion shall not apply to the extent:

- 1. Such claim is based on the service of an insured person in an outside position; and
- 2. The loss resulting from such claim is not indemnified by the outside organization or any of its insurers.

#### J. Third Party Discrimination or Sexual Harassment

We are not liable to pay, indemnify or defend any **claim** for any discrimination against or sexual harassment of any **third party**.

#### **SECTION IV - SEVERABILITY OF EXCLUSIONS**

With respect to determining the applicability of the above exclusions, no **wrongful act** or knowledge possessed by any one of the **insureds** shall be imputed to any other **insureds** to determine if coverage is available, unless indicated otherwise.

#### SECTION V - LIMIT OF INSURANCE AND DEDUCTIBLES

- **A.** We will pay 100% of **loss** in excess of the applicable Deductible amount set forth in the Community Association Directors and Officers Liability Coverage Part Declarations up to the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations, subject to the Shared Annual Aggregate Limit of Liability, if so set forth in the Common Policy Declarations.
- B. In the event a single claim is covered under more than one Insuring Agreement, the Deductibles set forth in the Community Association Directors and Officers Liability Coverage Part Declarations shall be applied separately to the part of the loss resulting from such claim covered by each Insuring Agreement and the sum of the Deductibles so applied shall constitute the Deductible for each single claim; provided, however, that the total Deductible as finally determined shall in no event exceed the largest of the applicable Deductibles. Notwithstanding the aforementioned, the Deductible applicable to Insuring Agreement B. shall apply to loss payable under any of the Insuring Agreements for which indemnification by the organization is legally permissible, whether or not actual indemnification is granted, unless the organization fails to indemnify any insured person due to the financial impairment of the organization. The Deductible shall be paid by the organization. Any loss paid by us within the Deductible shall be reimbursed by the organization within 30 days of our written request for such reimbursement.

ML 106 01 18 Page 6 of 7

- C. Defense costs shall be part of and not in addition to the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations and the Shared Annual Aggregate Limit of Liability, if so set forth in the Common Policy Declarations. Defense costs we pay shall reduce such Limits of Insurance. Defense costs paid by the organization shall be applied against the Deductible.
- **D.** Our maximum aggregate liability for all **loss** resulting from all **claims** under this Coverage Part shall be the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations, subject to the Shared Annual Aggregate Limit of Liability, if so set forth in the Common Policy Declarations.
- E. If an Additional Defense Limit of Insurance is set forth in the Community Association Directors and Officers Liability Coverage Part Declarations, **defense costs** will apply first to and reduce the Additional Defense Limit of Insurance. The Additional Defense Limit of Insurance will be in addition to and not part of the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations. The Additional Defense Limit of Liability is applicable to **defense costs** only. **Defense costs** paid by the **organization** shall be applied against the Deductible.
  - Upon exhaustion of the Additional Defense Limit of Insurance, **defense costs** shall be part of and not in addition to the Limit of Insurance set forth in the Community Association Directors and Officers Liability Coverage Part Declarations. **Defense costs** we pay shall reduce the Limit of Insurance.
- F. If an Excess Side A Limit of Insurance is set forth in the Community Association Directors and Officers Liability Coverage Part Declarations and if the Limit of Insurance has been exhausted, we provide the insured persons with an excess limit of insurance under Insuring Agreement A. Such Excess Side A Limit of Insurance will not exceed the amount set forth in the Community Association Directors and Officers Liability Coverage Part Declarations. The Excess Side A Limit of Insurance is in addition to and not part of the Limit of Insurance, and it applies solely to loss resulting from any claim against an insured person to which Insuring Agreement A is applicable
- **G.** It is agreed that:
  - 1. If a loss from any claim is payable but such payment would exceed the remaining applicable Limit of Insurance as set forth in the Community Association Directors and Officers Liability Coverage Part Declarations, we will first pay the unpaid portion of such loss under Insuring Agreement A.; then to the extent that any amount of the applicable Limit of Insurance shall remain available, we will pay such loss to which Insuring Agreements B. and C. apply.
  - 2. Upon written request of the president, chairperson or equivalent position of the named insured, we shall withhold payment of a covered loss under Insuring Agreements B. and C. until the president, chairperson or equivalent position of the named insured directs us to pay such covered loss. Such request shall not delay any payment under Insuring Agreement A.

#### SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT

- **A.** We will have the right and duty to select counsel and defend the **insureds** against any **claim**; however, we will have no duty to defend the **insureds** against any **claim** to which this insurance does not apply.
- **B.** We may make any investigation we deem necessary and may, with the consent of the **insureds** named in connection with the **claim**, make any settlement of any **claim** we deem expedient. If the **insureds** withhold consent to such settlement, our liability for all **loss** in connection with such **claim** shall not exceed:
  - 1. The amount of the proposed settlement plus **defense costs** incurred up to the date of the **insured's** refusal to consent to the proposed settlement; plus
  - 2. 90% of any settlement or judgment in excess of the proposed settlement amount referenced in B.1. above plus 90% of any defense costs incurred after the date the insureds refused to consent to the proposed settlement, subject in all events to the applicable Limit of Insurance and Deductible for such claim. The remaining 10% of any settlement or judgment in excess of the proposed settlement amount referenced in B.1. above plus 10% of any defense costs incurred after the date the insureds refused to consent to the proposed settlement shall be borne by the insureds, uninsured and at their own risk.
- **C.** Our right and duty to defend end when we have used up the applicable Limit of Insurance in the defense or payment of damages, judgments or settlements of covered **claims**.

ML 106 01 18 Page 7 of 7



### **CAPITAL ENDORSEMENT™**

#### **TABLE OF CONTENTS**

		Begins on Page:
Sc	hedule of Coverage Limits	2
DE	FINITIONS	3
CO	VERAGE EXTENSIONS	6
A.	Additional Excess Side A	6
B.	Business Travel Benefit	6
C.	Conference Cancellation	7
D.	Crisis Management Emergency Response Expenses	7
E	Death Benefit	7
F.	Destroyed Records	7
G.	Donation Security	7
H.	Emergency Real Estate Consulting Fee	7
L	Emergency Travel Expense	7
J.	Fundraising Event Cancellation Expense	8
K.	Identity Theft Expense	8
L	Image Restoration and Counseling Expense	8
M.	Immigration	8
N.	Key Individual Replacement Expense	8
O.	Kidnap Expense	8
P.	Political Unrest Evacuation Expense	9
Q.	Temporary Meeting Space Expense	9
R.	Travel Delay Expense	9
S.	Unauthorized Business Card Use	9
т	Workplace Violence Counseling Expense	10

### **CAPITAL ENDORSEMENT™**

### **CAPITAL SCHEDULE OF COVERAGE LIMITS**

<u>Coverages:</u>	Limit of Insurance:	Deductible:
A. Additional Excess Side A	\$250,000	\$0
B. Business Travel Benefit	\$50,000	\$0
C. Conference Cancellation	\$25,000	\$0
D. Crisis Management Emergency Response	\$50,000	\$0
E. Death Benefit	\$50,000	\$0
F. Destroyed Records	\$25,000	\$0
G. Donation Security	\$50,000	\$0
H. Emergency Real Estate Consulting Fee	\$50,000	\$0
I. Emergency Travel Expense	\$50,000	\$0
J. Fundraising Event Cancellation Expense	\$25,000	\$0
K. Identity Theft Expense	\$50,000	\$0
L. Image Restoration and Counseling Expense	\$50,000	\$0
M. Immigration	\$25,000	\$0
N. Key Individual Replacement Expense	\$50,000	\$0
O. Kidnap Expense	\$50,000	\$0
P. Political Unrest Evacuation Expense	\$10,000 per employee	\$0
	\$50,000 policy limit	
Q. Temporary Meeting Space Expense	\$50,000	\$0
R. Travel Delay Expense	\$2,500	\$0
S. Unauthorized Business Card Use	\$1,500	\$500
T. Workplace Violence Counseling Expense	\$50,000	\$0

#### CAPITAL ENDORSEMENT™

This endorsement modifies insurance provided under the following:

## COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE

The insurance coverage and Limits of Insurance provided by this endorsement are excess of, and apply in addition to, any similar or identical coverage provided by any other endorsement attached to this Coverage Part, or by any other Coverage Part forming a part of the policy of insurance of which this Coverage Part forms a component.

For the purposes of this endorsement only, COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE or NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE, SECTION II - DEFINITIONS is amended to include the following:

- **A.** Business-related conference expense means those expenses incurred by the organization for any employee(s) scheduled to attend a conference or convention provided that the employee(s) was (were) registered for the conference or convention at least 30 days prior to the conference's or convention's cancellation.
- **B.** Certified act of terrorism means an act that is certified by the Secretary of the Treasury, in consultation with the Secretary of Homeland Security and the Attorney General of the United States, to be an act of terrorism pursuant to the federal Terrorism Risk Insurance Act. The criteria contained in the Terrorism Risk Insurance Act for a **certified act of terrorism** include the following:
  - 1. The act resulted in **insured** losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to the Terrorism Risk Insurance Act; and
  - 2. The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals, as part of an effort to coerce the civilian population of the United States or to influence the policy of affect the conduct of the United States Government by coercion.
- C. Communicable disease means any disease or any related or resulting diseases, viruses, complexes, symptoms, manifestations, effects, conditions or illnesses, except this endorsement does not apply to any loss directly or indirectly attributable to Anthrax, Avian Influenza, Crimean-Congo Hemorrhagic Fever, Dengue Hemorrhagic Fever, Ebola Hemorrhagic Fever, Francisella Tularensis, Influenza, Lassa Fever, Marburg Hemorrhagic Fever, Meningococcal disease, Plague, Rift Valley Fever, Severe Acute Respiratory Syndrome, Smallpox, Tularemia, Yellow Fever or any pandemic or similar influenza which is defined by the United States Center for Disease Control as virulent human influenza that may cause global outbreak, or pandemic, or serious illness.
- **D. Covered event** means an actual or alleged act, attempt or threat of sexual misconduct or sexual molestation directed at one or more of the **organization**'s clients while in the **organization**'s care, custody and control, committed by the **organization**, any of the **organization**'s partners, directors, officers, employees, independent contractors or volunteers.
- E. Covered person means:
  - 1. Any current director, officer or an equivalent position of the organization; or
  - **2.** The spouse, **domestic partner**, parent, or child of a current director, officer or an equivalent position of the **organization**.
- **F. Crisis** means the public announcement that an incident occurred on your premises or at an event sponsored by you.
- **G.** Crisis management emergency response expenses mean those expenses incurred for services provided by a crisis management firm. However, crisis management emergency response expenses shall not include compensation, fees, benefits, overhead, charges or expenses of any **insured** or any of your

employees, nor shall crisis management emergency response expenses include any expenses that are payable on your behalf or reimbursable to you under any other valid and collectible insurance.

**H.** Crisis management firm means any service provider the organization hire that is acceptable to us. Our consent will not be unreasonably withheld.

#### I. Emergency evacuation expense means:

- 1. Additional lodging expenses;
- 2. Additional transportation costs;
- 3. The cost of obtaining replacement of lost or stolen travel documents necessary for evacuation from the area of **political unrest**; and
- **4.** Translation services, message transmittals and other communication expenses provided that these expenses are not otherwise reimbursable.

#### J. Emergency travel expense means:

- Hotel expense incurred, and not reimbursed by any other source, as the result of the cancellation of scheduled transportation by a commercial transportation carrier for regular passenger service by land, water, or air. The cancellation must occur within forty-eight hours of a certified act of terrorism; and
- 2. The increased amount incurred and not reimbursed by any other source for air or train fare resulting from cancelling and rescheduling a form of transportation to replace a similarly scheduled form of transportation canceled by a commercial transportation carrier.

#### **K.** Failed donation means notice to the insured during the policy year of:

- 1. The bankruptcy or reorganization of any donor whereby such bankruptcy or reorganization prevents the donor from honoring a written pledge, made during the **policy year**, of funds or other measurable, tangible property to the **organization** provided that the donor has never been in bankruptcy or filed for bankruptcy/reorganization prior to the time the donor's pledge was made to the **organization**; or
- 2. The unemployment or **incapacitation** of an individual donor during the **policy year** preventing the donor from honoring a prior written pledge of funds or other measurable, tangible property to the **insured** provided that, if the donor is an individual who becomes unemployed or **incapacitated**:
  - **a.** Neither the **organization** nor the donor shall have had reason to believe the donor would become unemployed or **incapacitated** prior to the donation date;
  - **b.** The individual donor is unemployed or **incapacitated** for at least 60 days before payment is made by the Company; and
  - **c.** There is a written pledge of funds or other measurable, tangible property dated during the **policy year**.
- L. Identity theft means the act of knowingly transferring or using, without lawful authority, a means of identification of any director, officer or an equivalent position (or spouse or domestic partner thereof) of the organization with the intent to commit, or to aid or abet another to commit, any unlawful activity that constitutes a violation of federal law or a felony under any applicable state or local law.

#### M. Identity theft expenses mean:

- 1. Costs for notarizing affidavits or similar documents attesting to fraud required by financial institutions or similar credit grantors or credit agencies;
- 2. Costs for certified mail to law enforcement agencies, credit agencies, financial institutions or similar credit grantors; and
- **3.** Loan application fees for re-applying for a loan or loans when the original application is rejected solely because the lender received incorrect credit information.
- N. Image restoration and counseling expense means reasonable fees and expenses the organization necessarily incur after a covered event occurs for:
  - 1. The services of a public relations or similar professional image restoration **organization** to assist or advise the **organization** in order to minimize negative publicity and restore or otherwise positively communicate the image of the **organization's** operations.

- 2. Legal counseling and professional psychological counseling or other necessary professional mental health treatment for insured persons as a result of a covered event. These image restoration and counseling expenses are payable only if and when the accused is acquitted or is discharged from being accused of committing the covered event.
- 3. The recruitment of a replacement for an officer who has been relieved of their duties in the organization's operations as a result of the covered event.
- O. Incapacitated or incapacitation means a person who is impaired by physical injury, physical illness, or physical disability. The cause of the physical injury, physical illness or physical disability must be accidental.
- P. Incident means an accident or other event resulting in death or serious bodily injury to three or more persons. Incident shall also mean the accidental discharge of pollutants.

#### Q. Injury means:

- 1. Accidental loss of life caused by physical injury to the body;
- 2. Accidental loss of limbs or multiple fingers; or
- 3. Accidental total loss of sight, speech or hearing.

The **injury** outlined in Paragraphs 1., 2., and 3. above must physically occur to the current director, officer or an equivalent position.

**R. Kidnap**, **kidnapped**, or **kidnapping** means the illegal taking and holding of a **covered person** by an individual who demands a **ransom**. The **ransom** must specifically be demanded from the **organization's** assets as a condition for the release of the **covered person**.

#### S. Kidnap expense means:

- Fees and expenses of an independent negotiator the organization have hired with our prior approval;
- 2. Incurred interest of loans taken for the purpose of paying **ransom**, provided that the loan is repaid within seven days of the **insured** receiving reimbursement from us;
- **3.** Travel and accommodation expenses incurred by any current director, officer or an equivalent position of the **organization**;
- **4.** Reward paid by the **insured**, with our prior approval, to an informant for information which leads to the arrest and conviction of parties responsible for a **kidnapping**, provided that the offer of such reward is approved by the local law enforcement officials; and
- **5.** Gross salary including bonuses and allowances paid by the **organization** to its **kidnapped** director, officer or an equivalent position which is contractually due at the time the **kidnapping** occurs. The salary will be paid for a period beginning on the date of the **kidnap** and will end upon the earlier of:
  - **a.** Up to 30 days after the release of the director, officer or an equivalent position, if the director, officer or an equivalent position has not yet returned to work;
  - **b.** The discovery of the death of the director, officer or an equivalent position;
  - **c.** 120 days after we receive the last credible evidence following the **kidnapping** that the director, officer or an equivalent position is still alive;
  - **d.** 12 months after the date of the **kidnapping**; or
  - e. The exhaustion of the kidnap expense limit.
- **T.** Natural catastrophe means hurricane, tornado, earthquake or flood.

#### U. Political unrest means:

- 1. A short-term condition of disturbance, turmoil or agitation within a foreign country that poses imminent risks to the security of citizens of the United States;
- 2. A long-term condition of disturbance, turmoil or agitation that makes a foreign country dangerous or unstable for citizens of the United States; or

- 3. A condition of disturbance, turmoil or agitation in a foreign country that constrains the United States government's ability to assist citizens of the United States, due to the closure or inaccessibility of an embassy or consulate or because of a reduction of its staff for which either an alert or travel warning has been issued by the United States Department of State.
- V. Ransom means money or other consideration demanded or paid for the release of a covered person.
- W. Replacement expense means:
  - 1. Costs of advertising the employment position opening;
  - 2. Travel, lodging, and meals incurred in interviewing job applicants for the position opening; and
  - 3. Reasonable extra expenses incurred with our prior consent in finding, interviewing and negotiating with the job applicants including, but not limited to, overtime pay, costs to verify the background and references of the applicants and legal expenses incurred to draw up employment contracts.
- **X.** Travel delay expense means the following travel-related expense for which the director, officer or an equivalent position of the **organization** produces a receipt:
  - 1. Meals and lodging;
  - 2. Alternative transportation;
  - 3. Clothing and necessary toiletries; or
  - 4. Emergency prescription and non-prescription drug expenses.
- Y. Workplace violence means any intentional use of or threat to use deadly force by any person with intent to cause harm and that results in bodily injury or death of any person while on the **insured's** premises.
- **Z.** Unforeseeable Destruction means damage resulting from a Certified Act of Terrorism, fire, crash or collapse which renders all of the insured's primary office completely unusable.

For the purposes of this endorsement only, COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE or NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE is amended to include the following section:

#### **COVERAGE EXTENSIONS**

#### A. Additional Excess Side A

We will provide the **insured persons** with an excess limit of insurance under **COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE** or **NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE**, **SECTION I** - Insuring Agreement **A.** The limit provided under this coverage extension shall be excess of the Excess Side A Limit of Insurance (if purchased) and the Limit of Insurance as indicated on the Nonprofit Organization Directors and Officers Liability Coverage Part Declarations or Community Association Directors and Officers Liability Coverage Part Declarations. The limit of insurance applies solely to **loss** resulting from any **claim** against an **insured person** to which Insuring Agreement **A.** is applicable.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### **B.** Business Travel Benefit

- 1. We will pay the organization the business travel benefit if any current director, officer or an equivalent position while occupying, as a fare-paying passenger, a public conveyance provided and operated by a commercial transportation carrier for regular passenger service by land, water, or air suffers injury while traveling for purposes related to the business of the organization during the policy year.
- 2. We will not pay business travel benefit for injury caused directly or indirectly by any of the following:
  - a. An intentional injury by the director, officer or an equivalent position or decedent;
  - **b.** An act of suicide or attempted suicide by the director, officer or an equivalent position or decedent;
  - c. An act of war: or

**d.** A disease process the director, officer or an equivalent position or decedent was diagnosed with prior to the suffered **injury** for which coverage under this Coverage Extension is sought.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### C. Conference Cancellation

We will reimburse the **organization** for any **business-related conference expense** incurred and not reimbursed by any other source as the result of a cancellation of a conference or convention. The cancellation must be the direct result of an order made by a civil authority responding to a **natural catastrophe** or to a **communicable disease** outbreak during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### D. Crisis Management Emergency Response Expenses

- 1. We will reimburse the **organization** for reasonable **crisis management emergency response expenses** incurred because of an **incident** giving rise to a **crisis** to which this insurance applies.
- We will reimburse only those reasonable crisis management emergency response expenses
  which are incurred during the policy year and reported to us within six months of the date the crisis
  was initiated.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### E. Death Benefit

We will reimburse the **organization** for the death of a current director, officer or an equivalent position resulting from a **certified act of terrorism** occurring during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### F. Destroyed Records

We will reimburse the **organization** for any reasonable and necessary expenses required to reconstruct paper or electronic business records of the **organization** that are lost or destroyed resulting from a **natural catastrophe** or a **Certified Act of Terrorism** occurring during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage Limits. No deductible applies to this coverage extension.

#### G. Donation Security

- 1. We will reimburse the **organization** for a **failed donation** incurred and not reimbursed by any other source.
- 2. For non-cash donations, the value of the **failed donation** will be determined based on the fair market value of the non-cash item at the time of the **failed donation**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### H. Emergency Real Estate Consulting Fee

We will reimburse the **organization** any realtor's fee or real estate consultant's fee necessitated by the need of the **organization** to relocate due to the **unforeseeable destruction** of the principal address of the **organization** listed on the Pillar Common Policy Declarations page during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### I. Emergency Travel Expense

We will reimburse the **organization** reasonable **emergency travel expense**, while traveling for purposes related to their business pursuits during the **policy year**, incurred by the current director, officer or an equivalent position and necessitated by a **certified act of terrorism** which:

1. Occurs during the policy year; or

#### 2. Begins to occur during the policy year.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### J. Fundraising Event Cancellation Expense

We will reimburse the **organization** for fundraising event related expense incurred, and not reimbursed by any other source, due to the cancellation of a fundraising event. However:

- 1. The canceled fundraising event must not be rescheduled within the policy year; and
- 2. The fundraising event cancellation must be the direct result of an order made by a civil authority responding to a **natural catastrophe** or a **communicable disease** outbreak during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### K. Identity Theft Expense

We will reimburse any current director, officer or an equivalent position of the **organization** for **identity theft expenses** incurred as the direct result of any **identity theft** first discovered and reported during the policy period; provided that it began to occur subsequent to the effective date of this coverage extension or any similar coverage extension issued by us of which this coverage is a direct renewal.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### L. Image Restoration and Counseling Expense

We will pay the organization any image restoration and counseling expense resulting from a covered event that occurs during the policy year.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### M. Immigration

We will reimburse the **organization** for any civil fines or penalties assessed against the **insured** for any non-willful violation of the United States Immigration and Nationality Act (INA) provided that such violation results from a notice of inspection, audit or investigation by a governmental agency commenced during the **policy year**. However, no coverage shall be granted to any **insured**:

- 1. against whom a final judgement has been made that such **insured** knowingly and willfully violated the INA or engaged in a pattern and practice of such violation as defined in INA; or
- 2. for any forfeiture of property or vehicles or any amount arising out of or related to any private right of action (Racketeer Influenced and Corrupt Organizations Act, injunctive or otherwise) under Title 8, USC, including any defense costs.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### N. Key Individual Replacement Expense

We will pay the reasonable **replacement expense** incurred, and not reimbursed by any other source, to replace the Chief Executive Officer or the Executive Director of the **organization** if the incumbent Chief Executive Officer or Executive Director of the **organization** is unable to continue due to death or permanent disability resulting from an **injury** that takes place during the **policy year**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### O. Kidnap Expense

We will pay the reasonable **kidnap expense** incurred by the **organization** or their current director, officer or an equivalent position as a result of the **kidnap** of a **covered person** that takes place during the **policy year**.

This coverage does not apply to any **kidnapping** by or at the direction of any past or present family member of the **covered person**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### P. Political Unrest Evacuation Expense

We will reimburse any current director, officer, employee or volunteer of the **organization** for **emergency evacuation expense** that is incurred as the direct result of **political unrest** outside of the United States of America, its territories and possessions, Puerto Rico or Canada. We will only pay **emergency evacuation expense** directly related to traveling for business pursuits and we will only pay **emergency evacuation expenses** not reimbursed by any other source. The **political unrest** must occur in the country where the current director, officer, employee or volunteer are traveling, and the **political unrest** must occur during the **policy year**.

No coverage is granted for travel to countries in a state of **political unrest** at the time of departure of the travel or countries under a United States Department of State trade or travel restriction at the time of incident of **political unrest**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### Q. Temporary Meeting Space Expense

We will reimburse the **organization** the meeting space rental expense incurred, and not reimbursed by any other source, due to the temporary unavailability of the primary meeting office space. The unavailability of the primary meeting space must be the result of direct loss to a climate control system or hot water heater during the **policy year**. However, Temporary Meeting Space Expense does not apply to the renting of a temporary meeting space solely for use by the **organization**, their employees, their officers or directors unless the temporary meeting space is also required for meeting with vendors, clients or customers outside the **organization**.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### R. Travel Delay Expense

We will reimburse the current director, officer or an equivalent position of the **organization** any **travel delay expense** incurred, and not reimbursed by any other source, as a result of delay or cancellation of any regularly scheduled travel on a commercial transportation carrier. The regularly scheduled travel must be directly related to the business pursuits of the **organization** and the cause of the cancellation must occur during the **policy year**. However, we will only pay for **travel delay expense** first incurred seventy-two (72) hours after the cancellation occurred.

We will not pay for travel delay expense due to a certified act of terrorism.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### S. Unauthorized Business Card Use

We will pay for the loss of money or charges and costs the **organization** incur that result directly from the unauthorized use of credit, debit or charge cards issued in the business name, including:

- 1. Fund transfer cards;
- 2. Charge plates; or
- 3. Telephone cards.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. A \$500 deductible applies to this coverage extension. We will not pay for a loss in any one occurrence until the amount of the loss exceeds the deductible. We will then pay the amount of the loss in excess of the deductible, up to the Limit of Insurance.

#### T. Workplace Violence Counseling Expense

We will reimburse the **organization** for emotional counseling expense incurred and not reimbursed by any other source resulting from a **workplace violence** incident at the premises of the **organization** during the **policy year**. The emotional counseling expenses incurred must have been for:

- 1. The employees of the organization who were victims of or witnesses to the workplace violence;
- 2. The spouse, **domestic partner**, parents or children of the employees of the **organization** who were victims of, or witnesses to the **workplace violence**; and
- 3. Any other person or persons who directly witnessed the workplace violence incident.

The most we will pay under this coverage extension in any one **policy year** is the Limit of Insurance indicated in the Capital Schedule of Coverage. No deductible applies to this coverage extension.

#### AMENDED CYBER EXCLUSION

This endorsement modifies insurance provided under the following:

COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE EDUCATORS LEGAL LIABILITY COVERAGE FINANCIAL INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE PRIVATELY HELD COMPANY DIRECTORS AND OFFICERS LIABILITY COVERAGE PUBLICLY TRADED COMPANY DIRECTORS AND OFFICERS LIABILITY COVERAGE

**SECTION III – EXCLUSIONS, D.** is deleted in its entirety and replaced with the following:

#### D. Cyber

We are not liable to pay, indemnify or defend any **claim** for any actual or alleged:

- Improper dissemination of personally identifiable information or protected health information or any violation of European Union General Data Protection Regulation, the California Consumer Privacy Act or any rules, regulations or orders promulgated thereunder or any similar provisions of any federal, state or local statutory or common law;
- 2. Liability of any insured for the transmission of malicious code or unauthorized access to any computer system; or use of the organization's computer system in a denial of service attack against a third party's computer system; or a denial of authorized electronic access to any computer system; or the disclosure or misappropriation of information that is subject to any form of confidentiality agreement or confidentiality provision in a contract or agreement between a third party and any insured or which the insured is legally required to maintain in confidence;
- 3. Liability of any **insured** for a failure to maintain adequate security controls to prevent a data breach or infiltration of the **insured's** computer system, including but not limited to ransomware and extortion;
- 4. Liability of any insured arising out of internet and electronic services which are performed for or on behalf of any client or customer of the organization through the transmission of electronic data to or from the organization's internet website or through a private computer network controlled by the organization;
- 5. Liability of any insured for internet professional services the organization provides to others which may include, but are not limited to, application service provider, domain name registration services, electronic exchange and auction services, internet hosting services, internet media services, internet service provider service, managed and network security services, public key infrastructure services, search engine services, web portal services, website development, software development and internet access provider; or
- **6.** Liability of any **insured** for an intentional transfer of money, securities, goods, services or sensitive information to an unintended third party;

provided, however, that this exclusion shall not apply to any **claim** to which Insuring Agreement **A** solely applies.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 357 01 21 Page 1 of 1

# VIOLATION OF BIOMETRIC INFORMATION PRIVACY LAWS EXCLUSION

This endorsement modifies insurance provided under the following:

COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE EDUCATORS LEGAL LIABILITY COVERAGE FINANCIAL INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE HEALTHCARE INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE PRIVATELY HELD COMPANY DIRECTORS AND OFFICERS LIABILITY COVERAGE PUBLICLY TRADED COMPANY DIRECTORS AND OFFICERS LIABILITY COVERAGE

- A. SECTION II DEFINITIONS is amended to include the following:
  - 1. Biometric information means any:
    - a. Biological measurement or physical characteristic of an individual, including but not limited to a retina or iris scan, fingerprint, palmprint, voiceprint, hand or face geometry, vein pattern, genetic data, movement, or any other information that can be used as a form of identification or authentication; or
    - **b.** Information, regardless of how it is captured, converted, stored or shared, based on an individual's biological measurement or physical characteristic.
  - 2. Biometric privacy law means the parts of any law, ordinance, regulation or rule that governs or relates to the collection, storage, disclosure, retention, destruction, protection, analysis, processing, use, sale, sharing, lease or trade of biometric information.
- B. SECTION III EXCLUSIONS is amended to include the following:

We are not liable to pay, indemnify or defend any **claim** based upon, attributable to or arising out of any actual or alleged violation of a **biometric privacy law.** 

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 360 09 23 Page 1 of 1

#### AMENDED SETTLEMENT PROVISION

This endorsement modifies insurance provided under the following:

COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE EDUCATORS LEGAL LIABILITY COVERAGE FINANCIAL INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE HEALTHCARE INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE PRIVATELY HELD COMPANY DIRECTORS AND OFFICERS LIABILITY COVERAGE

**SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT** is deleted in its entirety and replaced by the following:

#### SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT

- **A.** We will have the right and duty to select counsel and defend the **insureds** against any **claim**; however, we will have no duty to defend the **insureds** against any **claim** to which this insurance does not apply.
- **B.** We may make any investigation we deem necessary and may, with the consent of the **insureds** named in connection with the **claim**, make any settlement of any **claim** we deem expedient.
- **C.** Our right and duty to defend end when we have used up the applicable Limit of Insurance in the defense or payment of damages, judgments or settlements of covered **claims**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 4198 01 21 Page 1 of 1

### The Cincinnati Insurance Company

A Stock Insurance Company

# EMPLOYMENT PRACTICES LIABILITY COVERAGE PART DECLARATIONS

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. TO THE EXTENT IT IS NOT OTHERWISE INDICATED, THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Policy Num	ber: <b>EMO 072 13 36</b>			
Named Ins	ured is the same as it appears in	the Com	nmon Policy Deda	arations unless another entry is made here.
Limit of Ins	urance:	\$	1,000,000	in the aggregate
Option	al Third Party Liability Sublimit	\$	1,000,000	in the aggregate
Wage	and Hour Defense Sublimit	\$	100,000	in the aggregate
Immig	ration Defense Sublimit	\$	100,000	in the aggregate
Additional I	Defense Limit of Insurance:	\$	NOT COVERED	in the aggregate
Deductible	\$ 1,000 \$ 1,000			uring Agreement <b>A</b> (Employment Practices) uring Agreement <b>B</b> (Third Party)
Retroactive	Date:		N/A	
Prior or Pe	nding Date:		07-11-2024	
Continuity	Date:		07-11-2024	
Forms and ML112 ML4195	endorsements applicable to this 01/18 EMPLOYMENT PRACT 09/18 NOTICE OF POST-E COVERAGE 01/18 WORKPLACE VIOLEN	ICES L	IABILITY COVE ERVICES - WOR	KPLACE VIOLENCE EXPENSE
ML361	09/23 BIOMETRIC INFORM	9/23 BIOMETRIC INFORMATION PRIVACY EXCLUSION		
ML4172	01/18 ADDITIONAL INSUR	01/18 ADDITIONAL INSURED ENDORSEMENT		
ML4199	• -•			
ML4224	01/21 EMPLOYEE PRIVACY	VIOLA:	TION ENDORSEM	ENT

ML 512 01 16 Page 1 of 2

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ML 512 01 16 Page 2 of 2 EMO 072 13 36

### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

#### **TABLE OF CONTENTS**

Coverage Part Provision:	Begins on Page:
SECTION I - INSURING AGREEMENTS	2
SECTION II - DEFINITIONS	2
SECTION III - EXCLUSIONS	6
SECTION IV - SEVERABILITY OF EXCLUSIONS	7
SECTION V - LIMIT OF INSURANCE AND DEDUCTIBLE	7
SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT	8
SECTION VII - SUPPLEMENTARY PAYMENTS	8

ML 112 01 18 Page 1 of 8

### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. TO THE EXTENT IT IS NOT OTHERWISE INDICATED, THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

#### **SECTION I - INSURING AGREEMENTS**

- A. We will pay on behalf of the **insureds** all **loss** which they shall be legally obligated to pay resulting from any **employment claim** or **immigration claim** first made during the **policy period**, or any **extended reporting period** included in or endorsed to the policy, for an **employment wrongful act** or **immigration wrongful act**.
- **B.** If Optional Third Party Liability is purchased as set forth in the Employment Practices Liability Coverage Part Declarations, we will pay on behalf of the **insureds** all **loss** which they shall be legally obligated to pay resulting from any **third party claim** first made during the **policy period**, or any **extended reporting period** included in or endorsed to the policy, for a **third party wrongful act**.

We will have the right and duty to select counsel and defend the insureds against any such claim.

#### **SECTION II - DEFINITIONS**

Where set forth in bold type in this Coverage Part, whether in singular or in plural, the following terms shall have the meanings indicated.

- **A. Benefits** means perquisites, fringe benefits, payments in connection with an employee benefit plan and any other payment, other than salary, wages or commissions to or for the benefit of an **employee** arising out of the employment relationship.
- B. Claim means an employment claim, an immigration claim or a third party claim.
- C. Defense costs means reasonable and necessary fees, costs, and expenses incurred by us or with our consent on behalf of the insureds or reimbursed to any of the insureds by us, resulting solely from the investigation, adjustment, defense and appeal of any claim. Defense costs includes, but is not limited to, the cost of expert consultants and witnesses, and premiums for appeal, injunction, attachment or supersedeas bonds (but not the obligation to furnish such bonds).

#### Defense costs shall not include:

- Salaries, wages, fees, overhead or expenses of our employees or any insureds, directors, officers, trustees or employees, other than that portion of our employed attorneys' fees, salaries and expenses allocated to a specific claim;
- 2. Any amount covered by the duty to defend obligation of any other insurer; or
- **3.** Any pre-tender fees, costs or expenses.
- **D. Employee** includes, but is not limited to, full-time, part-time, seasonal, volunteer, contingent or leased workers as determined by the federal, state or local law. **Employee** does not include independent contractors as determined by federal, state or local law.

#### E. Employment claim means:

- 1. A written demand for monetary damages or non-monetary relief;
- 2. A civil proceeding commenced by the filing of a complaint or similar pleading;
- **3.** A formal administrative or regulatory proceeding commenced by the filing of a complaint, charge, formal investigative order or similar document;
- **4.** An arbitration, mediation or similar alternative dispute resolution proceeding (other than a labor or grievance arbitration or other proceeding pursuant to a collective bargaining agreement) if the **insured** is required or agrees to participate in such proceeding with our written consent;

ML 112 01 18 Page 2 of 8

- **5.** In the context of an audit conducted by the Office of Federal Contract Compliance Programs, a Notice of Violation or Order to Show Cause or written demand for monetary or non-monetary relief, commenced by the receipt by an **insured** of such Notice, Order or written demand; or
- **6.** A written request to toll or waive a statute of limitations relating to a potential **employment claim** described in Definitions **E.1.** through **E.5.** above:

which is brought by or on behalf of any past, present or prospective **employee(s)** of the **organization** against any of the **insureds**, including any appeal therefrom.

- **F. Employment wrongful act** means any actual or alleged error, misstatement, misleading statement, act, omission, neglect or breach of duty committed for:
  - 1. Wrongful discharge, dismissal or termination of employment, including constructive discharge;
  - 2. Breach of any oral, written or implied employment contract or quasi-employment contract other than any labor or grievance arbitration or other proceeding pursuant to a collective bargaining agreement;
  - 3. Employment related misrepresentation;
  - **4.** Violation of any federal, state or local law that concerns employment discrimination:
    - **a.** Including:
      - Sexual harassment involving unwelcome sexual advances, requests for sexual favors or other conduct of a sexual nature; or
      - 2. Workplace bullying or workplace harassment of a non-sexual nature;
    - **b.** That:
      - 1. Are made a condition of employment;
      - 2. Are used as a basis for employment decisions; or
      - **3.** Create a work environment that is intimidating, offensive, hostile or interferes with performance;
  - **5.** Wrongful failure to employ or promote;
  - **6**. Wrongful demotion;
  - 7. Wrongful discipline;
  - 8. Wrongful deprivation of a career opportunity;
  - **9.** Negligent hiring, supervision, promotion or retention;
  - **10.** Negligent evaluation;
  - **11.** Employment related **personal injury**;
  - 12. Wrongful failure to grant tenure;
  - 13. Employment related wrongful infliction of emotional distress;
  - 14. Violation of the Family Medical Leave Act:
  - **15.** Wrongful **retaliation**;
  - **16.** Wrongful denial of training, denial or deprivation of seniority or evaluation;
  - 17. Failure to adopt, create, provide or enforce adequate workplace or employment practices and procedures; or
  - **18.** Wrongful handling of any background check which is issued or expected to be used or collected in whole or in part for the purpose of serving as a factor in any employment related activities, including but not limited to any violation of the Fair Credit Reporting Act;

including any actual or alleged assault, battery, or loss of consortium in connection with Subparagraphs 1. through 18. above.

**G.** Executive means any natural person who was, now is or shall become the chairperson, president, chief executive officer, chief financial officer, executive director, in-house general counsel or person of equivalent position to any of the foregoing of the **organization**.

ML 112 01 18 Page 3 of 8

- **H. Immigration claim** means any criminal investigation of any **insured** by any governmental agency for any actual or alleged hiring of illegal aliens.
- **I. Immigration wrongful act** means any actual or alleged violation of the Immigration Reform and Control Act of 1986 or any amendments to or rules, regulations or orders promulgated pursuant to it, or similar provisions of any federal, state, or local statutory or common law.
- J. Insured means the organization and the insured persons.
- **K. Insured persons** means:
  - 1. All natural persons who were, now are, or shall become an officer or a duly elected or appointed member of the board of directors, trustees, regents, managers, governors, a **LLC manager** or an equivalent position of the **organization**;
  - 2. All natural persons who were, now are, or shall become an **employee** or committee member, whether or not they were, are or shall be compensated, of the **organization**;
  - 3. All natural persons who were, now are, or shall become members or volunteers of the organization, if the organization is nonprofit in nature, while acting on behalf of the organization in a voluntary capacity at the direction of the board of directors, trustees, regents, managers, governors, or an equivalent position; and
  - 4. Any natural person who is an independent contractor as determined by federal, state or local law, but only while acting in the capacity as such for the **organization** pursuant to an express written agreement between the independent contractor, or any entity on behalf of the independent contractor, and the **organization** and only if the **organization** agrees in writing to provide indemnification to such independent contractor; provided, however, that any coverage under this Coverage Part for any such independent contractor shall be excess of any indemnification or insurance otherwise available to such independent contractor from any other source;

but only for acts with respect to their duties for or service to the organization.

- L. LLC manager means any natural person who was, now is or shall become a manager, member of the board of managers or member of the organization that is a limited liability company but only with respect to the conduct of the limited liability company's business. However, any member of a limited liability company who is a passive investor not involved in the operations of the limited liability company is not a LLC manager.
- M. Loss means defense costs and the total amount of monetary damages which the insured becomes legally obligated to pay on account of any claim for a wrongful act with respect to which coverage hereunder applies, including damages (including back pay and front pay), judgments, settlements, prejudgment and postjudgment interest, and punitive or exemplary damages or the multiplied portion of any multiplied damage award if insurable under the applicable law most favorable to the insurability of punitive, exemplary or multiplied damages.

**Loss** shall not include any amount for which an **insured** is not financially liable, compensation earned in the course of employment but not paid by an **insured** or matters which are deemed uninsurable under the law pursuant to which this Coverage Part shall be construed.

Loss shall not include, (other than defense costs):

- **1. Benefits** or the equivalent value, however, this provision does not apply to **loss** resulting solely from wrongful termination of employment;
- 2. Amounts, which arise out of, are based upon, or are attributable to the employment reinstatement of the claimant by an **insured** or the continued employment of the claimant;
- 3. Future compensation, including salary or **benefits** for an **employee**, if the **insured** is ordered in accordance with a judgment or other final adjudication but fails to reinstate the claimant as an **employee**;
- **4.** That part of any express contract of employment or an express obligation to make payments in the event of the termination of employment;
- **5.** Salary, wages, commissions, **benefits** or other monetary payments which constitute severance payments or payments pursuant to a notice period;
- **6.** Civil or criminal fines or penalties imposed by law, liquidated damages (other than liquidated damages awarded under the Age Discrimination in Employment Act or the Equal Pay Act), payroll or other taxes, or damages, penalties or types of relief deemed uninsurable under applicable law;

ML 112 01 18 Page 4 of 8

- 7. Future compensation, including salary or **benefits** for an **employee** who has been or will be hired, promoted or reinstated to employment pursuant to a settlement, court order, judgment, award or other resolution of a **claim**; or
- 8. Medical, pension, disability, life insurance, stock option or other employee type benefit.
- N. Organization means the named insured and any subsidiary.
- **O. Personal injury** means injury, other than bodily injury, arising out of one or more of the following offenses:
  - **1.** False arrest, detention or imprisonment;
  - 2. Oral or written publication of material that libels, slanders or defames a past, present or prospective employee;
  - 3. Invasion of a past, present or prospective **employee's** right of privacy;
  - 4. Malicious prosecution; or
  - 5. Abuse of process.

#### P. Property damage means:

- Injury or damage, of any nature, to tangible or intangible property, including all resulting loss of use of that property; or
- 2. Loss of or loss of use of tangible or intangible property that is not otherwise injured or damaged.
- **Q. Retaliation** means any actual or alleged wrongful termination of employment or other adverse employment action against a claimant with respect to any person's exercise or attempted exercise of rights protected by law, refusal to violate any law, disclosure or threat of disclosure to a superior or to any governmental agency actual or alleged violations of the law, or having assisted or testified in or cooperated with a proceeding or investigation regarding alleged violations of law.
- **R.** Third party means any natural person who is not an **employee** of the **organization**.
- S. Third party claim means:
  - 1. A written demand for monetary damages or non-monetary relief;
  - 2. A civil proceeding commenced by the filing of a complaint or similar pleading;
  - **3.** A formal administrative or regulatory proceeding commenced by the filing of a complaint, charge, formal investigative order or similar document;
  - **4.** An arbitration, mediation or similar alternative dispute resolution proceeding (other than a labor or grievance arbitration or other proceeding pursuant to a collective bargaining agreement) if the **insured** is required or agrees to participate in such proceeding with our written consent; or
  - 5. A written request to toll or waive a statute of limitations relating to a potential **third party claim** described in Definitions **S.1.** through **S.4.** above;

which is brought by or on behalf of any **third party** against any of the **insureds**, including any appeal therefrom.

- T. Third party wrongful act means any actual or alleged error, misstatement, misleading statement, act, omission, neglect or breach of duty committed, attempted or allegedly committed or attempted on or after the Retroactive Date, if any, set forth in the Employment Practices Liability Coverage Part Declarations and prior to the end of the policy period by an insured or any person for whose acts the insured is legally liable for:
  - **1.** Discrimination by any **insured** against a **third party** in violation of any applicable federal, state or local statute, ordinance or common law;
  - Sexual or other harassment by any insured, including unwelcome sexual advances, requests for sexual favors or other conduct of a sexual nature against a third party which violates the civil rights of the third party; or
  - **3.** Wrongful eviction when arising out of discrimination or harassment by any insured against a third party in violation of any applicable federal, state or local statute, ordinance or common law.
- U. Wrongful act means an employment wrongful act, an immigration wrongful act or a third party wrongful act attempted or allegedly committed or attempted on or after the Retroactive Date, if any, set

ML 112 01 18 Page 5 of 8

forth in the Employment Practices Liability Coverage Part Declarations and prior to the end of the **policy period** by an **insured** or any person for whose acts the **organization** is legally liable.

V. Wrongful eviction means the act of dispossessing or attempting to dispossess a **third party** of real property to which such **third party** claims a right to occupy, and such real property is owned, operated or controlled by the **organization**.

#### **SECTION III - EXCLUSIONS**

The descriptions in the headings of these exclusions are solely for convenience and form no part of the terms and conditions of coverage.

#### **A.** Exclusions applicable to **loss** other than **defense costs**:

#### 1. Americans With Disabilities Act

This insurance does not apply to **loss** incurred by the **insured** in making physical changes, modifications, alterations, or improvements as part of an accommodation pursuant to the Americans With Disabilities Act or similar provisions of any federal, state or local statutory or common law; provided, however, that this exclusion does not apply to **defense costs**.

#### 2. Wage and Hour (with Defense Sublimit)

This insurance does not apply to any **claim** based upon, arising out of or in consequence of the Fair Labor Standards Act (except the Equal Pay Act) or any amendments to or rules, regulations or orders promulgated pursuant to it, or similar provisions of any federal, state, or local statutory or common law; except we shall reimburse the **insureds** for up to a maximum payment of the Wage and Hour Defense Sublimit set forth in the Employment Practices Liability Coverage Part Declarations in **defense costs** that exceed the Deductible amount as set forth in the Employment Practices Liability Coverage Part Declarations. Any payment of **defense costs** shall be part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations and such payment reduces the Limit of Insurance. However, this exclusion shall not apply to an **employment claim** for retaliatory treatment of a person with respect to actual or threatened disclosures by such person of any actual or alleged violation of the Fair Labor Standards Act by any **insured**.

#### **3.** Immigration (with Defense Sublimit)

This insurance does not apply to any **immigration claim** except we shall reimburse the **insureds** for up to a maximum payment of the Immigration Claim Defense Sublimit set forth in the Employment Practices Liability Coverage Part Declarations in **defense costs** that exceed the Deductible amount as set forth in the Employment Practices Liability Coverage Part Declarations. Any payment of **defense costs** shall be part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations and such payment reduces the Limit of Insurance. However, this exclusion shall not apply to an **employment claim** for retaliatory treatment of a person with respect to actual or threatened disclosures by such person of any actual or alleged violation of the Immigration Reform and Control Act of 1986 by any **insured**.

#### B. Exclusions applicable to all loss:

#### 1. Bodily Injury/Property Damage

We are not liable to pay, indemnify or defend any **claim** for actual or alleged:

- a. Bodily injury, sickness, disease, or death of any person; or
- **b. Property damage**, including, but not limited to, physical injury, loss of or loss of use of currency or any negotiable or non-negotiable instruments or contracts representing money.

#### 2. COBRA, ERISA, NLRA, OSHA and WARN (with Retaliation Carve Back)

This insurance does not apply to any **claim** based upon, arising out of or in consequence of the:

- Consolidated Omnibus Budget Reconciliation Act of 1985;
- b. Employee Retirement Income Security Act of 1974 (except Section 510 thereof);
- c. National Labor Relations Act (including the Labor Management Relations Act of 1947);

d. Occupational Safety and Health Act;

ML 112 01 18 Page 6 of 8

e. Worker Adjustment and Retraining Notification Act; or

any amendments to or rules, regulations or orders promulgated pursuant to these laws, or similar provisions of any federal, state, or local statutory or common law. However, this exclusion shall not apply to any **employment claim** for retaliatory treatment of a person with respect to actual or threatened disclosures by such person of any actual or alleged violation of the acts described in **B.2.a.** through **B.2.e.** above by any **insured**.

#### 3. Contractual (Other than Employment Contract)

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of or in consequence of any actual or alleged liability of any **insureds** under the terms, conditions or warranties of any oral or written contract or agreement, except:

- To the extent the liability would have attached to any such insureds in the absence thereof; or
- **b.** With respect to any **claim** for breach of an employment contract.

#### 4. Labor Relations

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of or in consequence of any actual or alleged:

- Labor or grievance arbitration or other proceeding pursuant to a collective bargaining agreement;
   or
- b. Wrongful act committed, attempted, or allegedly committed or attempted concurrent with or after a lockout, strike, picket line, replacement or other similar actions resulting from labor disputes or labor negotiations.
- 5. Workers' Compensation, Unemployment, Social Security and Disability (with Retaliation Carve Back)

We are not liable to pay, indemnify or defend any **claim** based upon, arising out of or in consequence of any actual or alleged obligation of any **insured** under any workers' compensation, unemployment insurance, social security, disability benefits or similar law, or derivative actions arising out of any of these. However, this exclusion shall not apply to any **employment claim** for retaliatory treatment by an **insured** due to the exercise of rights granted under any such law.

#### **SECTION IV - SEVERABILITY OF EXCLUSIONS**

With respect to determining the applicability of the above exclusions, no **wrongful act** or knowledge possessed by any one of the **insureds** shall be imputed to any other **insureds** to determine if coverage is available, unless indicated otherwise.

#### **SECTION V - LIMIT OF INSURANCE AND DEDUCTIBLE**

- **A.** The Limits of Insurance shown in the Employment Practices Liability Coverage Part Declarations and the rules below fix the most we will pay regardless of the number of:
  - 1. Insureds under this Coverage Part;
  - 2. Claims made or suits brought on account of wrongful acts or otherwise; or
  - Persons or organizations making claims or bringing suits.
- **B.** Our liability shall apply only to that part of each covered **loss** which is excess of the Deductible amount specified in the Employment Practices Liability Coverage Part Declarations and such Deductible amount shall be borne by the **insureds**.
- C. Defense costs incurred by us or by the insured with our written consent are part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations and the Shared Annual Aggregate Limit of Liability, if so set forth in the Common Policy Declarations. Defense costs we pay shall reduce such Limits of Insurance. Defense costs paid by the insureds shall be applied against the Deductible.
- **D.** Our maximum aggregate liability for all **loss** resulting from all **claims** under this Coverage Part shall be the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations, subject to the Shared Annual Aggregate Limit of Liability, if so set forth in the Common Policy Declarations.

ML 112 01 18 Page 7 of 8

E. If an Additional Defense Limit of Insurance is set forth in the Employment Practices Liability Coverage Part Declarations, **defense costs** will apply first to and reduce the Additional Defense Limit of Insurance. The Additional Defense Limit of Insurance will be in addition to, and not part of the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations. The Additional Defense Limit of Liability is applicable to **defense costs** only. **Defense costs** paid by the **insureds** shall be applied against the Deductible.

Upon exhaustion of the Additional Defense Limit of Insurance, **defense costs** shall be part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations. **Defense costs** we pay shall reduce the Limit of Insurance.

#### SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT

- **A.** We will have the right and duty to select counsel and defend the **insureds** against any **claim**; however, we will have no duty to defend the **insureds** against any **claim** to which this insurance does not apply.
- **B.** We may make any investigation we deem necessary and may, with the consent of the **insureds** named in connection with the **claim**, make any settlement of any **claim** we deem expedient. If the **insureds** withhold consent to such settlement, our liability for all **loss** in connection with such **claim** shall not exceed:
  - 1. The amount of the proposed settlement plus **defense costs** incurred up to the date of the **insured's** refusal to consent to the proposed settlement; plus
  - 2. 90% of any settlement or judgment in excess of the proposed settlement amount referenced in B.1. above plus 90% of any defense costs incurred after the date the insureds refused to consent to the proposed settlement, subject in all events to the applicable Limit of Insurance and Deductible for such claim. The remaining 10% of any settlement or judgment in excess of the proposed settlement amount referenced in B.1. above plus 10% of any defense costs incurred after the date the insureds refused to consent to the proposed settlement shall be borne by the insureds, uninsured and at their own risk.
- **C.** Our right and duty to defend end when we have used up the applicable Limit of Insurance in the defense or payment of damages, judgments or settlements of covered **claims**.

#### **SECTION VII - SUPPLEMENTARY PAYMENTS**

We will pay with respect to any claim we defend:

- **A.** The cost of any appeal bond, attachment bond, or any similar bond, but only for bond amounts within the applicable Limit of Insurance; provided, however, that we do not have to apply for or furnish these bonds; and
- **B.** All reasonable expenses incurred by the **insured** at our request to assist us in the investigation or defense of the **claim**, including actual loss of earnings up to \$250 a day because of time off from work.

These payments will not reduce the Limits of Insurance.

ML 112 01 18 Page 8 of 8

# NOTICE OF POST-EVENT SERVICES - WORKPLACE VIOLENCE EXPENSE COVERAGE

Your policy includes valuable workplace violence expense coverage from the Cincinnati Insurance Company. In the event of a workplace violence event, you may utilize an outside vendor to assist your organization. The associated workplace violence expenses may be covered by your policy. The Cincinnati Insurance Company has teamed with Black Swan Solutions. A crisis management service through Empathia, Inc., Black Swan is a leader in supporting organizations affected by crisis and can provide policyholders with services following a workplace violence event. While you have no obligation to use the services of Black Swan Solutions, they are available if you want to consult with an outside vendor. However, if you opt to use the services of another organization or choose not to utilize an outside vendor, it will not impact your coverage under the Workplace Violence Expense Coverage Endorsement.

Black Swan Solutions offers a variety of services. Some expenses related to these services may be covered by your policy and some may not. The final determination of any expense reimbursement coverage will come from the Cincinnati Insurance Company. Black Swan Solutions can also engage in pre-event consulting, but such an expense would be borne solely by you.

The Cincinnati Insurance Company Workplace Violence Post-Event Hotline, monitored by Black Swan Solutions, is available to help your organization and your employees after a workplace violence event. You can contact Black Swan Solutions any time of day or night by calling our 24 hour hotline: 877-841-1082.

Use of Workplace Violence Post-Event Hotline will not be deemed to satisfy any notice of claim or notice of workplace violence event provision contained in any policy. The selection of a vendor is the independent choice of the policyholder. The Cincinnati Insurance Company makes no warranties and assumes no liability for services, products, or loss control measures provided by Black Swan Solutions.

# WORKPLACE VIOLENCE EXPENSE COVERAGE ENDORSEMENT

This endorsement modifies insurance provided under the following:

#### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

A. SECTION I - INSURING AGREEMENTS is amended to include the following Insuring Agreement:

We will reimburse all **workplace violence expenses** sustained by the **organization** as a result of a **workplace violence event** occurring during the **policy period** and reported to us as soon as practicable but in no event after the expiration of the policy or any **extended reporting period** included in or endorsed to this Coverage Part.

- **B. SECTION II DEFINITIONS** is amended to include the following:
  - 1. Business interruption expense means:
    - **a.** The excess of revenues over expenses, if any, that would have been earned by the **organization** had no **workplace violence event** occurred; and
    - **b.** The reasonable costs and expenses that would not have been incurred by the **organization** except for a **workplace violence event** with the sole purpose to:
      - (1) Continue the activities necessary for the organization to resume operations to substantially the same level that existed immediately prior to the workplace violence event; or
      - (2) Reduce any **business interruption expense**, not to exceed the amount of actual reduction of such **business interruption expense**.

However, **business interruption expense** shall be reduced by all recoveries, other insurance, suretyship and other indemnity which cover **business interruption expense**. Additionally, **business interruption expense** shall be reduced by the amount by which the organization reasonably could have reduced **business interruption expense** but fails to do so.

- Premises means any building, facility or property occupied by the organization in the conduct of its business.
- 3. Workplace violence event means any actual or alleged intentional and unlawful:
  - a. Use of deadly force; or
  - **b.** Threat of deadly force involving the display of a lethal weapon;

which occurs on **premises** and which did or could result in bodily injury or death to an **insured person**.

- 4. Workplace violence expenses means the reasonable fees, costs and expenses for:
  - a. The services of an independent security consultant for up to 90 days following a workplace violence event:
  - **b.** The services of an independent public relations consultant for up to 90 days following a **workplace violence event**;
  - c. Counseling services provided to insured persons by an independent counselor on premises for up to 120 days following a workplace violence event;
  - **d.** Independent security guards and other reasonable costs to secure the **premises** for up to 30 days following a **workplace violence event**;
  - The services of an independent forensic analyst for up to 120 days following a workplace violence event;

ML 205 01 18 Page 1 of 2

- f. The salaries or wages for up to 90 days following a **workplace violence event** paid by the **organization** to **insured persons** victimized by a **workplace violence event** and unable to work because of such **workplace violence event**; and
- g. Business interruption expense until the earlier of 90 days following a workplace violence event or until the organization restores operations to substantially the same level that existed immediately prior to the workplace violence event.
- C. SECTION III EXCLUSIONS, B. is amended to include the following:
  - 1. Robbery

This insurance does not apply to any **workplace violence event** based upon, arising out of or in consequence of a purpose of demanding money, securities or property.

#### 2. Riot

This insurance does not apply to any **workplace violence event** based upon, arising out of or in consequence of riot, civil upheaval or civil unrest.

- D. SECTION V LIMIT OF INSURANCE AND DEDUCTIBLE is amended to include the following:
  - The Aggregate Limit of Insurance for all workplace violence expenses paid under this endorsed Insuring Agreement shall be \$ 100,000 per policy year and shall apply as indicated by ☑ below:
     ☐ This separate limit shall be in addition to and not part of the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations.
     ☑ This sublimit shall be part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations.
  - 2. No deductible shall apply to workplace violence expenses paid under this endorsed Insuring Agreement.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 205 01 18 Page 2 of 2

# VIOLATION OF BIOMETRIC INFORMATION PRIVACY LAWS EXCLUSION

This endorsement modifies insurance provided under the following:

#### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

- A. SECTION II DEFINITIONS is amended to include the following:
  - 1. Biometric information means any:
    - a. Biological measurement or physical characteristic of an individual, including but not limited to a retina or iris scan, fingerprint, palmprint, voiceprint, hand or face geometry, vein pattern, genetic data, movement, or any other information that can be used as a form of identification or authentication; or
    - **b.** Information, regardless of how it is captured, converted, stored or shared, based on an individual's biological measurement or physical characteristic.
  - 2. Biometric privacy law means the parts of any law, ordinance, regulation or rule that governs or relates to the collection, storage, disclosure, retention, destruction, protection, analysis, processing, use, sale, sharing, lease or trade of biometric information.
- B. SECTION III EXCLUSIONS, B. is amended to include the following:

We are not liable to pay, indemnify or defend any **claim** based upon, attributable to or arising out of any actual or alleged violation of a **biometric privacy law.** However, this exclusion shall not apply to an **employment claim** for retaliatory treatment of a person with respect to actual or threatened disclosures by such person of any actual or alleged violation regarding a violation of a **biometric privacy law** by any **insured**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 361 09 23 Page 1 of 1

### ADDITIONAL INSURED ENDORSEMENT

This endorsement modifies insurance provided under the Coverage Part(s) as indicated by below:

	BANKERS PROFESSIONAL LIABILITY COVERAGE
	COMMUNITY ASSOCIATION DIRECTORS AND OFFICERS LIABILITY COVERAGE
	EDUCATORS LEGAL LIABILITY COVERAGE
X	EMPLOYMENT PRACTICES LIABILITY COVERAGE
	FIDUCIARY LIABILITY COVERAGE
	FINANCIAL INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE
	HEALTHCARE INSTITUTIONS DIRECTORS AND OFFICERS LIABILITY COVERAGE
	NONPROFIT ORGANIZATION DIRECTORS AND OFFICERS LIABILITY COVERAGE
	PRIVATELY HELD DIRECTORS AND OFFICERS LIABILITY COVERAGE
	PUBLICLY TRADED DIRECTORS AND OFFICERS LIABILITY COVERAGE
	TRUST SERVICES ERRORS AND OMISSIONS COVERAGE

**Insured** is amended to include the **additional insured(s)** if a written contract exists in which the **named insured** agrees in writing to provide indemnification to such **additional insured(s)**, but only for **claims**:

- 1. Arising out of the wrongful acts of the additional insured while acting at the direction of the named insured or any subsidiary; or
- 2. Arising out of the wrongful acts of the insureds (other than an additional insured) for which the additional insured is vicariously liable;

provided, however, that any coverage provided under this endorsement shall be excess of any indemnification or insurance otherwise available to such **additional insured** from any other source and limited to the extent that an **insured** (other than an **additional insured**) is and remains a codefendant in the **claim** along with the **additional insured**.

As used in this endorsement, **additional insured** means any entity(ies), position(s) and/or natural person(s) shown in the Schedule below.

**SCHEDULE** 

PROPERTY MANAGER

All other provisions of the policy remain unchanged except as herein expressly modified.

#### **AMENDED SETTLEMENT PROVISION**

This endorsement modifies insurance provided under the following:

#### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

**SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT** is deleted in its entirety and replaced by the following:

#### SECTION VI - DEFENSE, INVESTIGATION AND SETTLEMENT

- **A.** We will have the right and duty to select counsel and defend the **insureds** against any **claim**; however, we will have no duty to defend the **insureds** against any **claim** to which this insurance does not apply.
- **B.** We may make any investigation we deem necessary and may, with the consent of the **insureds** named in connection with the **claim**, make any settlement of any **claim** we deem expedient.
- **C.** Our right and duty to defend end when we have used up the applicable Limit of Insurance in the defense or payment of damages, judgments or settlements of covered **claims**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 4199 01 21 Page 1 of 1

# EMPLOYEE PRIVACY VIOLATION ENDORSEMENT (DEFENSE COSTS ONLY WITH SUBLIMIT)

This endorsement modifies insurance provided under the following:

#### **EMPLOYMENT PRACTICES LIABILITY COVERAGE**

A. SECTION II - DEFINITIONS, F. is amended to include the following:

**Employment wrongful act** shall also mean any actual or alleged **employee privacy violation** committed, attempted, or allegedly committed or attempted by an **insured** while acting in the capacity as such.

**B. SECTION II - DEFINITIONS** is amended to add the following:

Employee privacy violation means an insured's failure to:

- Secure an employee's record from actual or potential unauthorized access by another person or entity which results in injury to such employee; or
- 2. Provide notice as required by any state, federal or local statutory law or common law to an **employee** whose **record** was accessed or may have been accessed by an unauthorized person.

Record means an employee's first name or first initial, and last name, in combination with:

- 1. Their social security number, driver's license number or other personal identification number (including an employee identification number or student identification number);
- 2. Their financial account number (including a bank account number, retirement account number, or healthcare spending account number);
- 3. Their credit, debit or other payment card number; or
- **4.** Any personally identifiable health information, pursuant to the Health Insurance Portability and Accountability Act of 1996, held by the **organization**,

when any such information in **1.** through **4.** above is intended by the **organization** to be accessible only by persons or entities specifically authorized by the **organization** to have access to such information.

**C. SECTION III - EXCLUSIONS** is amended to include the following:

This insurance does not apply to any **claim** based upon, arising out of or in consequence of an **employee privacy violation**; except we shall reimburse the **insured** for up to a maximum payment of \$250,000 for **defense costs** that exceed the Deductible amount as set forth in the Employment Practices Liability Coverage Part Declarations. Any payment of **defense costs** shall be part of and not in addition to the Limit of Insurance set forth in the Employment Practices Liability Coverage Part Declarations and such payment reduces the Limit of Insurance. However, this exclusion shall not apply to an **employment claim** for retaliatory treatment of a person with respect to actual or threatened disclosures by such person of any actual or alleged **employee privacy violation** by any **insured**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 4224 01 21 Page 1 of 1

## The Cincinnati Insurance Company

A Stock Insurance Company

## CINCINNATI DATA DEFENDER™ COVERAGE PART DECLARATIONS

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Policy Number: EMO 072 13 36				
Named Insured is	s the same as it appears in the Common Policy Ded	arations unless anoth	ner entry is made here.	
Insuring Agreeme	ent <b>A</b> - Response Expenses Limit of Insurance:	\$50,000	in the aggregate	
Forensic IT I	Review Sublimit	\$ 25,000		
Legal Review	v Sublimit	\$ 25,000		
PR Services	Sublimit	\$ 25,000		
Insuring Agreeme	ent <b>B</b> - Defense and Liability Limit of Insurance:	\$ 50,000	in the aggregate	
Regulatory F	ines and Penalties Sublimit	\$ 25,000		
PCI Fines ar	nd Penalties Sublimit	\$ 25,000		
Insuring Agreeme	ent <b>C</b> - Identity Recovery Limit of Insurance:	\$ 25,000	in the aggregate	
Lost Wages	and Child and Elder Care Sublimit	\$ <u>5,000</u>		
Mental Healt	th Counseling Sublimit	\$ <u>1,000</u>		
Miscellaneou	us Unnamed Costs Sublimit	\$ <u>1,000</u>	<u></u>	
	\$ 1,000 each claim under Insuring Ag	greement <b>A</b> - Respon	se Expenses	
Deductibles:	\$ 1,000 each claim under Insuring Ag	each claim under Insuring Agreement B - Defense an		
	\$ _250 each claim under Insuring Ag	greement <b>C</b> - Identity	Recovery	
Retroactive Date	:	07-11-2024	4	

Forms and endorsements applicable to this coverage part:

ML102 01/20 CINCINNATI DATA DEFENDER™ COVERAGE FORM

ML386 09/23 VIOLATION OF BIOMETRIC INFORMATION PRIVACY LAWS EXCLUSION

ML4109TX 01/20 TEXAS CHANGES - CINCINNATI DATA DEFENDER™ COVERAGE

ML 502 0118 Page 1 of 2

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ML 502 0118 Page 2 of 2

## CINCINNATI DATA DEFENDER™ COVERAGE

#### **TABLE OF CONTENTS**

Coverage Part Provision:		Begins on Page:
Pre	eamble	2
SE	CTION I - INSURING AGREEMENTS	2
A.	Response Expenses	2
В.	Defense and Liability	3
C.	Identity Recovery	4
SE	CTION II - DEFINITIONS	4
SE	CTION III - EXCLUSIONS	9
SE	CTION IV - LIMITS OF INSURANCE AND DEDUCTIBLE	10
SE	CTION V - DEFENSE AND SETTLEMENT	12
SE	CTION VI - CONDITIONS	12

#### CINCINNATI DATA DEFENDER™ COVERAGE

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Throughout this Coverage Part the words "you" and "your" refer to the **Named Insured** shown in the Declarations. The words "we", "us" and "our" refer to the company providing this insurance.

#### **SECTION I - INSURING AGREEMENTS**

Coverage is provided under the following Insuring Agreements for which an Aggregate Limit of Insurance is shown in the Declarations:

#### A. Response Expenses

- 1. Coverage under Insuring Agreement A Response Expenses applies only if all of the following conditions are met:
  - a. There has been a personal data compromise; and
  - b. Such personal data compromise is first discovered by you during the policy year; and
  - c. Such personal data compromise is reported to us within 60 days after the date it is first discovered by you.
- 2. If the conditions listed in 1. above have been met, then we will provide coverage for the following expenses when they arise directly from the **personal data compromise** described in 1. above and are necessary and reasonable. Coverages **d**. and **e**. apply only if there has been a notification of the **personal data compromise** to **affected individuals** as covered under coverage **c**.
  - a. FORENSIC IT REVIEW Professional information technologies review if needed to determine, within the constraints of what is possible and reasonable, the nature and extent of the personal data compromise and the number and identities of the affected individuals.

This does not include costs to analyze, research or determine any of the following:

- (1) Vulnerabilities in systems, procedures or physical security;
- (2) Compliance with PCI or other industry security standards; or
- (3) The nature or extent of loss or damage to data that is not **personally identifying information** or **personally sensitive information**.

If there is reasonable cause to suspect that a covered **personal data compromise** may have occurred, we will pay for costs covered under Forensic IT Review, even if it is eventually determined that there was no covered **personal data compromise**. However, once it is determined that there was no covered **personal data compromise**, we will not pay for any further costs.

**b.** LEGAL REVIEW - Professional legal counsel review of the **personal data compromise** and how you should best respond to it.

If there is reasonable cause to suspect that a covered **personal data compromise** may have occurred, we will pay for costs covered under Legal Review, even if it is eventually determined that

- there was no covered **personal data compromise**. However, once it is determined that there was no covered **personal data compromise**, we will not pay for any further costs.
- c. NOTIFICATION TO AFFECTED INDIVIDUALS We will pay your necessary and reasonable costs to provide notification of the **personal data compromise** to **affected individuals**.
- **d.** SERVICES TO AFFECTED INDIVIDUALS We will pay your necessary and reasonable costs to provide the following services to **affected individuals**:
  - (1) The following services apply to any personal data compromise.
    - (a) Informational Materials

A packet of loss prevention and customer support information.

(b) Help Line

A toll-free telephone line for **affected individuals** with questions about the **personal data compromise**. Where applicable, the line can also be used to request additional services as listed in **(2) (a)** and **(b)** below.

Note, calls by **affected individuals** or their representatives to the Help Line do not constitute the making of a **claim** under Insuring Agreement **B** – Defense and Liability.

- (2) The following additional services apply to **personal data compromise** events involving **personally identifying information**.
  - (a) Credit Report and Monitoring:

A credit report and an electronic service automatically monitoring for activities affecting an individual's credit records. This service is subject to the **affected individual** enrolling for this service with the designated service provider.

(b) Identity Restoration Case Management:

As respects any **affected individual** who is or appears to be a victim of **identity theft** that may reasonably have arisen from the **personal data compromise**, the services of an identity restoration professional who will assist that **affected individual** through the process of correcting credit and other records and, within the constraints of what is possible and reasonable, restoring control over his or her personal identity.

e. PR SERVICES – We will pay the necessary and reasonable fees and expenses you incur, with our prior written consent, for a professional public relations firm review of and response to the potential impact of the personal data compromise on your business relationships. We will only pay for such fees and expenses when such a public relations firm review and response is reasonably necessary to avert or mitigate material damage to your business relationships from the personal data compromise.

Such fees and expenses include costs to implement public relations recommendations of such public relations firm. However, when such recommendations include advertising and special promotions designed to retain your relationship with **affected individuals**, we will not pay for promotions:

- (1) Provided to any of your executives or employees; or
- (2) Costing more than \$25 per affected individual.
- B. Defense and Liability
  - Coverage under Insuring Agreement B Defense and Liability applies only if all of the following conditions are met:
    - a. During the policy year or any applicable extended reporting period, you first receive notice of a claim or regulatory proceeding which arises from a personal data compromise that took place on or after the Retroactive Date shown in the Declarations and before the end of the policy period; and

- **b.** Such **claim** or **regulatory proceeding** is reported to us as soon as practicable, but in no event more than 60 days after the date it is first received by you.
- If the conditions listed in 1. above have been met, then we will pay on behalf of the insured defense costs and data compromise liability directly arising from the claim or regulatory proceeding.
- 3. All claims or regulatory proceedings caused by a single personal data compromise will be deemed to have been made at the time that notice of the first of those claims or regulatory proceedings is received by you.

#### C. Identity Recovery

- 1. Coverage under Insuring Agreement C Identity Recovery applies only if all of the following conditions are met:
  - There has been an identity theft involving the personal identity of an identity recovery insured under this Coverage Part; and
  - Such identity theft is first discovered by the identity recovery insured during the policy year;
     and
  - **c.** Such **identity theft** is reported to us within 60 days after it is first discovered by the **identity recovery insured**.
- 2. If the conditions listed in 1. above have been met, then we will provide the following to the identity recovery insured:
  - a. Services of an identity recovery case manager as needed to respond to the identity theft; and
  - b Reimbursement of necessary and reasonable identity recovery expenses incurred as a direct result of the identity theft.

#### **SECTION II - DEFINITIONS**

Where set forth in bold type in this Coverage Part, whether in singular or in plural, the following terms shall have the meanings indicated.

- 1. Affected individual means any person whose personally identifying information or personally sensitive information is lost, stolen, accidentally released or accidentally published by a personal data compromise covered under this Coverage Part. This definition is subject to the following provisions:
  - Affected individual does not include any business or organization. Only an individual person may be an affected individual.
  - b. An affected individual may reside anywhere in the world.
- 2. Authorized representative means a person or entity authorized by law or contract to act on behalf of an identity recovery insured.
- 3. Claim:
  - a. Means:
    - (1) A civil proceeding in which it is alleged that the claimant suffered damages arising from:
      - (a) A personal data compromise; or
      - (b) The violation of a governmental statute or regulation arising from a **personal data** compromise.
    - (2) Claim includes:
      - (a) An arbitration proceeding in which such damages are claimed and to which the **insured** must submit or does submit with our consent;

- (b) Any other alternative dispute resolution proceeding in which such damages are claimed and to which the **insured** must submit or does submit with our consent; or
- (c) A written demand for money, when such demand could reasonably result in a civil proceeding as described in this definition.
- b. Does not include any demand or action brought by or on behalf of someone who is:
  - (1) Your executive;
  - (2) Your owner or part-owner; or
  - (3) A holder of your securities;

in their capacity as such, whether directly, derivatively, or by class action. **Claim** will include proceedings brought by such individuals in their capacity as **affected individuals**, but only to the extent that the damages claimed are the same as would apply to any other **affected individual**.

#### 4. Data compromise liability:

- a. Means the following, when they arise from a claim or regulatory proceeding:
  - (1) Damages (including punitive and exemplary damages and the multiple portion of any multiplied damage award), judgments or settlements;
  - (2) Attorney's fees and other litigation costs added to that part of any judgment paid by us, when such fees and costs are awarded by law or court order; and
  - (3) Pre-judgment interest on that part of any judgment paid by us.
- **b.** Also includes any Payment Card Industry (PCI) fine or penalty imposed under a contract to which you are a party when such fine or penalty arises from a **claim**. PCI Fines and Penalties do not include any increased transaction costs.
- c. Also includes any fine or penalty imposed by law, to the extent such fine or penalty is legally insurable under the law of the applicable jurisdiction when such fine or penalty arises from a regulatory proceeding.
- d. Does not include:
  - (1) Civil or criminal fines or penalties imposed by law, except for civil fines and penalties expressly covered under paragraphs **b.** and **c.** above;
  - (2) Taxes: or
  - (3) Matters which may be deemed uninsurable under the applicable law.
- e. With respect to fines and penalties and punitive, exemplary and multiplied damages, the law of the jurisdiction most favorable to the insurability of those fines, penalties or damages shall control for the purpose of resolving any dispute between us and any **insured** regarding whether the fines, penalties or damages specified in this definition above are insurable under this Coverage Part, provided that such jurisdiction:
  - (1) Is where those fines, penalties or damages were awarded or imposed;
  - (2) Is where any personal data compromise took place for which such fines, penalties or damages were awarded or imposed;
  - (3) Is where you are incorporated or you have your principal place of business; or
  - (4) Is where we are incorporated or have our principal place of business.

#### 5. Defense costs:

a. Means reasonable and necessary expenses resulting solely from the investigation, defense and appeal of any claim or regulatory proceeding against an insured. Such expenses may be incurred by us. Such expenses may include premiums for any appeal bond, attachment bond or similar bond. However, we have no obligation to apply for or furnish such bond.

- **b.** Does not include the salaries or wages of your **employees**, **executives** or **independent contractors**, or your loss of earnings.
- 6. Employee means any natural person, other than an executive or independent contractor, who was, now is or will be:
  - a. Employed on a full- or part-time basis by you;
  - **b**. Furnished temporarily to you to substitute for a permanent **employee** on leave or to meet seasonal or short-term workload conditions;
  - c. Leased to you by a labor leasing firm under an agreement between you and the labor leasing firm to perform duties related to the conduct of your business, but does not mean a temporary employee as defined in Paragraph 8.b.; or
  - d. Your volunteer worker, which includes unpaid interns.
- 7. Executive means any natural person who was, now is or will be:
  - The owner of a sole proprietorship that is a named insured; or
  - **b.** A duly elected or appointed:
    - (1) Director;
    - (2) Officer;
    - (3) Managing Partner;
    - (4) General Partner;
    - (5) Member (if a limited liability company);
    - (6) Manager (if a limited liability company); or
    - (7) Trustee,

of an organization.

- 8. Identity recovery case manager means one or more individuals assigned by us to assist an identity recovery insured with communications we deem necessary for re-establishing the integrity of the personal identity of the identity recovery insured. This includes, with the permission and cooperation of the identity recovery insured, written and telephone communications with law enforcement authorities, governmental agencies, credit agencies and individual creditors and businesses.
- 9. Identity recovery expenses means the following when they are reasonable and necessary expenses that are incurred as a direct result of an identity theft suffered by an identity recovery insured:
  - a. Costs for re-filing applications for loans, grants or other credit instruments that are rejected solely as a result of an identity theft.
  - **b.** Costs for notarizing affidavits or other similar documents, long distance telephone calls and postage solely as a result of your efforts to report an **identity theft** or amend or rectify records as to your true name or identity as a result of an **identity theft**.
  - c. Costs for credit reports from established credit bureaus.
  - **d.** Fees and expenses for an attorney approved by us for the following:
    - (1) The defense of any civil suit brought against an identity recovery insured.
    - (2) The removal of any civil judgment wrongfully entered against an identity recovery insured.
    - (3) Legal assistance for an **identity recovery insured** at an audit or hearing by a governmental agency.
    - (4) Legal assistance in challenging the accuracy of the **identity recovery insured's** consumer credit report.

- (5) The defense of any criminal charges brought against an **identity recovery insured** arising from the actions of a third party using the personal identity of the **identity recovery insured**.
- e. Actual lost wages of the **identity recovery insured** for time reasonably and necessarily taken away from work and away from the work premises. Time away from work includes partial or whole work days. Actual lost wages may include payment for vacation days, discretionary days, floating holidays and paid personal days. Actual lost wages does not include sick days or any loss arising from time taken away from self-employment. Necessary time off does not include time off to do tasks that could reasonably have been done during non-working hours.
- f. Actual costs for supervision of children or elderly or infirm relatives or dependents of the identity recovery insured during time reasonably and necessarily taken away from such supervision. Such care must be provided by a professional care provider who is not a relative of the identity recovery insured.
- **g.** Actual costs for counseling from a licensed mental health professional. Such care must be provided by a professional care provider who is not a relative of the **identity recovery insured**.
- h. Any other reasonable costs necessarily incurred by an identity recovery insured as a direct result of the identity theft.
  - (1) Such costs include:
    - (a) Costs by the identity recovery insured to recover control over his or her personal identity.
    - (b) Deductibles or service fees from financial institutions.
  - (2) Such costs do not include:
    - (a) Costs to avoid, prevent or detect identity theft or other loss.
    - (b) Money lost or stolen.
    - (c) Costs that are restricted or excluded elsewhere in this Coverage Part or policy.
- 10. Identity recovery insured means the following:
  - **a.** When the entity insured under this Coverage Part is a sole proprietorship, the **identity recovery insured** is the individual person who is the sole proprietor of the **named insured**.
  - **b.** When an **organization** under this Coverage Part is a partnership, the **identity recovery insureds** are the current partners.
  - c. When the named insured under this Coverage Part is a corporation or other form of organization, other than those described in a. or b. above, the identity recovery insureds are all individuals having an ownership position of 20% or more of the insured entity. However, if and only if there is no one who has such an ownership position, then the identity recovery insured shall be:
    - (1) The chief executive of the insured entity; or
    - (2) As respects a religious institution, the senior ministerial employee.
  - d. The legally recognized spouse of any individual described in a., b. or c. above.

An **identity recovery insured** must always be an individual person. The **organization** under this Coverage Part is not an **identity recovery insured**.

- 11. Identity theft means the fraudulent use of personally identifying information. This includes fraudulently using such information to establish credit accounts, secure loans, enter into contracts or commit crimes.
  - **Identity theft** does not include the fraudulent use of a business name, d/b/a or any other method of identifying a business activity.
- 12. Independent contractor means any natural person who performs labor or service for you under a written contract or agreement with you. The status of an individual as an independent contractor will be determined as of the date of an alleged act, error or omission by such independent contractor.

#### 13. Insured means:

- a. With respect to Insuring Agreement A Response Expenses any organization.
- b. With respect to Insuring Agreement B Defense and Liability:
  - (1) Any organization; and
  - (2) Any employee or executive of an organization, but:
    - (a) Only for the conduct of the **organization's** business within the scope of his or her employment or duties as an **executive**; and
    - (b) Such employee or executive shall not be an insured to the extent his or her actions or omissions are criminal, fraudulent, dishonest or constitute an intentional or knowing violation of the law.
  - (3) At your option, any independent contractor, but:
    - (a) Only for conduct related to the organization's business and within the scope of his or her duties as an independent contractor; and
    - (b) Such independent contractor shall not be an insured to the extent his or her actions or omissions are criminal, fraudulent, dishonest or constitute an intentional or knowing violation of the law.
- **c.** With respect to Insuring Agreement **C** Identity Recovery any **organization**.

#### 14. Loss means:

**a.** With respect to Insuring Agreement **A** - Response Expenses:

Those expenses enumerated in Section I, A., Paragraph 2.

- b. With respect to Insuring Agreement B Defense and Liability:
  - (1) Defense costs; and
  - (2) Data compromise liability.
- c. With respect to Insuring Agreement C Identity Recovery, identity recovery expenses.
- **15. Organization** means the **named insured** and any **subsidiary**.
- 16. Personal data compromise means the loss, theft, accidental release or accidental publication of personally identifying information or personally sensitive information as respects one or more affected individuals. If the loss, theft, accidental release or accidental publication involves personally identifying information, such loss, theft, accidental release or accidental publication must result in or have the reasonable possibility of resulting in the fraudulent use of such information. This definition is subject to the following provisions:
  - a. At the time of the loss, theft, accidental release or accidental publication, the personally identifying information or personally sensitive information need not be at the insured premises but must be in the direct care, custody or control of:
    - **(1)** You; or
    - (2) A professional entity with which you have a direct relationship and to which you (or an **affected individual** at your direction) have turned over (directly or via a professional transmission or transportation provider) such information for storage, processing, transmission or transportation of such information.
  - b. Personal data compromise includes disposal or abandonment of personally identifying information or personally sensitive information without appropriate safeguards such as shredding or destruction, subject to the following provisions:
    - (1) The failure to use appropriate safeguards must be accidental and not reckless or deliberate; and

- (2) Such disposal or abandonment must take place during the time period for which this Coverage Part is effective.
- c. Personal data compromise includes situations where there is a reasonable cause to suspect that such personally identifying information or personally sensitive information has been lost, stolen, accidentally released or accidentally published, even if there is no firm proof.
- **d.** All incidents of **personal data compromise** that are discovered at the same time or arise from the same cause will be considered one **personal data compromise**.
- 17. Personally identifying information means information, including health information, that could be used to commit fraud or other illegal activity involving the credit, access to health care or identity of an affected individual or identity recovery insured. This includes, but is not limited to, Social Security numbers or account numbers.

**Personally identifying information** does not mean or include information that is otherwise available to the public, such as names and addresses.

**18.** Personally sensitive information means private information specific to an individual the release of which requires notification of **affected individuals** under any applicable law.

Personally sensitive information does not mean or include personally identifying information.

19. Regulatory proceeding means an investigation, demand or proceeding alleging a violation of law or regulation brought by, or on behalf of, the Federal Trade Commission, Federal Communications Commission or other administrative or regulatory agency, or any federal, state, local or foreign governmental entity in such entity's regulatory or official capacity.

#### **SECTION III - EXCLUSIONS**

The descriptions in the headings of these exclusions are solely for convenience and form no part of the terms and conditions of coverage.

- A. Applicable to Insuring Agreements A and B only:
  - 1. Contractual Liability

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of an **insured's** assumption of liability by contract or agreement, whether oral or written. However, this exclusion shall not apply to:

- a. Any liability that an insured would have incurred in the absence of such contract or agreement; or
- b. Any PCI fines or penalties explicitly covered under Insuring Agreement B Defense and Liability.
- Criminal Investigations or Proceedings

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any criminal investigations or proceedings.

3. Deficiency Correction

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of costs to research or correct any deficiency. This includes, but is not limited to, any deficiency in your systems, procedures or physical security that may have contributed to a **personal data compromise**.

Extortion

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any extortion or blackmail. This includes, but is not limited to, ransom payments and private security assistance.

#### 5. Fraudulent, Dishonest or Criminal Acts

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any criminal, fraudulent or dishonest act, error or omission, or any intentional or knowing violation of the law by the **insured**.

#### 6. Non-monetary Relief

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of that part of any **claim** seeking any non-monetary relief.

#### 7. Prior Data Compromises

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any **personal data compromise** first occurring before the Retroactive Date shown in the Declarations, or any **claim** arising from a **personal data compromise** that first occurred prior to the Retroactive Date shown in the Declarations.

#### 8. Prior or Pending Litigation

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any **claim** or other proceeding against an **insured** which was pending or existed prior to the **policy year**, or arising out of the same or substantially the same facts, circumstances or allegations which are the subject of, or the basis for, such **claim** or other proceeding.

#### 9. Uninsurable

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any amount not insurable under applicable law.

#### 10. Willful Complicity

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of the **insured's** intentional or willful complicity in a **personal data compromise**.

#### **B.** Applicable to Insuring Agreement **C** only:

#### 1. Fraudulent, Dishonest or Criminal Acts

This insurance does not apply to any fraudulent, dishonest or criminal act by an **identity recovery insured** or any person aiding or abetting an **identity recovery insured**, or by any **authorized representative** of an **identity recovery insured**, whether acting alone or in collusion with others. However, this exclusion shall not apply to the interests of an **identity recovery insured** who has no knowledge of or involvement in such fraud, dishonesty or criminal act.

#### 2. Professional or Business Identity

This insurance does not apply to the theft of a professional or business identity.

#### Unreported Identity Theft

This insurance does not apply to an **identity theft** that is not reported in writing to the police.

#### SECTION IV - LIMITS OF INSURANCE AND DEDUCTIBLE

#### A. Insuring Agreement A - Response Expenses:

- 1. The most we will pay under Insuring Agreement A Response Expenses is the Response Expenses Limit of Insurance stated in the Declarations.
- 2. The Response Expenses Limit of Insurance is an annual aggregate limit. This amount is the most we will pay for the total of all loss covered under Insuring Agreement A Response Expenses arising out of all personal data compromise events which are first discovered by you during the policy year. This limit applies regardless of the number of personal data compromise events discovered by you during that period.

- 3. A personal data compromise may be first discovered by you in one policy year but cause covered loss in one or more subsequent policy years. If so, all covered loss arising from such personal data compromise will be subject to the Response Expenses Limit of Insurance applicable to the policy year when the personal data compromise was first discovered by you.
- 4. The most we will pay under Insuring Agreement A Response Expenses for Forensic IT Review, Legal Review and PR Services coverages for **loss** arising from any one **personal data compromise** is the applicable sublimit for each of those coverages stated in the Declarations. These sublimits are part of, and not in addition to, the Aggregate Limit of Insurance referenced in Paragraph 2. PR Services coverage is also subject to a limit per **affected individual** as described in Section **I.A.2.e.(2)** PR Services.
- 5. Coverage for Services to affected individuals is limited to costs to provide such services for a period of up to one year from the date of the notification to the affected individuals or the period required by law, whichever is longer. Notwithstanding the foregoing, coverage for Identity Restoration Case Management services initiated within such period may continue for a period of up to one year from the date such Identity Restoration Case Management services are initiated.
- 6. Response Expenses coverage is subject to the Response Expenses Deductible stated in the Declarations. You shall be responsible for such deductible amount as respects each personal data compromise covered under this Coverage Part. We may, at our option, pay any part or all of the deductible amount in order to respond effectively to a personal data compromise and, upon notification of the action taken, you shall promptly reimburse us for such part of the deductible amount as has been paid by us.
- B. Insuring Agreement B Defense and Liability:
  - 1. The most we will pay under Insuring Agreement **B** Defense and Liability (other than post-judgment interest) is the Limit of Insurance stated in the Declarations.
  - 2. The Insuring Agreement **B** Defense and Liability Limit of Insurance is an annual aggregate limit. This amount is the most we will pay for all **loss** covered under Insuring Agreement **B** Defense and Liability (other than post-judgment interest) arising out of all **claims**.
  - 3. The most we will pay under Insuring Agreement B Defense and Liability for data compromise liability and defense costs related to Regulatory Fines and Penalties and PCI Fines and Penalties coverages arising from any one claim or regulatory proceeding is the applicable sublimit for each of those coverages stated in the Declarations. These sublimits are part of, and not in addition to, the Aggregate Limit of Insurance referenced in Paragraph 2.
  - 4. The Insuring Agreement B Defense and Liability coverage is subject to the Deductible stated in the Declarations. You shall be responsible for such deductible amount as respects each claim or regulatory proceeding covered under this Coverage Part. We may, at our option, pay any part or all of the deductible amount to defend or effect settlement of any claim, loss or regulatory proceeding and, upon notification of the action taken, you shall promptly reimburse us for such part of the deductible amount as has been paid by us.
- C. Insuring Agreement C Identity Recovery:
  - Case Management Service is available as needed for any one identity theft for up to 12 consecutive
    months from the inception of the service. Expenses we incur to provide Case Management Service do
    not reduce the Limit of Insurance available for identity recovery expenses.
  - 2. Coverage under Insuring Agreement C Identity Recovery is subject to the Annual Aggregate Limit of Insurance stated in the Declarations per identity recovery insured. Regardless of the number of identity theft incidents, this limit is the most we will pay for the total of all loss arising out of all identity thefts suffered by one identity recovery insured which are first discovered by the identity recovery insured during the policy year. If an identity theft is first discovered in one policy year and continues into other policy years, all loss arising from such identity theft will be subject to the aggregate Limit of Insurance applicable to the policy year when the identity theft was first discovered.
  - 3. Legal costs as provided under item d. of the definition of **identity recovery expenses** are part of, and not in addition to, the aggregate limit described in Paragraph 2.
  - Item e. (Lost Wages) and Item f. (Child and Elder Care Expenses) of the definition of identity recovery
    expenses are jointly subject to the sublimit stated in the Declarations. This sublimit is part of, and not

in addition to, the aggregate Limit of Insurance described in Paragraph 2. Coverage is limited to wages lost and expenses incurred within 12 months after the first discovery of the **identity theft** by the **identity recovery insured**.

- 5. Item g. (Mental Health Counseling) of the definition of identity recovery expenses is subject to the sublimit stated in the Declarations. This sublimit is part of, and not in addition to, the aggregate limit described in Paragraph 2. Coverage is limited to counseling that takes place within 12 months after the first discovery of the identity theft by the identity recovery insured.
- 6. Item h. (Miscellaneous Unnamed Costs) of the definition of identity recovery expenses is subject to the sublimit stated in the Declarations. This sublimit is part of, and not in addition to, the aggregate Limit of Insurance described in Paragraph 2. Coverage is limited to costs incurred within 12 months after the first discovery of the identity theft by the identity recovery insured.
- 7. Coverage under Insuring Agreement C Identity Recovery is subject to the Identity Recovery Deductible stated in the Declarations. Each identity recovery insured shall be responsible for such deductible amount only once during each policy year. This deductible applies only to identity recovery expenses.

The Limits of Insurance apply separately to each policy year.

#### **SECTION V - DEFENSE AND SETTLEMENT**

The provisions contained within this Section apply only to Insuring Agreement B - Defense and Liability.

- 1. We will have the right and duty to select counsel and defend the insured against any claim or regulatory proceeding covered by Insuring Agreement B Defense and Liability, regardless of whether the allegations of such claim or regulatory proceeding are groundless, false or fraudulent. However, we shall have no duty to defend the insured against any claim or regulatory proceeding seeking damages or other relief not insured by Insuring Agreement B Defense and Liability.
- We may, with your written consent, make any settlement of a claim or regulatory proceeding which we deem reasonable. If you withhold consent to such settlement, our liability for all loss resulting from such claim will not exceed the amount for which we could have settled such claim or regulatory proceeding plus defense costs incurred as of the date we proposed such settlement in writing to you.
- 3. We shall not be obligated to pay any loss, or to defend or continue to defend any claim or regulatory proceeding, after the Insuring Agreement B Defense and Liability Limit of Insurance has been exhausted.
- **4.** We shall pay all interest on that amount of any judgment within the Insuring Agreement **B** Defense and Liability Limit of Insurance which accrues:
  - a. After entry of judgment; and
  - Before we pay, offer to pay or deposit in court that part of the judgment within the Insuring Agreement
     B Defense and Liability Limit of Insurance or, in any case, before we pay or offer to pay the entire Insuring Agreement
     B Defense and Liability Limit of Insurance.

These interest payments shall be in addition to and not part of the Defense and Liability Limit.

#### **SECTION VI - CONDITIONS**

#### 1. Bankruptcy

Your bankruptcy, or the bankruptcy of your estate if you are a sole proprietor, will not relieve us of our obligations under this Coverage Part.

#### 2. Due Diligence

You agree to use due diligence to prevent and mitigate **loss** covered under this Coverage Part. This includes, but is not limited to, complying with, and requiring your vendors to comply with, reasonable and industry-accepted protocols for:

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- Providing and maintaining appropriate physical security for your premises, computer systems and hard copy files;
- **b.** Providing and maintaining appropriate computer and Internet security;
- Maintaining and updating at appropriate intervals backups of computer data;
- d. Protecting transactions, such as processing credit card, debit card and check payments; and
- Appropriate disposal of files containing personally identifying information or personally sensitive information, including shredding hard copy files and destroying physical media used to store electronic data.

#### 3. Duties in the Event of a Claim, Regulatory Proceeding or Loss

- a. If, during the policy year, the insured first becomes aware of any circumstance that could reasonably be expected to give rise to a claim or regulatory proceeding, the insured may give written notice to us. The notice must be made as soon as practicable, but in no event more than 60 days after the date the circumstance is first discovered by the insured, must be made during the policy year and must include:
  - (1) the specific details, including the date, of the circumstance;
  - (2) The alleged injuries or damage sustained or which may be sustained;
  - (3) The names of potential claimants; and
  - (4) The manner in which the insured first became aware of the circumstance.

Any subsequent **claim** or **regulatory proceeding** arising out of any circumstance which is the subject of such a written notice will be deemed to have been made at the time written notice in compliance with these requirements was first received by us.

- b. If a claim or regulatory proceeding is brought against any insured, you must:
  - Immediately record the specifics of the claim or regulatory proceeding and the date received; and
  - (2) Provide us with written notice, as soon as practicable, but in no event more than 60 days after the date the **claim** or **regulatory proceeding** is first received by you.
  - (3) Immediately send us copies of any demands, notices, summonses or legal papers received in connection with the claim or regulatory proceeding;
  - (4) Authorize us to obtain records and other information;
  - (5) Cooperate with us in the investigation, settlement or defense of the claim or regulatory proceeding;
  - (6) Assist us, upon our request, in the enforcement of any right against any person or organization which may be liable to you because of loss or defense costs to which this insurance may also apply; and
  - (7) Not take any action, or fail to take any required action, that prejudices your rights or our rights with respect to such **claim** or **regulatory proceeding**.
- c. In the event of a personal data compromise covered under Insuring Agreement A Response Expenses, you must see that the following are done:
  - (1) Notify the police if a law may have been broken.
  - (2) Notify us as soon as practicable, but in no event more than 60 days after the **personal data compromise**. Include a description of any property involved.
  - (3) As soon as possible, give us a description of how, when and where the **personal data compromise** occurred.
  - (4) As often as may be reasonably required, permit us to:

- (a) Inspect the property proving the personal data compromise;
- **(b)** Examine your books, records, electronic media and records and hardware;
- (c) Take samples of damaged and undamaged property for inspection, testing and analysis; and
- (d) Make copies from your books, records, electronic media and records and hardware.
- (5) Send us signed, sworn proof of loss containing the information we request to investigate the **personal data compromise**. You must do this within 60 days after our request. We will supply you with the necessary forms.
- (6) Cooperate with us in the investigation of the **personal data compromise** or settlement of the **loss**.
- (7) If you intend to continue your business, you must resume all or part of your operations as quickly as possible.
- (8) Make no statement that will assume any obligation or admit any liability, for any loss for which we may be liable, without our prior written consent.
- (9) Promptly send us any legal papers or notices received concerning the **personal data** compromise or loss.
- d. We may examine any insured under oath, while not in the presence of any other insured and at such times as may be reasonably required, about any matter relating to this insurance or the claim or loss, including an insured's books and records. In the event of an examination, an insured's answers must be signed.
- **e.** No **insured** may, except at their own cost, voluntarily make a payment, assume any obligation, or incur any expense without our prior written consent.

#### 4. Help Line

For assistance, the **identity recovery insured** should call the **Identity Recovery Help Line** at **1-866-219-9831**. The **Identity Recovery Help Line** can provide the **identity recovery insured** with:

- a. Information and advice for how to respond to a possible identity theft; and
- **b.** Instructions for how to submit a service request for Case Management Service and/or a claim form for Expense Reimbursement Coverage.

In some cases, we may provide Case Management services at our expense to an **identity recovery insured** prior to a determination that a covered **identity theft** has occurred. Our provision of such services is not an admission of liability under the policy. We reserve the right to deny further coverage or service if, after investigation, we determine that a covered **identity theft** has not occurred.

As respects Expense Reimbursement Coverage, the **identity recovery insured** must send to us, within 60 days after our request, receipts, bills or other records that support his or her claim for **identity recovery expenses**.

#### 5. Legal Action Against Us

- a. No person or organization has a right:
  - (1) To join us as a party or otherwise bring us into a suit asking for damages from an insured; or
  - (2) To sue us under this Coverage Part unless all of its terms have been fully complied with.

A person or organization may sue us to recover on an agreed settlement or on a final judgment against an **insured**; but we will not be liable for damages that are not payable under this Coverage Part, or that are in excess of the applicable Aggregate Limit of Insurance. An agreed settlement means a settlement and release of liability signed by us, the first **named insured** and the claimant or the claimant's legal representative.

- **b.** You may not bring any legal action against us involving loss:
  - (1) Unless you have complied with all the terms of this insurance;
  - (2) Until 90 days after you have filed proof of loss with us; and

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(3) Unless brought within 2 years from the date you reported the claim or loss to us.

If any limitation in this condition is prohibited by law, such limitation is amended so as to equal the minimum period of limitation provided by such law.

#### 6. Legal Advice

We are not your legal advisor. Our determination of what is or is not covered under this Coverage Part does not represent advice or counsel from us about what you should or should not do.

#### 7. Office of Foreign Assets Control (OFAC) Compliance

Whenever insurance coverage provided by this policy would be in violation of any United States economic or trade sanctions, such insurance coverage shall be null and void.

#### 8. Pre-Notification Consultation

You agree to consult with us prior to the issuance of notification to **affected individuals**. We assume no responsibility under this Coverage Part for any services promised to **affected individuals** without our prior agreement. If possible, this pre-notification consultation will also include the designated service provider(s) as agreed to under Condition **10.** Service Providers. You must provide the following at our pre-notification consultation with you:

- a. The exact list of affected individuals to be notified, including contact information.
- **b.** Information about the **personal data compromise** that may appropriately be communicated with **affected individuals**.
- **c.** The scope of services that you desire for the **affected individuals**. For example, coverage may be structured to provide fewer services in order to make those services available to more **affected individuals** without exceeding the available Response Expenses Limit.

#### 9. Separation of Insureds

Except with respect to the applicable Limit of Insurance, and any rights or duties specifically assigned in this Coverage Part or the policy to which it is attached, to the first **named insured**, this insurance applies separately to each **insured** against whom a **claim** is made.

#### 10. Service Providers

- **a.** We will only pay under this Coverage Part for services that are provided by service providers approved by us. You must obtain our prior approval for any service provider whose expenses you want covered under this Coverage Part. We will not unreasonably withhold such approval.
- b. Prior to the Pre-Notification Consultation described in the Pre-Notification Consultation Condition above, you must come to agreement with us regarding the service provider(s) to be used for the Notification to Affected Individuals and Services to Affected Individuals. We will suggest a service provider. If you prefer to use an alternate service provider, our coverage is subject to the following limitations:
  - (1) Such alternate service provider must be approved by us;
  - (2) Such alternate service provider must provide services that are reasonably equivalent or superior in both kind and quality to the services that would have been provided by the service provider we had suggested; and
  - (3) Our payment for services provided by any alternate service provider will not exceed the amount that we would have paid using the service provider we had suggested.

#### 11. Services

The following conditions apply as respects any services provided to you or any **affected individual** or **identity recovery insured** by us, our designees or any service firm paid for in whole or in part under this Coverage Part:

**a.** The effectiveness of such services depends on the cooperation and assistance of you, **affected individuals** and **identity recovery insureds**.

- **b.** All services may not be available or applicable to all individuals. For example, **affected individuals** and **identity recovery insureds** who are minors or foreign nationals may not have credit records that can be provided or monitored. Service in Canada will be different from service in the United States and Puerto Rico in accordance with local conditions.
- **c.** We do not warrant or guarantee that the services will end or eliminate all problems associated with the covered events.
- d. Except for the services of an **identity recovery case manager** under Insuring Agreement **C** Identity Recovery, which we will provide directly, you will have a direct relationship with the professional service firms paid for in whole or in part under this Coverage Part. Those firms work for you.

#### 12. Valuation - Settlement

All premiums, Limits of Insurance, Deductible Amounts, **loss** and any other monetary amounts under this Coverage Part are expressed and payable in the currency of the United States of America. If judgment is rendered, settlement is agreed to or another component of **loss** under this Coverage Part is expressed in any currency other than United States of America dollars, payment under this Coverage Part shall be made in United States dollars at the rate of exchange published in *The Wall Street Journal* on the date the final judgment is entered, settlement amount is agreed upon, or the other component of **loss** is due, respectively.

# VIOLATION OF BIOMETRIC INFORMATION PRIVACY LAWS EXCLUSION

This endorsement modifies insurance provided under the following:

#### CINCINNATI DATA DEFENDER™ COVERAGE PART

- A. SECTION II DEFINITIONS is amended to include the following:
  - 1. Biometric information means any:
    - a. Biological measurement or physical characteristic of an individual, including but not limited to a retina or iris scan, fingerprint, palmprint, voiceprint, hand or face geometry, vein pattern, genetic data, movement, or any other information that can be used as a form of identification or authentication; or
    - **b.** Information, regardless of how it is captured, converted, stored or shared, based on an individual's biological measurement or physical characteristic.
  - 2. Biometric privacy law means the parts of any law, ordinance, regulation or rule that governs or relates to the collection, storage, disclosure, retention, destruction, protection, analysis, processing, use, sale, sharing, lease or trade of biometric information.
- B. SECTION III EXCLUSIONS is amended to add the following exclusion:

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any actual or alleged violation of a **biometric privacy law**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 386 09 23 Page 1 of 1

# TEXAS CHANGES - CINCINNATI DATA DEFENDER™ COVERAGE

This endorsement modifies insurance provided under the following:

#### CINCINNATI DATA DEFENDER™ COVERAGE

#### A. SECTION I - INSURING AGREEMENTS is amended as follows:

- 1. A. Response Expenses, Paragraph 1.d. is deleted in its entirety and replaced by the following:
  - **d.** Such **personal data compromise** is reported to us within 90 days after the date it is first discovered by you.
- 2. B. Defense and Liability, Paragraph 1.b. is deleted in its entirety and replaced by the following:
  - **b.** Such **claim** or **regulatory proceeding** is reported to us as soon as practicable, but in no event more than 90 days after the date it is first received by you.

#### B. SECTION VI - CONDITIONS is amended as follows:

- 1. Condition 3. <u>Duties in the Event of a Claim, Regulatory Proceeding or Loss</u> is amended by replacing the reference to 60 days in Paragraphs 3.a., 3.b.(2) and 3.c.(2) with 90 days.
- 2. The following Condition is added and is applicable to Insuring Agreements A Response Expenses and B Defense and Liability only:

#### Prompt Payment of Claims

- a. Receipt of Notice of Claim
  - (1) Not later than the 15th day after the date we receive notice of a daim, we will:
    - (a) Acknowledge receipt of the claim;
    - (b) Commence any investigation of the claim; and
  - (2) Request from you all items, statements, and forms that we reasonably believe, at that time, will be required from you.
  - (3) We may make additional requests for information if during the investigation of the claim the additional requests are necessary.
  - (4) If the acknowledgment of receipt of a claim is not made in writing, we will make a record of the date, manner, and content of the acknowledgment.
- b. Notice of Acceptance or Rejection of Claim
  - (1) Except as provided in **d**. Delay in Payment of Claim below, we will notify you in writing of the acceptance or rejection of a claim not later than the 15th business day after the date we receive all items, statements, and forms required by us to secure final proof of loss.
  - (2) If we reject the claim, the notice required by (1) above must state the reasons for the rejection.
  - (3) If we are unable to accept or reject the claim within the period specified in (1) above, we, within that same period, will notify you of the reasons that we need additional time. We will accept or reject the claim not later than the 45th day after the date we notify you.
- c. Payment of Claim
  - (1) Except as otherwise provided, if we notify you under (2) below that we will pay a claim or part of a claim, we will pay the claim not later than the fifth business day after the date notice is made.

- (2) If payment of the claim or part of the claim is conditioned on the performance of an act by you, we will pay the claim not later than the fifth business day after the date the act is performed.
- d. Delay in Payment of Claim
  - (1) Except as otherwise provided, if we, after receiving all items, statements, and forms reasonably requested and required under **a**. Receipt of Notice of Claim above, delay payment of the claim for a period exceeding the period specified by applicable statutes or, if other statutes do not specify a period, for more than 60 days, we will pay damages and other items as provided by Texas Insurance Code Section 542.060.
  - (2) Paragraph (1) above does not apply in a case in which it is found as a result of arbitration or litigation that a claim received by us is invalid and should not be paid by us.

All other provisions of the policy remain unchanged except as herein expressly modified.

### The Cincinnati Insurance Company

A Stock Insurance Company

## CINCINNATI NETWORK DEFENDER™ COVERAGE PART DECLARATIONS

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Policy Number: EMO 072 13 36					
Named Insured is the same as it appears in the Common Policy Dedarations unless another entry is made here.					
Insuring Agreement A - Computer Attack Limit of Insurance:				\$ 50,000	_ in the aggregate
Cyber Extortion Sublimit				\$ 10,000	_
Loss of Bo	usiness	Sublimit		\$ 25,000	_
Public Relations Sublimit				\$ 25,000	_
Insuring Agreement <b>B</b> - Network Security and Electronic Media Liability Limit of Insurance: \$50,000 in the aggregate					
		\$ 1,000	each <b>claim</b> under Insuring Agr	reement <b>A</b> - Computer Cyber Ext	
Deductibles:		\$ 1,000	each <b>claim</b> under Insuring Agreement <b>A</b> - Cyber Extortion		
		\$ 1,000	each <b>claim</b> under Insuring Agr		Security and Media Liability
Retroactive Date: 07-11-2024					
Forms and endorsements applicable to this coverage part:  ML103 01/20 CINCINNATI NETWORK DEFENDER™ COVERAGE FORM					
ML387	09/23	VIOLATION OF	F BIOMETRIC INFORMATION	PRIVACY LAWS EXC	LUSION
ML4110TX	01/18	TEXAS CHANGE	ES - CINCINNATI NETWORK	DEFENDER™ COVER	.GE

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## CINCINNATI NETWORK DEFENDER™ COVERAGE

#### **TABLE OF CONTENTS**

Coverage Part Provision:		Begins on Page:
Pre	eamble	2
SE	CTION I - INSURING AGREEMENTS	2
A.	Computer Attack	2
В.	Network Security and Electronic Media Liability	2
SE	CTION II - DEFINITIONS	3
SE	CTION III - EXCLUSIONS	8
SE	CTION IV - LIMITS OF INSURANCE AND DEDUCTIBLE	9
SE	CTION V - DEFENSE AND SETTLEMENT	10
SF	CTION VI - CONDITIONS	10

#### CINCINNATI NETWORK DEFENDER™ COVERAGE

THIS COVERAGE PART PROVIDES CLAIMS-MADE COVERAGE, WHICH APPLIES ONLY TO CLAIMS FIRST MADE DURING THE POLICY PERIOD OR ANY APPLICABLE EXTENDED REPORTING PERIOD. THE LIMIT OF INSURANCE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED AND MAY BE EXHAUSTED BY DEFENSE COSTS, AND DEFENSE COSTS WILL BE APPLIED AGAINST THE DEDUCTIBLE. IN NO EVENT WILL WE BE LIABLE FOR DEFENSE COSTS OR THE AMOUNT OF ANY JUDGMENT OR SETTLEMENT IN EXCESS OF THE LIMIT OF INSURANCE. READ THE ENTIRE POLICY CAREFULLY.

Throughout this Coverage Part the words "you" and "your" refer to the **Named Insured** shown in the Declarations. The words "we", "us" and "our" refer to the Company providing this insurance.

#### **SECTION I - INSURING AGREEMENTS**

Coverage is provided under the following Insuring Agreements for which an Aggregate Limit of Insurance is shown in the Declarations:

#### A. Computer Attack

- Coverage under Insuring Agreement A Computer Attack applies only if all of the following conditions are met:
  - a. There has been a computer attack; and
  - Such computer attack is first discovered by you during the policy period; and
  - c. Such computer attack occurred in the coverage territory; and
  - d. Such computer attack is reported to us as soon as practicable, but in no event more than 60 days after the date it is first discovered by you.
- If all of the conditions in a. above have been met, then we will provide you the following coverages for loss directly arising from such computer attack.
  - CYBER EXTORTION We will pay your necessary and reasonable cyber extortion expenses.
  - b. DATA RESTORATION We will pay your necessary and reasonable data restoration costs.
  - c. DATA RE-CREATION We will pay your necessary and reasonable data re-creation costs.
  - **d.** SYSTEM RESTORATION We will pay your necessary and reasonable **system restoration costs**.
  - **e.** LOSS OF BUSINESS We will pay your actual **business income loss** and your necessary and reasonable **extra expenses**.
  - f. PUBLIC RELATIONS If you suffer covered **business income loss**, we will pay the necessary and reasonable fees and expenses you incur, with our prior written consent, for a professional public relations firm review of and response to the potential impact of the **computer attack** on your business relationships. We will only pay for such fees and expenses when such a public relations firm review and response is reasonably necessary to avert or mitigate material damage to your business relationships from the **computer attack**.

#### B. Network Security and Electronic Media Liability

- Coverage under Insuring Agreement B Network Security and Electronic Media Liability applies only if all of the following conditions are met:
  - a. During the policy year or any applicable extended reporting period, you first receive notice of a claim which arises from a wrongful act that:
    - (1) Took place on or after the Retroactive Date shown in the Declarations and before the end of the **policy period**; and
    - (2) Took place in the coverage territory; and

- **b.** Such **claim** is reported to us as soon as practicable, but in no event more than 60 days after the date it is first received by you.
- 2. If the conditions listed in a. above have been met, then we will pay on behalf of the insured the insured's necessary and reasonable defense costs and settlement costs directly arising from the claim.
- 3. All claims caused by a single wrongful act or series of interrelated wrongful acts will be deemed to have been made at the time that notice of the first of those claims is received by you.

#### **SECTION II - DEFINITIONS**

Where set forth in bold type in this Coverage Part, whether in singular or in plural, the following terms shall have the meanings indicated.

- Actual cash value means replacement cost less a deduction that reflects depreciation, age, condition and obsolescence.
- 2. **Bodily injury** means bodily harm or injury, sickness, disease, disability, humiliation, shock, fright, mental anguish or mental injury, including care, loss of services or death resulting from any of these at any time.
- 3. Business income loss means the sum of the:
  - a. Net income (net profit or loss before income taxes) that would have been earned or incurred; and
  - **b.** Continuing normal and necessary operating expenses incurred, including **employee**, **executive** and **independent contractor** payroll,

actually lost by you during the period of restoration.

#### 4. Claim:

- a. Means a civil proceeding against an insured in which damages are alleged arising from a wrongful act or a series of interrelated wrongful acts allegedly committed by an insured, including any appeal therefrom.
- b. Claim includes
  - (1) an arbitration or alternative dispute resolution proceeding that the **insured** is required to submit to or does submit to with our consent; or
  - (2) A written demand for money, when such demand could reasonably result in a civil proceeding as described in this definition.
- c. Does not include any demand or action brought by or on behalf of someone who is:
  - (1) Your executive;
  - (2) Your owner or part-owner; or
  - (3) A holder of your securities;

in their capacity as such, whether directly, derivatively, or by dass action.

- 5. Computer attack means one of the following involving the computer system:
  - a. An unauthorized access incident;
  - b. A malware attack;
  - **c.** A denial of service attack against a computer system; or
  - d. A cyber extortion threat.
- **6.** Computer system means a computer or other electronic hardware that:
  - a. Is owned or leased by you and operated under your control; or
  - b. Is operated by a third party service provider and used for the purpose of providing hosted computer application services to you or for processing, maintaining, hosting or storing your electronic data, pursuant to a written contract with you for such services, but such computer or other electronic

hardware operated by such third party shall only be considered to be a **computer system** with respect to the specific services provided by such third party to you under such contract.

#### 7. Cyber extortion expenses means:

- The cost of a negotiator or investigator retained by you in connection with a cyber extortion threat;
   and
- **b.** Any amount paid by you in response to a **cyber extortion threat** to the party that made the **cyber extortion threat** for the purposes of eliminating the **cyber extortion threat**;

when such expenses are necessary and reasonable and arise directly from a **cyber extortion threat**. The payment of **cyber extortion expenses** must be approved in advance by us. We will not pay for **cyber extortion expenses** that have not been approved in advance by us. We will not unreasonably withhold our approval.

- 9. Cyber extortion threat means a demand for money from you based on a credible threat, or series of related credible threats, to:
  - a. Launch a denial of service attack against the computer system;
  - **b.** Gain access to a **computer system** and use that access to steal, release or publish **personally** identifying information, personally sensitive information or third party corporate data;
  - **c.** Alter, damage or destroy electronic data or software while such electronic data or software is stored within a **computer system**;
  - d. Launch a computer attack against a computer system in order to alter, damage or destroy electronic data or software while such electronic data or software is stored within a computer system;
  - **e.** Cause the **insured** to transfer, pay or deliver any funds or property using a **computer system** without your authorization; or
  - **f.** Inflict **ransomware** on a **computer system**.

Cyber extortion threat does not include any threat made in connection with a legitimate commercial dispute.

#### 10. Data re-creation costs:

- a. Data re-creation costs means the costs of an outside professional firm hired by you to research, recreate and replace data that has been lost or corrupted and for which there is no electronic source available or where the electronic source does not have the same or similar functionality to the data that has been lost or corrupted.
- b. Data re-creation costs also means your actual business income loss and your necessary and reasonable extra expenses arising from the lack of the lost or corrupted data during the time required to research, re-create and replace such data.
- **c. Data re-creation costs** does not mean costs to research, re-create or replace:
  - (1) Software programs or operating systems that are not commercially available; or
  - (2) Data that is obsolete, unnecessary or useless to you.

#### 11. Data restoration costs:

- a. Means the costs of an outside professional firm hired by you to replace electronic data that has been lost or corrupted. In order to be considered data restoration costs, such replacement must be from one or more electronic sources with the same or similar functionality to the data that has been lost or corrupted.
- **b.** Does not include costs to research, restore or replace:
  - (1) Software programs or operating systems that are not commercially available; or
  - (2) Data that is obsolete, unnecessary or useless to you.

#### 12. Defense costs:

- a. Means reasonable and necessary expenses resulting solely from the investigation, defense and appeal of any claim against an insured. Such expenses may be incurred by us. Such expenses may include premiums for any appeal bond, attachment bond or similar bond. However, we have no obligation to apply for or furnish such bond.
- **b.** Does not include the salaries or wages of your **employees**, **executives** or **independent contractors**, or your loss of earnings.
- 13. Denial of service attack means an intentional attack against a target computer or network of computers designed to overwhelm the capacity of the target computer or network in order to deny or impede authorized users from gaining access to the target computer or network through the internet.
- **14. Electronic media incident** means the display of information in electronic form by you on a website or in an **insured's** email that resulted in an allegation of:
  - **a.** Infringement of another's copyright, title, slogan, trademark, trade name, trade dress, service mark or service name;
  - b. Defamation against a person or organization that is unintended;
  - c. A violation of a person's right of privacy, including false light and public disclosure of private facts; or
  - d. Interference with a person's right of publicity.
- **15. Employee** means any natural person, other than an **executive** or **independent contractor**, who was, now is or will be:
  - a. Employed on a full- or part-time basis by you;
  - Furnished temporarily to you to substitute for a permanent employee on leave or to meet seasonal or short-term workload conditions;
  - c. Leased to you by a labor leasing firm under an agreement between you and the labor leasing firm to perform duties related to the conduct of your business, but does not mean a temporary employee as defined in Paragraph b.; or
  - **d.** Your volunteer worker, which includes unpaid interns.
- **16. Executive** means any natural person who was, now is or will be:
  - **a.** The owner of a sole proprietorship that is a **named insured**; or
  - **b.** A duly elected or appointed:
    - (1) Director;
    - (2) Officer;
    - (3) Managing Partner;
    - (4) General Partner;
    - (5) Member (if a limited liability company);
    - (6) Manager (if a limited liability company); or
    - (7) Trustee,
    - of an organization.
- 17. Extra expense means the additional cost you incur to operate your business during the **period of restoration** over and above the cost that you normally would have incurred to operate your business during the same period had no **computer attack** occurred.
- **18. Independent contractor** means any natural person who performs labor or service for you under a written contract or agreement with you. The status of an individual as an **independent contractor** will be determined as of the date of an alleged act, error or omission by such **independent contractor**.
- 19. Insured means:
  - a. With respect to Insuring Agreement A Computer Attack any organization.

- b. With respect to Insuring Agreement B Network Security and Electronic Media Liability:
  - (1) Any organization; and
  - (2) Any employee or executive of an organization, but:
    - (a) Only for the conduct of the **organization's** business within the scope of his or her employment or duties as an **executive**; and
    - (b) Such employee or executive shall not be an insured to the extent his or her actions or omissions are criminal, fraudulent, dishonest or constitute an intentional or knowing violation of the law.
  - (3) At your option, any independent contractor, but:
    - (a) Only for conduct related to the organization's business and within the scope of his or her duties as an independent contractor; and
    - (b) Such independent contractor shall not be an insured to the extent his or her actions or omissions are criminal, fraudulent, dishonest or constitute an intentional or knowing violation of the law.

#### 20. Loss means:

a. With respect to Insuring Agreement A - Computer Attack:

Those expenses enumerated in Section I, A., Paragraph 2.

- b. With respect to Insuring Agreement B Network Security and Electronic Media Liability:
  - (1) Defense costs; and
  - (2) Settlement costs.
- 21. Malware attack means an attack that damages a **computer system** or data contained therein arising from malicious code, including viruses, worms, Trojans, spyware and keyloggers. This does not mean damage from shortcomings or mistakes in legitimate electronic code or damage from code installed on your **computer system** during the manufacturing process or normal maintenance.
- 22. Network security incident means a negligent security failure or weakness with respect to a computer system which allowed one or more of the following to happen:
  - **a.** The unintended propagation or forwarding of malware, including viruses, worms, Trojans, spyware and keyloggers. Malware does not include shortcomings or mistakes in legitimate electronic code.
  - b. The unintended abetting of a **denial of service attack** against one or more other systems.
  - c. The unintended loss, release or disclosure of third party corporate data.
- 23. Organization means the named insured and any subsidiary.
- **24. Period of restoration** means the period of time that begins at the time that the **computer attack** is discovered by you and continues until the earlier of:
  - The date that all data restoration, data re-creation and system restoration directly related to the computer attack has been completed; or
  - **b.** The date on which such data restoration, data re-creation and system restoration could have been completed with the exercise of due diligence and dispatch.
- **25. Personally identifying information** means information, including health information, that could be used to commit fraud or other illegal activity involving the credit, access to health care or identity of an individual. This includes, but is not limited to, Social Security numbers or account numbers.

**Personally identifying information** does not mean or include information that is otherwise available to the public, such as names and addresses.

**26.** Personally sensitive information means private information specific to an individual the release of which requires notification of affected individuals under any applicable law.

Personally sensitive information does not mean or include personally identifying information.

#### 27. Property damage means:

- a. Physical injury to or destruction of tangible property including all resulting loss of use; or
- **b.** Loss of use of tangible property that is not physically injured.
- 28. Ransomware means any software that is used to demand a ransom payment by:
  - a. Restricting access to a computer system; or
  - b. Encrypting data held within a computer system.

#### 29. Settlement costs:

- a. Means the following, when they arise from a claim:
  - (1) Damages (including punitive and exemplary damages and the multiple portion of any multiplied damage award), judgments or settlements;
  - (2) Attorney's fees and other litigation costs added to that part of any judgment paid by us, when such fees and costs are awarded by law or court order; and
  - (3) Pre-judgment interest on that part of any judgment paid by us.
- **b.** Does not include:
  - (1) Civil or criminal fines or penalties imposed by law;
  - (2) Taxes; or
  - (3) Matters which may be deemed uninsurable under the applicable law.
- **c.** With respect to punitive, exemplary and multiplied damages, the law of the jurisdiction most favorable to the insurability of those fines, penalties or damages shall control for the purpose of resolving any dispute between us and any **insured** regarding whether the fines, penalties or damages specified in this definition above are insurable under this Coverage Part, provided that such jurisdiction:
  - (1) Is where those fines, penalties or damages were awarded or imposed;
  - (2) Is where any **personal data compromise** took place for which such fines, penalties or damages were awarded or imposed;
  - (3) Is where you are incorporated or you have your principal place of business; or
  - (4) Is where we are incorporated or have our principal place of business.

#### 30. System restoration costs:

- **a.** Means the costs of an outside professional firm hired by you to do any of the following in order to restore your **computer system** to its pre- **computer attack** level of functionality:
  - (1) Replace or reinstall computer software programs;
  - (2) Remove any malicious code; and
  - (3) Configure or correct the configuration of your computer system.
- b. Does not include:
  - (1) Costs to increase the speed, capacity or utility of your **computer system**;
  - (2) Labor of your employees or executives;
  - (3) Any costs in excess of the actual cash value of your computer system; or
  - (4) Costs to repair or replace hardware.
- 31. Third party corporate data means any trade secret, data, design, interpretation, forecast, formula, method, practice, credit or debit card magnetic strip information, process, record, report or other item of information of a third party not an insured under this Coverage Part which is not available to the general public and is provided to the organization subject to a mutually executed written confidentiality agreement or which the organization is legally required to maintain in confidence; however, third party corporate data shall not include personally identifiable information or personally sensitive information.

#### 32. Unauthorized access incident means the gaining of access to a computer system by:

- a. An unauthorized person or persons; or
- **b.** An authorized person or persons for unauthorized purposes.

#### 33. Wrongful act means:

- a. An electronic media incident: or
- b. A network security incident.

#### SECTION III - EXCLUSIONS

The descriptions in the headings of these exclusions are solely for convenience and form no part of the terms and conditions of coverage.

#### Contractual Liability

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of an **insured's** assumption of liability by contract or agreement, whether oral or written. However, this exclusion shall not apply to any liability that an **insured** would have incurred in the absence of such contract or agreement.

#### 2. Criminal Investigations or Proceedings

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any criminal investigations or proceedings.

#### 3. Deficiency Correction

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of costs to research or correct any deficiency.

#### **4.** Extortion

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any threat, extortion or blackmail. This includes, but is not limited to, ransom payments and private security assistance.

This exclusion does not apply to the extent that insurance coverage is provided under **SECTION I – INSURING AGREEMENTS, A.2.a.** CYBER EXTORTION.

#### **5.** Fines or Penalties

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any fines or penalties.

#### 6. Fraudulent. Dishonest or Criminal Acts

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any criminal, fraudulent or dishonest act, error or omission, or any intentional or knowing violation of the law by the **insured**.

#### 7. Information Technology Products

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of the propagation or forwarding of malware, including viruses, worms, Trojans, spyware and keyloggers in connection with hardware or software created, produced or modified by you for sale, lease or license to third parties.

#### 8. Infrastructure Failure

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of failure or interruption of or damage to any electrical power supply network or telecommunication network not owned and operated by the **insured** including, but not limited to, the internet, internet service providers, DNS service providers, cable and wireless providers, internet exchange providers, search engine providers, tier 1 internet protocol networks and other providers of telecommunications or internet infrastructure.

#### **9.** Knowledge of Falsity

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any oral or written publication of material, if done by the **insured** or at the **insured's** direction with knowledge of its falsity.

#### **10.** Non-monetary Relief

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of that part of any **claim** seeking any non-monetary relief.

#### 11. Patent or Trade Secret Infringement

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any actual or alleged patent or trade secret violation including any actual or alleged violation of the Patent Act, the Economic Espionage Act of 1996, or the Uniform Trade Secrets Act and their amendments.

#### 12. Prior Wrongful Acts

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any **wrongful act** first occurring before the Retroactive Date shown in the Declarations or any **claim** arising from a **wrongful act** that first occurred prior to the Retroactive Date shown in the Declarations.

#### 13. Prior or Pending Litigation

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any **claim** or other proceeding against an **insured** which was pending or existed prior to the **policy year**, or arising out of the same or substantially the same facts, circumstances or allegations which are the subject of, or the basis for, such **claim** or other proceeding.

#### 14. Property Damage or Bodily Injury

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of **property damage** or **bodily injury** other than **bodily injury** arising from an **electronic media incident**.

#### 15. Willful Complicity

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of the **insured's** intentional or willful complicity in a covered **loss** event or your reckless disregard for the security of your **computer system** or data.

#### SECTION IV - LIMITS OF INSURANCE AND DEDUCTIBLE

#### A. Insuring Agreement A - Computer Attack

- The most we will pay under Insuring Agreement A Computer Attack for Cyber Extortion coverage for loss arising from any one computer attack is the Cyber Extortion Sublimit stated in the Declarations. This Limit of Insurance is part of, and not in addition to, the Computer Attack Aggregate Limit of Insurance stated in Paragraph 4, below.
- 2. The most we will pay under Insuring Agreement A Computer Attack for Loss of Business coverage for **loss** arising from any one **computer attack** is the Loss of Business Sublimit stated in the Declarations. This sublimit is part of, and not in addition to, the Computer Attack Aggregate Limit of Insurance stated in Paragraph 4. below.
- 3. The most we will pay under Insuring Agreement A Computer Attack for Public Relations coverage for **loss** arising from any one **computer attack** is the Public Relations Sublimit stated in the Declarations. This sublimit is part of, and not in addition to, the Computer Attack Aggregate Limit of Insurance stated in Paragraph 4. below.
- 4. The Computer Attack Aggregate Limit of Insurance is an annual aggregate limit. This amount is the most we will pay for the total of all loss covered under Insuring Agreement A Computer Attack arising out of all computer attack events which are first discovered by you during the policy year. This limit applies regardless of the number of computer attack events first discovered during the policy year.
- 5. A computer attack may be first discovered by you in one policy year but it may cause covered loss in one or more subsequent policy years. If so, all covered loss arising from such computer attack will be subject to the Computer Attack Aggregate Limit of Insurance applicable to the policy year when the computer attack was first discovered by you.
- **6.** The Computer Attack coverage is subject to the:
  - a. Computer Attack other than Cyber Extortion; and
  - **b.** Cyber Extortion,

deductibles stated in the Declarations. In the event that elements of **loss** from the same **computer attack** include **cyber extortion expenses** as well as other insured expenses or costs, then only the single highest deductible will apply. You shall be responsible for the applicable deductible amount as respects **loss** arising from each **computer attack** covered under this Coverage Part.

#### B. Insuring Agreement B - Network Security and Electronic Media Liability

- 1. Except for post-judgment interest, the most we will pay under Insuring Agreement **B** Network Security and Electronic Media Liability is the Network Security and Electronic Media Liability Aggregate Limit of Insurance stated in the Declarations.
- 2. The Network Security and Electronic Media Liability Aggregate Limit of Insurance is an annual aggregate limit. This amount is the most we will pay for the total of all loss covered under Insuring Agreement B Network Security and Electronic Media Liability (other than post-judgment interest) arising out of all claims.
- 3. The Insuring Agreement B Network Security and Electronic Media Liability coverage is subject to the Network Security and Electronic Media Liability Deductible stated in the Declarations. You shall be responsible for the applicable deductible amount as respects loss arising from each claim covered under this Coverage Part. We may, at our option, pay any part or all of the deductible amount to defend or effect settlement of any claim or loss and, upon notification of the action taken, you shall promptly reimburse us for such part of the deductible amount as has been paid by us.

The Limits of Insurance apply separately to each policy year.

#### **SECTION V - DEFENSE AND SETTLEMENT**

The provisions contained within this Section apply only to Insuring Agreement **B** - Network Security and Electronic Media Liability.

- We will have the right and duty to select counsel and defend the insured against any claim covered by Insuring Agreement B - Network Security and Electronic Media Liability, regardless of whether the allegations of such claim are groundless, false or fraudulent. However, we shall have no duty to defend the insured against any claim seeking damages or other relief not insured by Insuring Agreement B -Network Security and Electronic Media Liability.
- 2. We may, with your written consent, make any settlement of a **claim** which we deem reasonable. If you withhold consent to such settlement, our liability for all **loss** resulting from such **claim** will not exceed the amount for which we could have settled such **claim** plus **defense costs** incurred as of the date we proposed such settlement in writing to you.
- 3. We shall not be obligated to pay any **loss**, or to defend or continue to defend any **claim**, after the Insuring Agreement **B** Network Security and Electronic Media Liability Limit of Insurance has been exhausted.
- **4.** We shall pay all interest on that amount of any judgment within the Insuring Agreement **B** Network Security and Electronic Media Liability Limit of Insurance which accrues:
  - a. After entry of judgment; and
  - Before we pay, offer to pay or deposit in court that part of the judgment within the Insuring Agreement
     B Network Security and Electronic Media Liability Limit of Insurance or, in any case, before we pay or offer to pay the entire Insuring Agreement
     B Network Security and Electronic Media Liability Limit of Insurance.

These interest payments shall be in addition to and not part of the Network Security and Electronic Media Liability Limit of Insurance.

#### **SECTION VI - CONDITIONS**

#### 1. Bankruptcy

Your bankruptcy, or the bankruptcy of your estate if you are a sole proprietor, will not relieve us of our obligations under this Coverage Part.

#### 2. Due Diligence

You agree to use due diligence to prevent and mitigate **loss** covered under this Coverage Part. This includes, but is not limited to, complying with, and requiring your vendors to comply with, reasonable and industry-accepted protocols for:

- **a.** Providing and maintaining appropriate physical security for your premises, **computer systems** and hard copy files;
- b. Providing and maintaining appropriate computer and Internet security; and

c. Maintaining and updating at appropriate intervals backups of computer data.

#### 3. Duties in the Event of a Claim or Loss

- **a.** If, during the **policy year**, the **insured** first becomes aware of any circumstance that could reasonably be expected to give rise to a **claim**, the **insured** may give written notice to us. The notice must be made as soon as practicable, but in no event more than 60 days after the date the circumstance is first discovered by the **insured**, must be made during the **policy year** and must include:
  - (1) the specific details, including the date, of the circumstance;
  - (2) The alleged injuries or damage sustained or which may be sustained;
  - (3) The names of potential daimants; and
  - (4) The manner in which the **insured** first became aware of the circumstance.

Any subsequent **claim** arising out of any circumstance which is the subject of such a written notice will be deemed to have been made at the time written notice in compliance with these requirements was first received by us.

- **b.** If a **claim** is brought against any **insured**, you must:
  - (1) Immediately record the specifics of the claim and the date received; and
  - (2) Provide us with written notice, as soon as practicable, but in no event more than 60 days after the date the **claim** is first received by you.
  - (3) Immediately send us copies of any demands, notices, summonses or legal papers received in connection with the claim;
  - (4) Authorize us to obtain records and other information;
  - (5) Cooperate with us in the investigation, settlement or defense of the claim;
  - (6) Assist us, upon our request, in the enforcement of any right against any person or organization which may be liable to you because of **loss** to which this insurance may also apply; and
  - (7) Not take any action, or fail to take any required action, that prejudices your rights or our rights with respect to such claim.
- **c.** In the event of a **computer attack** covered under Insuring Agreement **A** Computer Attack, you must see that the following are done:
  - (1) Notify the police if a law may have been broken.
  - (2) Notify us as soon as practicable, but in no event more than 60 days after the **computer attack**. Include a description of any property involved.
  - (3) As soon as possible, give us a description of how, when and where the computer attack occurred.
  - (4) As often as may be reasonably required, permit us to:
    - (a) Inspect the property proving the computer attack;
    - (b) Examine your books, records, electronic media and records and hardware;
    - (c) Take samples of damaged and undamaged property for inspection, testing and analysis; and
    - (d) Make copies from your books, records, electronic media and records and hardware.
  - (5) Send us signed, sworn proof of loss containing the information we request to investigate the computer attack. You must do this within 60 days after our request. We will supply you with the necessary forms.
  - (6) Cooperate with us in the investigation or settlement of the **computer attack**.
  - (7) If you intend to continue your business, you must resume all or part of your operations as quickly as possible.
  - (8) Make no statement that will assume any obligation or admit any liability, for any loss for which we may be liable, without our prior written consent.

- (9) Promptly send us any legal papers or notices received concerning the computer attack or loss.
- **d.** We may examine any **insured** under oath, while not in the presence of any other **insured** and at such times as may be reasonably required, about any matter relating to this insurance or the **claim** or **loss**, including an **insured's** books and records. In the event of an examination, an **insured's** answers must be signed.
- **e.** No **insured** may, except at their own cost, voluntarily make a payment, assume any obligation, or incur any expense without our prior written consent.

#### 4. Legal Action Against Us

- a. No person or organization has a right:
  - (1) To join us as a party or otherwise bring us into a suit asking for damages from an insured; or
  - (2) To sue us under this Coverage Part unless all of its terms have been fully complied with.

A person or organization may sue us to recover on an agreed settlement or on a final judgment against an **insured**; but we will not be liable for damages that are not payable under this Coverage Part, or that are in excess of the applicable Aggregate Limit of Insurance. An agreed settlement means a settlement and release of liability signed by us, the first **named insured** and the claimant or the claimant's legal representative.

- **b.** You may not bring any legal action against us involving loss:
  - (1) Unless you have complied with all the terms of this insurance:
  - (2) Until 90 days after you have filed proof of loss with us; and
  - (3) Unless brought within 2 years from the date you reported the claim or loss to us.

If any limitation in this condition is prohibited by law, such limitation is amended so as to equal the minimum period of limitation provided by such law.

#### 5. Office of Foreign Assets Control (OFAC) Compliance

Whenever insurance coverage provided by this policy would be in violation of any United States economic or trade sanctions, such insurance coverage shall be null and void.

#### 6. Separation of Insureds

Except with respect to the applicable Limit of Insurance, and any rights or duties specifically assigned in this Coverage Part or the policy to which it is attached, to the first **named insured**, this insurance applies separately to each **insured** against whom **claim** is made.

#### 7. Services

The following conditions apply as respects any services provided to you by any service firm provided or paid for in whole or in part under this Coverage Part:

- **a.** The effectiveness of such services depends on your cooperation and assistance.
- **b.** We do not warrant or guarantee that the services will end or eliminate all problems associated with the covered events.

#### 8. Valuation - Settlement

All premiums, Limits of Insurance, Deductible Amounts, **loss** and any other monetary amounts under this Coverage Part are expressed and payable in the currency of the United States of America. If judgment is rendered, settlement is agreed to or another component of **loss** under this Coverage Part is expressed in any currency other than United States of America dollars, payment under this Coverage Part shall be made in United States dollars at the rate of exchange published in *The Wall Street Journal* on the date the final judgment is entered, settlement amount is agreed upon, or the other component of **loss** is due, respectively.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# VIOLATION OF BIOMETRIC INFORMATION PRIVACY LAWS EXCLUSION

This endorsement modifies insurance provided under the following:

#### CINCINNATI NETWORK DEFENDER™ COVERAGE PART

- A. **SECTION II DEFINITIONS** is amended to include the following:
  - 1. Biometric information means any:
    - a. Biological measurement or physical characteristic of an individual, including but not limited to a retina or iris scan, fingerprint, palmprint, voiceprint, hand or face geometry, vein pattern, genetic data, movement, or any other information that can be used as a form of identification or authentication; or
    - **b.** Information, regardless of how it is captured, converted, stored or shared, based on an individual's biological measurement or physical characteristic.
  - 2. Biometric privacy law means the parts of any law, ordinance, regulation or rule that governs or relates to the collection, storage, disclosure, retention, destruction, protection, analysis, processing, use, sale, sharing, lease or trade of biometric information.
- B. SECTION III EXCLUSIONS is amended to add the following exclusion:

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of any actual or alleged violation of a **biometric privacy law**.

All other provisions of the policy remain unchanged except as herein expressly modified.

ML 387 09 23 Page 1 of 1

## TEXAS CHANGES - CINCINNATI NETWORK DEFENDER<sup>™</sup> COVERAGE

This endorsement modifies insurance provided under the following:

#### CINCINNATI NETWORK DEFENDER™ COVERAGE

- A. SECTION I INSURING AGREEMENTS is amended as follows:
  - 1. A Computer Attack, Paragraph 1.d. is deleted in its entirety and replaced by the following:
    - **d.** Such **computer attack** is reported to us as soon as practicable, but in no event more 90 days after the date it is first discovered by you.
  - 2. B. Network Security and Electronic Media Liability, Paragraph 1.b. is deleted in its entirety and replaced by the following:
    - b. Such claim is reported to us as soon as practicable, but in no event more 90 days after the date it is first received by you.
- **B. SECTION II DEFINITIONS** is amended to include the following definition:

#### Reckless disregard means that:

- a. The action or procedure is deliberate; and
- **b.** The action or procedure entails either a certainty or a high probability of causing or allowing a **personal data compromise**.
- **C. SECTION III EXCLUSIONS** is amended by deleting Exclusion **15.** <u>Willful Complicity</u> in its entirety and replacing it with the following:
  - 15. Willful Complicity

This insurance does not apply to **loss** or **claims** based upon, attributable to or arising out of the **insured's** intentional or willful complicity in a covered **loss** event or your **reckless disregard** for the security of your computer system or data.

- D. SECTION VI CONDITIONS is amended as follows:
  - 1. Condition 3. <u>Duties in the Event of a Claim or Loss</u> is amended by replacing the reference to 60 days in Paragraphs 3.a., 3.b.(2) and 3.c.(2) with 90 days.
  - The following Condition is added:

#### **Prompt Payment of Claims**

- a. Receipt of Notice of Claim
  - (1) Not later than the 15th day after the date we receive notice of a claim, we will:
    - (a) Acknowledge receipt of the claim;
    - (b) Commence any investigation of the claim; and
  - (2) Request from you all items, statements, and forms that we reasonably believe, at that time, will be required from you.
  - (3) We may make additional requests for information if during the investigation of the claim the additional requests are necessary.
  - (4) If the acknowledgment of receipt of a claim is not made in writing, we will make a record of the date, manner, and content of the acknowledgment.

- b. Notice of Acceptance or Rejection of Claim
  - (1) Except as provided in **d**. Delay in Payment of Claim below, we will notify you in writing of the acceptance or rejection of a claim not later than the 15th business day after the date we receive all items, statements, and forms required by us to secure final proof of loss.
  - (2) If we reject the claim, the notice required by (1) above must state the reasons for the rejection.
  - (3) If we are unable to accept or reject the claim within the period specified in (1) above, we, within that same period, will notify you of the reasons that we need additional time. We will accept or reject the claim not later than the 45th day after the date we notify you.

#### c. Payment of Claim

- (1) Except as otherwise provided, if we notify you under (2) below that we will pay a claim or part of a claim, we will pay the claim not later than the fifth business day after the date notice is made.
- (2) If payment of the claim or part of the claim is conditioned on the performance of an act by you, we will pay the claim not later than the fifth business day after the date the act is performed.

#### d. Delay in Payment of Claim

- (1) Except as otherwise provided, if we, after receiving all items, statements, and forms reasonably requested and required under **a**. Receipt of Notice of Claim above, delay payment of the claim for a period exceeding the period specified by applicable statutes or, if other statutes do not specify a period, for more than 60 days, we will pay damages and other items as provided by Texas Insurance Code Section 542.060.
- (2) Paragraph (1) above does not apply in a case in which it is found as a result of arbitration or litigation that a claim received by us is invalid and should not be paid by us.

All other provisions of the policy remain unchanged except as herein expressly modified.

## **The Cincinnati Insurance Company**

A Stock Insurance Company

# CRIME XC® (EXPANDED COVERAGE) COVERAGE PART DECLARATIONS

Policy Number: EMO 072 13 36

Named Insured is the same as it appears in the Common Policy Dedarations unless another entry is made here.

Insuring Agreements	Limit of Insurance	Deductible Amount
Employee Theft	\$25,000	\$500
Forgery or Alteration	\$25,000	\$500
Inside the Premises - Theft of Money and Securities	\$10,000	\$500
Outside the Premises - Theft of Money and Securities	\$10,000	\$500
Money Orders and Counterfeit Money	\$10,000	\$500
Computer Fraud	\$10,000	\$500
Funds Transfer Fraud	\$10,000	\$500

Forms and endorsements applicable to this coverage part:

ML117 05/23 CRIME EXPANDED COVERAGE (XC®)

ML4008TX 06/16 IMPORTANT NOTICE TO TEXAS POLICYHOLDERS CRIME COVERAGE CRIME EXPANDED COVERAGE (XC®)

ML 517 05 23 Page 1 of 1

## CRIME EXPANDED COVERAGE (XC®)

#### **TABLE OF CONTENTS**

Coverage Part Provision:	Begins on Page:
SECTION I - INSURING AGREEMENTS	2
SECTION II - DEFINITIONS	3
SECTION III - EXCLUSIONS	6
SECTION IV - LIMIT OF INSURANCE	9
SECTION V - DEDUCTIBLE	9
SECTION VI - CONDITIONS	9

### CRIME EXPANDED COVERAGE (XC®)

Throughout this Coverage Part the words "you" and "your" refer to the Named Insured shown in the Declarations. The words "we", "us" and "our" refer to the Company providing this insurance.

#### **SECTION I - INSURING AGREEMENTS**

Coverage is provided under the following Insuring Agreements for which a Limit of Insurance is shown in the Declarations and applies to loss that you or a **subsidiary** sustain resulting directly from an **occurrence** taking place at any time which is **discovered** by you or a **subsidiary** during the Policy Period shown in the Common Policy Declarations or during the period of time provided in the Extended Period to Discover Loss Condition **VI.A7.:** 

#### A. Employee Theft

We will pay for loss of or damage to **money**, **securities** and **other property** resulting directly from **theft** committed by an **employee**, whether identified or not, acting alone or in collusion with other persons.

For the purposes of this Insuring Agreement, theft shall also include forgery.

#### **B.** Forgery or Alteration

- 1. We will pay for loss resulting directly from **forgery** or alteration of checks, drafts, promissory notes, or similar written promises, orders or directions to pay a sum certain in **money** that are:
  - a. Made or drawn by or drawn upon you; or
  - b. Made or drawn by one acting as your agent;

or that are purported to have been so made or drawn.

For the purposes of this Insuring Agreement, a substitute check as defined in the Check Clearing for the 21st Century Act shall be treated the same as the original it replaced.

2. If you are sued for refusing to pay any instrument covered in Paragraph **B.1.**, on the basis that it has been forged or altered, and you have our written consent to defend against the suit, we will pay for any reasonable legal expenses that you incur and pay in that defense. The amount that we will pay is in addition to the Limit of Insurance applicable to this Insuring Agreement.

#### C. Inside the Premises - Theft of Money and Securities

- 1. We will pay for loss of money and securities inside the premises or banking premises:
  - a. Resulting directly from theft committed by a person present inside such premises or banking premises; or
  - **b.** Resulting directly from disappearance or destruction.
- We will pay for loss from damage to the premises or its exterior resulting directly from an actual or attempted theft of money and securities, if you are the owner of the premises or are liable for damage to it.
- 3. We will pay for loss of or damage to a locked safe, vault, cash register, cash box or cash drawer located inside the premises resulting directly from an actual or attempted theft of or unlawful entry into those containers.

#### D. Outside the Premises - Theft of Money and Securities

We will pay for loss of **money** and **securities** outside the **premises** in the care and custody of a **messenger** or an armored motor vehicle company resulting directly from **theft**, disappearance or destruction.

#### E. Money Orders and Counterfeit Money

We will pay for loss resulting directly from your having accepted in good faith, in exchange for merchandise, **money** or services:

- 1. Money orders issued by any post office, express company or bank that are not paid upon presentation; or
- 2. Counterfeit money that is acquired during the regular course of business.

#### F. Computer Fraud

We will pay for loss of or damage to **money**, **securities** and **other property** resulting directly from the use of any computer to fraudulently cause a transfer of that property from inside the **premises** or **banking premises**:

- 1. To a person (other than a messenger) outside those premises; or
- 2. To a place outside those premises.

#### G. Funds Transfer Fraud

We will pay for loss of **funds** resulting directly from a **fraudulent instruction** directing a financial institution to transfer, pay or deliver **funds** from your **transfer account**.

#### **SECTION II - DEFINITIONS**

Where set forth in bold type in this Coverage Part, whether in singular or in plural, the following terms shall have the meanings indicated.

- **A.** Banking premises means the interior of that portion of any building occupied by a banking institution or similar safe depository.
- B. Counterfeit money means an imitation of money that is intended to deceive and to be taken as genuine.
- C. Debtor in possession means a "debtor in possession" as that term is defined in Title 11 of the United States Code, as amended.
- **D. Discover** or **discovered** means the time when you first become aware of facts which would cause a reasonable person to assume that a loss of a type covered by this insurance has been or will be incurred, regardless of when the act or acts causing or contributing to such loss occurred, even though the exact amount or details of loss may not then be known.

**Discover** or **discovered** also means the time when you first receive notice of an actual or potential claim in which it is alleged that you are liable to a third party under circumstances which, if true, would constitute a loss under this insurance.

#### E. Employee:

- 1. Employee means:
  - a. Any natural person:
    - (1) While in your service and for the first 30 days immediately after termination of service, unless such termination is due to theft or any other dishonest act committed by the employee;
    - (2) Who you compensate directly by salary, wages or commissions; and
    - (3) Who you have the right to direct and control while performing services for you;
  - **b.** Any natural person who is furnished temporarily to you:
    - (1) To substitute for a permanent **employee** as defined in Paragraph 1.a., who is on leave; or
    - (2) To meet seasonal or short-term work load conditions;

while that person is subject to your direction and control and performing services for you, excluding, however, any such person while having care and custody of property outside the **premises**;

- **c.** Any natural person who is leased to you under a written agreement between you and a labor leasing firm, to perform duties related to the conduct of your business, but does not mean a temporary employee as defined in Paragraph **1.b.**;
- d. Any natural person who is:

- (1) A trustee, officer, employee, administrator or manager, except an administrator or manager who is an independent contractor, of any employee benefit plan; and
- (2) A director or trustee of yours while that person is engaged in handling **funds** or **other property** of any **employee benefit plan**;
- **e.** Any natural person who is a former **employee**, partner, **member**, **manager**, director or trustee retained as a consultant while performing services for you;
- **f.** Any natural person who is a guest student or intern pursuing studies or duties, excluding, however, any such person while having care and custody of property outside the **premises**;
- g. Any employee of an entity merged or consolidated with you prior to the effective date of this insurance;
- **h.** Any of your **managers**, directors or trustees while:
  - (1) Performing acts within the scope of the usual duties of an employee; or
  - (2) Acting as a member of any committee duly elected or appointed by resolution of your board of directors or board of trustees to perform specific, as distinguished from general, directorial acts on your behalf; or
- i. Any non-compensated natural person:
  - (1) Other than one who is a fund solicitor, while performing services for you that are usual to the duties of an employee; or
  - (2) While acting as a fund solicitor during fund raising campaigns.
- 2. Employee does not mean any agent, broker, factor, commission merchant, consignee, independent contractor or representative of the same general character not specified in Paragraph **D.1**.
- 3. Employee also means any employee of any subsidiary.
- **F. Employee benefit plan** means any welfare or pension benefit plan that you sponsor and which is subject to the Employee Retirement Income Security Act of 1974 (ERISA) and any amendments thereto.
- **G.** Forgery means the signing of the name of another person or organization with intent to deceive; it does not mean a signature which consists in whole or in part of one's own name signed with or without authority, in any capacity, for any purpose.

#### H. Fraudulent Instructions means:

- 1. An electronic, telegraphic, cable, teletype, telefacsimile or telephone instruction which purports to have been transmitted by you, but which was in fact fraudulently transmitted by someone else without your knowledge or consent;
- 2. A written instruction (other than those described in Insuring Agreement B.) issued by you, which was forged or altered by someone other than you without your knowledge or consent, or which purports to have been issued by you, but was in fact fraudulently issued without your knowledge or consent; or
- **3.** An electronic, telegraphic, cable, teletype, telefacsimile, telephone or written instruction initially received by you which purports to have been transmitted by an **employee** but which was in fact fraudulently transmitted by someone else without your or the **employee's** knowledge or consent.
- I. Funds means money and securities.
- J. Manager means a person serving in a directorial capacity for a limited liability company.
- **K. Member** means an owner of a limited liability company represented by its membership interest, who also may serve as a **manager**.
- **L. Messenger** means you, or a relative of yours, or any of your partners or **members**, or any **employee** while having care and custody of property outside the **premises**.
- M. Money means:
  - 1. Currency, coins and bank notes in current use and having a face value; and
  - 2. Travelers checks, register checks and money orders held for sale to the public.
- N. Occurrence means:

- 1. Under Insuring Agreement A .:
  - a. An individual act:
  - b. The combined total of all separate acts whether or not related; or
  - c. A series of acts whether or not related;

committed by an **employee** acting alone or in collusion with other persons, during the Policy Period shown in the Common Policy Declarations, before such Policy Period or both.

- 2. Under Insuring Agreement B .:
  - a. An individual act;
  - **b.** The combined total of all separate acts whether or not related; or
  - **c.** A series of acts whether or not related;

committed by a person acting alone or in collusion with other persons, involving one or more instruments, during the Policy Period shown in the Common Policy Declarations, before such Policy Period or both.

- 3. Under All Other Insuring Agreements:
  - a. An individual act or event;
  - **b.** The combined total of all separate acts or events whether or not related; or
  - **c.** A series of acts or events whether or not related;

committed by a person acting alone or in collusion with other persons, or not committed by any person, during the Policy Period shown in the Common Policy Declarations, before such Policy Period or both.

- O. Other property means any tangible property other than money and securities that has intrinsic value. Other property does not include computer programs, electronic data or any property specifically excluded under this insurance.
- P. Policy year means the period within the Policy Period from the inception date as set forth in the Common Policy Declarations to the succeeding anniversary date exactly 1 year later at 12:01 AM standard time, and policy year means any subsequent annual period between anniversary dates at 12:01 AM standard time thereafter. In the event of a Policy Period less than 1 year, the policy year will be the same as the Policy Period.

In the event of an odd term Policy Period longer than 1 year, the **policy year** is the period from the inception date to the next chronological date which precedes the expiration date by exactly 1 or more years at 12:01 AM standard time. If there are subsequent annual periods remaining in the Policy Period after that date at 12:01 AM standard time, such annual periods will each be a **policy year**.

However, if after the issuance of this Coverage Part, any **policy year** is extended for an additional period of less than 12 months, that additional period of time will be deemed to be part of the last preceding **policy year**.

- Q. Premises means the interior of that portion of any building you occupy in conducting your business.
- **R.** Securities means negotiable and nonnegotiable instruments or contracts representing either money or property and includes:
  - 1. Tokens, tickets, revenue and other stamps (whether represented by actual stamps or unused value in a meter) in current use; and
  - **2.** Evidences of debt issued in connection with credit or charge cards, which cards are not issued by you; but does not include **money**.
- **S. Subsidiary** means any entity in which the **named insured** owns, directly or indirectly, more than 50% of the outstanding securities or voting rights representing the present right to vote for election of directors, trustees, managers (if a limited liability company) or equivalent positions and any such entity in its capacity as a **debtor in possession**.
- T. Theft means the unlawful taking of property to the deprivation of the Insured.

- **U.** Transfer account means an account maintained by you at a financial institution from which you can initiate the transfer, payment or delivery of **funds**:
  - **1.** By means of electronic, telegraphic, cable, teletype, telefacsimile or telephone instructions communicated directly through an electronic funds transfer system; or
  - 2. By means of written instructions (other than those described in Insuring Agreement B.) establishing the conditions under which such transfers are to be initiated by such financial institution through an electronic funds transfer system.
- V. Watchperson means any person you retain specifically to have care and custody of property inside the premises and who has no other duties.

#### **SECTION III - EXCLUSIONS**

The descriptions in the headings of these exclusions are solely for convenience and form no part of the terms and conditions of coverage.

#### A. Acts Committed by You, Your Partners or Your Members

This insurance does not cover loss resulting from theft or any other dishonest act committed by:

- 1. You; or
- 2. Any of your partners or **members**;

whether acting alone or in collusion with other persons.

#### B. Acts of Employees Learned of by You Prior to the Policy Period

This insurance does not cover loss caused by an **employee** if the **employee** had also committed **theft** or any other dishonest act prior to the effective date of this insurance and you or any of your partners, **members**, **managers**, officers, directors or trustees, not in collusion with the **employee**, learned of that **theft** or dishonest act prior to the Policy Period shown in the Common Policy Declarations.

#### C. Acts of Employees, Managers, Directors, Trustees or Representatives

This insurance does not cover loss resulting from **theft** or any other dishonest act committed by any of your **employees**, **managers**, directors, trustees or authorized representatives:

- 1. Whether acting alone or in collusion with other persons; or
- 2. While performing services for you or otherwise;

except when covered under Insuring Agreement A.

#### D. Confidential Information

This insurance does not cover loss resulting from:

- 1. The unauthorized disclosure of your confidential information including, but not limited to, patents, trade secrets, processing methods or customer lists; or
- 2. The unauthorized use or disclosure of confidential information of another person or entity which is held by you including, but not limited to, financial information, personal information, credit card information or similar non-public information.

#### E. Governmental Action

This insurance does not cover loss resulting from seizure or destruction of property by order of governmental authority.

#### F. Indirect Loss

This insurance does not cover loss that is an indirect result of an **occurrence** covered by this insurance including, but not limited to, loss resulting from:

- 1. Your inability to realize income that you would have realized had there been no loss of or damage to money, securities or other property.
- 2. Payment of damages of any type for which you are legally liable. But, we will pay compensatory damages arising directly from a loss covered under this insurance.

**3.** Payment of costs, fees or other expenses you incur in establishing either the existence or the amount of loss under this insurance.

#### G. Legal Fees, Costs and Expenses

This insurance does not cover fees, costs and expenses incurred by you which are related to any legal action, except when covered under Insuring Agreement **B.** 

#### H. Nuclear Hazard

This insurance does not cover loss or damage resulting from nuclear reaction or radiation or radioactive contamination, however caused.

#### Pollutants

This insurance does not cover loss or damage caused by or resulting from pollutants. Pollutants mean any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals, petroleum and petroleum by-products, and waste. Waste includes materials to be recycled, reconditioned or reclaimed. Pollutants include but are not limited to substances which are generally recognized in industry or government to be harmful or toxic to persons, property, or the environment regardless of whether injury or damage is caused directly or indirectly by the pollutants and whether:

- 1. You are regularly or otherwise engaged in activities which taint or degrade the environment; or
- 2. You use, generate or produce the pollutant.

#### J. War and Military Action

This insurance does not cover loss or damage resulting from:

- 1. War, including undeclared or civil war;
- **2.** Warlike action by a military force, including action in hindering or defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or
- **3.** Insurrection, rebellion, revolution, usurped power, or action taken by governmental authority in hindering or defending against any of these.

#### K. Inventory Shortages

Insuring Agreements **A.** and **F.** do not cover loss, or that part of any loss, the proof of which as to its existence or amount is dependent upon:

- 1. An inventory computation; or
- 2. A profit and loss computation.

However, for Insuring Agreement **A** only, where you establish wholly apart from such computations that you have sustained a loss, then you may offer your inventory records and actual physical count of inventory in support of the amount of loss claimed.

#### L. Trading

Insuring Agreement **A.** does not cover loss resulting from trading, whether in your name or in a genuine or fictitious account.

#### M. Warehouse Receipts

Insuring Agreement **A.** does not cover loss resulting from the fraudulent or dishonest signing, issuing, cancelling or failing to cancel, a warehouse receipt or any papers connected with it.

#### N. Accounting or Arithmetical Errors or Omissions

Insuring Agreements C. and D. do not cover loss resulting from accounting or arithmetical errors or omissions.

#### O. Exchanges or Purchases

Insuring Agreements **C.** and **D.** do not cover loss resulting from the giving or surrendering of property in any exchange or purchase.

#### P. Fire

Insuring Agreements C. and D. do not cover loss or damage resulting from fire, however caused, except:

- 1. Loss of or damage to money and securities; and
- 2. Loss from damage to a safe or vault.

#### Q. Money Operated Devices

Insuring Agreements C. and D. do not cover loss of property contained in any money operated device unless the amount of **money** deposited in it is recorded by a continuous recording instrument in the device.

#### R. Motor Vehicles or Equipment and Accessories

Insuring Agreements **C.** and **D.** do not cover loss of or damage to motor vehicles, trailers or semi-trailers or equipment and accessories attached to them.

#### S. Transfer or Surrender of Property

- 1. Insuring Agreements C. and D. do not cover loss of or damage to property after it has been transferred or surrendered to a person or place outside the **premises** or **banking premises**:
  - a. On the basis of unauthorized instructions;
  - **b.** As a result of a threat to do bodily harm to any person;
  - c. As a result of a threat to do damage to any property;
  - **d.** As a result of a threat to introduce a denial of service attack into your computer system;
  - As a result of a threat to introduce a virus or other malicious instruction into your computer system which is designed to damage, destroy or corrupt data or computer programs stored within your computer system;
  - f. As a result of a threat to contaminate, pollute or render substandard your products or goods; or
  - **g.** As a result of a threat to disseminate, divulge or utilize:
    - (1) Your confidential information; or
    - (2) Weaknesses in the source code within your computer system.
- 2. But, this Exclusion does not apply under Insuring Agreement **D.** to loss of **money**, **securities** or **other property** while outside the **premises** in the care and custody of a **messenger** if you:
  - a. Had no knowledge of any threat at the time the conveyance began; or
  - b. Had knowledge of a threat at the time the conveyance began, but the loss was not related to the threat.

#### **T.** Vandalism

Insuring Agreements **C.** and **D.** do not cover loss from damage to the **premises** or its exterior, or to any safe, vault, cash register, cash box, cash drawer or **other property** by vandalism or malicious mischief.

#### U. Voluntary Parting of Title to or Possession of Property

Insuring Agreements **C.** and **D.** do not cover loss resulting from your, or anyone acting on your express or implied authority, being induced by any dishonest act to voluntarily part with title to or possession of any property.

#### V. Insured Initiated Transfer

- Insuring Agreement F. does not cover loss resulting directly or indirectly from you, your employee or any other natural person acting on your behalf having initiated, authorized or acted to assist in the transfer of money, securities or other property, regardless of whether such initiation, authorization or action was made voluntarily, under any real or perceived duress, or as the result of a communication (including, but not limited to, a legitimate or fraudulent email) directing such transfer.
- 2. Insuring Agreement G. does not cover loss resulting directly or indirectly from you, your **employee** or any other natural person acting on your behalf instructing a financial institution to pay or deliver **funds** from your **transfer account**, regardless of whether such instruction was issued voluntarily, under any

real or perceived duress, or as the result of a communication (including, but not limited to, a legitimate or fraudulent email) directing such transfer.

#### W. Credit Card Transactions

Insuring Agreement **F.** does not cover loss resulting from the use or purported use of credit, debit, charge, access, convenience, identification, stored-value or other cards or the information contained on such cards.

#### X. Funds Transfer Fraud

Insuring Agreement **F.** does not cover Loss resulting from a **fraudulent instruction** directing a financial institution to transfer, pay or deliver **funds** from your **transfer account**.

#### Y. Computer Fraud

Insuring Agreement **G.** does not cover loss resulting from the use of a computer to fraudulently cause a transfer of **money**, **securities**, or **other property**.

#### **SECTION IV - LIMIT OF INSURANCE**

- **A.** The most we will pay for all loss resulting directly from an **occurrence** is the applicable Limit of Insurance shown in the Declarations.
- **B.** If any loss is covered under more than one Insuring Agreement or Coverage, the most we will pay for such loss shall not exceed the largest Limit of Insurance available under any one of those Insuring Agreements or Coverages.
- **C.** The Limits of Insurance stated in the Declarations are the most we will pay for all loss under any one Insuring Agreement or Coverage in any one **policy year**, regardless of the number of **occurrences**.

The Limits of Insurance of this Coverage Part apply separately to each policy year.

#### **SECTION V - DEDUCTIBLE**

- **A.** We will not pay for loss resulting directly from an **occurrence** unless the amount of loss exceeds the Deductible Amount shown in the Declarations. We will then pay the amount of loss in excess of the Deductible Amount, up to the Limit of Insurance.
- **B.** In the event this insurance applies on an excess basis per Paragraph **b.(3)** in Condition **VI.A.11. Other Insurance**, then only the single highest deductible will apply to the loss.

#### **SECTION VI - CONDITIONS**

#### A. CONDITIONS APPLICABLE TO ALL INSURING AGREEMENTS

#### 1. Additional Premises or Employees

If, while this insurance is in force, you establish any additional **premises** or hire additional **employees**, other than through consolidation or merger with, or purchase or acquisition of assets or liabilities of, another entity, such **premises** and **employees** shall automatically be covered under this insurance. Notice to us of an increase in the number of **premises** or **employees** need not be given and no additional premium need be paid for the remainder of the Policy Period shown in the Common Policy Declarations.

#### 2. Concealment, Misrepresentation or Fraud

This insurance is void in any case of fraud by you as it relates to this insurance at any time. It is also void if you or any other Insured, at any time, intentionally conceal or misrepresent a material fact concerning:

- a. This insurance;
- **b.** The property covered under this insurance;
- c. Your interest in the property covered under this insurance; or
- **d.** A claim under this insurance.

#### 3. Consolidation - Merger or Acquisition

If you consolidate or merge with, or purchase or acquire the assets or liabilities of, another entity:

- a. You must give us written notice as soon as possible and obtain our written consent to extend the coverage provided by this insurance to such consolidated or merged entity or such purchased or acquired assets or liabilities. We may condition our consent by requiring payment of an additional premium; but
- b. For the first 90 days after the effective date of such consolidation, merger or purchase or acquisition of assets or liabilities, the coverage provided by this insurance shall apply to such consolidated or merged entity or such purchased or acquired assets or liabilities, provided that all occurrences causing or contributing to a loss involving such consolidation, merger or purchase or acquisition of assets or liabilities, must take place after the effective date of such consolidation, merger or purchase or acquisition of assets or liabilities.

#### 4. Cooperation

You must cooperate with us in all matters pertaining to this insurance as stated in its terms and conditions.

#### 5. Duties in the Event of Loss

After you **discover** a loss or a situation that may result in loss of or damage to **money**, **securities** or **other property** you must:

- a. Notify us as soon as possible. If you have reason to believe that any loss (except for loss covered under Insuring Agreement A. or B.) involves a violation of law, you must also notify the local law enforcement authorities.
- **b.** Submit to examination under oath at our request and give us a signed statement of your answers.
- c. Produce for our examination all pertinent records.
- d. Give us a detailed, sworn proof of loss within 120 days.
- e. Cooperate with us in the investigation and settlement of any claim.

#### 6. Employee Benefit Plans

- **a.** The **employee benefit plans** (hereafter referred to as Plan) are included as Insureds under Insuring Agreement **A.**
- b. If any Plan is insured jointly with any other entity under this insurance, you or the Plan Administrator must select a Limit of Insurance for Insuring Agreement A. that is sufficient to provide a Limit of Insurance for each Plan that is at least equal to that required if each Plan were separately insured.
- **c.** With respect to loss sustained or **discovered** by any such Plan, Insuring Agreement **A** is replaced by the following:
  - We will pay for loss of or damage to **funds** and **other property** resulting directly from fraudulent or dishonest acts committed by an **employee**, whether identified or not, acting alone or in collusion with other persons.
- **d.** If the first Named Insured is an entity other than a Plan, any payment we make for loss sustained by any Plan will be made to the Plan sustaining the loss.
- **e.** If two or more Plans are insured under this insurance, any payment we make for loss:
  - (1) Sustained by two or more Plans; or
  - (2) Of commingled funds or other property of two or more Plans;

resulting directly from an **occurrence** will be made to each Plan sustaining loss in the proportion that the Limit of Insurance required for each Plan bears to the total Limit of Insurance of all Plans sustaining loss.

f. The Deductible Amount applicable to Insuring Agreement A. does not apply to loss sustained by any Plan.

#### 7. Extended Period to Discover Loss

We will pay for loss that you sustained prior to the effective date of cancellation of this insurance, which is **discovered** by you:

- a. No later than 60 days from the date of that cancellation. However, this extended period to discover loss terminates immediately upon the effective date of any other insurance obtained by you, whether from us or another insurer, replacing in whole or in part the coverage afforded under this insurance, whether or not such other insurance provides coverage for loss sustained prior to its effective date.
- b. No later than 1 year from the date of that cancellation with regard to any employee benefit plans.

#### 8. Joint Insured

- **a.** If more than one Insured is named in the Declarations, the first Named Insured will act for itself and for every other Insured for all purposes of this insurance. If the first Named Insured ceases to be covered, then the next Named Insured will become the first Named Insured.
- **b.** If any Insured, or partner, **member** or officer of that Insured has knowledge of any information relevant to this insurance, that knowledge is considered knowledge of every Insured.
- **c.** An **employee** of any Insured is considered to be an **employee** of every Insured.
- **d.** If this insurance or any of its coverages is cancelled as to any Insured, loss sustained by that Insured is covered only if it is **discovered** by you:
  - (1) No later than 60 days from the date of that cancellation. However, this extended period to discover loss terminates immediately upon the effective date of any other insurance obtained by that Insured, whether from us or another insurer, replacing in whole or in part the coverage afforded under this insurance, whether or not such other insurance provides coverage for loss sustained prior to its effective date.
  - (2) No later than 1 year from the date of that cancellation with regard to any **employee benefit** plans.
- **e.** We will not pay more for loss sustained by more than one Insured than the amount we would pay if all such loss had been sustained by one Insured.
- f. Payment by us to the first Named Insured for loss sustained by any Insured, other than an employee benefit plan, shall fully release us on account of such loss.

#### Legal Action Against Us

You may not bring any legal action against us involving loss:

- **a.** Unless you have complied with all the terms of this insurance;
- b. Until 90 days after you have filed proof of loss with us; and
- c. Unless brought within 2 years from the date you discovered the loss.

If any limitation in this Condition is prohibited by law, such limitation is amended so as to equal the minimum period of limitation provided by such law.

#### **10.** Liberalization

If we adopt any revision that would broaden the coverage under this insurance and would be effective during the Policy Period without additional premium, the broadened coverage will immediately apply to this insurance as of the latter of:

- **a.** The date we implemented the change in the headquarters state which is the basis upon which the policy was issued; or
- **b.** The date the applicable Coverage Part became effective.

#### 11. Other Insurance

If other valid and collectible insurance is available to you for loss covered under this insurance, our obligations are limited as follows:

#### a. Primary Insurance:

When this insurance is written as primary insurance, and:

- (1) You have other insurance subject to the same terms and conditions as this insurance, issued by an insurer other than us or an insurer affiliated with us, we will pay our share of the covered loss. Our share is the proportion that the applicable Limit of Insurance shown in the Declarations bears to the total limit of all insurance covering the same loss.
- (2) You have other insurance, issued by an insurer other than us or an insurer affiliated with us, covering the same loss other than that described in Paragraph a.(1), we will only pay for the amount of loss that exceeds:
  - (a) The Limit of Insurance and Deductible Amount of that other insurance, whether you can collect on it or not; or
  - (b) The Deductible Amount shown in the Declarations;

whichever is greater. Our payment for loss is subject to the terms and conditions of this insurance.

#### b. Excess Insurance:

- (1) When this insurance is written excess over other insurance issued by an insurer other than us or an insurer affiliated with us, we will only pay for the amount of loss that exceeds the Limit of Insurance and Deductible Amount of that other insurance, whether you can collect on it or not. Our payment for loss is subject to the terms and conditions of this insurance.
- (2) However, if loss covered under this insurance is subject to a Deductible, we will reduce the Deductible Amount shown in the Declarations, by the sum total of all such other insurance issued by an insurer other than us or an insurer affiliated with us, plus any Deductible Amount applicable to that other insurance.
- (3) This insurance is excess of, and applies in addition to, any similar or identical insurance coverage provided by any other Coverage Part forming a part of the policy of insurance of which this Coverage Part forms a component. However, this insurance will not apply to that part of a loss falling within any deductible amount.
  - Paragraph (3) above supersedes any competing Other Insurance Condition contained in any other Coverage Part issued by us.

#### 12. Ownership of Property; Interests Covered

The property covered under this insurance is limited to property:

- a. That you own or lease; or
- **b.** That you hold for others whether or not you are legally liable for the loss of such property.

However, this insurance is for your benefit only. It provides no rights or benefits to any other person or organization. Any claim for loss that is covered under this insurance must be presented by you.

#### 13. Policy Bridge - Discovery Replacing Loss Sustained

- a. If this insurance replaces insurance that provided you with an extended period of time after cancellation in which to discover loss and which did not terminate at the time this insurance became effective:
  - (1) We will not pay for any loss that occurred during the Policy Period of that prior insurance which is **discovered** by you during the extended period to **discover** loss, unless the amount of loss exceeds the Limit of Insurance and Deductible Amount of that prior insurance. In that case, we will pay for the excess loss subject to the terms and conditions of this policy.
  - (2) However, any payment we make for the excess loss will not be greater than the difference between the Limit of Insurance and Deductible Amount of that prior insurance and the Limit of Insurance shown in the Declarations. We will not apply the Deductible Amount shown in the Declarations to this excess loss.
- b. The Other Insurance Condition VI.A.11. does not apply to this Condition.

#### 14. Records

You must keep records of all property covered under this insurance so we can verify the amount of any loss.

#### 15. Recoveries

- a. Any recoveries, whether effected before or after any payment under this insurance, whether made by us or you, shall be applied net of the expense of such recovery:
  - (1) First, to you in satisfaction of your covered loss in excess of the amount paid under this insurance;
  - (2) Second, to us in satisfaction of amounts paid in settlement of your claim;
  - (3) Third, to you in satisfaction of any Deductible Amount; and
  - (4) Fourth, to you in satisfaction of any loss not covered under this insurance.
- **b.** Recoveries do not include any recovery:
  - (1) From insurance, suretyship, reinsurance, security or indemnity taken for our benefit; or
  - (2) Of original **securities** after duplicates of them have been issued.

#### **16.** Territory

This insurance covers loss that you sustain resulting directly from an occurrence taking place within the United States of America (including its territories and possessions), Puerto Rico and Canada.

#### 17. Transfer of Your Rights of Recovery Against Others to Us

You must transfer to us all your rights of recovery against any person or organization for any loss you sustained and for which we have paid or settled. You must also do everything necessary to secure those rights and do nothing after loss to impair them.

#### 18. Valuation - Settlement

- The value of any loss for purposes of coverage under this policy shall be determined as follows:
  - (1) Loss of money but only up to and including its face value. We will, at your option, pay for loss of money issued by any country other than the United States of America:
    - (a) At face value in the money issued by that country; or
    - (b) In the United States of America dollar equivalent determined by the rate of exchange published in The Wall Street Journal on the day the loss was discovered.
  - (2) Loss of securities but only up to and including their value at the close of business on the day the loss was **discovered**. We may, at our option:
    - (a) Pay the market value of such securities or replace them in kind, in which event you must assign to us all your rights, title and interest in and to those securities; or
    - (b) Pay the cost of any Lost Securities Bond required in connection with issuing duplicates of the **securities**. However, we will be liable only for the payment of so much of the cost of the bond as would be charged for a bond having a penalty not exceeding the lesser of the:
      - 1) Market value of the **securities** at the close of business on the day the loss was discovered; or
      - The Limit of Insurance applicable to the **securities**.
  - (3) Loss of or damage to other property or loss from damage to the premises or its exterior for the replacement cost of the property without deduction for depreciation. However, we will not pay more than the least of the following:
    - (a) The cost to replace the lost or damaged property with property of comparable material and quality and used for the same purpose;
    - (b) The amount you actually spend that is necessary to repair or replace the lost or damaged property; or
    - (c) The Limit of Insurance applicable to the lost or damaged property.

With regard to Paragraphs 18.a.(3)(a) through 18.a.(3)(c), we will not pay on a replacement cost basis for any loss or damage:

- 1) Until the lost or damaged property is actually repaired or replaced; and
- 2) Unless the repairs or replacement are made as soon as reasonably possible after the loss or damage.

If the lost or damaged property is not repaired or replaced, we will pay on an actual cash value basis.

- **b.** We will, at your option, settle loss or damage to property other than **money**:
  - (1) In the money of the country in which the loss or damage occurred; or
  - (2) In the United States of America dollar equivalent of the **money** of the country in which the loss or damage occurred determined by the rate of exchange published in *The Wall Street Journal* on the day the loss was **discovered**.
- c. Any property that we pay for or replace becomes our property.

#### 19. Changes in This Coverage Part

No change or modification of, or assignment of interest under this Coverage Part shall be effective except when made by us through a written endorsement to this policy.

#### B. CONDITIONS APPLICABLE TO INSURING AGREEMENT A.

#### 1. Termination as to Any Employee

This Insuring Agreement terminates as to any employee:

- a. As soon as:
  - **(1)** You; or
  - **(2)** Any of your partners, **members**, **managers**, officers, directors or trustees not in collusion with the **employee**;

learn of **theft** or any other dishonest act committed by the **employee** whether before or after becoming employed by you.

**b.** On the date specified in a notice mailed to the first Named Insured. That date will be at least 30 days after the date of mailing.

We will mail or deliver our notice to the first Named Insured's last mailing address known to us. If notice is mailed, proof of mailing will be sufficient proof of notice.

#### 2. Territory

We will pay for loss caused by any **employee** while temporarily outside the territory specified in the Territory Condition **VI.A16.** for a period of not more than 90 consecutive days.

#### C. CONDITIONS APPLICABLE TO INSURING AGREEMENT B.

#### 1. Deductible Amount

The Deductible Amount does not apply to legal expenses paid under Insuring Agreement B.

#### 2. Electronic and Mechanical Signatures

We will treat signatures that are produced or reproduced electronically, mechanically or by other means the same as handwritten signatures.

#### 3. Proof of Loss

You must include with your proof of loss any instrument involved in that loss, or, if that is not possible, an affidavit setting forth the amount and cause of loss.

#### **4.** Territory

We will cover loss that you sustain resulting directly from an **occurrence** taking place anywhere in the world. Territory Condition **VI.A16.** does not apply to Insuring Agreement **B.** 

#### D. CONDITIONS APPLICABLE TO INSURING AGREEMENT D.

#### 1. Armored Motor Vehicle Companies

Under Insuring Agreement D., we will only pay for the amount of loss you cannot recover:

- a. Under your contract with the armored motor vehicle company; and
- **b.** From any insurance or indemnity carried by, or for the benefit of customers of, the armored motor vehicle company.

#### 2. Special Limit of Insurance for Specified Property

We will only pay up to the lesser of \$5,000 or the Limit of insurance for any one **occurrence** of loss of or damage to:

- Precious metals, precious or semi-precious stones, pearls, furs, or completed or partially completed articles made of or containing such materials that constitute the principal value of such articles; or
- **b.** Manuscripts, drawings, or records of any kind, or the cost of reconstructing them or reproducing any information contained in them.

#### E. CONDITIONS APPLICABLE TO INSURING AGREEMENT F.

#### 1. Special Limit of Insurance for Specified Property

We will only pay up to \$5,000 for any one **occurrence** of loss of, and loss from damage to, manuscripts, drawings, or records of any kind or the cost of reconstructing them or reproducing any information contained in them.

#### 2. Territory

We will cover loss that you sustain resulting directly from an **occurrence** taking place anywhere in the world. Territory Condition **VI.A.16.** does not apply to Insuring Agreement **F.** 

# IMPORTANT NOTICE TO TEXAS POLICYHOLDERS CRIME COVERAGE CRIME EXPANDED COVERAGE (XC®)

THIS COVERAGE PART PROVIDES COVERAGE ON A DISCOVERY BASIS. THE NAMED INSURED IS INDEMNIFIED FOR LOSSES SUSTAINED AT ANY TIME AND DISCOVERED DURING THE POLICY PERIOD OR DISCOVERED DURING THE EXTENDED PERIOD TO DISCOVER LOSS.