

STUDENT FEEDBACK FORM (On course completion)

Date:	
Course:	
Student Name:	
Student ID:	

Feedback on Training and assessments:

S. NO.	PARTICULARS	YES	NO
1	Did all your classes start and finish on time		
2	Was your trainer well prepared for class		
3	Did you have the right resources to do your training		
4	Were you satisfied with your trainer's methods		
5	Was your class easy to cope with		
6	Were your class notes and training materials easy to use		
7	Did the trainer prepare you for your assessment		
8	Were your assessment results returned quickly		
9	Did you receive enough help from your trainer		

Any other comments regarding your classes:

Feedback on Administration

S. NO.	PARTICULARS	EXCELLENT	GOOD	FAIR	POOR
1	Quality of customer service				
2	Promptness of the service provided				
3	Communication skills of staff				
4	Attentiveness of staff				
5	Your concerns were followed through and resolved to your satisfaction				

Student Initial:

Any other comments regarding administration services:

Feedback on Campus

S. NO.	PARTICULARS	EXCELLENT	GOOD	FAIR	POOR
1	Cleanliness of the campus				
2	WHS standard of campus				
3	Size of the campus				
4	Facilities provided in campus				
5	Quality of the kitchen				

Any other comments regarding campus:

Feedback on Agent and marketing material (if applicable)

S. NO.	PARTICULARS	EXCELLENT	GOOD	FAIR	POOR
1	Services provided by agent				
2	Information given by the agent				
3	Information seen on the marketing material (brochures, pamphlets etc.)				
4	Quality of the marketing material				

Any other comments regarding agents and marketing material:

Feedback on Griffin College student support services

Have you used the Griffin College student support services: **Yes** **No**

S. NO.	PARTICULARS	EXCELLENT	GOOD	FAIR	POOR
1	Quality of Griffin College student support services				
2	Quality of assistance provided by the counselor				
3	Information given by the counsellor				
4	Ambience of the student support room				

Did you benefit from the counseling services? Give comments: (if applicable)

Overall opinion of Griffin College

Suggestions for improving Griffin College services

Thank you for your Feedback!

Signature of Student

Date

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