

The Transit Windsor Board of Directors are pleased to present free lifetime unlimited conventional city\* transit services to Veterans. This program is a gesture of respect and acknowledgement of the personal sacrifice and commitment made to our community and Canada.

\* *Tunnel bus services excluded*

**Follow these steps in order to obtain your free Transit Windsor smart pass:**

1. Fill out the War Veterans Transit Pass Program application form.
2. Mail, fax or drop off the completed form and a photocopy of your Certificate of Service and/or Discharge Papers.
3. Transit Windsor will call you to advise when and where your pass is available for pickup.

**All Transit Windsor buses are fully accessible.**

**This does not include Handi-Transit services.**

## **APPLICATIONS TO:**

**Windsor International  
Transit Terminal**  
300 Chatham St. West  
Windsor, Ontario  
N9A 0A8

519.944.4111  
Fax: 519.256.6279

**Transit Windsor**  
3700 North Service Road East  
Windsor, Ontario  
N8W 5X2  
519.944.4111  
Fax: 519.944.5121  
tw@citywindsor.ca  
www.transitwindsor.ca



# **WAR VETERAN TRANSIT SMART PASS PROGRAM**

WWII, Korean and  
Vietnam War Veterans are  
eligible for a **FREE** lifetime  
Transit Windsor Smart Pass



**LEST WE FORGET**

## WHO IS ELIGIBLE?

The free lifetime smart pass program is open to the following veterans:

- Canadian and Allied Veterans who participated in active service during World War II, Korean, or Vietnam Wars and residing in the City of Windsor.

## HOW DO I APPLY?

Application forms must be completed with a photocopy of either a Certificate of Service and/or Discharge Papers. The Windsor Veterans Memorial Services Committee will process all applications.

### **Completed forms may be mailed, faxed or dropped off to:**

Windsor International Transit Terminal  
300 Chatham Street West  
Windsor, Ontario N9A 0A8  
Fax: 519.256.6279.

Please allow up to 30 days for processing forms.

## HOW WILL I RECEIVE MY PASS?

Transit Windsor will notify you directly that your application has been verified, that you are eligible for a free transit smart pass, and when you may pick up your pass at the Windsor International Transit Terminal.

**Your free lifetime transit smart pass is valid for unlimited city\* service.**

## WHAT IF I LOSE MY SMART PASS OR IF IT MALFUNCTIONS?

If you lose your free transit smart pass, kindly contact Transit Windsor at 519.255.6100 ext. 6628. We will verify and replace the lost pass at no charge.

If your pass stops reading correctly when tapped on the farebox, please call our office and we'll replace it.

## PROGRAM CONDITIONS

The following conditions apply to the War Veterans Transit Smart Pass Program:

- Pass is not valid on any cross border services (tunnel).
- Pass is non-transferable.
- Pass should be replaced if not working correctly. Please visit or contact our office.
- Pass may be confiscated if used by another person.

