



A B O V E

C L I E N T



EXPECTATIONS

REAL PROPERTY MANAGEMENT ACE | ABOVE CLIENT EXPECTATIONS

Real	Property	M ANAGEMENT
Real Property Management	Pis a People Business	M anagement Mastery Mission
☐ Respectful Responsible☐ Resilient Rational☐ Reliable Responsive	☐ People People☐ Polite Positive People☐ People Personality Person	Managerial ManagementManagement MasteryManagement Manager
☐ Real Property Management☐ Real Real Estate Experience☐ Real People People	□ Proven Performance□ Productive Performer□ Productivity Performance	Motivating ManagerMotivation MentorshipMental Mindset Mastery
 □ Rewarding Relationships □ Resolution Rapport □ Relations Relationships □ Realtor Relationships □ Reinforce Reset □ Redefine Reinvent □ Reassess Reconstruct □ Rectify Resolve Respond 	 □ People Personnel Proficiency □ People Proficient □ Professionally Pleasant □ Productivity Proficiency □ Promote Proficient People □ Productivity Precision □ People Performance □ Plan Personnel Proficiency 	 □ Management Mission □ Meticulous Management □ Management of Time □ Maintenance □ Maintenance Management □ Media Marketing □ Market Marketability □ Measure Market Marketability

ABOVE CLIENT EXPECTATIONS	Crisis creates Character	Experience expertise EXCELLENCE
☐ Aptitude Attitude Attributes ☐ Ambitious Articulate ☐ Analytical Accurate ☐ Attention Accuracy ☐ Awesome Approachable	 □ Common Sense is Common □ Charismatic Characteristics □ Committed Consistent □ Competent Critical Thinker □ Confident Charismatic 	☐ Enthusiastic Energetic ☐ Exceptionally Exceptional ☐ Experienced Educated ☐ Expert Expertise ☐ Expect Expectations

