



WHO



Property Management Asset Management



PROPERTY MANAGEMENT



Day to Day
Operation



Reactive and
Short-Term
Preventative
Maintenance



Small repairs
and renovations



Rent
Collection



Expense
Payment

ASSET MANAGEMENT





PROFESSIONAL
PROPERTY MANAGEMENT
CALGARY, ALBERTA



NEW HOMEOWNER INTRODUCTION



RPM ACE PORTFOLIO

NEW OWNER INTRODUCTION

WHO ARE WE?

WHAT DO WE DO?

WHAT SERVICES?

MANAGEMENT PLANS

MANAGEMENT FEES

WHERE?

WHEN?

WHY RPMACE?

ASKACE

HOW MUCH CAN I RENT FOR?

HOW MUCH DOES PROPERTY
MANAGEMENT COST?

ALL ABOUT THE NUMBERS

WHO

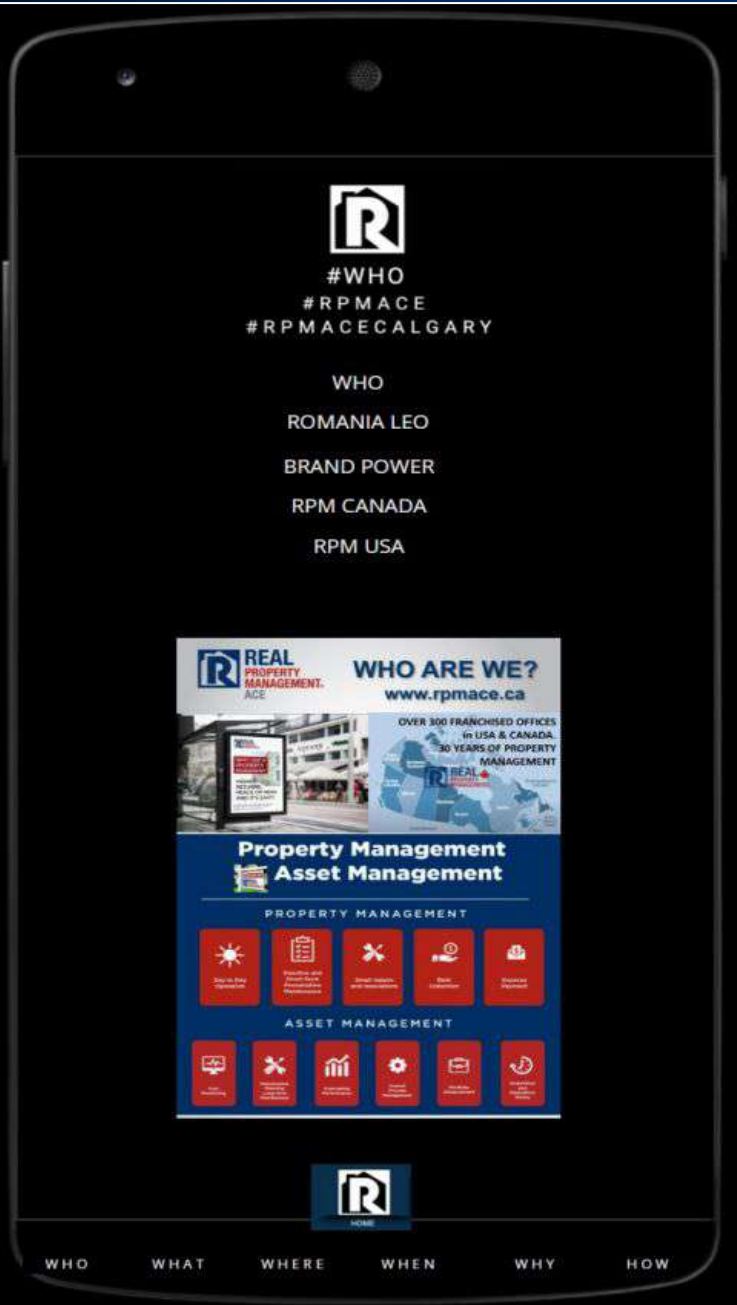
WHAT

WHERE

WHEN

WHY

HOW



WHO ARE WE?

RPMACECALGARY

RPM USA

RPM CANADA

ROMANIA LEO

WHO DO WE WORK WITH?

OWNERS|LANDLORDS

TENANTS

REALTORS

INVESTORS



WHO

WHAT

WHERE

WHEN

WHY

HOW



WHO

WHAT

WHERE

WHEN

WHY

HOW

CELEBRATING 5 YEARS



Home > Industry News > Real Property Management ACE opens in Calgary, AB

Industry News

Real Property Management ACE opens in Calgary, AB

by admin | April 12, 2018 | 0 comments | 644 views

Many of Romania's clients have been asking if she offers property management services, which is what led her to RPM. "As a realtor, my specialization has been in first-time home buyers and investors. First-time buyers turn into investors, and investors turn into landlords – and landlords go from one rental to multiple", she explains. "That's where I assist my clients, helping them with the most emotional purchase of their life and being their go-to when it comes to taking care of their biggest asset".

Romania and Ray purchased their first investment property 10 years ago. Now with 17 properties of their own, including an apartment building, partnering with RPM seemed like the logical next step.

"Romania is an accomplished real estate professional, and driven performer who will make an immediate impact on the property management landscape in Calgary," says Kap Hiroti, Managing Director of the Real Property Management Group of companies. "She joins an exceptional team of Real Property Management franchisees who are raising the bar for rental property management in Alberta, and across the country."

The team looks forward to distinguishing themselves in the highly competitive Calgary market by living their company motto of ACE – Achieve Above & Beyond, give Clients Confidence with our Competence, and with our Experience, Expertise & Excellence.

The Top Property Management Franchises of 2021

1. Real Property Management

Real Property Management realized early on that the biggest problem with property management is when rental properties sit vacant because maintaining and managing the property has to continue even when no rental income is coming in. Its business model is based on doing what it takes to fill vacancies with comprehensive marketing and advertising on behalf of owners.

It prides itself on communication, tenant screening, full-service leasing, rent collection, regular inspections, reliable maintenance, evictions when needed, comprehensive accounting, and regular adjustments to rental rates based on a full range of factors to reflect current market conditions. Property types handled include single-family homes, apartment complexes, Home Owner Associations (HOAs), vacation rentals, and commercial properties.

WHO ARE WE

ACCOUNTING, FINANCE & COMPLIANCE MANAGEMENT: KATELYN PHUNG

Katelyn is one of the Owners of RPM ACE who oversees the day-to-day operations management of RPM ACE. Katelyn's role is most integral as she ensures that rents are paid on time, as it is essential for Owners to receive rent payouts on time. All Brokerage compliance, accounting, lease administration, security deposits in trust, accuracy of rent rolls, billings and accounts receivable matters from invoices, cheques, Owner statements to compliance as a brokerage - all of these are managed by Katelyn.



LEASING: BRIDGIT KONG

Bridgit Kong is an experienced licensed Leasing Agent and she offers a high level of support and works with me on the leasing, marketing and overall management of our property portfolio. Bridgit comes from an extensive background of managing over 1500 units over the last 10 years. Her exceptional technical knowledge with systems and mechanics has been a great asset as a property managers but also as an asset manager.

CUSTOMER SERVICE: KARI NG

Kari Ng joins our Team as Customer Service Liaison. Kari's positive energy, customer service background and legal assistant experience makes her the perfect first point of contact for our Owners and Tenants. Kari ensures all inquiries, questions, and concerns are met in a professional and timely manner. Kari has been exceptional in ensuring Owner and Tenant concerns are responded with care and she ensures excellent Owner & Tenant relations are consistently established and maintained with the highest standards. Customer service with a personal touch is a priority for RPM ACE.



REAL PROPERTY MANAGEMENT ACE
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Broker: Real Property Management ACE | Independently Owned & Operated Brokerage & Franchise | Calgary AB

OUR TEAM



ABOVE CLIENT EXPECTATION



ACCOUNTABLE. COMMITTED. EXPERIENCED.

Real Property Management ACE is a local office in Calgary and was founded by Romania, Ray and Katelyn in 2018, a Family Team who believe synergy creates success. Real Property Management ACE is Accountable, Committed and Experienced. Our ACE Team manages your property with the following principles Achieve Above and; Beyond, ensure Client Confidence, and provide Expertise & Excellence. With their extensive experience in Property and Asset Management, the ACE Team offers exceptional quality tenant screening and provide professional property management services for Homeowners and Landlords.

The ACE Team is dedicated to treating each property as our own, committed to exceptional personalized service to Owners and Tenants. Real Property Management ACE specializes in helping Homeowners take care of their biggest asset, maximize their return on investment, and most importantly, save time and hassle.

BROKER: ROMANIA LEO

Romania is a licensed Broker with the Real Estate Council of Alberta (RECA), Romania's role is to build and maintain Owner and Tenant relationships. Owner/Tenant service is a crucial in managing your properties as as a Property Manager, and Asset Manager specializing in Leasing, Marketing, Business Development, Owner & Tenant Relations.

OPERATIONS MANAGEMENT: RAY LUC

Ray oversees RPM ACE's overall operations on a high level from maintenance to projects. We assist our clients with in order to get their property "Rent Ready." Ray supports the team with ensuring and maintaining Tenant satisfaction.



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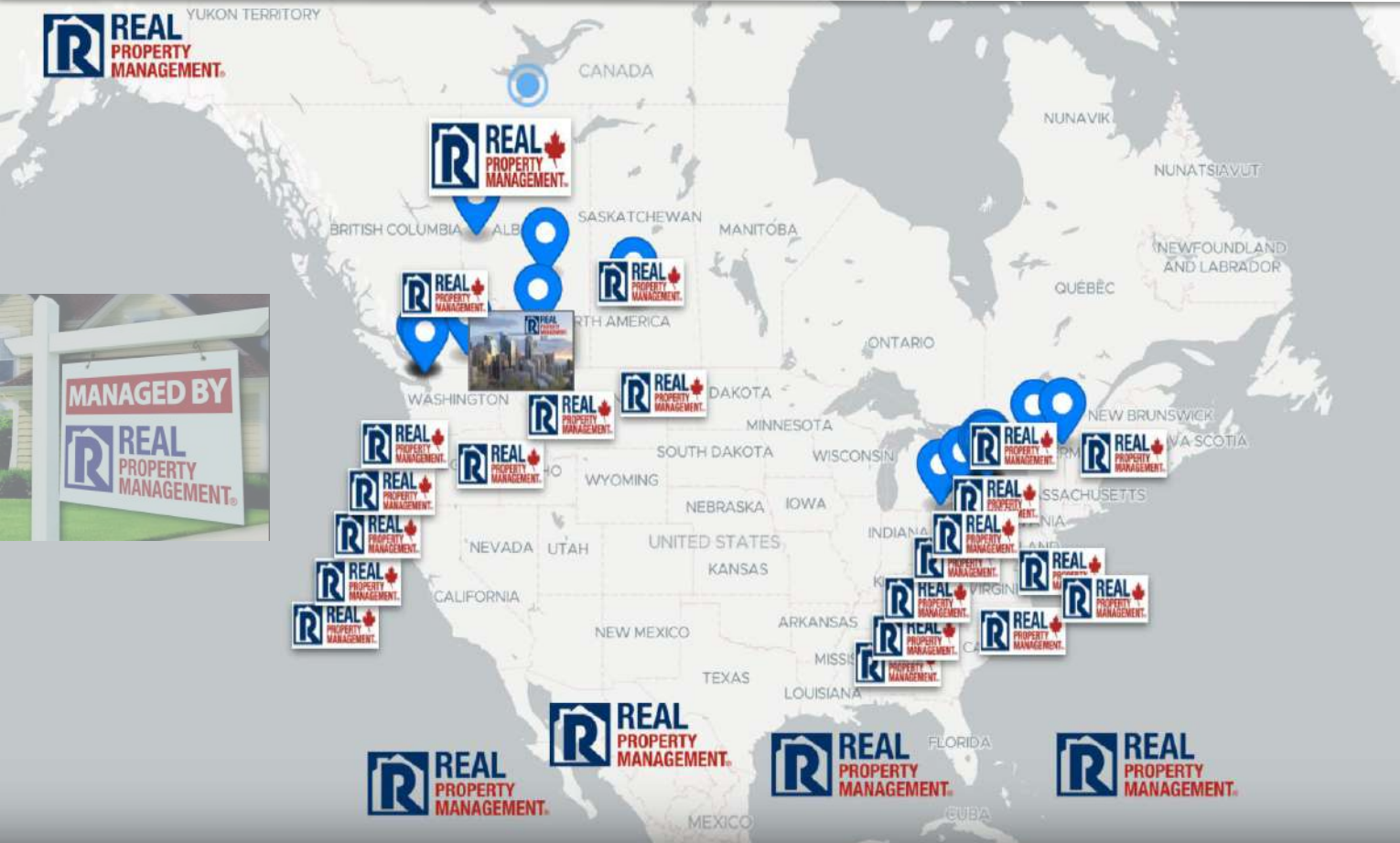
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RPM CANADA | USA FRANCHISED NETWORK



**OVER 300 FRANCHISED OFFICES
in USA & CANADA.
30 YEARS OF PROPERTY
MANAGEMENT**



W H O W H A T W H E R E W H E N W H Y



who we are

our **Purpose**

We strive to improve lives and our communities by continuously elevating property management standards.



who we are

our **Core Values**

- Relentlessly innovative
- Unwavering integrity
- Unquestioning reliability
- Sense of family
- Fervent belief in entrepreneurial success



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We strive to improve lives and our communities by continuously elevating property management standards.

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Relentlessly innovative • Unwavering integrity
Unquestioning reliability • Sense of family
Fervent belief in entrepreneurial success

our **Vision**

Become the most recognized, respected, and successful property management organization in America.

