

# PROPERTY MANAGEMENT

WHO

**WHAT** 

WHERE

WHEN

WHY

HOW

# PLANS | SERVICES | FEES



#### PROPERTY MANAGEMENT

UNFURNISHED MANAGEMENT PLAN

FURNISHED MANAGEMENT PLAN

LEASE ONLY

LEASE ONLY MANAGEMENT PLAN



DOWNLOAD MANAGEMENT AGREEMENT

<u>UNFURNISHED</u>

**FURNISHED** 

**LEASE ONLY** 



ACCOUNTABLE. COMMITTED. EXPERIENCED.

# MANAGEMENT PLANS | COMPARISON

UNFURNISHED	FURNISHED	LEASE ONLY			
☐ ONE (1) MONTH'S ☐ RENT LEASING FEE	NO LEASING FEE	ONE (1) MONTH'S RENT LEASING FEE			
→ + 10%   GROSS RENTS  MANAGEMENT FEE	+ 19%   GROSS RENTS MANAGEMENT FEE	☐ MINIMUM \$1600 LEASING FEE			
<ul><li>✓ Marketing</li><li>✓ Showings</li><li>✓ Credit   Reference Check</li><li>✓ Lease Execution</li></ul>	<ul><li>✓ Marketing</li><li>✓ Showings</li><li>✓ Credit   Reference Check</li><li>✓ Lease Execution</li></ul>	<ul><li>✓ Marketing</li><li>✓ Showings</li><li>✓ Credit   Reference Check</li><li>✓ Lease Execution</li></ul>			
<ul><li>✓ Security Deposit collection</li><li>✓ Monthly Rent Collection</li><li>✓ Monthly Rent Disbursement</li></ul>	<ul> <li>Security Deposit collection</li> <li>Monthly Rent Collection</li> <li>Monthly Rent Disbursement</li> </ul>	✓ Security Deposit collection  LEASE ONLY SERVICE  WE FIND & SECURE THE TENANT  YOU MANAGE YOURSELF			
<ul><li>✓ Move in inspection</li><li>✓ Move-Out Inspection</li></ul>	<ul><li>✓ Move in inspection</li><li>✓ Move-Out Inspection</li></ul>	✓ Move in inspection			
Maintenance   Management Tenant Management Lease Renewals Lease Extensions  PRICING LEASE Extensions  SCREENING LEASE Extensions  SCREENING LEASE LEASE Extensions  SCREENING LEASE	<ul> <li>✓ Maintenance   Management</li> <li>✓ Tenant Management</li> <li>✓ Lease Renewals</li> <li>✓ Lease Extensions</li> <li>✓ Inventory   Reports</li> <li>✓ Replenish Inventory           Supplies between         Move-In   Move-Out</li> <li>✓ Laundry   Linens</li> </ul>	LEASING VS. MANAGEMENT  LEASIN			





# MANAGEMENT PLANS | COMPARISON

ACCOUNTABLE. COMMITTED. EXPERIENCED.

SERVICES	UNFURNISHED	FURNISHED	LEASE ONLY
LEASING   MARKETING	<b>✓</b>	<b>✓</b>	<b>✓</b>
TENANT QUALIFYING   TENANT SCREENING	<b>✓</b>	<b>✓</b>	<b>~</b>
PROPERTY VIEWING	<b>✓</b>	<b>✓</b>	<b>✓</b>
TENANT DUE DILIGENCE   CREDIT   REFERENCE   EMPLOYMENT	<b>✓</b>	<b>✓</b>	<b>✓</b>
LEASE EXECUTION	<b>✓</b>	<b>~</b>	<b>✓</b>
SECURITY   DAMAGE DEPOSIT COLLECTION	<b>✓</b>	<b>✓</b>	~
MONTHLY RENT COLLECTION	<b>✓</b>	<b>✓</b>	<b>✓</b>
MONTHLY RENT DISBURSEMENT	<b>✓</b>	<b>~</b>	<b>✓</b>
MOVE -IN   INSPECTION	<b>✓</b>	<b>✓</b>	<b>✓</b>
MOVE-OUT   INSPECTION	<b>✓</b>	<b>~</b>	
MAINTENANCE   MANAGEMENT   SUBJECT TO OWNER APPROVAL	<b>✓</b>	~	
TENANT MANAGEMENT	<b>✓</b>	<b>~</b>	
LEASE RENEWALS	<b>✓</b>	<b>V</b>	
REPLENISH INVENTORY   SUPPLIES		<b>V</b>	





# PROPERTY MANAGEMENT PLANS | SERVICES | FEES

ACCOUNTABLE. COMMITTED. EXPERIENCED

## LEASING VS. MANAGEMENT

	LEASING	MANAGEMENT			
	FEE: ONE (1) MONTH'S RENT	F	EE: 10% GROSS RENT/MONTH		
0	Minimum Fee Applies \$800 + GST	٥	Minimum Fee Applies \$1600 + GST		
۵	LEASING SERVICES	•	MANAGEMENT SERVICES		
	<ul><li>✓ MARKETING</li><li>✓ ADVERTISING</li></ul>		<ul><li>✓ MONTHLY RENT COLLECTION</li><li>✓ MONTHLY RENT DISBURSEMENT</li></ul>		
	✓ LEASING REPORTS	•	OWNER ONLINE PORTAL		
	✓ MARKET RENT REPORTS		✓ MONTHLY OWNER STATEMENTS		
	✓ LEASING ACTIVITY REPORTS		✓ MANAGEMENT EXPENSE INVOICES		
	✓ TENANT PLACEMENT		MANAGE THE PROPERTY		
	✓ FIND TENANT		✓ PROPERTY HANDOVERS		
	✓ QUALIFY TENANT		✓ PROPERTY INSPECTIONS		
	✓ SCREEN TENANT		✓ TENANT MOVE-IN		
	✓ SHOW TENANT		✓ TENANT   MOVE-OUT		
	✓ PRE-APPROVE APPLICATIONS		MANAGE THE TENANT		
	✓ CHECK CREDIT REFERENCES		✓ TENANT RELATIONS   MEDIATION		
	SECURE TENANT		✓ TENANT RENEWAL  TERMINATION		
	✓ LEASE NEGOTIATIONS EXECUTION		MANAGE MAINTENANCE   REPAIRS		
	✓ COLLECT SECURITY DEPOSIT		✓ OWNER MAINTENANCE UPDATES		
	✓ TENANT MOVE-IN				





# MANAGEMENT PLANS WHAT'S THE DIFFERENCE?

## UNFURNISHED VS. FURNISHED

1U	NFURNISHED   RENTAL PLAN	F	URNISHED   RENTAL PLAN
	1 MONTH LEASING FEE	۵	NO LEASING FEE
	+ 10% MANAGEMENT FEE	13	19% MANAGEMENT FEE
	RPM SERVICES		RPM SERVICES
	MARKETING & LEASING	ا ت	MARKETING & LEASING
	MOVE-IN/OUT INSPECTIONS		MOVE-IN/OUT INSPECTIONS
	RENT COLLECTION		RENT COLLECTION
	MAINTENANCE COORDINATION	ا ت	MAINTENANCE COORDINATION
	ONLINE PORTAL ACCESS	۰	ONLINE PORTAL ACCESS
	24/7 EMERGENCY RESPONSE		24/7 EMERGENCY RESPONSE
	PROPERTY BOOKKEEPING		PROPERTY BOOKKEEPING
	PROPERTY ACCOUNTING		PROPERTY ACCOUNTING
	YEAR-END INCOME REPORTS		YEAR-END INCOME REPORTS
	YEAR-END EXPENSE REPORTS		YEAR-END EXPENSE REPORTS
	Tenant Move Out Marketing & Sales		FURNISHINGS INVENTORY
	TEN DEAL		REPORTS
	Lease Renewals PROPERTY MANAGEMENT. ACE Pro-Lease Activities		REPLENISH INVENTORY   SUPPLIES
	Rent Collections/ Evictions  Maintenance & Inspections	٠	LAUNDRY   LINENS



# MANAGEMENT PLANS

## UNFURNISHED VS. FURNISHED

**~~**-

ACCOUNTABLE, COMMITTED, EXPERIENCED.

# 1 Month Leasing Fee + 10% Management Fee

#### **RPM Services**

- ✓ Marketing & Leasing
- ✓ Move-In/Out Inspections
- ✓ Rent collection
- ✓ Maintenance Coordination
- ✓ Online Portal Access
- √ 24/7 Emergency Response
- ✓ Bookkeeping & Property Accounting
- ✓ Year-End Income / Expense Reports

#### UNFURNISHED | 10% OF MONTHLY GROSS RENT

- Unfurnished leases are typically 1 year.
- ☐ Monthly report and monthly payout
- ☐ Unfurnished Tenants can often start with with 6 months or one year terms and end up renewing and staying longer term. Some of our short-term Tenants have been with us for as long as two years.
- Long Terms tenants are preferred for owners who want stability.
- FEES BASED ON A ONE YEAR TERM). MINIMUM RENTAL AMOUNT APPLIES

# FURNISHED RENTAL PLAN No Leasing Fee + 19% Management Fee

#### RPM Services

- ✓ Marketing & Leasing
- ✓ Move-In/Out Inspections
- ✓ Rent collection
- ✓ Maintenance Coordination
- ✓ Online Portal Access
- √ 24/7 Emergency Response
- ✓ Bookkeeping & Property Accounting
- ✓ Year-End Income / Expense Reports

#### plus

- ✓ Move-In/Out Cleaning Service
- ✓ Replenish Supplies at Cost

Owner shall pay a management fee equal to 19% of gross rents collection

#### FURNISHED | 19% OF MONTHLY GROSS RENT

Fully furnished short-term leases based on the demand of tenants coming into Calgary for undetermined length of stays that can be shorter or one year terms.

#### SHORTER TERMS

Terms Less than One Year Monthly Management Fee equal to 19% of gross rents collection

#### ONE YEAR TERMS

Leasing Fee of 1 Month's Rent with minimum of \$800 plus a monthly Management Fee equal to 10% of gross rents collection

- Laundry linens and towels after each move out
- Monthly report and monthly payout
- Restocking all supplies as needed with receipts and update to owners





# UNFURNISHED

## MANAGEMENT PLAN | FEE

ACCOUNTABLE. COMMITTED. EXPERIENCED.

### **UNFURNISHED | RENTAL PLAN**

- 1 MONTH LEASING FEE
- → + 10% MANAGEMENT FEE
- FEES BASED ON A ONE YEAR TERM
- MINIMUM RENTAL AMOUNT APPLIES:

Unfurnished leases are traditionally 1 year and offers owners stability for their rentals.

### **RPM SERVICES**

- MARKETING & LEASING
- MOVE-IN/OUT INSPECTIONS
- RENT COLLECTION
- MAINTENANCE COORDINATION
- ONLINE PORTAL ACCESS
- □ 24/7 EMERGENCY RESPONSE
- PROPERTY BOOKKEEPING
- PROPERTY ACCOUNTING
- ☐ YEAR-END EXPENSE REPORTS

UNFURNISHED	1 M	1 MONTH'S RENT + 10% MONTHLY MANAGEMENT FEE								
Monthly Rent Scenario	1500	1600	1700	1800	1900	2000	2100	2200	2300	
Leasing Fee   Each New Tenant (1 Month's Rent)	1500	1600	1700	1800	1900	2000	2100	2200	2300	
10% Monthly Management Fee   Monthly Minimum Applies	150	160	170	180	190	200	210	220	230	
TOTAL Annual Fee	\$3,300	\$3,520	\$3,740	\$3,960	\$4,180	\$4,400	\$4,620	\$4,840	\$5,060	
Annual Amount After Fee Deduction*	\$14,700	\$15,680	\$16,660	\$17,640	\$18,620	\$19,600	\$20,580	\$21,560	\$22,540	
Monthly Amount After Fee Deduction*	\$1,225	\$1,307	\$1,388	\$1,470	\$1,552	\$1,633	\$1,715	\$1,797	\$1,878	

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.





### ACE

ACCOUNTABLE. COMMITTED. EXPERIENCED.

# **FURNISHED**

### MANAGEMENT FEES & PLANS

**FURNISHED** 

**FURNISHED RENTAL PLAN** No Leasing Fee + 19% Management Fee

#### **RPM Services**

- ✓ Marketing & Leasing
- ✓ Move-In/Out Inspections
- ✓ Rent collection
- ✓ Maintenance Coordination
- ✓ Online Portal Access
- √ 24/7 Emergency Response
- ✓ Bookkeeping & Property Accounting
- ✓ Year-End Income / Expense Reports

#### plus

- ✓ Move-In/Out Cleaning Service
- ✓ Replenish Supplies at Cost

Owner shall pay a management fee equal to 19% of gross rents collection

Fully furnished short-term leases based on the demand of professionals coming into Calgary for undetermined length of stays (Most under 1 year lease term)

- 19% of monthly gross rent
- Laundry linens and towels after each move out
- Monthly report and monthly payout
- Restocking all supplies as needed with receipts and update to owners

Fully Furnished Tenants can often start with terms as short as month-to-month, 3 or 6 months and continue month-to-month. Some of our short-term Tenants have been with us for as long as two years.

Short Terms are ideal for times of uncertainty, as "LIFE HAPPENS"

#### **FURNISHED PLAN** (19% Management Fee) Integrated Leasing & Management Fees

Monthly Rent Scenario	1800	1900	2000	2100	2200
19% Monthly Management Fee (Minimum \$125 per month)	342	361	380	399	418
TOTAL Annual Fee	\$4,104	\$4,332	\$4,560	\$4,788	\$5,016
After Fee Deduction	\$17,496	\$18,468	\$19,440	\$20,412	\$21,384
After Fee Deduction	\$1,458	\$1,539	\$1,620	\$1,701	\$1,782





## LEASING VS. MANAGEMENT

	LEASING		MANAGEMENT
	FEE: ONE (1) MONTH'S RENT		FEE: 10% OF GROSS RENT (MONTHLY)
0	LEASING SERVICES  ✓ MARKETING	0	MANAGEMENT SERVICES  ✓ MONTHLY RENT COLLECTION
	✓ ADVERTISING		✓ MONTHLY RENT COLLECTION  ✓ MONTHLY RENT DISBURSEMENT
	<ul><li>✓ LEASING REPORTS</li><li>✓ MARKET RENT REPORTS</li><li>✓ LEASING ACTIVITY REPORTS</li></ul>	۰	OWNER ONLINE PORTAL  ✓ MONTHLY OWNER STATEMENTS  ✓ MANAGEMENT EXPENSE INVOICES
0	TENANT PLACEMENT  ✓ FIND TENANT  ✓ QUALIFY TENANT  ✓ SCREEN TENANT  ✓ SHOW TENANT	۰	MANAGE THE PROPERTY  ✓ PROPERTY HANDOVERS ✓ PROPERTY INSPECTIONS ✓ TENANT MOVE-IN ✓ TENANT   MOVE-OUT
0	<ul> <li>✓ PRE-APPROVE APPLICATIONS</li> <li>✓ CHECK CREDIT REFERENCES</li> <li>SECURE TENANT</li> <li>✓ LEASE NEGOTIATIONS EXECUTION</li> </ul>	۰	MANAGE THE TENANT  ✓ TENANT RELATIONS   MEDIATION  ✓ TENANT RENEWAL  TERMINATION
	✓ COLLECT SECURITY DEPOSIT ✓ TENANT MOVE-IN	۰	MANAGE MAINTENANCE   REPAIRS  ✓ OWNER MAINTENANCE UPDATES



# MANAGEMENT PLANS

UNFURNISHED	FURNISHED	LEASE ONLY
LEASING FEE	LEASING   MANAGEMENT FEE	LEASE ONLY FEE
<ul> <li>□ 1 Month's Rent + GST</li> <li>□ Each New Tenant   12 Month Term</li> <li>□ Minimum Fee Applies</li> <li>MANAGEMENT FEE</li> <li>□ 10% of Gross Rent + GST</li> <li>□ Monthly Fee</li> <li>□ Minimum Monthly Applies</li> </ul>	□ One Fee Combined Leasing   Management □ 19% of Gross Rent + GST □ Monthly Fee □ Minimum Monthly Applies  SHORTER TERMS LESS THAN ONE YEAR Monthly Management Fee equal to 19% of gross rents collection  ONE YEAR TERMS Leasing Fee of 1 Month's Rent with a minimum of \$700 plus a monthly Management Fee equal to 10% of gross rents collection	□ 1 Month's Rent + GST  □ Minimum Fee Applies \$1600 + GST  □ LEASE ONLY SERVICE WE FIND & SECURE THE TENANT YOU MANAGE YOURSELF  LEASE ONLY  MARKET EXPERTISE: Market expertise & knowledge with market rental rates; and knowledge of fenant & Landlord legislation.  MINIMAL VACANCY RATES: Professional networking and marketing attract the right tenants much quicker with our national franchise edvertising network.  STRICT TENANT SCREEN: Expertise and experience with track record of quality tenants.  LEASING FEE ONE (1) MONTH'S RENT  LEASE ONLY MANAGEMENT PLAN  LEASE ONLY MANAGEMENT AGREEMENT
<ul> <li>Marketing</li> <li>Showings</li> <li>Credit   Reference Check</li> <li>Signing lease agreement</li> <li>Security deposit collection</li> <li>Monthly rent collection</li> <li>Move in inspection</li> </ul>	<ul> <li>✓ Marketing</li> <li>✓ Showings</li> <li>✓ Credit   Reference Check</li> <li>✓ Signing lease agreement</li> <li>✓ Security deposit collection</li> <li>✓ Monthly rent collection</li> <li>✓ Move in inspection</li> </ul>	<ul><li>✓ Marketing</li><li>✓ Showings</li><li>✓ Credit   Reference Check</li></ul>
<ul> <li>✓ Monthly Rent Disbursement</li> <li>✓ Manage   Coordinate</li> <li>Maintenance</li> <li>✓ Repairs upon Owner approval</li> <li>✓ Lease renewals</li> <li>✓ Manage Tenants</li> <li>✓ Move-In   Move-Out</li> </ul>	<ul> <li>✓ Monthly Rent Disbursement</li> <li>✓ Manage   Maintenance</li> <li>✓ Repairs upon Owner approval</li> <li>✓ Lease renewals</li> <li>✓ Manage Tenants</li> <li>✓ Move-In   Move-Out</li> <li>✓ Replenish Inventory   Supplies (Additional Cost)</li> </ul>	✓ Signing lease agreement ✓ Security deposit collection ✓ Move in inspection ✓ 1st month's rent collection  LEASE ONLY SERVICE WE FIND & SECURE THE TENANT YOU MANAGE YOURSELF



## **LEASE ONLY SERVICE**

WE FIND & SECURE THE TENANT YOU MANAGE YOURSELF

MARKET EXPERTISE: Market expertise & knowledge with market rental rates; and
knowledge of Tenant & Landlord legislation.

- MINIMAL VACANCY RATES: Professional networking and marketing attract the right tenants much quicker with our national franchise advertising network.
- STRICT TENANT SCREENING | PLACEMENT: Expertise and experience with track record of quality tenants.

## WHAT DO WE DO?

	MARKETING	•	SHOW TENANT
	ADVERTISING	•	SCREEN TENANT
	NATIONAL EXPOSURE	•	SECURE TENANT
	LEASING UPDATES	•	VERIFY REFERENCES/CREDIT
	MARKET RENT UPDAT	ES 📮	SECURITY DEPOSIT COLLECTION
٥	LEASE RENEWALS	•	LEASE AGREEMENT EXECUTED
	TENANT NEGOTIATIO	NS 📮	MOVE-IN INSPECTION REPORT

## TENANT PLACEMENT | HOW MUCH DOES IT COST?

LEASING FEE	LEASE ONLY MANAGEMENT PLAN
ONE (1) MONTH'S RENT	LEASE ONLY MANAGEMENT AGREEMENT



# WHAT DO WE DO?

LEASE ONLY

ACE

ACCOUNTABLE. COMMITTED. EXPERIENCED.









#### **LEASE ONLY SERVICE**

WE FIND & SECURE THE TENANT YOU MANAGE YOURSELF

- Conduct rent comparable report and recommend a competitive rent rate
- Provide a property evaluation and make a necessary rent-ready recommendation
- ☐ Market and advertise the property on national
- Deals with all the emails, phone calls and text messages, inquiries and questions
- Distinguish your property amongst the competitive properties competing for quality tenants at the same time. Social media, digital and web marketing reaches a much larger mass of targeted audience and networks for maximum exposure.
- ☐ Filter out quality prospects
- ☐ Manage rental inquiries and conduct property showing to prospective applicants
- Show your property professionally to ensure you stand out above the rest.
- Provide weekly rental inquiry report/leasing updates until property is rented
- ☐ Provide online application processing platform
- Perform tenant screening (Credit/Rental History & Employment Verification)





WHO

**WHAT** 

## **LEASING ONLY** VS. MONTHLY MANAGEMENT

**HOW** 

WHY

ACCOUNTABLE. COMMITTED. EXPERIENCED.

ONE MONTH'S RENT   LEASING FEE ONLY ("Finder's Fee")									
		•	,						
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
1/2 MONTH	I'S RENT	+ 10%	MONT	THLY N	ANA	GEME	NT F	E	
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT (1/2 MONTH'S RENT)	\$750	\$800	\$850	\$900	\$950	\$1,000	\$1,050	\$1,100	\$1,150
10% MONTHLY MANAGEMENT FEE (MINIMUM \$150 PER MONTH)	\$150	\$160	\$170	\$180	\$190	\$200	\$210	\$220	\$230
TOTAL ANNUAL FEE (BEFORE GST)	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
ANNUAL AMOUNT AFTER FEE DEDUCTION*	\$15,450	\$16,480	\$17,510	\$18,540	\$19,570	\$20,600	\$21,630	\$22,660	\$23,690
MONTHLY AMOUNT AFTER FEE DEDUCTION*	\$1,288	\$1,373	\$1,459	\$1,545	\$1,631	\$1,717	\$1,803	\$1,888	\$1,974
*OWNER'S NEED TO FACTOR IN:	: GST OF MANA	GEMENT FEES,	PROPERTY 1	ſAXES, UTILI	ITIES, CONI	OO FEES & (	OTHER OW	NER EXPEN	SES

LEASING ONLY VS. MANAGEMENT PLAN									
TOTAL ANNUAL FEE (BEFORE GST)	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
LEASING FEE EACH NEW TENANT (1 MONTH'S RENT)	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
ANNUAL FEE DIFFERENCE	\$1,050	\$1,120	\$1,190	\$1,260	\$1,330	\$1,400	\$1,470	\$1,540	\$1,610
ANNUAL FEE DIFFERENCE / 12 MONTHS	\$88	\$93	\$99	\$105	\$111	\$117	\$123	\$128	\$134

**WHEN** 

**WHERE** 



### WWW.RPMACECALGARY.COM

## HOW DOES RPM ACE SCREEN & SELECT TENANTS? A GOOD TENANT The Rs of Desired Personality Traits REFERENCES Top Qualities of A Good Tenant RESPECTABLE Considerate/Courteous/Patient/Honest RESPONSIBLE Pro-Active/Punctual/Organized/Creditworthy REASONABLE Understanding/Rational/ RELATABLE Thoughtful/Pleasant/Likeable RECEPTIVE Nice/Neat/Friendly/Positive



HOW MUCH CAN I RENT FOR?



ACE

ACCOUNTABLE CONFIDENT EXPERIENCES



## MANAGEMENT PLANS

REALTOR PARTNERS | REFERRALS | FRIENDS | FAMILY

# OWNER IS READY



NEW HOME OWNER INTRODUCTION

WHO WHAT WHERE WHEN WHY HOW





# WHAT WE NEED TO PROCEED





WHO

**WHAT** 

WHERE

WHEN

WHY

HOW



# MANAGEMENT OWNER FAQS

ACCOUNTABLE, COMMITTED, EXPERIENCED.

#### **HOW IS RENT COLLECTED?**

■ RENT | MONTHLY RENT COLLECTION
✓ RENTS EFT

(ELECTRONIC FUNDS TRANSFER) DIRECTLY INTO OWNER'S BANK ACCOUNT

### WHEN | HOW IS RENT PAID OUT?

- RENT DISBURSEMENT
  - ✓ MONTHLY OWNER RENT PAYOUTS
  - ✓ RENTS DISBURSED 15TH OF EVERY MONTH

# WHAT CAN I EXPECT FOR THE FIRST MONTH PAYOUT?

- FIRST MONTHS' RENT
  - ✓ LEASING FEE DEDUCTED
  - ✓ MANAGEMENT FEE APPLIES TOWARDS
  - ✓ RESERVE FUND HOLDBACK \$250.00

HELD IN TRUST ACCOUNT FOR OWNER IN THE EVENT OF EMERGENCIES. RETURNED BACK TO OWNER AT END OF MANAGEMENT TERM IF RESERVE FUND IF NOT USED.

# HOW DO I GET STATEMENTS FOR TAX FILING?

- OWNER ONLINE PORTAL ACCESS

- ✓ YEAR-END INCOME / EXPENSE
- ☑ ✓ MAINTENANCE TRACKING

# HOW DO TENANTS REPORT EMERGENCIES?

# 24/7 AFTER HOURS EMERGENCY 587.324.2238

MONITORED CLOSELY BY OUR TEAM
WITH QUICK RESPONSE TIME
ACCORDING TO URGENCY | PRIORITY
SEQUENCE.

















ACCOUNTABLE, COMMITTED, EXPERIENCED

# WHAT WE NEED TO PROCEED

# OWNER IS READY

# REVIEW MANAGEMENT AGREEMENT

	QUESTIONS ?		
	READY?		ACE@REALPROPERTYMGT.CA
	REQUIRED DOCUMENTS FOR ALL PROPERTIES:		NDOMINIUMS  Condo Bylaws (if applicable)
•	THREE (3) PROPERTY KEYS		Condo Manager information (if applicable)
•	ALL REMOTES, FOB'S, MAIL KEYS	FUR •	NISHED PROPERTIES Inventory list (appliances, serial #, make & model)
۰	PROPERTY INSURANCE POLICY	TEN	ANT OCCUPIED PROPERTIES
•	PROPERTY TITLE/ PROOF OF OWNERSHIP	۵	All leases agreements, move in reports &
0	WARRANTIES, FLOOR PLANS (IF AVAILABLE)	0	rental application of current tenant Tenant information (name, address, email, phone)
0	ANY CURRENT CONTRACTS OR MAINTENANCE ITEMS	0 0	Tenant up to date rent roll and any payment arrangements if currently exist Security Deposit ledger and cheque





# WE NEED TO PROCEED

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#### REQUIRED DOCUMENTS

PERSONAL IDENTIFICATION FINTRAC FORMS

PROOF OF OWNERSHIP PURCHASE CONTRACT / PROPERTY TITLE / PROPERTY TAX BILL

HOMEOWNERS
INSURANCE POLICY
(MUST BE WITHIN 6
MONTHS)

#### FOR ALL PROPERTIES:

- Three (3) property keys all remotes, FOB's, mail keys
- Any warranties
- Property Insurance Policy
- Property Title/ Proof of Ownership
- Condo/Stata Bylaws (if applicable)
- Condo/Strata Manager information (if applicable)
- Inventory list (appliances, serial #, make & model)
- Floor plans (if available)
- Any current contracts or maintenance items we should be aware of

#### FOR ALL TENANT OCCUPIED PROPERTIES

- · All leases agreements, move in reports & rental application of current tenant
- Tenant information (name, address, email, phone)
- · Tenant up to date rent roll and any payment arrangements if currently exist
- Security Deposit ledger and cheque

#### CONDOS:

CONDO MANAGEMENT

COMPANY	CONTACT	COPY OF BYLAWS
PARKING STALL #	STORAGE LOCKER #	NOTES

#### TENANT OCCUPIED PROPERTIES

- All leases agreements, move in reports & rental application of current tenant
- ☐ Tenant information (name, address, email, phone)
- Tenant up to date rent roll and any payment arrangements if currently exist
- Security Deposit ledger and cheque





# WHAT IS THE DIFFERENCE? REAL PROPERTY MANAGEMENT

### ACE

#### ACCOUNTABLE. COMMITTED. EXPERIENCED.



#### We Offer:

Full Service Property Management Services

&

Leasing Only Services

403.816.2308

www.rpmace.ca

Backed by a nationwide company with over 30 years of property management experience	
Over 270 independently owned and operated locations nationwide	~
Largest local Property Management organization in the country	-
Ranked #1 in property management	-
Recognized in Inc® and Entrepreneur® Magazine for top performance	-
Market evaluation to help you determine rental price	1
Personal leasing agent assigned to every property	
Vacancies advertised on over 100 sites free of charge	,
Timely showings for all properties	
Weekly property status updates for all vacant properties	,
Credit, criminal, rental history, employment & eviction screening	-
Renters insurance required from all tenants	-
Carpet cleaning required from all tenants before move-out	-
Eviction Protection GUARANTEE, if chosen, where we pay for eviction	,
Guarantee Programs when chosen	
Online payment options for tenants	-
Direct deposit of owner funds	-
Monthly emailed profit and loss statements	-
Uploading of all financial data including receipts and invoices	*
24/7 Online access to all leases, documents, receipts and invoices	-
Year end accounting provided	
Interior and exterior inspections schedules	,
Inspection reports with pictures provided	*
Asset inventory on every property	
24/7 on call emergency maintenance service	
Notification for all maintenance items	-
Maintenance approval required for all work over an amount you set	,
Online maintenance requests and approvals	

Taking Property Management to a New Level of Professionalism













