

# PROPERTY MANAGEMENT INFORMATION PACKAGE

ACCOUNTABLE, COMMITTED, EXPERIENCED







#### PROPERTY MANAGEMENT

UNFURNISHED MANAGEMENT PLAN

**FURNISHED MANAGEMENT PLAN** 

LEASE ONLY

LEASE ONLY MANAGEMENT PLAN



UNFURNISHED

**FURNISHED** 

LEASE ONLY



REAL PROPERTY MANAGEMENT ACE

403.816.2308

ace@realpropertymgt.ca

www.rpmace.ca



## LEASING FEE

1/2 MONTH'S RENT VS. 1 MONTH'S RENT

FAMILY | FRIENDS | CLIENTS | REALTOR PARTNERS | REFERRALS



#### PROPERTY MANAGEMENT

UNFURNISHED MANAGEMENT PLAN

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LEASE ONLY

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# WWW.RPMACECALGARY.COM

WHO ARE WE?

**CELEBRATING 5 YEARS** 

ACE | TEAM

WHAT DO WE DO?

MANAGEMENT PLANS

MANAGEMENT FEES

WHEN | THEN | NOW

WHERE | WE MANAGE | SERVICE

WHY

RESULTS | REVIEWS

HOW

**AKACE** 

TO FURNISH OR NOT TO FURNISH?



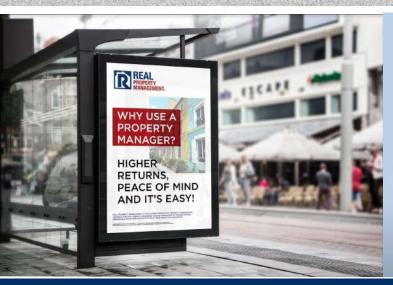
WHO WHAT WHERE WHEN WHY HOW



WHO ARE WE?

www.rpmace.ca

ACCOUNTABLE. COMMITTED. EXPERIENCED.





# Property Management Asset Management

### PROPERTY MANAGEMENT











#### ASSET MANAGEMENT















# WHAT DO WE DO?



# FULL-SPECTRUM MANAGEMENT SERVICES



















WHERE DO WE SERVICE?

ACCOUNTABLE. COMMITTED. EXPERIENCED.

WHO WHAT WHERE WHEN WHY HOW























RPM ACE PORTFOLIO

# HOW MUCH IS PROPERTY MANAGEMENT?



PROPERTY MANAGEMENT

UNFURNISHED MANAGEMENT PLAN

**FURNISHED MANAGEMENT PLAN** 

LEASE ONLY

LEASE ONLY MANAGEMENT PLAN



WHO

WHAT

WHERE

WHEN

WHY

HOW



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# FAMILY | FRIENDS | CLIENTS | REALTOR PARTNERS | REFERRALS

# PLANS | SERVICES | FEES

ACCOUNTABLE, COMMITTED, EXPERIENCED.

## LEASING VS. MANAGEMENT

	LEASING		MANAGEMENT
FEE	E: ONE (1) 1/2 MONTH'S RENT	FEE	E: 10% GROSS RENT/MONTH
0 0	LEASING SERVICES  ✓ MARKETING  ✓ ADVERTISING  ✓ LEASING REPORTS  ✓ MARKET RENT REPORTS  ✓ LEASING ACTIVITY REPORTS  TENANT PLACEMENT  ✓ FIND TENANT  ✓ QUALIFY TENANT  ✓ SCREEN TENANT  ✓ SHOW TENANT  ✓ PRE-APPROVE APPLICATIONS	0	MANAGEMENT SERVICES  MONTHLY RENT COLLECTION  MONTHLY RENT DISBURSEMENT  OWNER ONLINE PORTAL  MONTHLY OWNER STATEMENTS  MANAGEMENT EXPENSE INVOICES  MANAGE THE PROPERTY  PROPERTY HANDOVERS PROPERTY INSPECTIONS  TENANT MOVE-IN TENANT   MOVE-OUT
0	<ul> <li>✓ CHECK CREDIT REFERENCES</li> <li>SECURE TENANT</li> <li>✓ LEASE NEGOTIATIONS EXECUTION</li> <li>✓ COLLECT SECURITY DEPOSIT</li> <li>✓ TENANT MOVE-IN</li> </ul>	0	MANAGE THE TENANT  ✓ TENANT RELATIONS   MEDIATION  ✓ TENANT RENEWAL  TERMINATION  MANAGE MAINTENANCE   REPAIRS  ✓ OWNER MAINTENANCE UPDATES





# PLANS | SERVICES | FEES

ACCOUNTABLE. COMMITTED. EXPERIENCED

## FAMILY | FRIENDS | CLIENTS | REALTOR PARTNERS | REFERRALS

Į	JNFURNISHED		FURNISHED		LEASE ONLY		
LEA	SING FEE	LEA	SING  MANAGEMENT	LEASE ONLY FEE			
a	ONE (1) ½ MONTH'S RENT + GST	۰	18 <del>19-</del> % OF GROSS RENTS + GST	۵	ONE (1) MONTH'S RENT + GST		
۵	FEE   NEW TENANT 12 MONTH TERM	٠	INTEGRATED FEE   LEASING   MANAGEMENT	۵	LEASING FEE   \$1500 + GST		
•	MINIMUM FEE   \$800 + GST	0 0	MINIMUM FEE   \$800 + GST	0	TENANT PLACEMENT MINIMUM FEE   \$1600 + GST		
ı	MANAGEMENT FEE MONTHLY		SHORTER TERMS Terms Less than One Year Monthly Management Fee equal to 19% of gross rents collection	I	LEASING VS. MANAGEMENT		
0	10% of Gross Rent + GST Minimum Monthly Fee \$150 + GST		ONE YEAR TERMS Leasing Fee of 1 Month's Rent with minimum of \$700 plus a monthly Management Fee equal to 10% of gross rents collection		Standing of the Management of the Control of the Co		





# MANAGEMENT PLANS | COMPARISON

ACCOUNTABLE. COMMITTED. EXPERIENCED.

SERVICES	UNFURNISHED	FURNISHED	LEASE ONLY
LEASING   MARKETING	<b>✓</b>	<b>✓</b>	<b>✓</b>
TENANT QUALIFYING   TENANT SCREENING	<b>V</b>	~	~
PROPERTY VIEWING	<b>✓</b>	<b>✓</b>	<b>/</b>
TENANT DUE DILIGENCE   CREDIT   REFERENCE   EMPLOYMENT 	~	~	~
LEASE EXECUTION	<b>✓</b>	<b>V</b>	~
SECURITY   DAMAGE DEPOSIT COLLECTION	<b>V</b>	~	~
MONTHLY RENT COLLECTION	<b>✓</b>	<b>✓</b>	<b>✓</b>
MONTHLY RENT DISBURSEMENT	<b>✓</b>	<b>✓</b>	<b>/</b>
MOVE -IN   INSPECTION	<b>✓</b>	<b>✓</b>	<b>/</b>
MOVE-OUT   INSPECTION	<b>✓</b>	<b>✓</b>	111111111111111111111111111111111111111
MAINTENANCE   MANAGEMENT   SUBJECT TO OWNER APPROVAL	<b>V</b>	~	A TO
TENANT MANAGEMENT	<b>✓</b>	~	Section Code:  Sectio
LEASE RENEWALS	<b>✓</b>	~	The latest like the latest line the latest like the latest like the latest like the latest lin
REPLENISH INVENTORY   SUPPLIES		<b>V</b>	Transition of the state of the





# WHAT OTHER FEES FOR PROPERTY MANAGEMENT?

ALL ADDITIONAL FEES ARE

SUBJECT TO OWNER'S APPROVAL

ACE

ACCOUNTABLE, COMMITTED, EXPERIENCED.

SERVICE	DESCRIPTION	FEES
LEASING FEE	Find a Tenant	1/2 Month Rent (One Time per New Tenant)
MANAGEMENT FEE	Monthly Management	10%/MONTH (of Gross Rents)
LEASE ONLY	Find a tenant only; owner manages 1/2	1 MONTH'S RENT
MOVE-OUTS	(Tenant placed by RPM ACE)	\$350
MOVE-IN ONLY	Full Inspection Report	\$350
TENANT RENEWALS	(Tenant placed by RPM ACE)	\$295
TENANT MEDIATION/ NEGOTIATIONS	Tenant Mediation/Negotiations	\$88/hour
CLEANING/MOVING & MISCELLANEOUS	Additional charges if needed to remove tenant belongings, cleaning or repaired damages required.	\$35 - \$45/hour

✓ Initial Set-Up Fee: \$500 WAIVED

✓ Advertising Fee: \$50 WAIVED

✓ Credit Check: \$15

✓ Periodic Inspection Fee: \$80 WAIVED

✓ Lease Renewal Fees: \$295

✓ Property Manager / Maintenance Call out Fee: \$45 per hour

✓ Property Manager Emergency Service Call: \$75 per hour

√ 50% of late fees collected if the tenant pays rent late. Late fees are set by regulations.

✓ General Maintenance: Vendor Costs + 10%

✓ Major Renovation or Special Projects: to be discussed on a case by case basis



# REAL PROPERTY MANAGEMENT ACE

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# PLANS | SERVICES | FEES

ACCOUNTABLE. COMMITTED. EXPERIENCED.

## FAMILY | FRIENDS | CLIENTS | REALTOR PARTNERS | REFERRALS

1/2 MONTH'S	RENT	+ 10%	MON <sup>-</sup>	THLY	MAN	AGE	MENT	FEE	
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT (1/2 MONTH'S RENT)	\$750	\$800	\$850	\$900	\$950	\$1,000	\$1,050	\$1,100	\$1,150
10% MONTHLY MANAGEMENT FEE (MINIMUM \$150 PER MONTH)	\$150	\$160	\$170	\$180	\$190	\$200	\$210	\$220	\$230
TOTAL ANNUAL FEE (BEFORE GST)	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
ANNUAL AMOUNT AFTER FEE DEDUCTION*	\$15,450	\$16,480	\$17,510	\$18,540	\$19,570	\$20,600	\$21,630	\$22,660	\$23,690
MONTHLY AMOUNT AFTER FEE DEDUCTION*	\$1,288	\$1,373	\$1,459	\$1,545	\$1,631	\$1,717	\$1,803	\$1,888	\$1,974

\*OWNER'S NEED TO FACTOR IN: GST OF MANAGEMENT FEES, PROPERTY TAXES, UTILITIES, CONDO FEES & OTHER OWNER EXPENSES

## HOW MUCH IS PROPERTY MANAGEMENT?

**UNFURNISHED** 

**FURNISHED** 

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FAMILY | FRIENDS | CLIENTS |
REALTOR PARTNERS | REFERRALS

# PLANS | SERVICES | FEES

ACCOUNTABLE. COMMITTED. EXPERIENCED.

1 MONTH'	S RENT	+ 10%	MONT	HLY M	ANAC	SEMEI	NT FE	E	
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT (1 MONTH'S RENT)	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
10% MONTHLY MANAGEMENT FEE (MINIMUM \$150 PER MONTH)	\$150	\$160	\$170	\$180	\$190	\$200	\$210	\$220	\$230
TOTAL ANNUAL FEE (BEFORE GST)	\$3,300	\$3,520	\$3,740	\$3,960	\$4,180	\$4,400	\$4,620	\$4,840	\$5,060
ANNUAL AMOUNT AFTER FEE DEDUCTION*	\$14,700	\$15,680	\$16,660	\$17,640	\$18,620	\$19,600	\$20,580	\$21,560	\$22,540
MONTHLY AMOUNT AFTER FEE DEDUCTION*	\$1,225	\$1,307	\$1,388	\$1,470	\$1,552	\$1,633	\$1,715	\$1,797	\$1,878

<sup>\*</sup>OWNER'S NEED TO FACTOR IN: GST OF MANAGEMENT FEES, PROPERTY TAXES, UTILITIES, CONDO FEES & OTHER OWNER EXPENSES

#### **SAVINGS** 1/2 MONTH'S RENT + 10% MONTHLY MANAGEMENT FEE MONTHLY RENT SCENARIO \$1,500 \$1,700 \$1,800 \$1,900 \$2,000 \$2,100 \$1,600 \$2,200 \$2,300 **LEASING FEE EACH NEW TENANT** \$750 \$800 \$850 \$900 \$950 \$1,000 \$1,050 \$1,100 \$1,150 (1 MONTH'S RENT) 10% MONTHLY MANAGEMENT **FEE** \$150 \$160 \$170 \$180 \$190 \$200 \$210 \$220 \$230 (MINIMUM \$150 PER MONTH) TOTAL ANNUAL FEE \$2,550 \$2,720 \$2,890 \$3,060 \$3,230 \$3,400 \$3,570 \$3,740 \$3,910 (BEFORE GST) ANNUAL AMOUNT \$15,450 \$16,480 \$17,510 \$18,540 \$19,570 \$20,600 \$21,630 \$22,660 \$23,690 **AFTER FEE DEDUCTION\*** MONTHLY AMOUNT \$1,288 \$1,373 \$1,459 \$1,545 \$1,631 \$1,717 \$1,803 \$1,888 \$1,974 **AFTER FEE DEDUCTION\***

\*OWNER'S NEED TO FACTOR IN: GST OF MANAGEMENT FEES, PROPERTY TAXES, UTILITIES, CONDO FEES & OTHER OWNER EXPENSES



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# MANAGEMENT PLANS

# **UNFURNISHED**

WHO WHAT WHERE WHEN WHY HOW



# UNFURNISHED

## MANAGEMENT PLAN | FEE

ACCOUNTABLE. COMMITTED. EXPERIENCED.

## **UNFURNISHED | RENTAL PLAN**

- 1/2 MONTH LEASING FEE
- → + 10% MANAGEMENT FEE
- FEES BASED ON A ONE YEAR TERM
- MINIMUM RENTAL AMOUNT APPLIES

Unfurnished leases are traditionally 1 year and offers owners stability for their rentals.

### RPM SERVICES

- MARKETING & LEASING
- MOVE-IN/OUT INSPECTIONS
- RENT COLLECTION
- MAINTENANCE COORDINATION
- ONLINE PORTAL ACCESS
- □ 24/7 EMERGENCY RESPONSE
- PROPERTY BOOKKEEPING
- PROPERTY ACCOUNTING
- ☐ YEAR-END EXPENSE REPORTS

UNFURNISHED	1 M	1 MONTH'S RENT + 10% MONTHLY MANAGEMENT FEE										
Monthly Rent Scenario	1500	1600	1700	1800	1900	2000	2100	2200	2300			
Leasing Fee   Each New Tenant (1 Month's Rent)	1500	1600	1700	1800	1900	2000	2100	2200	2300			
10% Monthly Management Fee   Monthly Minimum Applies	150	160	170	180	190	200	210	220	230			
TOTAL Annual Fee	\$3,300	\$3,520	\$3,740	\$3,960	\$4,180	\$4,400	\$4,620	\$4,840	\$5,060			
Annual Amount After Fee Deduction*	\$14,700	\$15,680	\$16,660	\$17,640	\$18,620	\$19,600	\$20,580	\$21,560	\$22,540			
Monthly Amount After Fee Deduction*	\$1,225	\$1,307	\$1,388	\$1,470	\$1,552	\$1,633	\$1,715	\$1,797	\$1,878			

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.



PROPERTY MANAGEMENT ACE

# UNFURNISHED 1/2 HALF MONTH'S RENT

UNFURNISHED	1/2 N	MONTH	'S REN	T + 109	MON %	THLY N	MANAG	EMEN	TFEE
Monthly Rent Scenario	1500	1600	1700	1800	1900	2000	2100	2200	2300
Leasing Fee   Each New Tenant (1/2 Month's Rent)	750	800	850	900	950	1000	1050	1100	1150
10% Monthly Management Fee	150	160	170	180	190	200	210	220	230
TOTAL Annual Fee	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
Annual Amount After Fee Deduction*	\$15,450	\$16,480	\$17,510	\$18,540	\$19,570	\$20,600	\$21,630	\$22,660	\$23,690
Monthly Amount After Fee Deduction*	\$1,288	\$1,373	\$1,459	\$1,545	\$1,631	\$1,717	\$1,803	\$1,888	\$1,974

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.

UNFURNISHED	1/2 N	HTMON	'S REN	T + 109	MON	THLY N	MANAC	EMEN	T FEE
Monthly Rent Scenario	2400	2500	2600	2700	2800	2900	3000	3100	3200
Leasing Fee   Each New Tenant (1/2 Month's Rent)	1200	1250	1300	1350	1400	1450	1500	1550	1600
10% Monthly Management Fee Minimum Fee Applies	240	250	260	270	280	290	300	310	320
TOTAL Annual Fee	\$4,080	\$4,250	\$4,420	\$4,590	\$4,760	\$4,930	\$5,100	\$5,270	\$5,440
Annual Amount After Fee Deduction*	\$24,720	\$25,750	\$26,780	\$27,810	\$28,840	\$29,870	\$30,900	\$31,930	\$32,960
Monthly Amount After Fee Deduction*	\$2,060	\$2,146	\$2,232	\$2,318	\$2,403	\$2,489	\$2,575	\$2,661	\$2,747

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.

UNFURNISHED	1/2 N	MONTH	'S REN	T + 109	MON %	ITHLY N	MANAG	EMEN	TFEE
Monthly Rent Scenario	3300	3400	3500	3600	3700	3800	3900	4000	4100
Leasing Fee   Each New Tenant (1/2 Month's Rent)	1650	1700	1750	1800	1850	1900	1950	2000	2050
10% Monthly Management Fee Minimum Fee Applies	330	340	350	360	370	380	390	400	410
TOTAL Annual Fee	\$5,610	\$5,780	\$5,950	\$6,120	\$6,290	\$6,460	\$6,630	\$6,800	\$6,970
Annual Amount After Fee Deduction*	\$33,990	\$35,020	\$36,050	\$37,080	\$38,110	\$39,140	\$40,170	\$41,200	\$42,230
Monthly Amount After Fee Deduction*	\$2,833	\$2,918	\$3,004	\$3,090	\$3,176	\$3,262	\$3,348	\$3,433	\$3,519

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.



# MANAGEMENT PLANS

# **FURNISHED**

WHO WHAT WHERE WHEN WHY HOW



FURNISHED

18% FAMILY | FRIENDS | CLIENTS REALTOR PARTNERS | REFERRAL

#### **FURNISHED**

ACCOUNTABLE. COMMITTED. EXPERIENCED.

FURNISHED RENTAL PLAN
No Leasing Fee
+ 19% Management Fee

#### **RPM Services**

- ✓ Marketing & Leasing
- ✓ Move-In/Out Inspections
- ✓ Rent collection
- ✓ Maintenance Coordination
- ✓ Online Portal Access
- √ 24/7 Emergency Response
- ✓ Bookkeeping & Property Accounting
- ✓ Year-End Income / Expense Reports

#### plus

- ✓ Move-In/Out Cleaning Service
- ✓ Replenish Supplies at Cost

Owner shall pay a management fee equal to 19% of gross rents collection

Fully furnished short-term leases based on the demand of professionals coming into Calgary for undetermined length of stays (Most under 1 year lease term)

- 19% of monthly gross rent
- Laundry linens and towels after each move out
- Monthly report and monthly payout
- Restocking all supplies as needed with receipts and update to owners

Fully Furnished Tenants can often start with terms as short as month-to-month, 3 or 6 months and continue month-to-month. Some of our short-term Tenants have been with us for as long as two years.

Short Terms are ideal for times of uncertainty, as "LIFE HAPPENS"

# FURNISHED PLAN (19% Management Fee) Integrated Leasing & Management Fees

Monthly Rent Scenario	1800	1900	2000	2100	2200
19% Monthly Management Fee (Minimum \$125 per month)	342	361	380	399	418
TOTAL Annual Fee	\$4,104	\$4,332	\$4,560	\$4,788	\$5,016
After Fee Deduction	\$17,496	\$18,468	\$19,440	\$20,412	\$21,384
After Fee Deduction	\$1,458	\$1,539	\$1,620	\$1,701	\$1,782





ACE

# **FURNISHING CHECKLIST**

#### TO FURNISH OR NOT TO FURNISH?



#### UNFURNISHED VS. FURNISHED

FEE STRUCTURE COMPARISON \$2400-3200 RENTAL SCENARIO

	1/2 MONTH'S RENT + 10% MONTHLY MANAGEMENT FEE										
Monthly Rent Scenario	2400	2500	2600	2700	2800	2900	3000	3100	3200		
Leasing Fee for Each New Tenant (1 Month's Rent)	1200	1250	1300	1350	1400	1450	1500	1550	1600		
10% Monthly Management Fee *Minimum	240	250	260	270	260	290	300	310	320		
TOTAL Annual Fee	\$4,080	\$4,250	\$4,420	\$4,590	\$4,760	\$4,930	\$5,100	\$5,270	\$5,440		
Annual Amount After Fee Deduction*	\$24,720	\$25,750	\$26,780	\$27,810	\$28,840	\$29,870	\$30,900	\$31,930	\$32,960		
Monthly Amount After Fee Deduction*	\$2,060	\$2,146	\$2,232	\$2,318	\$2,403	\$2,489	\$2,575	\$2,661	\$2,747		

\*Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly

### **FURNISHED MANAGEMENT PLAN**

**FURNISHED RENTALS PORTFOLIO** 

**FURNISHED AT WATERFRONT** 

#### **WORKING WITH EXECUTIVES:** CREATING YOUR HOME AWAY FROM HOME



#### KITCHEN

- El Toaster
- ☐ Microwave
- ☐ Coffee Maker
- ☐ Electric Kettle
- D Tea Pot Garbage Can
- ☐ Oven Mitts
- ☐ Pots Set
  - ☐ Large pot with lid
  - Medium pot with lid
- ☐ Small pot with lid
- ☐ Frying Pan Set
- ☐ Large pan
- ☐ Medium pan
- ☐ Small pan
- Cutting Board
- ☐ Strainer Optional but Guests Love:
- ☐ Baking Pan
- ☐ Blender
- Mixing Bowls
- D Measuring Cup
- ☐ Measuring Spoons
- ☐ Grater



- 2 Sets of Dinnerware for 4
- ☐ 8 Large Plates
- ☐ 8 small plates
- ☐ 8 bowls
- ☐ 8 Large Spoons
- ☐ 8 Medium Spoons
- ☐ 8 Small Spoons
- ☐ 8 Butter Knives ☐ 8 Steak Knives
- □ 8 Mugs
- ☐ 8 Tall Glasses
- ☐ 8 Short Glasses
- ☐ 8 Wine Glasses
- □ Wine opener
- II Mixing Spoon
- ☐ Spatula
- ☐ Knife Block Set
- ☐ Scissors ☐ Salt & Pepper Shakers
- ☐ Hot plate mats







#### WORKING WITH EXECUTIVES: CREATING YOUR HOME AWAY FROM HOME



#### **Fully Furnished Checklist**

#### ENTRANCE/FOYER

- C) Shoe/Door Mat
  - Optional but Guests Love:
- ☐ Entrance Console Table
- ☐ Storage Bench to put things like umbrellas, hats and/or to sit to put on shoes
- ☐ Small mirror

#### LIVING ROOM

- Couch and/or Pull-Out Bed
- Chaise (if space allows)
- C Coffee Table
- ☐ 2 Table Lamps ☐ 2 Side/End Tables
- ☐ 1 Floor Lamps
- ☐ TV Stand
- Decorative Rug
- ☐ 3-4 Decorative
- ☐ Throw/Blanket
- I large nice painting above couch
- Clock adds accent, decor and functionality
- ☐ Faux decorative plants





Real Property Management

ACE

Achieve Client Confidence Expertise & Excellence.

#### DINING ROOM

- ☐ Dining Table
- ☐ Table Mats Protects and adds a great
- decorative touch
- C) Chairs 4 Chairs
- ☐ Bar stools if there's a breakfast bar o island
- ☐ ! large nice painting above dining table









## ACE

ACCOUNTABLE. COMMITTED. EXPERIENCED.

# FURNISHED

LEASING | PROPERTY MANAGEMENT FEES

18% FAMILY | FRIENDS | CLIENTS REALTOR PARTNERS | REFERRAL

			AV26453-010446		EDTS LART YEAR A			San Antonia	
FURNISHED	19% MO	NTHLY	MANA	GEMEN	NT FEE	(NO LEA	SING FE	E)	
Monthly Rent Scenario	1500	1600	1700	1800	1900	2000	2100	2200	2300
Leasing Fee   Each New Tenant									
19% Monthly Management Fee   Monthly Minimum Applies	285	304	323	342	361	380	399	418	437
TOTAL Annual Fee	\$3,420	\$3,648	\$3,876	\$4,104	\$4,332	\$4,560	\$4,788	\$5,016	\$5,244
Annual Amount After Fee Deduction*	\$14,580	\$15,552	\$16,524	\$17,496	\$18,468	\$19,440	\$20,412	\$21,38 4	\$22,356
Monthly Amount After Fee Deduction*	\$1,215	\$1,296	\$1,377	\$1,458	\$1,539	\$1,620	\$1,701	\$1,782	\$1,863
FURNISHED	19% MC	NTHLY	MANA	GEMEI	NT FEE	(NO LEA	SING FE	E	
Monthly Rent Scenario	2400	2500	2600	2700	2800	2900	3000	3100	3200
Leasing Fee   Each New Tenant									
19% Monthly Management Fee   Monthly Minimum Applies	456	475	494	513	532	551	570	589	608
TOTAL Annual Fee	\$5,472	\$5,700	\$5,928	\$6,156	\$6,384	\$6,612	\$6,840	\$7,068	\$7,296
Annual Amount After Fee Deduction*	\$23,328	\$24,300	\$25,272	\$26,244	\$27,216	\$28,188	\$29,160	\$30,13 2	\$31,104
Monthly Amount After Fee Deduction*	\$1,944	\$2,025	\$2,106	\$2,187	\$2,268	\$2,349	\$2,430	\$2,511	\$2,592
FURNISHED	19% MC	NTHLY	MANA	GEMEI	NT FEE	(NO LEA	SING FE	E	
Monthly Rent Scenario	3300	3400	3500	3600	3700	3800	3900	4000	4100
Leasing Fee   Each New Tenant									
19% Monthly Management Fee   Monthly Minimum Applies	627	646	665	684	703	722	741	760	779
TOTAL Annual Fee	\$7,524	\$7,752	\$7,980	\$8,208	\$8,436	\$8,664	\$8,892	\$9,120	\$9,348
Annual Amount After Fee Deduction*	\$32,076	\$33,048	\$34,020	\$34,992	\$35,964	\$36,936	\$37,908	\$38,88 0	\$39,852
Monthly Amount After Fee Deduction*	\$2,673	\$2,754	\$2,835	\$2,916	\$2,997	\$3,078	\$3,159	\$3,240	\$3,321

<sup>\*</sup>Owner's Carry Costs such as Property Taxes, Utilities, Condo Fees & Other Owner Expenses not included in the Monthly Rental Scenario comparison.



# MANAGEMENT PLANS

# LEASE ONLY

WHO WHAT WHERE WHEN WHY HOW



## ACE

# WHAT DO WE DO?

**LEASE ONLY** 

ACCOUNTABLE. COMMITTED. EXPERIENCED.











- Conduct rent comparable report and recommend a competitive rent rate
- Provide a property evaluation and make a necessary rent-ready recommendation
- ☐ Market and advertise the property on national
- Deals with all the emails, phone calls and text messages, inquiries and questions
- Distinguish your property amongst the competitive properties competing for quality tenants at the same time. Social media, digital and web marketing reaches a much larger mass of targeted audience and networks for maximum exposure.
- ☐ Filter out quality prospects
- Manage rental inquiries and conduct property showing to prospective applicants
- Show your property professionally to ensure you stand out above the rest.
- Provide weekly rental inquiry report/leasing updates until property is rented
- ☐ Provide online application processing platform
- Perform tenant screening (Credit/Rental History & Employment Verification)





knowledge of Tenant & Landlord legislation.

**LEASE RENEWALS** 

TENANT NEGOTIATIONS

## **LEASE ONLY SERVICE**

WE FIND & SECURE THE TENANT YOU MANAGE YOURSELF

LEASE AGREEMENT EXECUTED

**MOVE-IN INSPECTION REPORT** 

ck

٥	MINIMAL VACANCY RATES: Proferight tenants much quicker with our		al networking and marketing attract the onal franchise advertising network.
۰	STRICT TENANT SCREENING   PLA record of quality tenants.	ACEM	ENT: Expertise and experience with tra
	WHAT DOES LEASI	NG	ONLY INCLUDE:
	MARKETING	0	SHOW TENANT
	ADVERTISING	٥	SCREEN TENANT
	NATIONAL EXPOSURE	٥	SECURE TENANT
	LEASING UPDATES	٠	VERIFY REFERENCES/CREDIT
	MARKET RENT UPDATES		SECURITY DEPOSIT COLLECTION

MARKET EXPERTISE: Market expertise & knowledge with market rental rates; and

## HOW MUCH DOES IT COST? | TENANT PLACEMENT

LEASING FEE	LEASE ONLY MANAGEMENT PLAN
ONE (1)-HALF (1/2) MONTH'S RENT	LEASE ONLY MANAGEMENT AGREEMENT



# **LEASING ONLY** VS. MONTHLY MANAGEMENT

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ONE MO	NTH'S R	ENT   LE	<b>EASIN</b>	G FEE	ONLY	("Fin	der's I	-ee")	
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
1/2 MONTH	I'S RENT	+ 10%	MONT	THLY N	ANA	GEME	ENT F	E	
MONTHLY RENT SCENARIO	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
LEASING FEE EACH NEW TENANT (1/2 MONTH'S RENT)	\$750	\$800	\$850	\$900	\$950	\$1,000	\$1,050	\$1,100	\$1,150
10% MONTHLY MANAGEMENT FEE (MINIMUM \$150 PER MONTH)	\$150	\$160	\$170	\$180	\$190	\$200	\$210	\$220	\$230
TOTAL ANNUAL FEE (BEFORE GST)	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
ANNUAL AMOUNT AFTER FEE DEDUCTION*	\$15,450	\$16,480	\$17,510	\$18,540	\$19,570	\$20,600	\$21,630	\$22,660	\$23,690
MONTHLY AMOUNT AFTER FEE DEDUCTION*	\$1,288	\$1,373	\$1,459	\$1,545	\$1,631	\$1,717	\$1,803	\$1,888	\$1,974
*OWNER'S NEED TO FACTOR IN: GST OF MANAGEMENT FEES, PROPERTY TAXES, UTILITIES, CONDO FEES & OTHER OWNER EXPENSES									

LEASING ONLY VS. MANAGEMENT PLAN									
TOTAL ANNUAL FEE (BEFORE GST)	\$2,550	\$2,720	\$2,890	\$3,060	\$3,230	\$3,400	\$3,570	\$3,740	\$3,910
LEASING FEE EACH NEW TENANT (1 MONTH'S RENT)	\$1,500	\$1,600	\$1,700	\$1,800	\$1,900	\$2,000	\$2,100	\$2,200	\$2,300
ANNUAL FEE DIFFERENCE	\$1,050	\$1,120	\$1,190	\$1,260	\$1,330	\$1,400	\$1,470	\$1,540	\$1,610
ANNUAL FEE DIFFERENCE / 12 MONTHS	\$88	\$93	\$99	\$105	\$111	\$117	\$123	\$128	\$134

WHO WHY **WHAT WHERE WHEN HOW** 



### ACE

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# MANAGEMENT OWNER FAQS

#### **HOW IS RENT COLLECTED?**

■ RENT | MONTHLY RENT COLLECTION
✓ RENTS EFT

(ELECTRONIC FUNDS TRANSFER) DIRECTLY INTO OWNER'S BANK ACCOUNT

### WHEN | HOW IS RENT PAID OUT?

- RENT DISBURSEMENT
  - ✓ MONTHLY OWNER RENT PAYOUTS
  - ✓ RENTS DISBURSED 15TH OF EVERY MONTH

# WHAT CAN I EXPECT FOR THE FIRST MONTH PAYOUT?

- FIRST MONTHS' RENT
  - ✓ LEASING FEE DEDUCTED
  - ✓ MANAGEMENT FEE APPLIES TOWARDS
  - ✓ RESERVE FUND HOLDBACK \$250.00

HELD IN TRUST ACCOUNT FOR OWNER IN THE EVENT OF EMERGENCIES. RETURNED BACK TO OWNER AT END OF MANAGEMENT TERM IF RESERVE FUND IF NOT USED.

# HOW DO I GET STATEMENTS FOR TAX FILING?

- OWNER ONLINE PORTAL ACCESS

- ☑ ✓ MAINTENANCE TRACKING

# HOW DO TENANTS REPORT EMERGENCIES?

# 24/7 AFTER HOURS EMERGENCY 587.324.2238

MONITORED CLOSELY BY OUR TEAM
WITH QUICK RESPONSE TIME
ACCORDING TO URGENCY | PRIORITY
SEQUENCE.

















## ACE

# WHAT IS THE DIFFERENCE? REAL PROPERTY MANAGEMENT

#### ACCOUNTABLE. COMMITTED. EXPERIENCED.



#### We Offer:

Full Service Property Management Services

&

Leasing Only Services

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www.rpmace.ca

Backed by a nationwide company with over 30 years of property management experience	*
Over 270 independently owned and operated locations nationwide	-
Largest local Property Management organization in the country	-
Ranked #1 in property management	-
Recognized in Inc® and Entrepreneur® Magazine for top performance	-
Market evaluation to help you determine rental price	1
Personal leasing agent assigned to every property	
Vacancies advertised on over 100 sites free of charge	-
Timely showings for all properties	-
Weekly property status updates for all vacant properties	-
Credit, criminal, rental history, employment & eviction screening	-
Renters insurance required from all tenants	-
Carpet cleaning required from all tenants before move-out	-
Eviction Protection GUARANTEE, if chosen, where we pay for eviction	-
Guarantee Programs when chosen	
Online payment options for tenants	1
Direct deposit of owner funds	-
Monthly emailed profit and loss statements	-
Uploading of all financial data including receipts and invoices	-
24/7 Online access to all leases, documents, receipts and invoices	-
Year end accounting provided	1
Interior and exterior inspections schedules	,
Inspection reports with pictures provided	1
Asset inventory on every property	•
24/7 on call emergency maintenance service	-
Notification for all maintenance items	-
Maintenance approval required for all work over an amount you set	,
Online maintenance requests and approvals	,

Taking Property Management to a New Level of Professionalism

















## WHAT CAN I EXPENSES CAN I WRITE OFF FOR MY RENTAL PROPERTY?

# Rental Property Tax Deductions In Canada



Governmenhttps://www.canada.ca/en/revenue-agency/services/tax/businesses/topics/rental-income

You can deduct any reasonable expenses you incur to earn rental income. The following is a list of expenses related to property management that are deductible. DID YOU KNOW?

Advertising: You can usually deduct expenses for advertising

Insurance: You can deduct the premiums you pay on your rental property for the current year.

#### Management & Professional fees (includes legal and accounting fees):

You can deduct the amounts paid to a company to manage your property. You can also deduct amounts paid or payable to agents for collecting rents, finding new tenants, and legal services to prepare leases or collect overdue rents.

Repairs and maintenance: You can deduct the cost of labour and materials for any minor repairs or maintenance done to property you use to earn income. You cannot deduct the value of your own labour.

Property taxes: You can deduct property taxes you incurred for your rental property for the period it was available for rent.

Utilities: You can deduct expenses for utilities, such as gas, electricity, water, and cable, if your rental arrangement specifies that you pay for the utilities of your rental space or units.

Accounting Fees: You can also deduct expenses you had for bookkeeping services, audits of your records, and preparing financial statements. You may be able to deduct fees and expenses for advice and help to prepare your income tax and benefit return and any related information returns. You can deduct these fees if you needed the help because of your rental operation.

#### Condominium fees

If you earn rental income from a condominium unit, you can deduct the expenses that you would usually deduct from rental income. You can also deduct condominium fees that represent your share of the upkeep, repairs and, maintenance. CONSULT YOUR PROFESSIONAL TAX ACCOUNTANT!



REAL PROPERTY MANAGEMENT ACE

403.816.2308 ace@realpropertymgt.ca

www.rpmace.ca

Broker: Real Property Management ACE | Independently Owned & Operated Brokerage & Franchise, Calgary AB







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## WHY RPMACECALGARY



influent in merding with property management and real create agency believe h Amunia, the will go above and beyond to accest. I trust and would see

apany fo my Team. Family or Friends and boom they will be in good hand



#### ENANT SATISFACTION

#### Romania's Level of:

- Integrity
- Honesty
- Professionalism
- Reponse time
- Communication
- Genuine care for her Residents





#### Romania:

- · Placed my/our interests in the highest regard
- Honoured her commitments to me/us
- Responded to all my/our calls promptly
- Dealt with our issues like her own

#### Would you rent from Romania again?

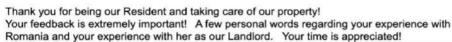
Comments: Absolutely

Would you use Romania's services for property management if you were an Owner?

The Only person I would even consider Comments:

#### Service Satisfaction Level:





#### PROPERTY ADDRESS: 520 37 street NW

Immediate Attention, Genuine Care, Honest, Professional, Looks out for her tenants

- Romania strikes the perfect balance of looking out for the owner, while making sure the tenant is getting everything they should . She looks after both parties to give as close to
- a win win as ever possible

Romanis came in and saved the day after starting out with a HORRIBLE manager

She is the BEST!!!!!!!!!

I/We hereby grant Romania permission to use the above testimonial for potential tenants and landlords, clients and marketing.

# RESULTS | RENTED





RPM ACE

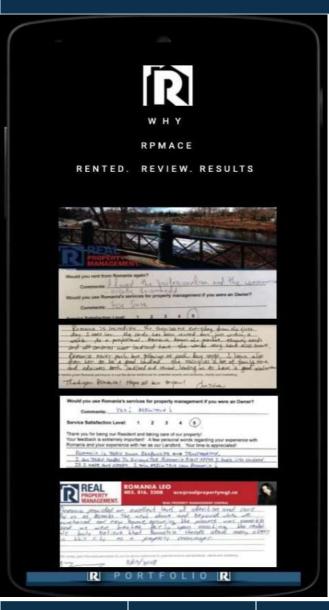
STAR REVIEWS







### RPM ACE PORTFOLIO



# RPM ACE

Reviews are obviously great for the comfort of new Owners, but what we started to realize is that Tenants, actually take their own initiative to write reviews. If you think about it, consumers don't bother to write when they are happy, but they will often make the effort when they are not happy and satisfied with a service or product. Our Team works diligently to make everyone happy but that is realistically impossible. I am very proud to say that we have never had a negative review where Tenants were not happy with the service we provide. When a Tenant is unhappy with an issue related to the property itself, our Team makes very possible effort in working with Owners to resolve the issues for the Tenants.

RPM ACE's 2021 Goal is to proactively asking Tenants and Owners for reviews because all day, every day, our Team is reacting to the daily demands of leasing and management your property. The screening and due diligence of approving new Tenants is the part of being a Landlord that Owners usually dread,

While the overall management of the property can be easy when a property has no issues in a perfect economy, but this pandemic is the living nightmare of the REAL joys of property management. The ongoing management property is really an insurance policy that you pay monthly premiums on - until there is an accident, we realize that there is insurance - the "Peace of Mind" you get from being insured. Property Management, is essentially the same concept - until there is an issue, Owners understand better the benefits of having a property management to deal with all the issues and hassles at anytime.

**WHO** 

WHAT

**WHERE** 

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# CALGARY RENTAL MARKET

# HOW MUCH CAN I RENT FOR?

NORTH - CALGARY









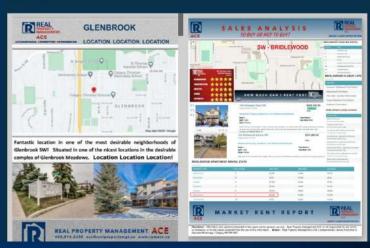


## NW NORTH WEST CALGARY





## SW SOUTHWEST CALGARY







# CALGARY REAL ESTATE MARKET THEN & NOW

## MORE WE LEARN | MORE YOU EARN

#### Q3 2022 CALGARY RENTAL MARKET



#### Q1 2021 CALGARY RENTAL MARKET



#### **Q2 2022 CALGARY RENTAL MARKET**







### WWW.RPMACECALGARY.COM

## HOW DOES RPM ACE SCREEN & SELECT TENANTS? A GOOD TENANT The Rs of Desired Personality Traits REFERENCES Top Qualities of A Good Tenant RESPECTABLE Considerate/Courteous/Patient/Honest RESPONSIBLE Pro-Active/Punctual/Organized/Creditworthy REASONABLE Understanding/Rational/ RELATABLE Thoughtful/Pleasant/Likeable RECEPTIVE Nice/Neat/Friendly/Positive



HOW MUCH CAN I RENT FOR?



ACE

ACCOUNTABLE CONFIDENT EXPERIENCES





# WHAT WE NEED TO PROCEED





WHO

**WHAT** 

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CCOUNTABLE, COMMITTED, EXPERIENCED

# WHAT WE NEED TO PROCEED

# OWNER IS READY

# REVIEW MANAGEMENT AGREEMENT

	QUESTIONS ?		
	READY?		ACE@REALPROPERTYMGT.CA
	REQUIRED DOCUMENTS FOR ALL PROPERTIES:	CON	NDOMINIUMS  Condo Bylaws (if applicable)  Condo Manager information (if applicable)
۵	THREE (3) PROPERTY KEYS	_	
•	ALL REMOTES, FOB'S, MAIL KEYS	FUR •	NISHED PROPERTIES Inventory list (appliances, serial #, make &
٥	PROPERTY INSURANCE POLICY	TEN	model) ANT OCCUPIED PROPERTIES
	PROPERTY TITLE/ PROOF OF OWNERSHIP	۵	All leases agreements, move in reports &
٥	WARRANTIES, FLOOR PLANS (IF AVAILABLE)	٥	rental application of current tenant Tenant information (name, address, email, phone)
0	ANY CURRENT CONTRACTS OR MAINTENANCE ITEMS	0 0	Tenant up to date rent roll and any payment arrangements if currently exist Security Deposit ledger and cheque





# WHAT WE NEED TO PROCEED

ACCOUNTABLE. COMMITTED. EXPERIENCED.

#### REQUIRED DOCUMENTS

PERSONAL IDENTIFICATION FINTRAC FORMS

PROOF OF OWNERSHIP PURCHASE CONTRACT / PROPERTY TITLE / PROPERTY TAX BILL

HOMEOWNERS
INSURANCE POLICY
(MUST BE WITHIN 6
MONTHS)

#### FOR ALL PROPERTIES:

- Three (3) property keys all remotes, FOB's, mail keys
- Any warranties
- Property Insurance Policy
- Property Title/ Proof of Ownership
- Condo/Stata Bylaws (if applicable)
- Condo/Strata Manager information (if applicable)
- Inventory list (appliances, serial #, make & model)
- Floor plans (if available)
- · Any current contracts or maintenance items we should be aware of

#### FOR ALL TENANT OCCUPIED PROPERTIES

- · All leases agreements, move in reports & rental application of current tenant
- Tenant information (name, address, email, phone)
- Tenant up to date rent roll and any payment arrangements if currently exist
- Security Deposit ledger and cheque

#### CONDOS:

CONDO MANAGEMENT

COMPANY	CONTACT	COPY OF BYLAWS		
PARKING STALL #	STORAGE LOCKER #	NOTES		

#### TENANT OCCUPIED PROPERTIES

- All leases agreements, move in reports & rental application of current tenant
- ☐ Tenant information (name, address, email, phone)
- ☐ Tenant up to date rent roll and any payment arrangements if currently exist
- Security Deposit ledger and cheque





## NEW | OWNER | PROPERTY | FORM

CLICK TO DOWNLOAD PDF

### ACE

Date Available:	Desired Rent:	Owner Contact Information:		
Unit Information:		Home Phone:		
Type of Dwelling:	Locker:	Work Phone:		
House (semi or detached)	Locker #: Level:	Cell Phone:		
☐ Apartment ☐ Townhome	Mailbox:	Email:		
Number of units	Number:	Address:		
Type of Ownership:	Keys required: Yes No	City:		
☐ Condo ☐ Strata ☐ Freehold  Year Built:	Outstanding Maintenance Items:	Postal Code:		
Square Footage:	-	Tenant Information:		
Pets: Yes No	8	Name:		
Note:		Name:		
Unit Particulars:	<b>Utilities Information:</b>	Monthly Rent:		
Unit #:	Tenant Owner	Cell Phone:		
Bedrooms:	Heat			
Bathrooms:				
Heating / Air:	Gas:	Email:		
☐ Forced Air☐Radiant ☐ Baseboard	Provider:	Security Deposit $\square_{Yes}$ $\square_{No}$		
Heating Type: Gas Electric	Account #:	Deposit Amount:		
Air Conditioning:	Water: ☐ Tenant ☐ Owner	Lease Start Date:		
Parking:	Provider:	Last Rent Increase:		
☐ Garage ☐ Outdoor	Account #:	Date of Deposit Transfer to RPM:		
☐ Underground ☐ Carport				
Number of Spaces:		HOW ARE TENANTS?		
Space #: Level:	Heat Gas Water			
Strata or Condominium Management Conta	How did you hear about us?			
	1	Online		
		Other:		
Have you provide us with condo/strata byla	ws & forms?	2		



**REAL PROPERTY MANAGEMENT ACE** 

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ace@realpropertymgt.ca

www.rpmace.ca



#### ACEPORTFOLIO



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### WHO



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#### PROPERTY MANAGEMENT PLANS



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REAL PROPERTY MANAGEMENT ACE

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#### CONTACTACE



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#### **REVIEWS**





#### WWW.RPMACECALGARY.COM













WHO







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RPMACE PORTFOLIO

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