

August 20, 2024

STEAMBOAT ROCK, CITY OF  
ATTN CITY CLERK  
PO BOX 366  
STEAMBOAT ROCK IA 50672

**SUBJECT: Notice of Violation Monitoring Violation**

STEAMBOAT ROCK WATER DEPT (PWSID 4289094) has incurred a monitoring violation per 567 Iowa Administrative Code (IAC) 41 for failure to collect and/or report the following sampling:

Analyte Series	Frequency	Missed Compliance Date	Replacement Sample Due	Next Routine Sample Due
SS 01 S/EP WELL #1 (51) AND #2(64)-TREATED Synthetic Organic Chemicals (Soc) - Regulated	6 Year	06/30/2024	09/30/2024	06/30/2030

The following actions are required to return to compliance:

**Public Notice Requirement**

Notify the customers served by your water system according to the attached instructions.

**Replacement Sampling Requirement**

If a replacement sample due date is indicated above; collect a sample by the specified date. Contact your IDNR-certified laboratory for sample containers and mark the sample as a REPLACEMENT (RL).

As a public water supply, you have the responsibility to be aware of the requirements pertaining to sample testing and to take the appropriate action to return compliance. Routine samples must be collected at the frequency specified in your operation permit. Violation of monitoring requirements may result in legal action, including assessment of administrative penalties.

If you believe you have received this letter in error, you should contact your laboratory and notify the IDNR.

For technical assistance related to sampling, please contact Field Office 2 in Mason City at 641-424-4073. You may contact me with other questions at 515-238-3573 or E-mail me at [ryan.young@dnr.iowa.gov](mailto:ryan.young@dnr.iowa.gov).

Sincerely,

Ryan Young

Digitally signed by Ryan  
Young  
Date: 2024.08.20 09:21:04  
-05'00'

Ryan Young  
Environmental Specialist, Water Supply Operations Section

cc: [ ] STEAMBOAT ROCK WATER DEPT  
ATTN SHANNON HAZELTON PO BOX 366, STEAMBOAT ROCK IA 50672

## Tier 3 Public Notification Requirements (Community Public Water Supplies)

A public water supply (PWS) that fails to monitor for Synthetic Organic Chemicals (Soc) - Regulated must perform public notice according to Tier 3 requirements as soon as practical, but no later than 12 months after the public water system learns of the violation or situation. Repeat notification must be performed every 12 months in which the violation persists. Public notification for a monitoring violation mandates both the content of written materials, as well as the timely delivery of those materials to all persons served by the PWS. Failure to conduct a correct and complete public notification program is a violation of the regulations established under the Safe Drinking Water Act, and is subject to enforcement action by the Iowa Department of Natural Resources (DNR).

Per Tier 3 public notification requirements, you must complete the following:

### **Public Notification Content**

Public notification must include the mandatory language in the example provided with these instructions. It must be multilingual, where appropriate. It should also be a clear explanation of the violation and include steps that the public water supply may be taking to correct the problem.

### **Distribution Methods**

You are required to provide public notice according to the methods outlined in 1. & 2. You may accomplish this through the use of your yearly Consumer Confidence Report (CCR), as long as the CCR is distributed according to methods 1 & 2 and within 12 months of the violation.

1. **Mail Delivery** – By **August 23, 2025** you must send all the required mandatory language to each customer receiving a bill and other service connections to which water is delivered. This can be accomplished through direct mail, including it with the water utility bill, or by hand delivery. Repeat notification by mail delivery must be completed every three months for as long as the violation exists

Date completed \_\_\_\_\_ **(enclose copy of notice)**

2. **Other Methods to Reach Other Persons Served** – By **August 23, 2025** you must provide all the required mandatory language to other persons regularly served by the system but who would not normally be reached by mail delivery. These methods include any of the following:

**Newspaper** – Publish notice in the newspaper(s) that serve your system. Provide the name(s) of publications, date published, and a copy of the notice printed by the newspaper.

**Multiple Delivery** – Deliver multiple copies of the notice sent by mail delivery to customers who provide this drinking water to others, such as apartment building owners, day care providers, or large private employers. Provide the name(s) of the facilities, date delivered, and a copy of the notice.

**Posting** – Post in public places served by this system or on the Internet. The notice must remain in place for as long as the violation persists, but in no case less than 7 days. Provide the location(s) of the posting, the dates posted, and/or the address of the Internet site and a copy of the posting.

**Community Organization Delivery** – Deliver copies of the notice sent by mail delivery to community organizations. Provide a list of the organization(s), date delivered, and a copy of the notice.

Method and date completed: **Posting at Post Office, City Hall and on the City Website**  
**([www.steamboatrockiowa.com](http://www.steamboatrockiowa.com)) on 8/21/24.**

**Delivery Certification**

I certify under penalty of law that I am familiar with the information submitted in this document and that it is true, accurate and complete.

Name (print or type) Valeria Kjormoe Title City Clerk

Signature Valeria Kjormoe Date 8/21/24

Within 10 days of completion of each public notification method used, you must send a signed copy of this certification form to the DNR. You must include with this certification a representative copy of each type of notice distributed, published, posted, or made available to the persons served by the system or to the media. Send your public notification materials and certification forms to the following address:

**ATTN: Ryan Young**  
**Iowa DNR Water Supply Operations Section**  
**6200 Park Ave STE 200**  
**Des Moines, IA 50321**

August 20, 2024

STEAMBOAT ROCK, CITY OF  
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PO BOX 366  
STEAMBOAT ROCK IA 50672

**SUBJECT: Notice of Violation Monitoring Violation**

STEAMBOAT ROCK WATER DEPT (PWSID 4289094) has incurred a monitoring violation per 567 Iowa Administrative Code (IAC) 41 for failure to collect and/or report the following sampling:

Analyte Series	Frequency	Missed Compliance Date	Replacement Sample Due	Next Routine Sample Due
DS 950 DISTRIBUTION SYSTEM Coliform Bacteria	Monthly	07/31/2024		08/31/2024

The following actions are required to return to compliance:

**Public Notice Requirement**

Notify the customers served by your water system according to the attached instructions.

As a public water supply, you have the responsibility to be aware of the requirements pertaining to sample testing and to take the appropriate action to return compliance. Routine samples must be collected at the frequency specified in your operation permit. Violation of monitoring requirements may result in legal action, including assessment of administrative penalties.

If you believe you have received this letter in error, you should contact your laboratory and notify the IDNR.

For technical assistance related to sampling, please contact Field Office 2 in Mason City at 641-424-4073. You may contact me with other questions at 515-238-3573 or E-mail me at [ryan.young@dnr.iowa.gov](mailto:ryan.young@dnr.iowa.gov).

Sincerely,

Ryan Young

Digitally signed by Ryan Young  
Date: 2024.08.20 09:31:22  
-05'00'

Ryan Young  
Environmental Specialist, Water Supply Operations Section

cc: [ ] STEAMBOAT ROCK WATER DEPT  
ATTN SHANNON HAZELTON PO BOX 366, STEAMBOAT ROCK IA 50672

## Tier 3 Public Notification Requirements (Community Public Water Supplies)

A public water supply (PWS) that fails to monitor for Coliform Bacteria must perform public notice according to Tier 3 requirements as soon as practical, but no later than 3 months after the public water system learns of the violation or situation. Repeat notification must be performed every 3 months in which the violation persists. Public notification for a monitoring violation mandates both the content of written materials, as well as the timely delivery of those materials to all persons served by the PWS. Failure to conduct a correct and complete public notification program is a violation of the regulations established under the Safe Drinking Water Act, and is subject to enforcement action by the Iowa Department of Natural Resources (DNR).

Per Tier 3 public notification requirements, you must complete the following:

### **Public Notification Content**

Public notification must include the mandatory language in the example provided with these instructions. It must be multilingual, where appropriate. It should also be a clear explanation of the violation and include steps that the public water supply may be taking to correct the problem.

### **Distribution Methods**

You are required to provide public notice according to the methods outlined in 1. & 2.

- 1. Mail Delivery** – By **November 23, 2024** you must send all the required mandatory language to each customer receiving a bill and other service connections to which water is delivered. This can be accomplished through direct mail, including it with the water utility bill, or by hand delivery. Repeat notification by mail delivery must be completed every three months for as long as the violation exists

Date completed \_\_\_\_\_ **(enclose copy of notice)**

- 2. Other Methods to Reach Other Persons Served** – By **November 23, 2024** you must provide all the required mandatory language to other persons regularly served by the system but who would not normally be reached by mail delivery. These methods include any of the following:

**Newspaper** – Publish notice in the newspaper(s) that serve your system. Provide the name(s) of publications, date published, and a copy of the notice printed by the newspaper.

**Multiple Delivery** – Deliver multiple copies of the notice sent by mail delivery to customers who provide this drinking water to others, such as apartment building owners, day care providers, or large private employers. Provide the name(s) of the facilities, date delivered, and a copy of the notice.

**Posting** – Post in public places served by this system or on the Internet. The notice must remain in place for as long as the violation persists, but in no case less than 7 days. Provide the location(s) of the posting, the dates posted, and/or the address of the Internet site and a copy of the posting.

**Community Organization Delivery** – Deliver copies of the notice sent by mail delivery to community organizations. Provide a list of the organization(s), date delivered, and a copy of the notice.

**Consumer Confidence Report (CCR)** – If you wish to use this method you must first contact [your name] at [your phone #].

Method and date completed: **Posting at Post Office, City Hall and on the City Website**  
**([www.steamboatrockiowa.com](http://www.steamboatrockiowa.com)) on 8/21/24.**

**Delivery Certification**

I certify under penalty of law that I am familiar with the information submitted in this document and that it is true, accurate and complete.

Name (print or type) Valeria Kjormoe Title City Clerk

Signature Valeria Kjormoe Date 8/21/24

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Iowa DNR Water Supply Operations Section  
6200 Park Ave STE 200  
Des Moines, IA 50321**

August 20, 2024

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Analyte Series	Frequency	Missed Compliance Date	Replacement Sample Due	Next Routine Sample Due
SS 01 S/EP WELL #1 (51) AND #2(64)-TREATED Volatile Organic Chemicals (Voc) - Regulated	6 Year	06/30/2024	09/30/2024	06/30/2030

The following actions are required to return to compliance:

**Public Notice Requirement**

Notify the customers served by your water system according to the attached instructions.

**Replacement Sampling Requirement**

If a replacement sample due date is indicated above; collect a sample by the specified date. Contact your IDNR-certified laboratory for sample containers and mark the sample as a REPLACEMENT (RL).

As a public water supply, you have the responsibility to be aware of the requirements pertaining to sample testing and to take the appropriate action to return compliance. Routine samples must be collected at the frequency specified in your operation permit. Violation of monitoring requirements may result in legal action, including assessment of administrative penalties.

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Sincerely,

Ryan Young

Digitally signed by Ryan  
Young  
Date: 2024.08.20 09:24:26  
-05'00'

Ryan Young  
Environmental Specialist, Water Supply Operations Section

cc: [ ] STEAMBOAT ROCK WATER DEPT  
ATTN SHANNON HAZELTON PO BOX 366, STEAMBOAT ROCK IA 50672

## Tier 3 Public Notification Requirements (Community Public Water Supplies)

A public water supply (PWS) that fails to monitor for Volatile Organic Chemicals (Voc) - Regulated must perform public notice according to Tier 3 requirements as soon as practical, but no later than 12 months after the public water system learns of the violation or situation. Repeat notification must be performed every 12 months in which the violation persists. Public notification for a monitoring violation mandates both the content of written materials, as well as the timely delivery of those materials to all persons served by the PWS. Failure to conduct a correct and complete public notification program is a violation of the regulations established under the Safe Drinking Water Act, and is subject to enforcement action by the Iowa Department of Natural Resources (DNR).

Per Tier 3 public notification requirements, you must complete the following:

### Public Notification Content

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### Distribution Methods

You are required to provide public notice according to the methods outlined in 1. & 2. You may accomplish this through the use of your yearly Consumer Confidence Report (CCR), as long as the CCR is distributed according to methods 1 & 2 and within 12 months of the violation.

1. **Mail Delivery** – By **August 23, 2025** you must send all the required mandatory language to each customer receiving a bill and other service connections to which water is delivered. This can be accomplished through direct mail, including it with the water utility bill, or by hand delivery. Repeat notification by mail delivery must be completed every three months for as long as the violation exists

Date completed \_\_\_\_\_ **(enclose copy of notice)**

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