



VILLAGE OF IOLA

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"Collectively upholding our relevancy for today, responsiveness for tomorrow; readiness in the future to address the needs of our entire community."

RE: Cross Connection Inspection

Dear Water Utility Customer

Providing and maintaining a safe public water supply is a priority of both the Village of Iola and the Wisconsin Department of Natural Resources (DNR). The intent of this letter is for you to allow us to obtain access to your residence to perform a cross-connection inspection. The purpose of the Cross Connection Control Inspection is to help eliminate possible contamination of the public water distribution system. There are two required components of the program; 1) site inspection, 2) registration verification of backflow prevention devices.

The Village of Iola will be working jointly with inspectors from WRWA, to conduct these inspections. This inspection takes approximately 1/2 hour (per service address) and is required by Wisconsin Administrative Code and Village Ordinance. We are required to perform these inspections once every 10 years for residential services and more frequently for other customer classes.

During the inspection, we will be checking for state-approved cross-connection protection on all plumbing items, including, but not limited to: handheld showers, toilet tanks, utility sinks, inside and outside hose connections, and hot water boiler systems. There are no fees for the inspection(s), however, all of the costs associated with the replacement, modification, installation of backflow prevention assemblies, and devices, and follow-up inspections remains the obligation of the owner/manager.

The inspectors will be in your neighborhood during the weeks of _____. The inspections are to be done during the hours of 8:00 am and 5:00 pm. You will be notified immediately following the inspection of modification(s) and/or testing of backflow prevention assemblies that are required.

We look forward to working with you in protecting our drinking water supply and we thank you in advance for your cooperation in this matter. If you have any questions or concerns, please contact Clerks office, Monday through Friday between 9:00 am and 2:00 pm. Prior to your appointment, please be sure there is a clear path to the water meter and any other locations that may require inspection, which is any location where water is present or available.

Sincerely,

Glenn Tetzlaff-Director of Public Works for Village of Iola

*Jennifer Schustek, Village President
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Missy Fenn, Deputy Clerk/Treasurer*

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