

EXHIBIT A

A SERVICES TO BE PROVIDED

Harter's shall perform at least services described in exhibit A and shall fulfill the additional requirements set forth on Exhibit B for disposal all garbage, trash and any and all other refuse accumulated on premises within the corporate limits of Iola where such collection is or may be required by the Iola.

Harter's shall, at its own expense, furnish personnel and equipment sufficient to accomplish work herein after described. Harter's will establish and maintain, in an efficient and business-like manner, such routes and special schedules as may be necessary to fulfill the refuse service requirements contained in the ordinances and regulations of Iola, and any future amendments and the further provisions of this agreement. Harter's shall provide not less than the following prescribed type and level of services to-wit:

- 1) Residential family dwellings (defined as single-family home, townhomes, or each unit of a duplex, or triplex) trash and recycling services to be provided weekly. Collection will be made between 5:00 a.m. and 6:00 p.m. central standard time. Customers are responsible for placing their carts by the end of the driveway by 5:00 a.m. on the date of pickup. Harter's shall not be obligated to pick-up any trash/recycling not located near the end of the driveway or any trash/recycling that is not out by 5:00 a.m.

- 2) Residential carts are not to exceed 50 pounds. If carted, all waste must be bagged and fit properly inside the cart with lid shut. Any refuse that is outside of the cart will not be collected. All recyclable material must be placed loosely in the cart not bagged and fit properly with the lid shut. Any recyclable that is outside of the cart will not be collected. Cardboard segments must not exceed 2 feet in length.

- 3) This contract does not include Harter's making any pickups at commercial sites. Any and all contracts for other commercial pickups shall be on an individual contract basis by and between the customer and Harter's. Iola will provide a list of commercial properties that are grandfathered in and will be added to Iola's total house count.

4) The community and all residents/customers located in said community shall comply with the following rules and regulations under this contract. Harter's will not accept:

- a) any liquid waste
- b) building demo materials (lumber, metal, shingles, siding, etc.)
- c) recycling materials mixed with other refuse
- d) yard waste
- e) asbestos, in any form
- f) tires
- g) used motor oil
- h) hazardous or toxic wastes
- i) chemicals
- j) explosives, liquids
- k) flammable liquids
- l) paint
- m) trees and stumps
- n) carcasses
- o) medical wastes (unless personal needles which shall be properly contained in sharps container)

Harter's reserves the right to expand the list of solid waste disposal policies as local, state and federal regulation change.

5) All recyclables must be in a secured container, no "loose" recycling will be picked up. Recycling may be mixed together; cardboard segments may not exceed 2 feet in length.

6) Clean-up of spillage caused by Harter's operation.

7) Disposal at state approved disposal site of all materials collected.

This service shall be exclusive between the Village of Iola and Harter's in regards to residential service.

EXHIBIT B

STATEMENT OF HARTER'S REQUIREMENTS

Harter's will meet the following levels of service, requirements, stipulations, terms, conditions, and provisions.

- 1) Appearance and Cleanliness of Equipment: The collection equipment used by Harter's must be approved by Iola, including approval of the equipment color and the design of all signs, logos, and graphics. Collection equipment must be kept in clean condition at all times.
- 2) Appearance of the Collection Crew: Harter's shall provide uniforms to each collection worker and require that they be used. The uniform shall consist of a jacket or coverall, shirt, trousers and cap. Harter's shall maintain the uniforms in a clean, neat and well mended appearance.
- 3) Equipment Maintenance: All equipment must be maintained to assure the safety of the collection crew and residents of Iola.
- 4) Cleanup on Route: Harter's shall pick up all blown; littered and broken material problems caused by Harter's. Each truck shall carry a broom and shovel all times.
- 5) Ownership of Materials: At the time of collections, ownership of the materials transfers from the resident to Harter's.
- 6) Collection Hours: Collection service by all trucks will start between 6:00 a.m. and 6:00 a.m. central standard time.
- 7) Collection on Holidays: Harter's is not required to provide service on Sundays, and the following days:
 - a) New Year's Day
 - b) Memorial Day
 - c) Independence Day
 - d) Labor Day
 - e) Thanksgiving Day
 - f) Christmas Day
 - g) Days when the collection is canceled by Iola.

The Village of Iola shall inform residents of the lack of service on these days as part of the promotion element of the program and of the appropriate make-up day for the missed collection day.