



62 S. Main Street, 1st Floor
Yardley, PA 19067
(215) 752-1111

Student Grooming Release and Hold Harmless Agreement

Your pet's safety and comfort are our top priorities. Every effort will be made to make your animal's grooming experience safe and pleasant. Safety applies to both pets and people during the grooming process.

Health or Medical Problems

Grooming may occasionally expose a hidden medical issue or aggravate an existing one. Any veterinary care required will be the responsibility of the pet owner.

Accidents

While accidents are rare, grooming carries inherent risks due to sharp tools and handling. Issues include cuts, nicks, scratches, or quicking of nails, often occurring if a pet moves suddenly.

- If an accident occurs, you will be notified.
- If considered serious and the owner is not present, Dog Grooming School of Pennsylvania will seek immediate veterinary care. All veterinary costs are the owner's responsibility.

By signing this agreement, in consideration of discounted grooming services provided by student groomers, the client **agrees to indemnify and hold harmless** Dog Grooming School of Pennsylvania, its owner, employees, students, and affiliates from any liabilities, expenses, or damages, including attorney fees, resulting from any service provided or injury to your pet, whether caused by negligence or otherwise.

Veterinarian Authorization – Medical Emergencies

This release authorizes Dog Grooming School of Pennsylvania to seek medical treatment from the nearest veterinarian in the event of an emergency. All veterinary costs remain the responsibility of the owner.

Vaccination Requirements

For the health and safety of all pets in our care, your dog must be up to date on the following vaccinations:

- **Rabies**
- **DHPP (Distemper, Hepatitis/Adenovirus, Parainfluenza, and Parvovirus)**
- **Bordetella (Kennel Cough)**

Please provide proof of vaccination. Rabies certificates must be emailed prior to booking an appointment.

Parasites

Pets must be free of fleas and ticks to enter our school. From April–November, a flea/tick preventative is required (e.g., Frontline, Advantage). Pets with fleas will be returned, and rescheduling may not be possible.

Dangerous or Aggressive Animals

Dog Grooming School of Pennsylvania reserves the right to refuse or stop services at any time if a pet is too stressed or aggressive. Failure to disclose aggressive history may result in a **\$250 fee** and owner responsibility for all resulting medical expenses. Pets with a known history of aggression will not be accepted.

Use of Muzzles

Muzzling may be used to protect both the pet and groomer. In some cases, it can also calm a stressed animal. If the pet remains dangerous, services may be stopped and the pet returned.

Interruptions During Grooming Services

To ensure safety, please do not interrupt students or instructors while grooming is in progress. If you arrive to pick up your pet before grooming is complete, **please wait in the reception area**. Interfering with your pet during grooming may result in the session ending early.

Matted Coats

Severely matted coats may need to be shaved for the safety of your pet. Mats can cause skin irritation, infections, and behavioral changes. By signing, you acknowledge and accept the risks associated with dematting or shaving heavily matted coats. Regular grooming (every 4–6 weeks) is recommended to prevent matting.

Appointments & Pick-Up

- Cancellations must be made **twenty-four business hours in advance**, or a **\$35 fee** will apply.
- No-shows or same-day cancellations will not be rebooked.
- Pick-up is **2:30 PM** unless otherwise notified.
- Late pick-up fees: \$25 per 15 minutes after 2:30 PM; \$50 per 15 minutes after 3:00 PM.
- **We do not provide boarding.**

Refund Policy

Student groomers perform all grooming services. Prices are significantly reduced, but results may not be perfect. **All sales are final — no refunds or store credits.**

Photographs

This release authorizes Dog Grooming School of Pennsylvania to take photos of your pet for client records or promotional use. All photos remain the property of Dog Grooming School of Pennsylvania.

Acknowledgment & Authorization

By signing below, you confirm that:

- You are the legal owner of the dog(s) listed.
- You have read and understand all policies and procedures outlined in this agreement.
- This agreement authorizes future student grooming services via phone or email without additional signed contracts.

Client: _____

_____	_____	_____	_____
Print Name	Signature	Date	
_____	_____	_____	_____
Address	City	State	Zip
_____	_____		
Phone Number	Email Address		
_____	_____		
Dog(s) Name(s)	Breed(s)		