

Temporary Payment Options

(District Operations Will Continue as Normal)

It is our suggestion that you register for online payment to avoid any interruption in normal business services. However, you may continue to pay your bill at District Headquarters using the drive-up drop box located in the front parking lot.

To ensure the safety of your payment, we recommend that you do not put cash in the drop box. A temporary, safe alternative is to deposit only checks, money orders or bank drafts. If you must pay with cash, the drop box will be emptied several times per day and will also be emptied prior to the end of the work day so no money will sit in the box overnight. **Any cash deposited in the drop box after normal working hours or on the weekend is at risk of being compromised.**

If cash payments are not for the exact amount of your bill, a credit will be applied to your account for any excess paid. Envelopes will be provided in the foyer for you to use if you are going to use the drop box.

We apologize for any inconvenience, but the safety and accuracy of payment to your account is a top priority so that your water services continue uninterrupted.

USPS, UPS, FEDX and Delivery Options

Any deliveries to District Headquarters can be left in the foyer or the mail box out front. If there are any deliveries requiring a signature, contact a District representative to make arrangements for accommodation.

Development and Contractor Inquiries

All communication that requires personal interaction must be scheduled in advance with District staff. To contact a specific member of our staff, emails available on the District website.

For questions or further information and assistance with these temporary District Policy changes, please call 884-3569.