



LIBRARY SERVICES POLICY

- A. The Marion County Library is committed to delivering excellent service to all patrons. The staff is dedicated to insuring the library resources and operations meet the needs and wishes of the community. In fulfilling its mission of quality service, the staff will be guided by the following principles:
1. The library will offer prompt, high quality service to all regardless of age, race, sex, nationality, religion, educational background, and physical limitations.
 2. All patrons will be treated with courtesy and respect.
 3. The staff will equitably administer the library's rules and regulations.
 4. The library will provide ongoing staff training so that staff can confidently guide patrons in the use of current technology.
 5. Library staff will be mindful of complaints, concerns and suggestions from patrons to constantly improve library service.
- B. The Marion County Library provides the following services to patrons:
1. A comprehensive collection of fiction and non-fiction books, magazines, local newspapers and audio-visual materials
 2. Reference
 3. Online genealogical research
 4. Reserves
 5. Request for materials not currently in the library collection
 6. Programs for children, adults, teens and families
 7. Services for patrons with special needs
 8. 3-D printer
 9. Public access computers, printers, Wi-Fi, copier and Fax
- C. The library reviews these services on a regular basis and will adjust according to patron interests and needs.

Adopted by the Marion County Library Board
January 3, 2019

Judith R. Bearden

Judith Bearden, Chair