

FAMILY COUNSELING PAYEE DEPARTMENT  
1475 TERMINAL WAY, SUITE D, RENO, NV 89502  
OFFICE: 775-322-6557 / FAX: 775-322-6930

\$54  
PAYEE FEE

**\*\* Client Fact Sheet\*\***

Race: African American\_\_ White\_\_ Hispanic/Latino\_\_  
Native American/PI\_\_ Asian\_\_ Other\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Birth City & State: \_\_\_\_\_

SS#: \_\_\_\_-\_\_\_\_-\_\_\_\_ Gender: (M,F,Non-Binary, Transgender, Other)\_\_\_\_

Marital Status: \_\_\_\_\_

Name of ALF/Nursing Home/another facility, if applicable: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

How much is your rent? \_\_\_\_\_

Mother's Maiden Name: \_\_\_\_\_

Next of Kin Name: \_\_\_\_\_

Next of Kin Phone Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

Former Payee Name: \_\_\_\_\_

Former Payee Address: \_\_\_\_\_

Former Payee Phone Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

**\*\* Income (Please check all that apply) \*\***

**Income Source:**

- |                                       |                                    |
|---------------------------------------|------------------------------------|
| <input type="checkbox"/> SSA \$ _____ | Receive on _____ day of each month |
| <input type="checkbox"/> SSD \$ _____ | Receive on _____ day of each month |
| <input type="checkbox"/> SSI \$ _____ | Receive on _____ day of each month |
| <input type="checkbox"/> VA \$ _____  | Receive on _____ day of each month |

Branch Of Service \_\_\_\_\_

☐ Other: \_\_\_\_\_ Receive on \_\_\_\_\_ day of each month

Do you receive food stamps/Medicaid? ☐ NO ☐ YES- Amount \$ \_\_\_\_\_

Do you have a bank account? ☐ NO ☐ YES- Name of Bank: \_\_\_\_\_

Do you have a Life Insurance Policy? ☐ NO ☐ YES

Do you have a Trust account? ☐ NO ☐ YES

**\*\* Case Manager Information \*\***

Case Manager Name: \_\_\_\_\_

Case Manager Phone Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_, Ext \_\_\_\_\_

Agency Name: \_\_\_\_\_

fill out  
entire  
page

# Family Counseling Services of Northern Nevada

## Voluntary Self-Disclosure of Gender & Race/Ethnicity

COMPLETING THIS FORM IS VOLUNTARY AND IS NOT A REQUIREMENT FOR SERVICES.

Family Counseling Services of Northern Nevada believes that all persons are entitled to equal employment opportunities, and we do not discriminate against our employees, applicants, or job seekers because of their race, color, gender, religion, national origin, disability, veteran status, age, marital status, sexual orientation, genetic information or any other protected group status as defined by law.

We are subject to certain governmental recordkeeping and reporting requirements, including for the administration of civil rights laws and regulations. In order to comply with these laws, we invite you to voluntarily self-identify your race, ethnicity, and gender. Submission of this information is voluntary, and refusal to provide it will not influence our screening or service decisions and will not subject you to discharge, disciplinary or other adverse treatment. The information obtained will be kept confidential and separate from your application and/or personnel records and will only be used in accordance with the provisions of applicable laws, executive orders, and regulations.

Please complete the self-identification form below, which includes the option to choose not to self-identify, and return it to us as soon as possible.

**YOUR NAME (PRINT):**

LAST \_\_\_\_\_ FIRST \_\_\_\_\_ DATE \_\_\_\_\_

### **YOUR GENDER (CHOOSE ONE):**

- ☐ Female
- ☐ Male
- ☐ I choose not to self-identify  
(We need to add nonbinary and transgender to the list)

### **YOUR RACE/ETHNICITY (CHOOSE ONE):**

- ☐ Hispanic or Latino
- ☐ White (Not Hispanic or Latino)
- ☐ Black or African American (Not Hispanic or Latino)
- ☐ Asian (Not Hispanic or Latino)
- ☐ Native Hawaiian or Other Pacific Islander (Not Hispanic or Latino)
- ☐ American Indian or Alaska Native (Not Hispanic or Latino)
- ☐ Two or More Races (Not Hispanic or Latino)
- ☐ I choose not to self-identify

### **RACE/ETHNIC DEFINITIONS:**

**Hispanic or Latino:** A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race

**White (Not Hispanic or Latino):** A person having origins in any of the original peoples of Europe, the Middle East, or North Africa

**Black or African American (Not Hispanic or Latino):** A person having origins in any of the black racial groups of Africa

**Asian (Not Hispanic or Latino):** A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam

**Native Hawaiian or Other Pacific Islander (Not Hispanic or Latino):** A person having origins in any of the peoples of Hawaii, Guam, Samoa, or other Pacific Islands

**American Indian or Alaska Native (Not Hispanic or Latino):** A person having origins in any of the original peoples of North and South America (including Central America) and who maintain tribal affiliation or community attachment

**Two or More Races (Not Hispanic or Latino):** Persons who identify with two or more race/ethnic categories named above



1475 TERMINAL WAY STE. B  
RENO, NV 89502  
PHONE: (775) 329-0623  
FAX: (775) 337-2971

### AUTHORIZATION FOR THE RELEASE AND RECEIPT OF ACCOUNT/ FINANCIAL INFORMATION

CLIENT NAME \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_ SS# \_\_\_\_\_

I CONSENT TO RELEASE THE FOLLOWING INFORMATION. Client Initial: \_\_\_\_\_  
INCLUDING BUT NOT LIMITED TO

ALL ACCOUNT NUMBERS \_\_\_\_\_ initial

ACCOUNT BALANCES \_\_\_\_\_ Initial

PAYMENT HISTORY \_\_\_\_\_ initial

OTHER (specify) \_\_\_\_\_ if applicable  
TO: \_\_\_\_\_

AGENCY OR PROVIDER NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_

FROM: FAMILY COUNSELING SERVICE \_\_\_\_\_ initial

AGENCY OR PROVIDER NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_

#### FOR THE PURPOSE OF:

- initial \_\_\_\_\_ To collect and coordinate account information and payments  
initial \_\_\_\_\_ For coordination of treatment  
initial \_\_\_\_\_ Other \_\_\_\_\_

DATE OF SIGN. ONE YEAR initial

THIS CONSENT IS IN EFFECT FROM: \_\_\_\_\_ TO \_\_\_\_\_  
AND MAY BE CANCELLED IN WRITING AT ANY TIME UNLESS PROVIDER HAS TAKEN ACTION IN RELIANCE UPON IT. I HAVE  
READ THIS FORM AND UNDERSTAND IT AND HAVE THE RIGHT TO RECEIVE A COPY. I UNDERSTAND I MAY REFUSE TO SIGN  
THIS FORM TO RELEASE MY CONFIDENTIAL TREATMENT RECORDS. PROVIDER SHALL NOT CONDITION TREATMENT UPON  
CLIENT SIGNING THIS AUTHORIZATION. I RELEASE FAMILY COUNSELING SERVICE FROM ANY LIABILITY FOR THE RELEASE  
OF MY RECORDS.

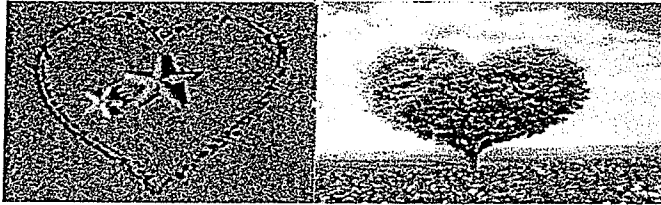
CLIENT OR LEGAL GUARDIAN \_\_\_\_\_ sign DATE \_\_\_\_\_ date  
WITNESS \_\_\_\_\_ DATE \_\_\_\_\_

This notice accompanies a disclosure of information concerning a client, made to you with the consent of such client. This information has been disclosed to you from records protected by Federal confidentiality rules (42 CFR Part 2 and H.I.P.A.A.). The Federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2 and H.I.P.A.A. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.



United Way A UNITED WAY MEMBER AGENCY





## **FAMILY COUNSELING SERVICE AGREEMENT**

### **CLIENT UNDERSTANDS THAT COMPANY WILL PROVIDE THE FOLLOWING:**

My benefits check will be either mailed or direct deposited to the Company who will set up a bank account under the name of River City Bank.

With the assistance of the Company, I will develop a budget that lists everything that I owe (Budget will accompany this Agreement).

I will not open charge/bank accounts or obtain loans unless it is first put into my budget. Company will pay monthly bills from the income that is listed on the Budget Sheet. I must turn receipts for money spent.

### **COMPANY GUARANTEES THE FOLLOWING:**

Company does not provide transportation but will assist in arranging transportation. Service Company shall make all scheduled payments either by check or bank transfer; any late fee associated with payment will be assumed by Company.

All rent payments will be made for the 3rd of the month for the upcoming period of occupancy. Weekly Personal needs checks will be used for food and other weekly expenses; Clients will receive only one payment per week.

All requests for personal needs payments must be made at least 7 days prior to payment. Clients must inform Company in writing at least 30 days in advance if wanting to move. Company will be closed on all government holidays as well as if Washoe County schools are closed due to bad weather.

### **CLIENT MUST INFORM COMPANY IF:**

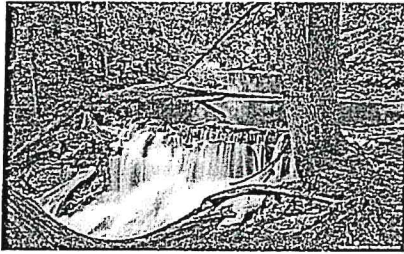
- I receive assistance from any other agency or welfare department. I go to jail or prison.
- I am admitted to the hospital or nursing home.
- I begin working, quit working, receive money or save money.
- I get married or divorced.

**I take a trip outside of Nevada. If you do not report the above changes to us, you may receive an overpayment and be required to pay money back to Social Security Administration and/or lose your benefits.**

CLIENTS CASE MAY BE CLOSED IF:

- I am verbally or physically abusive or threaten Company staff in any manner
  - I bring any drugs or weapons to this office
- I come to the office under the influence of illegal drugs or alcohol.
  - I am arrested for any reason.
  - I move out of the area
  - I panhandle on the property
- I refuse to follow my budget or are non-compliant with any aspect of the program. CLIENT HAS A RIGHT TO:
  - Professional and courteous service.
  - Participate in goal setting and have the program fully explained to me.
- Service without discrimination based on sex, race, ethnicity, sexual orientation, disability. Creed, religion, or national origin.
- Receive total confidentiality, No information will be shared about me with anyone outside of
  - Company without written permission or due process of law.
- Receive truthfulness, knowing that my benefits are being monitored under the Social Security Administration.
  - File a grievance if I believe my Rights have been violated.
- Refuse services at any time by giving Company at least a 30 day notice.

**ENTIRE AGREEMENT: This Contract contains the entire agreement of Client, and Company, Family Counseling, and replaces any other prior agreement in its entirety. It may not be changed orally, but only by an agreement in writing signed by both parties.**



#### FAMILY COUNSELING SERVICE AGREEMENT

I [REDACTED] hereby appoint Family Counseling Service to be my designated Representative Payee for my Social Security, SSI, SSD, or other income. Client agrees to allow Family Counseling Service to receive my benefits on my behalf, and be responsible to pay financial obligations to the extent that there are funds available funds in your account to do so. Client agrees to pay a monthly fee, set by the Social Security Administration, for the performance of these duties.

Family Counseling Service will pay Rent, Utilities, Food or (Room & Board), and other scheduled monthly payments directly to the service provider. Family Counseling Service will provide a weekly personal needs payment to the client to the extent that Family Counseling Service has the client funds to do so. Family Counseling Service shall provide all designated Representative Payee services as prescribed by the law and social security regulation.

  
X  
REPRESENTATIVE  
PAYEE

  
CLIENT  
SIGNATURE

FOR SSA USE ONLY

## FOR SSA USE ONLY

Name or Bene. Sym.	Program	Date of Birth	Type	Gdn.	Cus.	Inst.	Nam.

**REQUEST TO BE  
SELECTED AS  
PAYEE**

DISTRICT OFFICE CODE

STATE AND COUNTY  
CODE

PRINT IN INK:

The name of the NUMBER HOLDER

SOCIAL SECURITY NUMBER

The name of the PERSON(S) (if different from above) for whom you are filing  
(the "claimant(s)")

SOCIAL SECURITY NUMBER(S)

Answer item 1 ONLY if you are the claimant and want your benefits paid directly to you.

1. I request that I be paid directly.

CHECK HERE ☐ and answer only items 3, 5, 6, and 8 before signing the form on page 4.**I REQUEST THAT THE SOCIAL SECURITY, SUPPLEMENTAL SECURITY INCOME, OR SPECIAL VETERANS  
BENEFITS FOR THE CLAIMANT(S) NAMED ABOVE BE PAID TO ME AS REPRESENTATIVE PAYEE.**

2. Explain why you think the claimant is not able to handle his/her own benefits. (In your answer, describe how he/she manages any money he/she receives now.)
- They decided they need help in managing their money.*

☐ Claimant is a minor child

3. Explain why you would be the best representative payee. (Use Remarks if you need more space.)

*Please look at the remarks column.*

4. If you are appointed payee, how will you know about the claimant's needs?

☐ Live with me or in the institution I represent☐ Daily visits☒ Visits at least once a week.☒ By other means. Explain: *If they're unable to come in, they may call us.*

5. Does the claimant have a court-appointed legal guardian/conservator?
- ☐
- YES
- ☒
- NO

IF YES, enter the legal guardian/conservator's:

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

TITLE \_\_\_\_\_

DATE OF APPOINTMENT \_\_\_\_\_

Explain the circumstances of the appointment. (Use remarks if you need more space.)

## 6. (a) Where does the claimant live?

- ☒ Alone  
☐ In my home (Go to (b).) ☐ In a public institution (Go to (c).)  
☐ With a relative (Go to (b).) ☐ In a private institution (Go to (c).)  
☐ With someone else (Go to (b).) ☐ In a nursing home (Go to (c).)  
☐ In a board and care facility (Go to (b).) ☐ In the institution I represent (Go to (c).)

## (b) Enter the names and relationships of any other people who live with the claimant.

NAME	RELATIONSHIP

## (c) Enter the claimant's residence and mailing addresses (if different from yours).

Residence:

Mailing:

Telephone Number:

## (d) Do you expect the claimant's living arrangements to change in the next year?

- ☐ YES ☒ NO If YES, explain what changes are expected and when they will occur.  
 (Use Remarks if you need more space.)

## 7. If you are applying on behalf of minor child(ren) and you are not the parent,

Does the child(ren) have a living natural or adoptive parent? ☐ YES ☐ NO

If YES, enter:

(a) Name of parent \_\_\_\_\_

(b) Address of parent \_\_\_\_\_

(c) Telephone number \_\_\_\_\_

(d) Does the parent show interest in the child? ☐ YES ☐ NO

Please explain. \_\_\_\_\_

## 8. List the names and relationship of any (other) relatives or close friends who have provided support and/or show active interest with the claimant. Describe the type and amount of support and/or how interest is displayed.

NAME	ADDRESS/PHONE NO.	RELATIONSHIP	DESCRIBE

## 9. Check the block that describes your relationship to the claimant.

(a) ☐ Official of bank, agency or institution with responsibility for the person. Enter below which you represent:☐ Bank☐ Social Agency☐ Public Official☒ Institution:☐ Federal☐ State/Local☒ Private non-profit☐ Private proprietary institution. Is the institution licensed under State law? ☐ YES ☐ NO

IF (a) ABOVE CHECKED, COMPLETE ONLY QUESTIONS 10 AND 11 AND SIGN THE FORM ON PAGE 4.

(b) ☐ Parent(c) ☐ Spouse(d) ☐ Other Relative - Specify(e) ☐ Legal Representative(f) ☐ Board and Care Home Operator(g) ☐ Other Individual - Specify

IF (b), (c), (d), or (e) ABOVE CHECKED, GO ON TO QUESTION 12



10. Does the claimant owe you/your organization any money now or will he/she owe you money in the future?

☒ YES ☐ NO

If YES, enter the amount he/she owes you/your organization, the date(s) was/will be incurred and describe why the debt was/will be incurred. The Claimant will owe us \$54 a month for a payee fee.

INFORMATION ABOUT INSTITUTIONS, AGENCIES AND BANKS APPLYING TO BE REPRESENTATIVE PAYEE

11. (a) Enter the name of the institution Family Counseling Service

(b) Enter the EIN of the institution 88-0090713

INFORMATION ABOUT INDIVIDUALS APPLYING TO BE REPRESENTATIVE PAYEE

12. Enter: YOUR NAME \_\_\_\_\_

DATE OF BIRTH \_\_\_\_\_

SOCIAL SECURITY NUMBER \_\_\_\_\_

ANY OTHER NAME YOU HAVE USED \_\_\_\_\_

OTHER SSN'S YOU HAVE USED \_\_\_\_\_

13. How long have you known the claimant? \_\_\_\_\_

14. If the claimant lives with you, who takes care of the claimant when work or other activity takes you away from home?

What is his/her relationship to the claimant? \_\_\_\_\_

15. (a) Main source of your income

- ☐ Employed (answer (b) below)
- ☐ Self-employed (Type of Business \_\_\_\_\_)
- ☐ Social Security benefits (Claim Number \_\_\_\_\_)
- ☐ Pension (describe \_\_\_\_\_)
- ☐ Supplemental Security Income payments (Claim Number \_\_\_\_\_)
- ☐ Temporary Assistance For Needy Families (TANF \_\_\_\_\_)
- ☐ Other State or Public Assistance (describe \_\_\_\_\_)
- ☐ Other (describe \_\_\_\_\_)

(b) Enter your employer's name and address: \_\_\_\_\_

How long have you been employed by this employer? \_\_\_\_\_

(If less than 1 year, enter name and address of previous employer in Remarks.)

16. Do you give Social Security permission to conduct a criminal background check on you? ☐ YES ☐ NO

17. (a) Have you ever been convicted of a felony? ☐ YES ☐ NO

If YES: What was the crime? \_\_\_\_\_

On what date were you convicted? \_\_\_\_\_

What was your sentence? \_\_\_\_\_

If imprisoned, when were you released? \_\_\_\_\_

If probation was ordered, when did/will your probation end? \_\_\_\_\_

(b) Have you ever been convicted of any offense under federal or state law which resulted in imprisonment for more than one year? ☐ YES ☐ NO

If YES: What was the crime? \_\_\_\_\_

On what date were you convicted? \_\_\_\_\_

What was your sentence? \_\_\_\_\_

If imprisoned, when were you released? \_\_\_\_\_

If probation was ordered, when did/will your probation end? \_\_\_\_\_

18. Do you have any unsatisfied FELONY warrants (or in jurisdictions that do not define crimes as felonies, a crime punishable by death or imprisonment exceeding 1 year) for your arrest? ☐ YES ☐ NO

If YES: Date of Warrant \_\_\_\_\_

State where warrant was issued \_\_\_\_\_

19. How long have you lived at your current address? (Give Date MM/YY) \_\_\_\_\_

REMARKS: (This space may be used for explaining any answers to the questions. If you need more space, attach a separate sheet.) We have recently implemented software specific to Representative Payee Programs that allow us to serve our clients by eliminating human error. We have been providing payee services for decades, and we take pride in the relationships we build with clients. Family Counseling Service is the best choice for payee representatives.

**PLEASE READ THE FOLLOWING INFORMATION CAREFULLY BEFORE SIGNING THIS FORM**

**I/my organization:**

- Must use all payments made to me/my organization as the representative payee for the claimant's current needs or (if not currently needed) save them for his/her future needs.
- May be held liable for repayment if I/my organization misuse the payments or if I/my organization am/is at fault for any overpayment of benefits.
- May be punished under Federal law by fine, imprisonment or both if I/my organization am/is found guilty of misuse of Social Security or SSI benefits.

**I/my organization will:**

- Use the payments for the claimant's current needs and save any currently unneeded benefits for future use.
- File an accounting report on how the payments were used, and make all supporting records available for review if requested by the Social Security Administration.
- Reimburse the amount of any loss suffered by any claimant due to misuse of Social Security or SSI funds by me/my organization.
- Notify the Social Security Administration when the claimant dies, leaves my/my organization's custody or otherwise changes his/her living arrangements or he/she is no longer my/my organization's responsibility.
- Comply with the conditions for reporting certain events (listed on the attached sheets(s) which I/my organization will keep for my/my organization's records) and for returning checks the claimant is not due.
- File an annual report of earnings if required.
- Notify the Social Security Administration as soon as I/my organization can no longer act as representative payee or the claimant no longer needs a payee.

**I declare under penalty of perjury that I have examined all the information on this form, and on any accompanying statements or forms, and it is true and correct to the best of my knowledge.**

SIGNATURE OF APPLICANT	DATE (Month, day, year)
Signature (First name, middle initial, last name) (Write in ink) <i>Paisley McKay</i>	Telephone number(s) at which you may be contacted during the day <i>775-322-6557</i>

Print Your Name & Title (if a representative or employee of an institution/organization)

*Paisley McKay*

Mailing Address (Number and street, Apt. No., P.O. Box, or Rural Route)

*1475 Terminal Way Suite D*

City and State <i>Reno, Nevada</i>	Zip Code <i>89502</i>	Name of County <i>Washoe</i>
---------------------------------------	--------------------------	---------------------------------

Residence Address (Number and street, Apt. No., P.O. Box, or Rural Route)

*1475 Terminal Way Suite D*

City and State <i>Reno, Nevada</i>	Zip Code <i>89502</i>	Name of County <i>Washoe</i>
---------------------------------------	--------------------------	---------------------------------

Witnesses are only required if this application has been signed by mark (X) above. If signed by mark (X), two witnesses to the signing who know the applicant making the request must sign below, giving their full addresses.

1. SIGNATURE OF WITNESS	2. SIGNATURE OF WITNESS
ADDRESS (Number and street, City, State and ZIP Code)	ADDRESS (Number and street, City, State and ZIP Code)

## Advance Notification of Representative Payment

Name of Wage Earner, Self-Employed Person or  
SSI Claimant

Social Security Number

Name of Beneficiary (if other than above)

Relationship to Wage  
Earner, Self-Employed  
Person or SSI Claimant

I understand and agree with the following.

### Need for Representative Payee

The Social Security Administration (SSA) has decided that I need someone to manage my benefits. Because of this, SSA will send my benefits to a representative payee. It is the duty of the representative payee to use my benefits for my best interests.

### Choice of Representative Payee

SSA has selected Family Counseling Service to be my representative payee.

### My Right to Appeal

I understand that I have the right to appeal SSA's decision. I can appeal the choice of who will be the representative payee. In most cases, I can also appeal the decision that I need a payee. If I appeal, I will have the right to review the evidence in file and submit new evidence. I understand that I can have a friend, lawyer or someone else to help me.

I understand that I must file an appeal within 60 days. If I file after the 60 day period, I must have a good reason for not having filed this appeal on time. I have to ask for the appeal in writing. I will contact an SSA office if I wish to appeal.

X

Signature

X

Date

Witnesses are required only if this statement has been signed by mark (X) above. If signed by mark (X), two witnesses to the signing who know the person making the statement must sign below, giving their full addresses.

1. Signature of Witness

2. Signature of Witness

Address (Number and Street, City, State and ZIP Code)

Address (Number and Street, City, State and ZIP Code)