Practice Partner

11.2.1 Release Notes




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Copyright notice

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Chapter 2 - Enhancements

This chapter describes the enhancements made for Practice Partner Release 11.2.1.

NCPDP SCRIPT 2017

eMDs Prescribe is rolling out NCPDP SCRIPT 2017071 (abbreviated as SCRIPT 2017) compliant features and functionality. These new standards are required for adoption to be CMS compliant by January 1, 2020.

Surescripts SCRIPT 10.6

Surescripts SCRIPT 10.6 is the current Surescripts SCRIPT standard version.

In this chapter

This chapter contains the following topics.

Appointment Scheduler

The following update has been made to the Appointment Scheduler application.

Today button

A new **Today** button has been added to the following schedules.

Schedule	Click the new Today button to...
Daily view	return to the current date.
Weekly view	display the schedule for the first day of the week that contains the current date. For example, if today is Friday, May 3, the schedule will display for the week starting Sunday, April 28.
Monthly view	display the schedule for the first day of the month that contains the current date. For example, if today is Friday, May 3, the schedule will display for the month starting on Wednesday, May 1.
Dual view	display the schedule for the current date.

Diagram

The following diagram provides an example of the **Today** button as it appears on the Weekly view schedule.

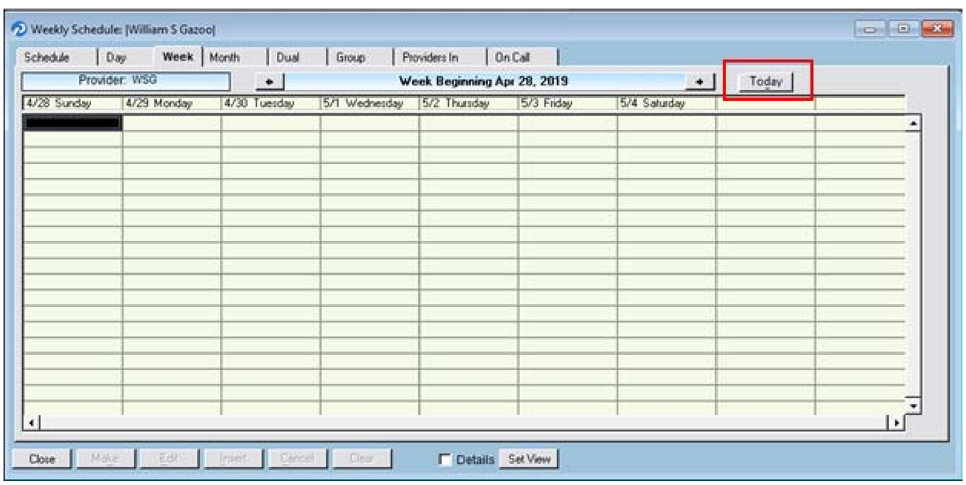

Figure 1. Weekly view schedule

Patient cell phone number

The **Column** drop-down field on the Schedule Template Column Properties screen contains a new **Cell Phone** value. Select this value to include a patient **Cell Phone** column to any of the four schedule templates (**Daily**, **Dashboard**, **Dual**, and **Provider**).

When the **Daily** or **Dual** schedule template type contains the **Cell Phone** column, the patients' cell phone numbers will display for all scheduled appointments.

When the **Provider** schedule template type contains the **Cell Phone** column, the patients' cell phone numbers display for all scheduled appointments on the Provider Schedule screen in Patient Records.

When the **Dashboard** schedule template type contains the **Cell Phone** column, the patients' cell phone numbers display for all scheduled appointments on the dashboard.

Patient Records

The following updates have been made to the Patient Records application.

MedlinePlus Connect

The current RelayHealth Patient Education module has been replaced by a Web service called MedlinePlus Connect.

The following updates have been made as a result of the switch to MedlinePlus Connect.

NOTE: If you already have purchased and downloaded the RelayHealth Patient Education module, that service will continue to be available to you. No future updates will be available.

Problems/Procedures screen

On the Problems/Procedures screen, you can right-click an item on the grid of the **Major Problems**, **Other Problems**, or **Diagnosis** tab and select **Patient Education** to access related patient education information on MedlinePlus Connect.

MedlinePlus Connect supports the following codes, listed in order of preference:

- SNOMED
- ICD-10
- ICD-9
- Name of problem or procedure (for example, Diabetes)

For example, if a problem has both a SNOMED code and an ICD-10 code, MedlinePlus Connect will use the SNOMED code in the patient education request.

Rx/Medications screen

On the Rx/Medications screen, you can right-click a prescription in the list of the **Current**, **Ineffective**, or **Historical** tab and select **Patient Education** to access related patient education information on MedlinePlus Connect.

MedlinePlus Connect supports the following codes, listed in order of preference:

- RXCUI (RxNorm Concept Unique Identifier)
- NDC
- Name of medication (for example, warfarin)

Most Recent Extended, Most Recent Lab Data, and Laboratory Data Table screens

On the Most Recent Extended, Most Recent Lab Data, and Laboratory Data Table screens, you can right-click a lab name/test and select **Patient Education** to access laboratory test patient education information on MedlinePlus Connect.

MedlinePlus Connect supports the following codes, listed in order of preference:

- LOINC code
- Lab name (for example, Cholesterol)

LINK, PLINK, and ELINK label markers

LINK and PLINK label markers can be used with any website, including MedlinePlus Connect education pages. Clicking a LINK or PLINK label marker starts your Web browser and displays the specified document or website. You must have Internet Explorer and a Patient Education component (MedlinePlus Connect or RelayHealth) installed to use these label markers.

ELINK label markers insert links to handouts/PDFs; therefore, this label marker type is not available for MedlinePlus Connect. ELINK label markers will continue to be available if you have purchased and downloaded the RelayHealth Patient Education module.

Examples

The following examples explain how LINK, PLINK, and ELINK label markers will work depending on whether you have only MedlinePlus Connect or MedlinePlus Connect *and* the RelayHealth Patient Education module.

Only MedlinePlus Connect

In Note Template Maintenance, you can create a LINK label marker with a MedlinePlus Connect URL. Selecting Task > **Patient Education** displays the search screen for the RelayHealth Patient Education module but nothing displays.

In the progress note, you can click the LINK for a MedlinePlus Connect URL and the appropriate patient education page displays in MedlinePlus Connect.

MedlinePlus Connect and RelayHealth Patient Education

In Note Template Maintenance, you can create a LINK label marker with a MedlinePlus Connect URL. Selecting Task > **Patient Education** displays the search screen for RelayHealth Patient Education. When you select a handout, an ELINK is inserted into the note template.

In the progress note, you can click the LINK and display a MedlinePlus Connect URL and print the material. You can click the ELINK and display and print a RelayHealth handout.

Prescribing

The following enhancements have been made to meet NCPDP's SCRIPT 2017 e-prescribing standard.

Sig length

The maximum length for the sig has been increased from 140 to 1000 characters for electronically sent prescriptions. The entire 1000 character sig displays on the med list and prints on notes and reports.

Patient address line 1 length

The maximum length for the patient address line 1 has been increased from 30 to 40 characters. The entire 40 character patient address displays when it is printed or sent electronically, and when you hover over the patient name on eMDs Prescribe screens.

NOTE: To maintain the link between the address data for a guarantor and patient, make sure you use the same values in both places.

Pharmacy name and address length

The maximum length for the pharmacy name has been increased from 35 to 70 characters. The maximum length for the pharmacy address line 1 has been increased from 35 to 40 characters. The entire 70 character pharmacy name and 40 character pharmacy address line 1 display when they are printed or sent electronically, in the ToolTip on the Drug History screen, and on the Patient screen - **Configuration** tab and the Pharmacy View screen.

Practice address line 1 length

The maximum length for the practice address line 1 has been increased from 30 to 40 characters. The entire 40 character practice address line 1 will display when it is printed or sent electronically, and on the eMDs Prescribe screens.

Future effective date

A new field, **Future Effective Date**, has been added to the Prescribe Medication screen. This field allows you to send to the pharmacy a future date for the (electronic or printed) prescription to become effective. You can type the date directly in the field or use the date picker. The future effective date limit is 180 days from the current date. For pharmacy or clinic refill requests where the user adjusts the effective date, the effective date will display in the refill request section on the Send Rx screen.

Diagram

The following diagram illustrates the new **Future Effective Date** field on the Prescribe Medication screen.

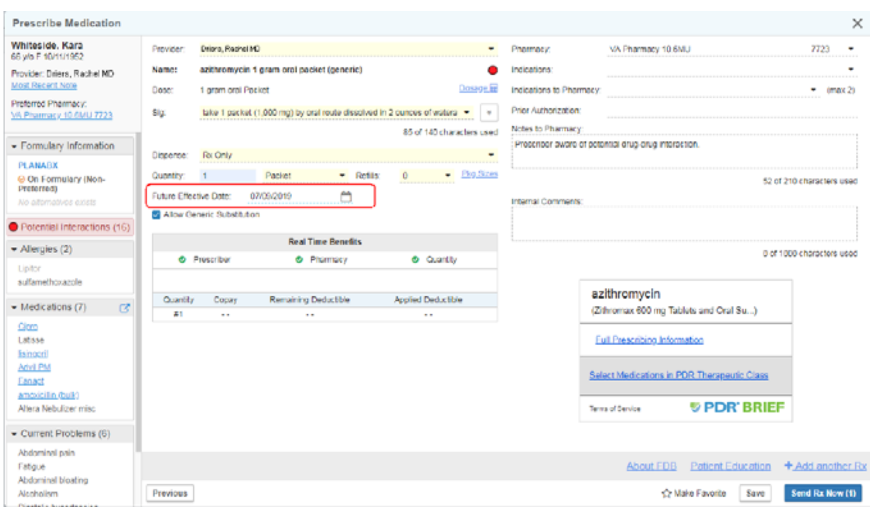

Figure 2. Prescribe Medication screen

Rx/Medications screen

When a prescription is assigned a future effective date on the Prescribe Medication screen, that date will be reflected in the **Date** field on the Rx/Medications screen.

Rx View screen

The **Earliest Fill Date** field on the Rx View screen has been renamed to **Last Prescribed**, to create consistency with the med list.

RxChange Request messages

An RxChange Request message is originated by the pharmacy to request a change to a new or fillable prescription. The following RxChange Request message has been added to Practice Partner.

- **U** (Prescriber Authorization): Used to request prescriber authorization information, such as confirming his/her DEA number or enrollment with the prescription benefit plan. **Denied** and **Validated** are the only acceptable RxChange Response types for this workflow. The elements in the **Validated** response type will be used to return the requested information.

When a prescriber receives an RxChange Request message from a pharmacy that requires prescriber authorization, the **Change Request** area on the Send Rx screen displays the piece of information that is needed with a pencil icon next to it. Click the pencil icon to display a small pop-up screen where you can enter the required information.

The required information can be any of the following items:

- State license number
- DEA number
- Prescriber State Controlled Substance number
- NADEAN license effective date
- Prescriber’s NPI number
- Prescription benefit plan enrolled/re-enrolled effective date
- Specialty and taxonomy codes
- REMS (Risk Evaluation and Mitigation Strategy) enrolled/re-enrolled effective date
- Prescriber effective date
- Supervisor’s name
- Prescriber State License number

Rx fill indicator

When working on a new prescription, refill request, or Rx change request in ScriptWriter, the prescriber/prescriber agent now can view, adjust, and change the Rx fill indicator that is returned from the pharmacy after the prescription is filled. Click the new pencil icon to select an Rx fill indicator from the following list: **All Fill Statuses**, **Not Dispensed**, or **Partially Dispensed**. The default is **All Fill Statuses**. The pending prescription list on the Send Rx screen also contains the new pencil icon. The selected fill indicator will display in medication history as well.

The prescription details grid in Send Rx now displays the fill statuses available from the pharmacy after the prescription has been filled (the default is **All Fill Statuses**) and contains a new **Fill Indicator** pencil icon. Hover over this icon to view the selected fill status(es) for this prescription. You also can edit the fill statuses by clearing or selecting the check boxes for the following fill statuses for the prescription: **Dispensed**, **Partial**, **Not Dispensed**, and **Transferred**.

Medication Fill History Detail screen

The following new fields have been added to the Medication Fill History Detail screen.

Field	Description
Prescriber information	This field displays the prescriber's full name.
Date prescription written	This field displays the date that the prescription was written.

The **Pharmacy Benefit Manager** field has been renamed to **Source**, and this field now displays the payer, pharmacy, or prescriber.

The following disclaimer has been added to the bottom of the Medication Fill History Detail screen.

> **Certain information may not be available or accurate in this report, including items that the patient asked not to be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.**

Diagrams

The following diagrams illustrate the updated Medication Fill History Detail screen.

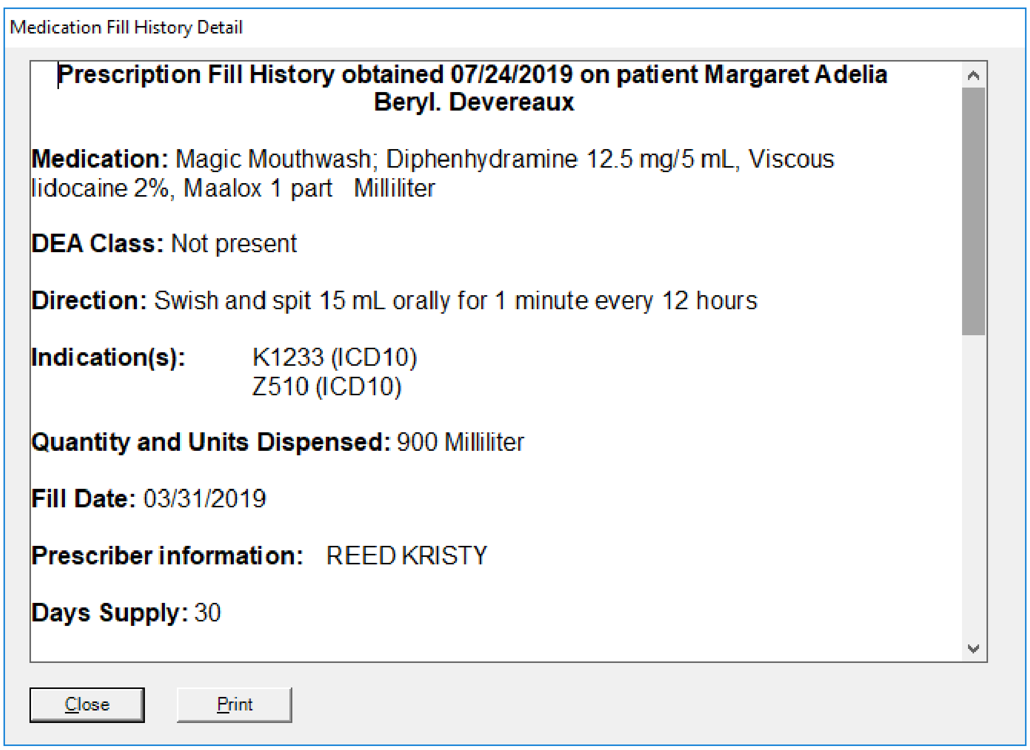

Figure 3. Medication Fill History Detail screen - top portion

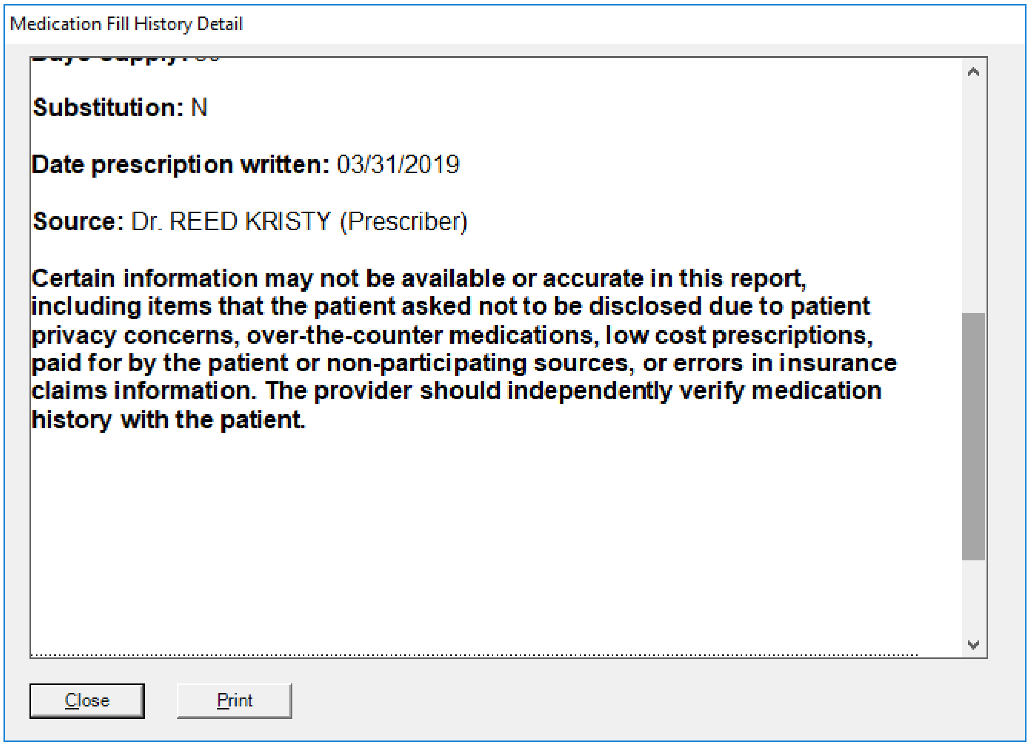

Figure 4. Medication Fill History Detail screen - bottom portion

Letter code for BMI

When you use the new **||PERCENTILE_BMI||** letter code in a note or letter, the note or letter will display the BMI percentile calculation (without a decimal) from the Graph screen. This letter code is valid only for patients aged 2-20 years.

Assign Practice to Clinical Encounters utility

A new utility, **Assign Practice to Clinical Encounters**, will set a practice for clinical encounters that do not already have a practice specified.

To run this utility:

1. Select Maintenance > Utilities > **Assign Practice to Clin. Encounters**. A warning message appears.
2. Click the **Yes** button to continue with running the utility.
3. The utility will set practices for all encounters that do not have a practice ID using the following hierarchy:
    a. If the encounter provider has just one associated practice (as indicated in the **Providers Affiliated with Practice** field on the Practice Maintenance screen - **General 2** tab), the system updates the practice ID to match that practice.

b. If no match is found in step a, the system checks the encounter patient's internal provider list on the Patient screen - **Providers** tab to see if the encounter provider is listed. If so, the system uses the associated practice to update the encounter's practice ID.

c. If no match is found in step b, the system updates any remaining encounters with practice ID 1.

The utility creates a log file with encounter date and patient external ID.

Direct Messaging

Updates have been made so that Direct Messaging, including return receipts, continues to function correctly when a site moves to the SCRIPT 2017 portal.

EHR Performance Metrics report

An option called **Promoting Interoperability** has been added to the Meaningful Use Performance Objectives. Report options are as follows:

- Promoting Interoperability - ePrescribing
- Promoting Interoperability - Patient Electronic Access (Provider to Patient Exchange)
- Promoting Interoperability - Health Information Exchange
- Promoting Interoperability - Receive/Incorporate (Public Health and Clinical Data Exchange)

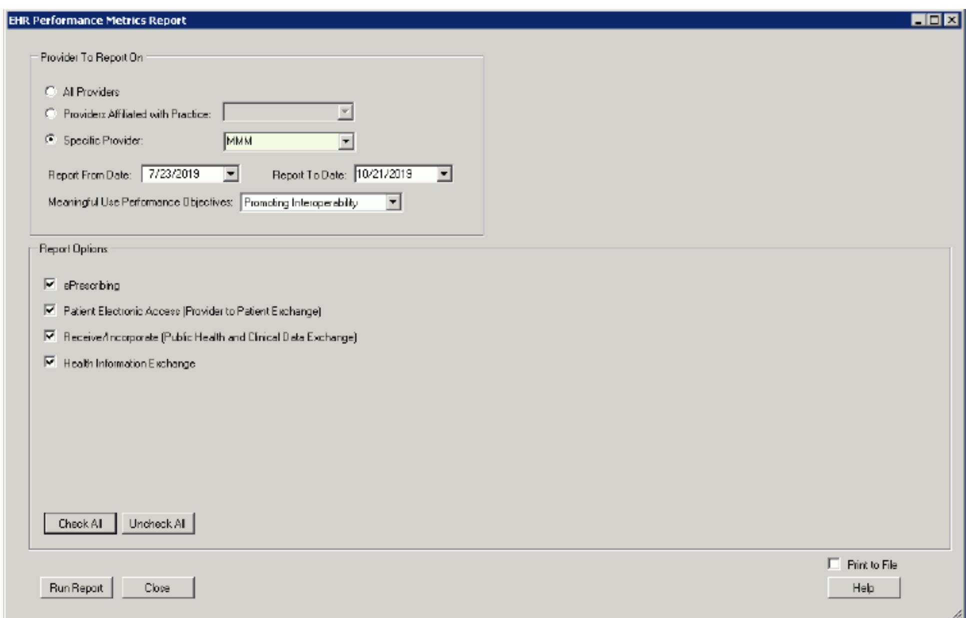

Figure 5. EHR Performance Metrics Report screen

Medication name

The FDBDrugDescription (if available) now is stored, displayed, and printed in Practice Partner so that the medication name in Practice Partner matches what is prescribed in eMDs Prescribe.

The FDBDrugDescription is the dispensable description for the drug and can contain additional information about the drug. A new variable in the prescription format file (Rx.cfg) called **%dispensable** will output the FDBDrugDescription if it is present; otherwise, it will output the medication name.

Send Rx screen

When performing a clinic refill, the system no longer brings forward pharmacy notes from the previous prescription.

Unmatched patients

The system no longer automatically denies an inbound refill request or RxChange request when a patient match isn't found. A new table, **PPDMAP**, holds unmatched demographics that you can use to manually match the information to a patient in the system.

The eRx Worklist screen has been updated to consist of the following two tabs:

- **Prescription Worklist** tab: This tab contains the current worklist items.
- **Unmatched Requests** tab: This tab contains the current unmatched requests.

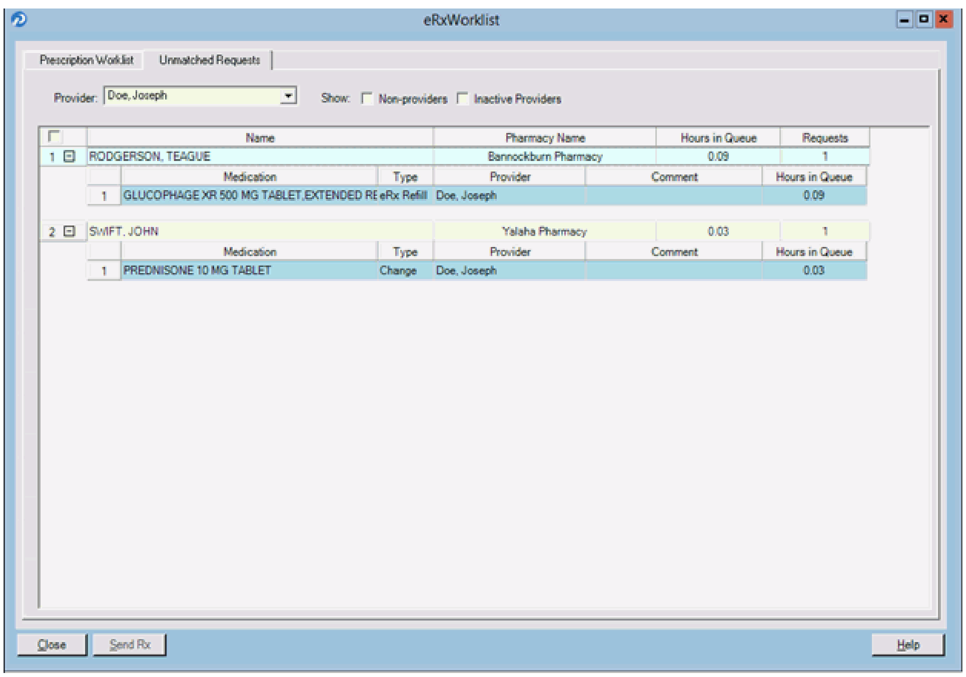

Figure 6. eRx Worklist - Unmatched Requests tab

Double-click a row on the **Unmatched Requests** tab to access the new Match Patient screen, where you can match a patient to a refill request or RxChange request.

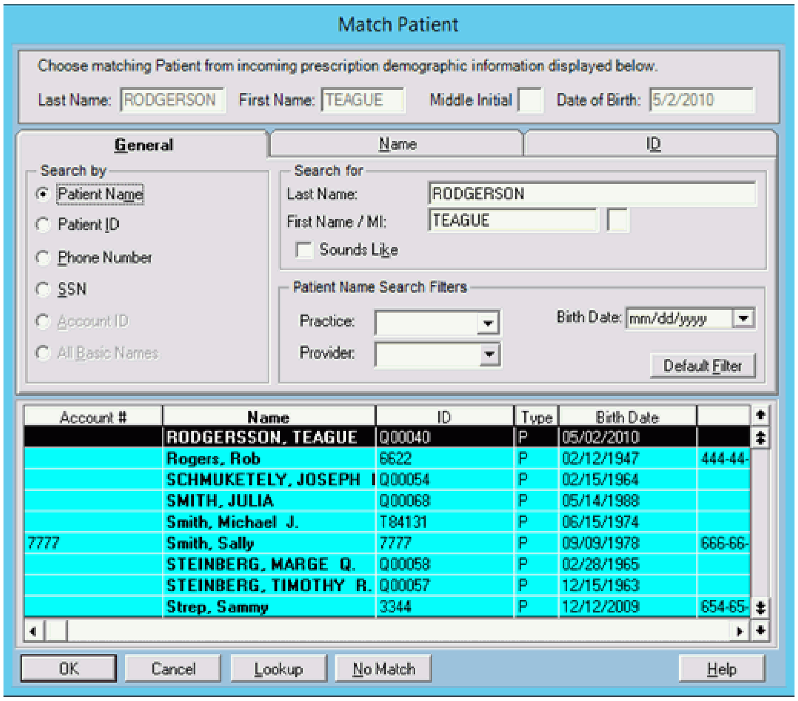

Figure 7. Match Patient screen

When you select a patient match, the new Verify Patient Match screen appears. Click **Yes** to proceed with the patient match or **No** to abort the patient match.

Figure 8. Verify Patient Match screen

Select Maintenance > Tables > **Patient Mapping By Pharmacy** to access the new Patient Mapping by Pharmacy screen, that lists patient mapping records for requests by pharmacies.

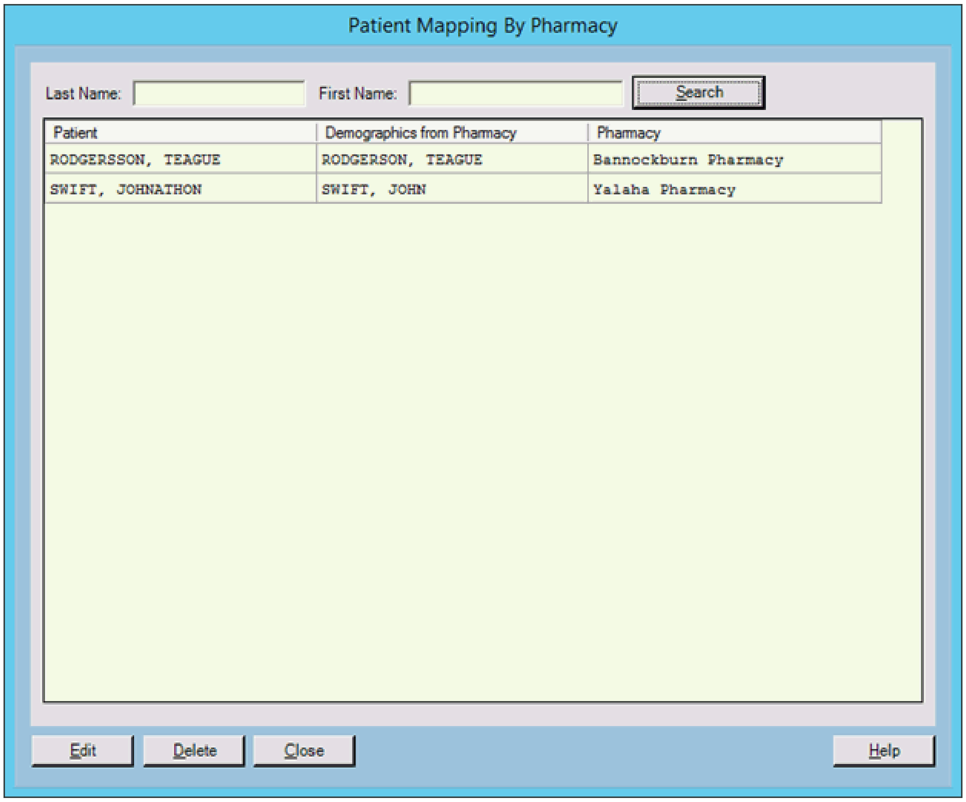

Figure 9. Patient Mapping by Pharmacy screen

Select a row on the Patient Mapping by Pharmacy screen and click the **Edit** button to access the new Match Patient screen, where you can match an unmatched patient to a patient already in your system.

URLs in notes

All URLs (regardless of format) in notes now provide the **CTRL + click** option when you hover over them with your mouse pointer. This includes URLs with prefixes such as http://, https://, and www.

Wellbox

The new Wellbox Chronic Care report returns a list of patients based on last visit date and primary insurance. Wellbox can use this report to satisfy its pre-qualification requirements, as well as export all patients who have had a visit in the past 12 months (post-qualification report).

To run the Wellbox Chronic Care report:

1. Select Reports > **Wellbox Chronic Care**. The Wellbox Chronic Care Report - Export Criteria screen appears.

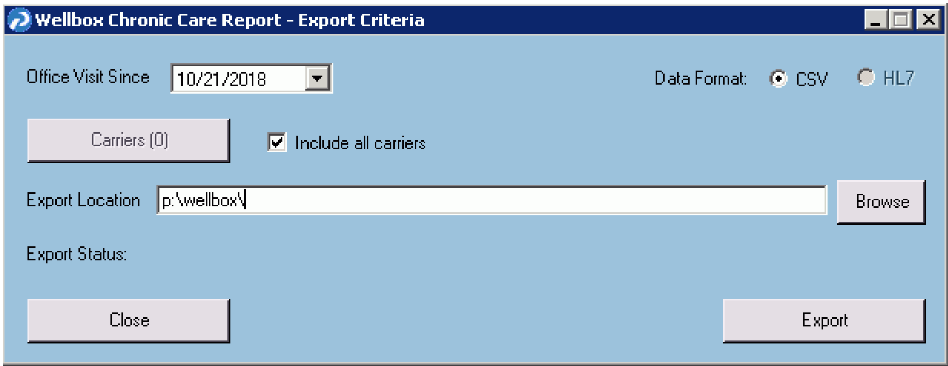

Figure 10. Wellbox Chronic Care Report - Export Criteria screen

2. Complete the fields on the screen. The following table describes the fields and buttons on the screen.

Field/Button	Description
Office Visit Since	Select the date from which you want to start the report data.
Data Format	The **CSV** option will be selected automatically. The **HL7** option will be available in a future release.
Carriers	Click this button to access the Carrier Select screen, where you can select the carriers for whom you want to run the report.
Include all carriers	Select this check box to include all carriers in the report.
Export Status	This field displays the status of the export process.
Close	Click this button to close the screen without completing the export.
Export	Click this button to start the export process.

3. Click the **Export** button. A pipe-delimited CSV file will be created, containing a row for each patient.

The Access Level Configuration screen - **Reports** tab - **General Reports** subtab has a new access level called **Wellbox Chronic Care Report** with **Access** and **Pswd** options. Select one of these options to allow the user to run the Wellbox Chronic Care report. The **Pswd** option requires the user to enter his/her password to run the report and the **Access** option does not.

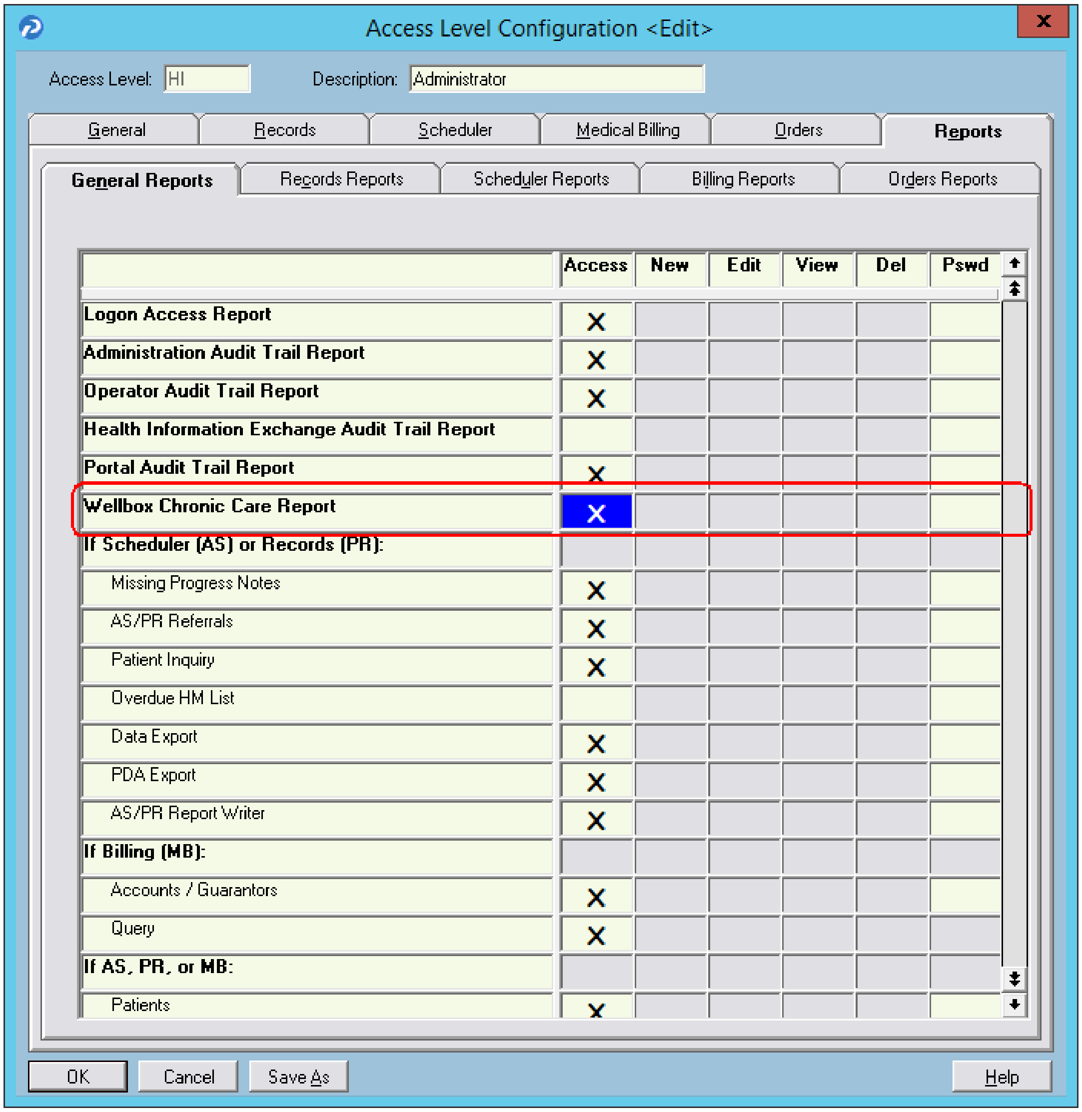

Figure 11. Access Level Configuration screen - Reports tab - General Reports subtab

Chapter 3 - Resolved Issues

This chapter describes the issues resolved for Practice Partner Release 11.2.1.

Resolved issues

The following issues have been resolved with Practice Partner Release 11.2.1.

10/30/2019

Appointment Scheduler update

Appointment Scheduler update			
TFS ID	**Component**	**Database Type**	**Description**
202908	N/A	All	A patient's next visit now displays on the eRx Worklist when the patient has a blocked slot on the schedule. **Steps to re-create:** 1. Add a patient to the eRx Worklist. 2. Open the schedule. 3. Add a future appointment for the patient and confirm that the appointment displays under the **Next Visit** column. 4. Re-open the schedule. 5. Under the previously-made appointment, right-click on the slot directly below the appointment and select **Block**. 6. Re-open the eRx Worklist. 7. Verify that the next appointment displays on the eRx Worklist.

Architecture updates

Architecture updates			
TFS ID	**Component**	**Database Type**	**Description**

Architecture updates			
202941	Database	All	For sites that have Medical Billing and Appointment Scheduler only, the database changes now are recorded in the MRJZ table when you install all available patches. **Steps to re-create:** 1. Install a Medical Billing/Appointment Scheduler only installation. 2. Install all available patches. 3. When all the patches are installed, view the MRJZ table. 4. Verify that all database changes are listed in MRJZ.
203066	Database	All	An error message now displays when the MRXI table is incorrect and a ppmesg record is created. **Steps to re-create:** 1. Open MRXI99 in DBViewer and change the numbers for the **Msg** record and change the **Next_Long_ID** to a previous number and save. 2. Create a message in Practice Partner and sent it to yourself. 3. Verify that the following error displays: **Perror Module: 8504 Call: 3 Code: -111**.
203108	Database	All	The MRRXRH_ALL conversion no longer fails for certain sites. **Steps to re-create:** 1. Run the conversion and make sure you have an entry for MRRX conversion. 2. Verify that the conversion completes successfully.

Billing update

Billing update			
TFS ID	**Component**	**Database Type**	**Description**

Billing update			
202975	Ledger	All	All rows of financial data now populate the Account Ledger grid on a Windows 10 Professional client. **Steps to re-create:** 1. Open Medical Billing. 2. Click the **Account** button on the button bar. 3. Enter the account ID and click the **Lookup** button. 4. Verify that several rows of financial data display on the Account Ledger grid.

Core updates

Core updates			
TFS ID	**Component**	**Database Type**	**Description**
160714	Messages	All	When you receive a message from an outside source with a direct address that is 50 characters or longer and that doesn't match a direct address already entered in Practice Partner, the **Outside_From** field in the **PPMESG** table no longer gets truncated. **Steps to re-create:** 1. Receive a message from an outside source who has a direct address that is 50 characters or longer and that doesn't match a direct address already entered in Practice Partner. 2. Go to the **PPMESG** table and locate the **Outside_From** field. Verify that the direct address is not truncated.

Core updates			
202206	Services	All	A memory leak no longer occurs in the Interoperability Service when you run the Updox migration. **Steps to re-create:** 1. Restart the PMSI Interoperability Service. 2. Select Maintenance > Setup > **External Systems**. The External Systems screen appears. 3. Open the **Updox Migration** task. 4. Take note of the service's memory usage in Task Manager. 5. Monitor the memory usage while the next scheduled run on the Updox migration is underway and verify that the memory does not grow.
202779	Provider Maintenance	All	The Prescribing Agent screen now omits inactive operators and the list now is sorted by operator name. **Steps to re-create:** 1. Set up an operator as inactive. 2. Set up an operator with a numeric operator ID. Set the name field to something like **Xylophone, Ted**. 3. Select Maintenance > **Providers**. The Providers Maintenance Select screen appears. 4. Click the **Edit** button. The Provider Maintenance Edit screen appears. 5. Select the **Records** tab and click the **Rx Agents** button. The Prescribing Agent screen appears. 6. Verify that the inactive operator is not present in the list of operators, but is visible in the **Prescribing Agents** panel so that he/she can be removed. Also verify that the list of operators is sorted based on name.

Core updates			
202919	Letters	All	Letter logic that includes the patient's email letter code no longer causes the application to close unexpectedly. **Steps to re-create:** 1. Enter a patient with a valid email address. 2. Edit a letter template and add the following logic: ||IF PAT_EMAIL = “”{______@_____ Primary email here} ELSE {||PAT_EMAIL|| Correct if needed}|| 3. Open the patient in step 1 and select the **Letters** tab and template with the logic. 4. Verify that the patient's email address inserts in the template.
202948	Services	All	The Updox feature now remains running when a communication failure occurs with Micro Services. **Steps to re-create:** N/A
202950	Messages	All	Future pending messages now delete correctly. Previously, the application would freeze and then close unexpectedly. **Steps to re-create:** 1. On an 11.2 system, select Task > **Messages**. The Messages screen appears. 2. Create a new message, assign a future date to it, and send. 3. Go to the **Pending** folder and delete the future message. 4. Verify that the message deletes without error.
203163	Services	All	A few minutes after starting the Interop Service, its memory use no longer spikes and shuts off the service. **Steps to re-create:** 1. Start the Interop Service. 2. Verify that the service continues to run.
203178	Messages	All	A matching error that caused direct messages to not be delivered to their intended recipients has been corrected. **Steps to re-create:** N/A

Core updates			
203211	Messages	All	The Telephone Numbers pop-up screen in Messaging now displays patients' phone numbers correctly. **Steps to re-create:** 1. Set up a patient with home, work, and cell phone numbers. 2. In Messaging, start a new message, add the patient, and send the message to yourself. 3. View the message and click the **Tel #** button. 4. Verify that the patient's phone numbers display correctly on the Telephone Numbers screen.

Patient Records updates

Patient Records updates			
TFS ID	**Component**	**Database Type**	**Description**
202837	Prescriptions	All	Practice Partner now prevents recorded medications from being added to the note as a prescribed medication. **Steps to re-create:** 1. Add a recorded medication for a patient. This will be marked from outside when saved. 2. Create a note. 3. Save and sign the note. 4. Go back and view the note. 5. Verify that no new medication is added to the bottom of the note.

Patient Records updates			
202852	Notes	All	Notes with compound titles (with colons in the title line) no longer lose the Pt Comment items. **Steps to re-create:** 1. Open a note tab that has the **Pt Comment** button, such as **Pathology**. 2. Create a note with a compound title, such as: **.T: PAP SMEAR : HPV 3/26/10** **.PV: ABC** **<<PLINK2:MX-B355W_20190402_091800|989842\MX-B355W_20190402_091800.pdf>>** 3. Save the note but do not sign it. 4. Open the note and click the **Pt Comment** button. 5. Select **This specific result**, add a comment, and then save it. 6. In the note, you will see that the **Pt Comment** button is blue. Edit the note, then save and sign it. 7. Verify that the **Pt Comment** button still is blue and that the comment displays when you click the **Pt Comment** button.
202928	Prescriptions	All	An enhanced error message has been created to display when a data element is missing. **Steps to re-create:** 1. Have a provider set up with a state license number that is missing the state. 2. Open the Prescriber Management screen. 3. Verify that the following error message appears: **Provider ___ does not have their medical license state set for practice ___. Please set the medical license to a valid state value.**

Patient Records updates			
202956	EHR Performance Metrics Report	All	The EHR Performance Metric report now calculates the **ACI ePrescribing** measure correctly. **Steps to re-create:** 1. Select Show > **Clinical Encounters**. The Clinical Encounters screen appears. 2. Click the **New** button. The Clinical Encounter New screen appears. 3. Click **OK** to create a new clinical encounter. 4. Open the chart for a patient who has previously-prescribed medications. 5. Click the **Rx/Medications** tab. The Rx/Medications screen appears. 6. Select a medication and click the **Renew** button. 7. Click the **Send Rx** button. The Send Rx screen appears. 8. Click the icon next to **Notes to Pharmacy**. 9. Add a note and click the check mark. 10. Select the medication and click the **Send All Rx** button. 11. From the Practice Partner client folder, run **PMSI.Reports.PerformanceMetrics.exe**. The EHR Performance Metrics Sign In screen appears. 12. Enter your Practice Partner user ID and password. The EHR Performance Metrics Report screen appears. 13. Select the **Specific Provider** option button and select the provider you used to renew the previous medication. 14. Enter the date range. 15. Select **ACI** in the **Meaningful Use Performance Objectives** field. 16. Select the **ACI ePrescribing** check box. 17. Click the **Run Report** button. 18. Verify that only the new medication record from the **Current** tab appears in the denominator.

Patient Records updates			
202960	Allergies	All	An **NKDA** or **NDA** option selected on the medication list now displays in eMDs Prescribe. **Steps to re-create:** 1. Open a patient's medication list. 2. Click the **No Known Allergies** button and select one of the options. 3. Click the **New** button to launch eMDs Prescribe. 4. Verify that the side panel shows **NKDA**, **NDA**, or **None** under the **Allergies** heading.
202988	Notes	All	The .ICM and .ICM2 Dot codes no longer both output the same information. The .ICM Dot code prints the medication information, extended sig, and refill count. The .ICM2 Dot code includes all of the information from the .ICM Dot code as well as indications and note to pharmacy. **Steps to re-create:** 1. Create a note template that contains .ICM and .ICM2 Dot codes. 2. Open a patient chart that contains at least one current medications on the Current Medications list. 3. Click the **Progress Note** tab and insert the note template that contains the .ICM and .ICM2 Dot codes. 4. Verify that the .ICM Dot code prints the medication information, extended sig, and refill count. Verify that the .ICM2 Dot code prints all of the information from the .ICM Dot code as well as indications and note to pharmacy.
203001	Prescriptions	All	When a prescriber receives an error for a refill response, the error message now includes patient, medication, and pharmacy information. **Steps to re-create:** 1. Receive and respond to a refill request. 2. When the error appears, verify that it contains detailed information for the patient, medication, and pharmacy.

<table>
<tr><th colspan="4">Patient Records updates</th></tr>
<tr><td>203039</td><td>Clinical Summary</td><td>All</td><td>The dose description for legacy medications in the Medication List portion of the Clinical Summary report now matches the dose description in the medication list.
Steps to re-create:
1. Open the chart for a patient with legacy medications.
2. Open the medication list and note how dose descriptions are constructed for the legacy medications.
3. On the chart, click the Print Cl. Sum. button. The Patient Clinical Summary Report screen appears.
4. Run Reports > Patient Records > Print Clinical Summary for Patient.
Run Reports > Patient Records > Print Chart Summary.
Run Reports > Patient Records > Print Partial Chart.
Run Reports > Patient Records > Print Complete Chart.
5. Compare the dose descriptions between the printed list on all reports against what was displayed on the medication list.
6. Verify that the dose descriptions are presented in the same way regardless of location.</td></tr>
<tr><td>203044</td><td>Prescriptions</td><td>All</td><td>Clicking the Send Rx button on the Rx/Medications screen no longer causes an error when the prescription has an Indication 2 but no Indication 1.
Steps to re-create:
1. Access the Rx/Medications screen for a patient who has a prescription with an Indication 2 but no Indication 1.
2. Click the Send Rx button.
3. Verify that the Send Rx screen opens without error.</td></tr>
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Patient Records updates			
203103	Pharmacies	All	A pharmacy sending a date or alphanumeric value for the Patient ID no longer causes the refill or change request to not match on patient. **Steps to re-create:** 1. Have a pharmacy send a refill or change request with a date or alphanumeric value as the Patient ID. 2. Verify that the refill/change request matches to a patient.
203177	Dot codes	All	The **Units** field from the **.PR4** Dot code now pushes successfully to the Electronic Encounter Form (EEF). **Steps to re-create:** 1. On the Special Features screen - **Records 1** tab, turn on the **Generate Encounter Form with Progress Notes** setting. Save the settings and restart the application. 2. Select Maintenance > Tables > **Procedure Codes**. The Procedure Codes screen appears. 3. Edit the short and long descriptions for a procedure with code 90465 to read 'Immunization administration' (the short description won't hold the entire name; just enter the maximum length). 4. Add diagnosis codes to a patient in your system for the following ICD-10 codes: M05.579 : N46.025 : T21.72xD : S93.146S. 5. Create a new progress note for the patient. 6. Add the following Dot code and then save and sign the note. **.PR4: Immunization administration : 90465 : 10 : 12 : M05.579 : N46.025 : T21.72xD : S93.146S : 4** 7. Select Task > **Electronic Encounter Forms**. 8. Open the electronic encounter form that was generated from your note. 9. On the **Procedure** tab, click the **90465** procedure. 10. Verify that the **Units** field is set to **4**.

Updox updates

Updox updates			
TFS ID	**Component**	**Database Type**	**Description**
203061	N/A	All	The Updox migration now completes without error. **Steps to re-create:** 1. Log on to a Practice Partner installation that has not been migrated to Updox. The ppart.ini contains: **[Updox]** **Activated=OFF** **accountid=<an Updox accountid that does not exist in Updox>** 2. Book at least one appointment for a WebView patient. 3. Select Maintenance > Setup > **External Systems**. The External Systems screen appears. 4. Select **Updox Migration**. 5. Create the Updox site. 6. Set the schedule for the Updox migration to run. 7. Verify that the migration completes without error and that the appointment types/appointments are migrated successfully.
203128	N/A	All	Large numbers of MRPS99 rows with **ID_Type = P** no longer cause an error in the Updox migration. **Steps to re-create:** 1. Create a database with an MRPS99 table with 130,000 rows with the **ID_Type = P**. 2. Run the Updox migration. 3. Verify that the migration completes without error.
203164	N/A	All	The Updox migration now completes successfully when large numbers of large messages exist. **Steps to re-create:** 1. Create thousands of messages to patients on WebView by printing their Clinical Summary reports and then copying/pasting them to the bodies of notes. 2. Run the Updox migration. 3. Verify that the migration completes successfully.

Utilities update

Utilities update			
TFS ID	**Component**	**Database Type**	**Description**
203094	N/A	All	The RegisterWithEmdsRx.exe utility now completes successfully. Previously, it would retrieve only 25 existing providers from eMDs Prescribe and then fail. **Steps to re-create:** 1. For a site that has more than 25 providers, run the RegisterWithEmdsRx.exe utility. 2. Verify that all providers are retrieved, the Practice Partner providers are matched against them, and only the providers that aren't already in eMDs Prescribe are added.

09/06/2019

Core updates

Core updates			
TFS ID	**Component**	**Database Type**	**Description**

Core updates			
195871	Messages	All	Using the .ILR Dot code in a lab message review template no longer causes .ILR information to pull in HTML formatting code information. **Steps to re-create:** 1. On the Special Features screen - **Records 3** tab, select the **Use Lab Review Templates** option. 2. In the **Default Lab Review Message Template** field, type the lab review message name (for example, ***Lab Review**). 3. Modify the Lab Review Message template (for example, ***Lab Review**) to look like the following: **DATE: ||DATE|| TIME: ||TIME||** **||PAT_FNAME|| ||PAT_LNAME||'s test results came back as follows:** **DOB: ||PAT_DOB||** **Patient phone #: ||PAT_HOME_PHONE||** **<<Message Lab Review Test>>** **.ILR:** 4. Create QuickText **<<Message Lab Review Test>>** with contents: .ILR: 5. Open the Lab Table Review screen. 6. Click the **Msg** button. 7. Notice that lab values for the currently selected lab get inserted (because it pulls in the ***Lab Review** message template). 8. Click the **<<Message Lab Review Test>>** QuickText. 9. Verify that the QuickText information displays correctly and that no HTML code gets inserted.

Core updates			
197411	Letter Codes	All	Letter code **||BEST_EDC_BY_EST_GESTATION||** now matches the EDD Best Estimate of LMP (plus 40 weeks). **Steps to re-create:** Prerequisite: Add the following lab test names: • LMP - Last menstrual date • Conception Date - Date of conception • US Gestation - Weeks of gestation for the ultrasound • Est. Gestation - Estimated weeks of gestation 1. Create a new pregnancy for a patient and enter an LMP date. Practice Partner will calculate an EDD Best Estimate date. 2. Add the **||BEST_EDC_BY_EST_GESTATION||** letter code to a template and use the template in a new note. 3. Verify that the date that pulls in is the same date as the EDD Best Estimate.
202655	Patient	All	An error or informational message now displays when you enter data on the Patient screen - **Consent** tab and the MRPCON99 sequencer in the PPSQ9 table is incorrect. **Steps to re-create:** 1. Open DBViewer. 2. Query MRPCON99 to find the highest MRPCON_UID. 3. Query PPSQ99 to find the current sequence value for MRPCON. 4. Adjust the sequencer in PPSQ9 to be lower than the highest MRCON_UID in MRPCON99. 5. Open the Patient screen for a patient. 6. Select the **Consent** tab, select any field, and enter **Yes**. 7. In the **Date Changed** field, enter the current system date. 8. Close the Patient screen. 9. Re-open the Patient screen for the same patient. 10. Verify that an error or informational message displays.

Patient Records updates

Patient Records updates			
TFS ID	**Component**	**Database Type**	**Description**
192295	Prescriptions	All	Clicking the **Renew** button on the Rx/Medications screen now places the selected medication on the **Historical** tab. **Steps to re-create:** Prerequisite: On the Electronic Security screen of the PRUTILS utility, select the **Access 1** tab. Select the **Audit all RX changes (even minor ones)** option. 1. Open a chart for a patient with existing medications and click the **Rx/Medications** tab. The Rx/Medication screen appears. 2. Select an existing older prescription and click the **Renew** button. 3. Click **OK** and print the new prescription. 4. Click the **Historical** tab. 5. Verify that the renewed prescription appears on the **Historical** tab.

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<tr><td>194850</td><td>EHR Performance Metrics Report</td><td>All</td><td>Prescriptions created by a now-deactivated operator now count in both the numerator and denominator for #3 CPOE in the EHR Performance Metrics Stage 2 year 2015+ report.
Steps to re-create:
1. Add prescriptions by two different users (one can be a nurse with permission to write and transmit a prescription).
2. Run the EHR Performance Metrics Stage 2 Year 2015+ report for #3 CPOE and verify that both prescriptions counted in the numerator and denominator.
3. Select Maintenance > Set Up > Operators.
4. If prompted, enter your password.
5. Click the OK button. The Operator screen appears.
6. Highlight the operator you want to deactivate and click the Edit button. The Operator Maintenance Edit screen appears.
7. In the Status field, select Inactive and click the OK button.
8. Re-run the EHR Performance Metrics Stage 2 Year 2015+ report for #3 CPOE.
9. Verify that both prescriptions counted in the numerator and denominator.</td></tr>
<tr><td>199974</td><td>Prescriptions</td><td>All</td><td>Epinephrine Injection Auto-Injector 0.3 mg made by Mylan is available again in the drug database.
Steps to re-create:
1. Start a new prescription for a patient.
2. Perform a search for Epinephrine.
3. Verify that Epinephrine Injection Auto-Injector 0.3 mg made by Mylan (NDC 4950210202) is available in the search results.</td></tr>
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Patient Records updates			
202478	Pharmacies	All	Operators who are not assigned a provider now are able to launch the Pharmacy Management screen. **Steps to re-create:** 1. Log in to Practice Partner as an operator who doesn't have a provider assigned. 2. Select Maintenance > Tables > **Pharmacies**. 3. Verify that the Pharmacy Maintenance screen appears. 4. Access the Patient screen and click the **Configuration** tab. 5. Click the **Manage Pharmacies** button. 6. Verify that the Pharmacy Maintenance screen appears.
202540	Prescriptions	All	Discontinued medications now are added to the allergy/adverse reaction list as expected. **Steps to re-create:** 1. Open the chart for a patient who has existing medications. 2. Select a medication and click the **Discontinue** button. 3. On the Discontinue Medication screen, select a reason of 'Allergic reaction' or 'Adverse reaction'. 4. Click the **OK** button. 5. Verify that the medication is discontinued and added as an allergy or adverse reaction for the patient.
202654	Order Entry	All	The **SSN** and **City** fields now print correctly on orders that are printed with the new Standard.XML file. **Steps to re-create:** 1. Using the Standard.XML file, open Order Entry and issue a new order (for example, XrayAbdomen). 2. Right-click the order and select **Send**. 3. Print the order and verify that the **SSN** and **City** fields are correctly positioned.

Patient Records updates			
202665	Prescriptions	All	Errors no longer occur when incorrectly formatted NCDs are in the MRRX record. **Steps to re-create:** 1. Ensure that you have a current medication with an NDC with a **xxxx-xxx-xx** format (for example, 50458-579-30). 2. Attempt to create a new prescription. 3. Verify that no error occurs and that you are able to complete the prescription.
202666	Prescriptions	All	Errors no longer occur when incorrectly formatted ICD-9 codes are in the MRRX records. **Steps to re-create:** 1. Add a problem for a patient; for example, **Attention Deficit Disorder** with code **314.*00***. 2. Start a new prescription. 3. Verify that no error occurs and that you are able to complete the prescription.
202675	Prescriptions	All	You now are able to renew multiple legacy medications by using the **Renew All** button on the Rx/Medications screen. **Steps to re-create:** 1. Open the chart for a patient who has multiple legacy medications on the Rx/Medications screen - **Current** tab. 2. Click the **Rx/Medications** tab. The Rx/ Medications screen appears. 3. Click the **Renew All** button. The Renew All Rx screen appears. 4. Click the **OK** button and then click the **Send Rx** button. 5. On the Send Rx screen, verify that you are able to transmit the prescriptions.

Patient Records updates			
202693	Prescriptions	All	When a refill request is sent to a provider with the same date as the as the last fill date, the medication now appears in the **Medication** drop-down list on the eRx Worklist. **Steps to re-create:** 1. Send a prescription (and back date it). 2. The pharmacy refills the medication on the same date it sends the refill request. 3. Open the eRx Worklist screen and select the medication. 4. Click the **Medication** drop-down and verify that the medication appears in the list.
202737	Prescriptions	All	An error no longer occurs when you create a new prescription from the **Historical** tab. **Steps to re-create:** 1. Open a patient's chart and click the **Rx/ Medications** tab. The Rx/Medications screen appears. 2. Click the **New** button to access ScriptWriter. 3. Create and send a new prescription for the patient. 4. In the patient's chart, select the medication and click the **Renew** button. 5. Click the **Send Rx** button to access eMDs Prescribe. 6. Complete and send the prescription. 7. On the Rx/Medications screen - **Historical** tab, verify that a historical medication record exists. 8. Click the **New** button to access ScriptWriter. 9. Create a new prescription for the patient. 10. Complete and send the prescription. 11. Verify that the prescription is sent without error.

Utilities update

Utilities update			
TFS ID	**Component**	**Database Type**	**Description**
202692	N/A	All	The Fixppsq utility now fixes the MRCPON table as expected. **Steps to re-create:** 1. Set up the PPSQ.MRCPON value to be lower than the highest UID in the MRCPON. For example, the MRCPON table has 15 records and you set the PPSQ value to 3. 2. From the command line, enter **run > Fixppsq.exe ALL**. 3. Verify that the Fixppsq utility fixes the MRCPON value.