



**We can REMAIN OPEN with strict COVID-19 Guidelines.**

Redwood Meadows is committed to the ongoing safety of golfers and our staff. As a result, several precautionary measures have been put in place to ensure everyone will stay safe in and around the facility. These measures will become our new normal until the rules and guidelines are relaxed by the Government of Alberta. We are excited to have you but if you choose to join us, we ask for your full cooperation. The safety of everyone and our ability to remain open will rely on the adherence of the guidelines below.

**We have implemented policies with our team to:**

- Ensure our team members are healthy
- Practice physical distancing
- Reduce touch points
- Enhance cleaning procedures

**We are asking you to STAY HOME if:**

- You have travelled in the last 14 days
- You are experiencing COVID-19 symptoms ([More Information](#))
- Someone in your household has COVID-19 symptoms

**Tee Time Policy**

- Tee times are spaced further apart to avoid congestion
- Tee time reservations are required prior to arrival. We will need to know everyone who is coming to the property. To avoid disruptions to you and your guests it is important that you give us the actual names for your group.
- Power carts are single rider only; unless you share the same household.

- Groups larger than 4 will be required to comply as if they were individual tee times. For example, a group of 8 players should arrive according to their individual times not all at once as a group of 8.
- There will be less times available but there will be space to accommodate members if we are respectful. Please cancel players that aren't coming and book for the correct amount. Failure to do so will result in the suspension of booking privileges.
- We will join groups of members however we understand some may be uncomfortable playing with people they don't know. If you wish to remain in a group less than four, we will accommodate that request on tee times after 2:00pm. \* This is temporary\*

### **Arrival/Check-In Policy**

- Please do not arrive at the course more than 20 minutes prior to your tee time.
- Please follow the signs and instructions. Physical distancing is required.
- Don't congregate in groups, don't shake hands or high five.

### **Washrooms**

Washrooms will be limited and may have restricted access. We will open what we can as regulations allow. On course washrooms will depend on irrigation. Measures will be taken to make sure they are frequently sanitized and touch points are minimized.

### **On- Course Measures**

- We will have a starter to guide you at the first tee, please listen to their instructions.
- We will have someone on the course regularly who will be monitoring these guidelines and sanitizing washrooms.
- Ball washers will not be available so you may wish to bring a bottle of water and a towel.
- All golf carts will be cleaned and sanitized before and after each use.
- Scorecards and pencils will be available at check in only.
- The flagstick on any green is always to remain in. DO NOT touch the flag stick. The cups will be adjusted to prevent the ball from dropping to the bottom of the cup.
- Bunkers will not have any rakes but will be raked by the grounds crew as often as possible. Please use your discretion and move the ball from footprints or

unreasonable lies. Please smooth the sand with your foot or club before exiting the bunker.

- Please practice safe distancing throughout the round especially at tees and greens. There will be signage throughout the course to remind you.
- Groups are not permitted to play through. Keep an appropriate pace whether you are in a group of 2, 3 or 4.

### **Lightning and Frost Delay**

- We will do our best to plan for frost delay but in the event of there is one or a weather delay, players are required to wait in their vehicles.

### **After Round Policy**

- Please return your golf cart to the designated drop off area.
- Please completely empty your golf cart of, your personal belongings, garbage and recycling. Receptacles are available for garbage and recycling, however, please consider taking it home to minimize potential exposure.
- Following play please exit the facility as promptly as possible and avoid socializing in the parking lot.
- Don't congregate in groups, don't shake hands or high five.

### **Golfer Adherence**

It is essential that all golfers take these policies and precautions seriously. We look forward to hosting you.