

# Rycroft Terrace Newsletter

**April 2020**

## **COVID 19 - IMPORTANT**

Please be advised that the monthly maintenance fee (including other fees) will be assessed as usual to all owners for the upkeep of the building as well as to pay for the utilities, insurance, safety equipment, site manager, etc.

HONOLULU, Hawaii - If you've been laid off or lost hours and now, you're struggling to pay your mortgage, there's help available to you.

There are protections for homeowners who can't pay their mortgage, however owners are still legally required to pay their maintenance fees. In most cases, however, landlords are unable to start the eviction process since Hawaii's judiciary has put off almost all proceedings until after April 30, 2020. Homeowners with federally-backed mortgages may be able to put off making payments for up to one year without fees or additional interest.

Department of Commerce and Consumer Affairs **Information Center at 586-2634.**

Center staff can provide you with information about Hawaii's Residential Owners Code. The center operates from 8:00 a.m. to noon, Mondays thru Fridays, except on state holidays.

•**Resources for Food, Housing and Utilities** <https://www.boh.com/insights/covid-19-assistance-resources-for-hawaii-residents>

•**Aloha United Way:** If you need assistance and aren't sure where to start, call 211 for referrals to a broad range of programs, from assistance with basic needs like food and shelter, to child care and legal services.

•**Hawaii Food Bank :**Food assistance is available at pantries and feeding programs throughout Oahu and Kauai. Check the food bank's COVID-19 response page for a list of distribution sites that are currently open.

•**The Food Basket :**You can **call (808) 933-6030** for help obtaining food on Hawaii Island, or visit the program's website for an update on coronavirus response and information about which pantries may be open.

•**Unemployment Insurance** <https://huiclaims.hawaii.gov/#/> : If you've lost your job because of shutdowns, you can apply for unemployment insurance through the State of Hawaii Department of Labor and Industrial Relations. Officials have stated that response times may be delayed due to the high volume of claims. Check out this **fact sheet** <https://labor.hawaii.gov/ui/main/covid-19-labor-benefits-fact-sheet/>, which answers frequently asked questions about unemployment insurance during the outbreak.

•**The U.S. Small Business Association Economic Injury Disaster Advance Loan :**

If you're a small business owner currently experiencing a temporary loss of revenue because of COVID-19, you may be eligible to apply for an Economic Injury Disaster Loan advance of up to \$10,000. According to the SBA, funds will be made available within three days of a successful application, and will not have to be repaid. Find more information here. <https://www.sba.gov/disaster-assistance/coronavirus-covid-19>

**If you own a business and you need help :** <https://www.staradvertiser.com/2020/03/28/hawaii-news/sen-schatz-releases-guide-for-small-businesses-looking-for-relief-in-2-trillion-cares-act/>

## Spalling and Painting

Due to the Stay-Home orders, the board decided to hold off on the spalling and painting project for a few months until we know more regarding the Corona virus situation. We believe it would be unbearable with the noise and dust, when there is no escape from it.

As soon as the Corona virus pandemic is under control, we will resume the spalling and painting project.

## Our Building Maintenance

Heaven's Best Carpet Cleaning has been contracted to provide custodial and landscape maintenance services to Rycroft Terrace. They have been on board since December 2019 and have settled into a schedule with the various aspects of our property.

Currently, we have Richard Choe who is taking care of the weekday cleaning and maintenance of the property and Zach, who will be on duty over the weekends. Their duties consist of but not limited to, cleaning and maintenance of pool and pool deck, cleaning of bathrooms, laundry rooms, maintenance of the grass and shrubs, vacuuming/sweeping of hallways, garbage area, elevators, raking of debris/leaves, etc.

The team has also been very vigilant about the disinfecting of all elevator doors, buttons, common element door handles, etc. The disinfectant being used is a hospital grade solution that definitely helps deter the spread of viruses and illnesses including the Corona Virus.

We are happy to see the building get properly maintained and look forward to getting the landscaping and all other aspects of the property looking good.

## Stay-Home-Orders      What shall I do – I am bored

Now we have much more time on our hands at home. There are endless possibilities for us, for example:

- Call your families and friends, and have nice phone conversations.
- Clean your front door, windows and window screens.
- Go through your closet, and take out what you don't need and drop it off by the Thrift Store.
- Check out new cooking and baking recipes and try them out.
- Try out new arts and crafts you always wanted to do.
- Watch documentaries. It's always interesting what's out there in the world.
- Read a nice book. There are endless free options online.
- Invent your own games with your kids. You might be surprised how inventive kids are.
- Move your table to the side and do some Yoga with nice relaxing music.
- Make a Spa day at home and pamper yourself with a nice facial.
- Walk down and around the Hawaiian Hilton Village Lagoon, and go for a swim, or surfing.
- Or just go for a nice walk along the ocean and enjoy the sunset by walking home.
- Maybe use the sewing machine, or hand sew a protective face mask for you and your family.

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**All other Emergencies, please call 911.**